Oleksandr Konstantinov

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I'm a dedicated Python learner with a strong interest in data analysis, currently building my skills through self-study and hands-on projects. I have actively practiced Python alongside FastAPI for building and testing RESTful APIs, and utilized PL/SQL for database management tasks. and procedural scripting. Experienced in utilizing OSINT and digital forensics tools including theHarvester, Autopsy, ExifTool, and FTK Imager. Recently, I developed a small Machine Learning project predicting air quality (AQI) from environmental pollutant data using Linear Regression.

EMPLOYMENT HISTORY

Aug 2022 — Dec 2023

Cryptowallets manager

Remote

- Monitored market trends to provide timely recommendations and mitigate financial risks.
- Implemented best practices for wallet security, reducing exposure to threats.
- Acted as the main point of contact, guaranteeing fast and open communication.

Sep 2024 — Mar 2025

Customer Support Manager

Remote

- Managed a large customer database, ensuring the accuracy, integrity, and security of user records.
- Monitored and logged support inquiries through a CRM system, maintaining accurate records and streamlined communication.
- Coordinated with internal teams to optimize database performance and enhance data-driven decision-making.
- Maintained a top-performer status, achieving an average customer satisfaction rating of ~97% throughout tenure.

EDUCATION

Sep 2022 — Present

Information Systems and Cybersecurity, Vilnius University

Kaunas

- GPA: 9.33/10
- Volunteer as an Erasmus Student Network representative.

Feb 2024 — Sep 2024

Computer Science, Università degli Studi di Padova

Padova

- GPA: 9.33/10
- Had a chance to study in the best university in Italy thanks to the Erasmus+ Exchange Program.

Sep 2021 — Jul 2022

Computer Science and Intelligent Systems, Kharkiv Polytechnic Institute

Kharkiv

• GPA: 91/100

SKILLS

Python Communication

PL/SQL Analytical Skills

FastAPI Adaptability

OSINT Time Management

Digital Forensics & Analysis Continuous Learning Mindset

Digital Forensics & Analysis

LANGUAGES

English C1 Russian Native speaker
Ukrainian Native speaker French A2