

# ALEKSANDRA KARIC

## Quality Assurance Engineer

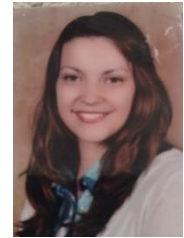
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## SUMMARY

QA Engineer with a background in testing web and mobile applications, specializing in UI and functional testing. Skilled in identifying and resolving issues efficiently, focusing on delivering high-quality products. My proactive attitude and collaboration with cross-functional teams have contributed to successful project outcomes.

## TECHNICAL SKILLS

- Functional and UI/UX testing
- Exploratory testing
- API testing
- Java, IntelliJ
- Selenium, JUnit
- Git, GitHub
- HTML, CSS, DevTools
- SQL, MySQL
- Postman, JIRA, Qase

## PROFESSIONAL EXPERIENCE

### QA Tester

September 2024 - present

Benefiti

Belgrade, Serbia

- Establish the initial QA process from the ground up, develop documentation and testing procedures
- Review requirements and technical documentation.
- Conduct E2E functional testing on releases, regression testing on updates, and smoke testing on hotfixes.
- Reduce issue resolution time by providing detailed bug reports and continuous feedback in Agile sprints, fostering a fast-paced collaboration with the development team.

### QA Engineer in project **Benefiti**

May 2024 – August 2024

KEIK NGO

Kragujevac, Serbia

- Conducted thorough exploratory testing of the Benefiti web application, uncovering hidden defects.
- Suggested over 10 visual and functional improvements for increasing user experience.
- Designed test cases for main functionalities with 95% test coverage using different techniques of black-box methodology.
- Documented defects in a detailed report, including 1 critical, which facilitated the resolution of the issues.
- Executed API testing in Postman, covering 70% of the main functionality.

### QA Engineer in project **PetsMeet**

August 2023 – October 2023

KEIK NGO

Kragujevac, Serbia

- Performed functional and UI testing of real devices, covering more than 75% of PetsMeet's mobile app.
- Provided over 20 suggestions for optimizing UI and enhancing UX.
- Created functional and non-functional test cases, achieving 95% test coverage.
- Reported bugs, including 2 critical ones, with precise reproduction steps, leading to a 35% reduction in time to resolve defects.

## EDUCATION

Master of Science in Biology and Environmental Protection

The University of Belgrade, Serbia

## CERTIFICATION

**Java Web UI Path**, Test Automation University

**QA Tester**, Poslovna Savrsenost, Serbia

## LANGUAGES

Serbian – Native

English – B2