Generic keywords of task type Projected Service Outage (PSO)	
offline, index, mode, downtime, page, tool, session, pso, outage, shutdown	
Specific keywords and expressions of task subtypes	
planning	plan, assign, process, projected, coordinator service, time, status, duration, worker, replication, available, provision, needed, virtual, active, whole, affected
execution	pso, add, restricted, enabled, faulty, partial, standby, proxies, parameter, webserver, perform, replacement, restrict, bugfix, enabling, flash, execution, rebuild
check	check, analyze, checkup, review, control, reboot, set, copy, agree
Generic keywords of task type Implementation	
application, team, server, production, environment, user, requirements, service, script, database, delete	
Specific keywords and expressions of task subtypes	
preparation	preparation, prepare, preparatory, ready, organize, arrange, arrangement, orderly, efficient, coordinate, coordination, systematically, systemize
configuration	configuration, configure, deconfiguration, reconfigure, arrange, setup, design, restore, items, backup, deployment, routing, disconfigure, service agents, customer configurator, config file, monthly report, table, cluster
installation	install, installation, reinstall, reinstallation, deinstall, deinstallation, post-installation, deploy, new, latest, instance, version, package, backend, hotfix, given fixes, install script
update	update, existing, field, cumulative, schedule, automatic, host, properties, licenses, sequences
upgrade	upgrade, certificate, OS, java, oracle, android, asset manager, marketplace, firmware, patchset
capacity	capacity, capacity management, load, measure, measurement, filesystem capacity, monitoring, capacity procedure, separate
integration	integration, server integration services, integration update, integration procedure, data integration, software integration, integration check, integration installation, integrationserver, bus, fixpack
incident/ problem	incident, OS incident support, trouble, incident handling, test incident, OS problem support, performance problems, onsite problems, database problem ticket, memory problems, problem handling
release	release, rollout, notes, software release, OS release, installation release, implementation release, update release, deployment release
service delivery	delivery, request delivery db-instances, easy, installation delivery, delivery production environment, delivery ticket, delivery database objects, delivery name, available, delivery package, provisioning, delivery tables, manual file delivery, new application version delivery
support	support, assist, on duty support, standby support, support team, support web site, offer support, early life support, fulltime support, onsite support task, necessity
migration	migration, transfer, import, export, relocate, boxer, CMO, FMO, firewall cluster, migration baremetal, internet firewall migration, public IP addresses, migration back original asset, online vm migration, migration preparation, boxer migration, installation-migration, data migration, customer migration, storage migration, new temporarily storage, database migration
decommission	decommission, disable, disabling, remove, removing, removal, old, software decommission, database decommission
Generic keywords of task type Quality Assurance (QA)	
4 eyes principle, 4EP, four eyes principle, health check, software monitoring, test	