

Token, [words, "idioms"]	Value, [-4...4]	Match with VADER	VADER valence
<b>Tickets based</b>			
"disaster recovery"	0		
disaster	0	x	-3.1
recovery	0		
affected	0	x	-0.6
rejected	-2	x	-2.3
stop	0	x	-1.2
disable	0		
offline	-1	x	-0.5
dump	0	x	-1.6
alarm	0	x	-1.4
warning	0	x	-1.4
"set alarms warnings"	0		
risk	-1	x	-1.1
outage	-1		
"no risk"	2		
"no outage"	2		
"poison attack vulnerability"	0		
poison	0	x	-2.5
attack	0	x	-2.1
vulnerability	0	x	-0.9
error	0	x	-1.7
prevent	0	x	0.1
drop	0	x	-1.1
cancel	0	x	-1
delete	0		
exclude	0		
problem	0	x	-1.7
problems	0	x	-1.7
blocked	-0.5	x	-1.1
faulty	0	x	-1.3
emergency	-1	x	-1.6
failed	0	x	-2.3
destroy	0	x	-2.5
defective	0	x	-1.9
obsolete	0	x	-1.2
lack	0	x	-1.3
"critical security leaks"	0		
critical	-0.5	x	-1.3
security	0	x	1.4
leak	0	x	-1.4
crash	0	x	-1.7
please	0	x	1.3

support	0	x	1.7
optimize	0	x	2.2
grant	0		
privilege	0		
create	0	x	1.2
dear	0	x	1.6
acceptance	0	x	2
clarity	0	x	1.7
"FAN"	0		1.3
"outstanding windows updates"	0		
thank you	0	x	1.5
restore	0	x	1.2
increase	0	x	1.3
downtime	-1		
danger	0	x	-2.4
"be so kind"	0.5		
kind	0.5	x	2.4
balance	0		
"would like"	0		
like		x	1.5
"would be nice"	0.5		
nice		x	1.8
right	0		
deny	0	x	-1.4
wrong	0	x	-2.1
retire	0		
missing	0	x	-0.6
shut down	0		
weak	0	x	-1.9
invalid	0		
see	0		
follow	0		
yes	0	x	1.7
successfully	0.5	x	2.2
correctly	0.5		
allow	0		0.9
approve	0	x	1.8
approval	0	x	1.8
"kind regards"	0		
confirm	0		
"big measure"	-0.5		
ITIL based			
impact	-1		
cost	-0.5		
risk	-1	x	-1.1
emergency	-1	x	-1.6

incident	-1		
outage	-1		
"projected service outage"	-0.5		
PSO	-0.5		
downtime	-1		
"change advisory board"	-0.5		
CAB	-0.5		
problem	0	x	-1.7
important	-0.5	x	0.8
"high impact"	-0.5		
unauthorized	-0.5		
major	-0.5		
"major change"	-0.5		
significant	-0.5	x	0.8
undesirable	-0.5	x	-1.9
unacceptable	-2	x	-2
incomplete	-0.5		
delegate	-0.5		
failed	0	x	-2.3
avoid	-0.5	x	-1.2
coordinate	-0.5		
immediately	-0.5		
significantly	-0.5	x	0.8
information	0		
operational	0		
identify	0		
order	0		
adequately	0	x	0.9
procedure	0		
necessary	0		
assess	0		
criteria	0		
clear	0	x	1.6
provide	0		
adequate	0	x	0.9
initiate	0		
value	0	x	1.4
KPI	0		
standard	0		
schedule	0		
align	0		
properly	0		
release	0		
accurate	0		
report	0		
organization	0		

continuous	0		
ensure	0	x	1.6
service	0		
beneficial	0	x	1.9
stakeholder	0		
requirement	0		
correct	0		
record	0		
"request for change"	0		
essential	0		
clearly	0	x	1.7
RfC	0		
support	0	x	1.7
tool	0		
relevant	0		
attempt	0		
subsequently	0		
configuration	0		
different	0		
follow	0		
directly	0		
CI	0		
potential	0		
request	0		
individual	0		
plan	0		
work	0		
evaluate	0		
author	0		
organizational	0		
manage	0		
number	0	x	0.3
financial	0		
well	0.5	x	1.1
status	0		
low	0	x	
chronological	0		
recommend	0	x	1.5
responsible	0	x	1.3
model	0		
accountable	0		
handle	0		
timescale	0		
business	0		
normal	0		
submit	0		

update	0		
successful	0.5	x	2.2
create	0	x	1.2
manual	0		
consider	0		
backout	0		
accept	0	x	1.6
item	0		
project	0		
deliver	0		
formal	0		
data	0		
iterative	0		
produce	0		
local	0		
describe	0		
test	0		
improve	0	x	1.9
result	0		
deployment	0		
deploy	0		
technical	0		
management	0		
repeatable	0		
determine	0		
minimum	0		
develop	0		
appropriate	0		
activate	0		
implement	0		
require	0		
process	0		
evaluation	0		
customer	0		
contractual	0		
authorize	0		
happy	0.5	x	2.7
share	0	x	1.2
acceptable	0	x	1.3