

# ALESSANDRA SALANITRI

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## CONTACT



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## SUMMARY

Passionate and highly motivated with a robust technical foundation in programming, cybersecurity, and data analysis. Currently researching bias elimination in facial recognition software. Equipped with over ten years of experience in customer service and management, providing valuable set of soft skills. Seeking an opportunity to leverage my technical and analytical skills to contribute to impactful projects.

## SKILLS

### PROFESSIONAL

- Programming Languages & Frameworks
- Database Management
- Cybersecurity & Tools
- Creativity
- Time Management
- Problem-Solving
- Effective Communication

## EDUCATION

### SOLENT UNIVERSITY

Computer Science BSc(Hons)  
2022 - 2025

### IPSSEAO KAROL WOJTYLA

Leadership Management  
Hospitality Services  
2011 - 2014

## WORKING EXPERIENCE

### CUSTOMER SERVICE MANAGER

Entain Group | 2023 - Present

- Managed compliance tasks, ensuring adherence to regulatory standards and acting as a liaison between customers and the compliance team, demonstrating attention to detail and high standards.

### DUTY RESTAURANT MANAGER

Nopi, Ottolenghi | 2022 - 2023

- Developed skills in team leadership, accountability, and process optimization

### DATA ANALYST - ADMIN SUPPORT

V.G.S Ittici - Remote | 2019 - 2020

- Processed large datasets for detailed reports, supporting critical decision-making processes, and presenting findings to various stakeholders.

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## RELEVANT PROJECTS

### **Dissertation: Eliminating Bias in Facial Recognition Software**

- Conducting comprehensive research on algorithmic bias in facial recognition software, collecting the dataset, aiming to improve accuracy and fairness.

### **Web-Based Data Collection Project**

- Conducted extensive data research and validation for academic projects, emphasizing precision in data accuracy and relevance.

### **Google Cybersecurity Course Project**

- Gained security mindset and practical skills in network monitoring and cybersecurity tools, such as Tcpdump and Wireshark, for data packet analysis and enhanced security measures.
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## CERTIFICATIONS

- CCNA Network and Security Academy: Cisco Routers and Switches
- Google Cybersecurity Certification Program
- AI Essentials Google Certified Course