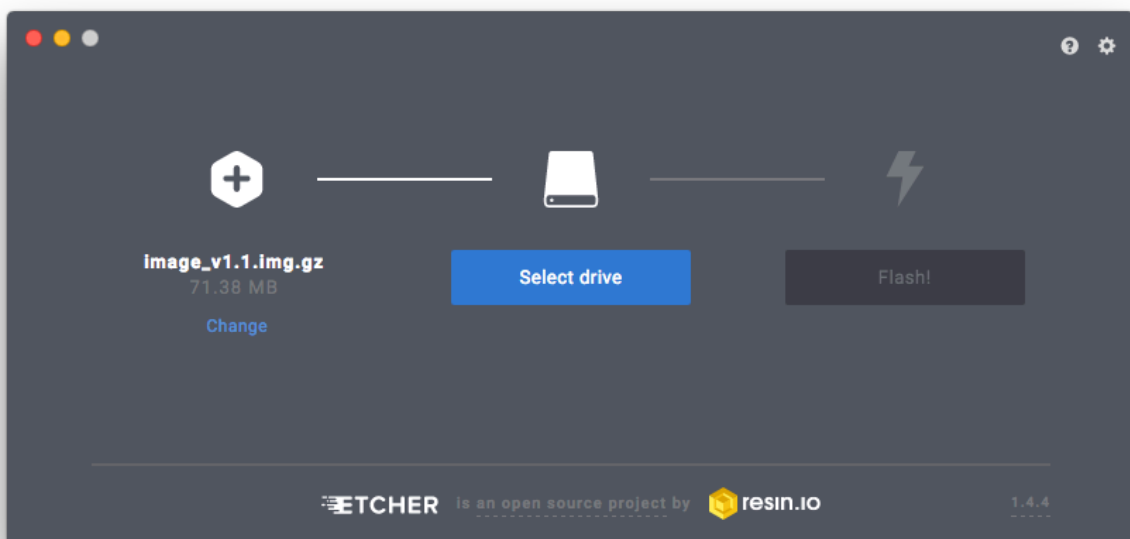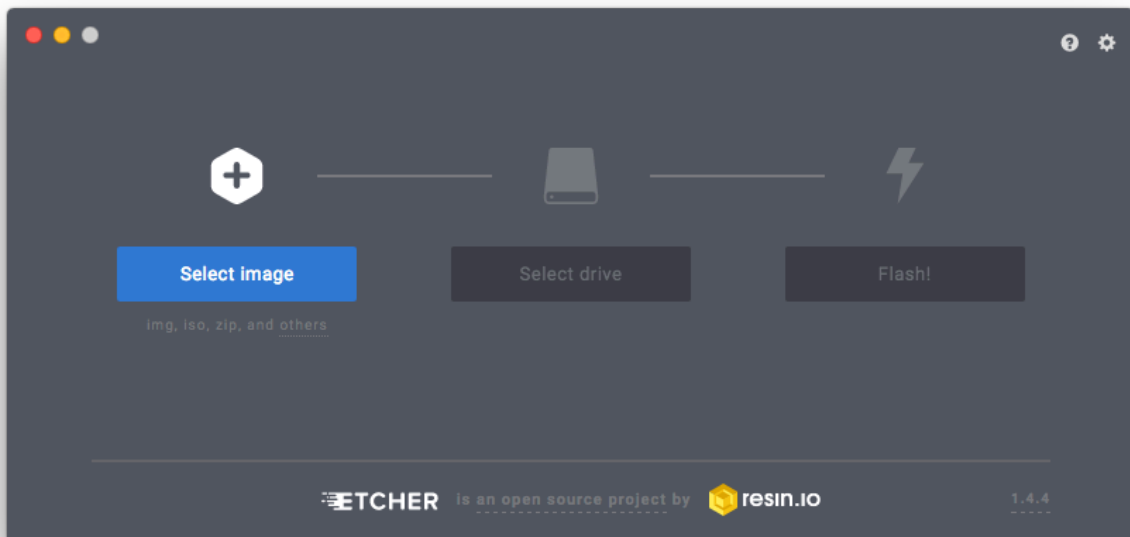# ATEM Proxy Recovery Instructions

Normally, the application running on the ATEM Proxy can be upgraded simply by replacing a single file on the SD card. However, in case that the SD card gets corrupted, the following instructions can be used to recover the ATEM Proxy to the factory configuration.

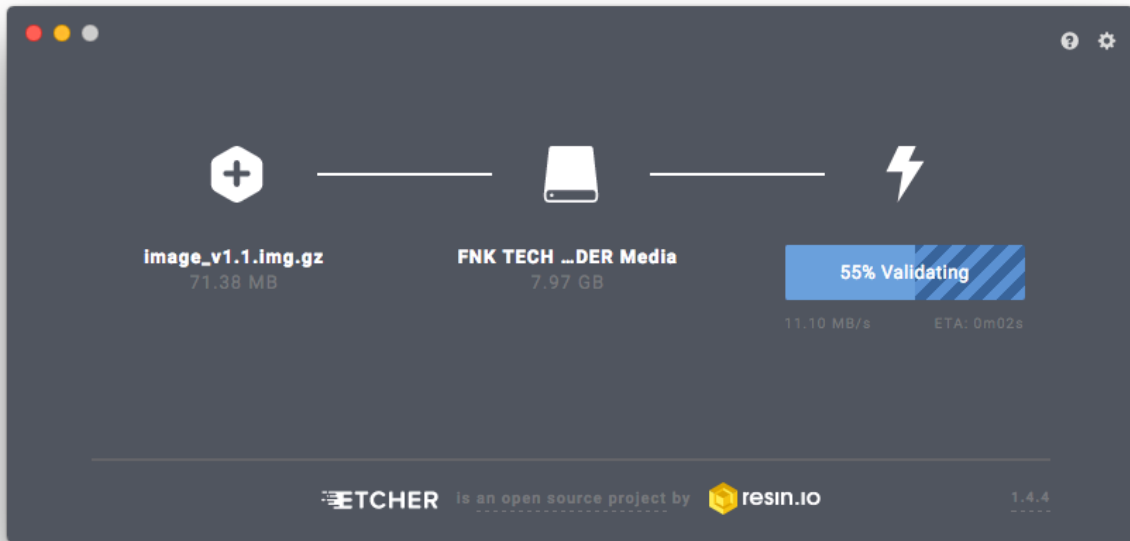You should have received a link to the recovery image along with these instructions.

Instructions

The procedure has been tested on Mac OS X 10.12 and Windows 10, but should work on any recent OS supported by the flashing software. In order to flash the image, a number of different programs can be used. We have had good success with an application called Etcher (https://etcher.io). It should be noted that SKAARHOJ is not affiliated with the community behind this software.
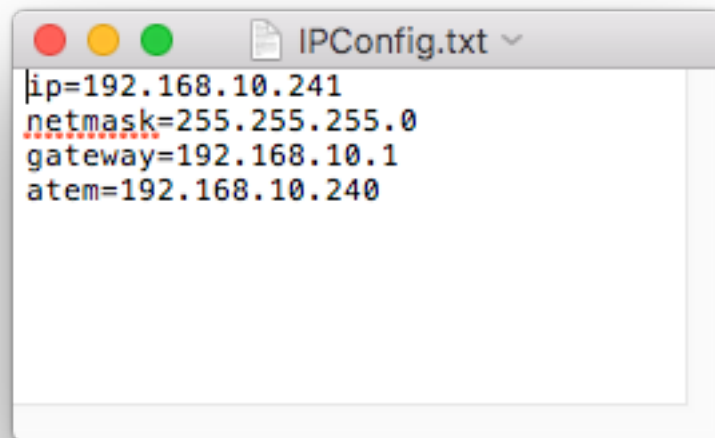
After installing this program, you are presented with an interface like this

Select the image by pressing "Select Image". Then insert the SD card into your card reader, and select the correct drive. Finally, once you are sure that the correct drive is selected, press "Flash!" and wait for the process to complete. It should not take more than 10-15 seconds, depending on the speed of your SD card reader and the SD card itself.

Proceed to edit the IP settings in the IPConfig.txt file to reflect your network setup:

After saving, eject the SD card safely and reinstall it in your ATEM Proxy.