

ALEXANDER WILSON

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Professional Summary

Driven IT project management professional seeking to lead technical initiatives that enhance efficiency, reduce risk, and drive organizational success.

Experienced project manager with a strong technical foundation and a history of delivering successful IT, infrastructure, and software development projects. Skilled in leading cross-functional teams, managing timelines, and keeping stakeholders aligned at every stage. Focused on process improvement, resource planning, and risk management within Agile and hybrid environments. Proficient with Microsoft 365, Jira, Confluence, and ServiceNow to support clear communication and consistent execution.

Core Competencies

- Communication
- Stakeholder Management
- Process Improvement
- Timeline Development
- Project Planning
- Risk Assessment and Mitigation
- Status Reporting
- Resource Allocation
- Hybrid Methodology

PROFESSIONAL EXPERIENCE

AMEREN, ST. LOUIS, MISSOURI, AUGUST 2019 TO APRIL 2024

IT Project Manager

- Owned and managed multiple assigned projects, maintaining schedules with a variance of less than 90 days. Led monthly cost-tracking exercises, budget variance analysis, and time-tracking reviews, ensuring financial alignment with an overall variance of less than 5%.
- Led the Workday implementation project, collaborating with digital teams, business units, consulting partners, and union representatives to gather, develop, and refine integration requirements. Standardized approval workflows for unique integration patterns, ensuring compliance with security policies and enterprise architecture standards, accelerating deployment timelines for 50+ integrations by cutting compliance approval delays by up to 80%.
- Oversaw semi-annual Workday Release Management project, coordinating tenant management, system changes, and in-flight development to ensure zero unplanned downtime and 99.9% system availability while aligning configurations with evolving security requirements.
- Led a recurring hardware refresh initiative, coordinating semi-annual upgrades for expiring network and security appliances to minimize attack vectors and ensure compliance with vendor support agreements, reducing end-of-life exposure by 85% and improving overall posture and resilience.

AMEREN, ST. LOUIS, MISSOURI, MAY 2018 TO AUGUST 2018, MAY 2019 TO AUGUST 2019

Digital Intern

- Helped implement Microsoft Teams as the primary video conferencing platform by developing automation workflows in Microsoft Power Automate to streamline user provisioning and access control. Assisted in migrating meeting data, enforcing standardized permissions, and integrating Teams with existing SharePoint online environments. Coordinated with the help desk to resolve frequent adoption challenges and decommission legacy tools, leading to a 20% reduction in IT support tickets related to video conferencing.
- Assisted in the migration of 5,000+ SharePoint 2016 sites to SharePoint Online by writing PowerShell scripts that extended the capabilities of SharePoint Migration Assessment Tool by adding custom validation checks, reducing migration failures to less than 1%.

ALEXANDER WILSON

ST. LOUIS COMPUTER SERVICES, ST. LOUIS, MISSOURI, MAY 2015 TO MAY 2018

IT Support Technician

- Provided end-user IT support for desktops, laptops, peripherals, diagnosing and resolving software, hardware, and networking issues, including OS errors, driver conflicts, and malware removal. Handled 30+ support tickets per week and maintained a 90%+ first call resolution rate.
- Performed hardware diagnostics, repairs, and upgrades for desktops and laptops, including RAM, SSD, GPU, PSU, and motherboards replacements. Completed 25+ hardware repairs and upgrades per month, improving system performance and extending device lifespan by an average of 18 months.

EDUCATION AND CERTIFICATIONS

NETWORK+ CERTIFICATION - 2024

Computing Technology Industry Association (CompTIA), Illinois

PROJECT MANAGEMENT PROFESSIONAL (PMP) – 2024

Project Management Institute (PMI), Pennsylvania

1ST PLACE - MISSOURI STATE UNIVERSITY CNAS UNDERGRADUATE COMPUTER SCIENCE RESEARCH COMPETITION - 2019

Topic: Automated Pathogen Detection and Quantization using Machine Learning

BACHELOR OF SCIENCE (B.SC.) IN COMPUTER SCIENCE - 2019

Missouri State University, Springfield, Missouri

SKILLS AND PROFICIENCIES

Productivity: Cursor, tmux, Neovim, Git, htop, VS Code, Notion, Obsidian, Jira, Trello, Confluence, ServiceNow, Salesforce, SharePoint, Microsoft 365 (Access, Excel, Project, Planner, Power BI), Oracle Primavera.

Design: Figma, Canva, Illustrator, Photoshop, Inkscape, After Effects, Premiere Pro, DaVinci Resolve, FL Studio, Blender, ZBrush, Fusion 360, Bambu Studio, Unreal Engine 5, Meshroom, OpenDroneMap, ResourceSpace.

Operating Systems: Arch Linux, Debian, Ubuntu, NixOS, FreeBSD, OpenBSD, QubesOS, Windows 10/11, Windows Server 2019/2022, Proxmox VE, Xen, KVM, Unraid, TrueNAS.

Languages: C, C++, Zig, Rust, Bash, PowerShell, Lua, Perl, Python, PHP, TypeScript, Ruby, Elixir.

Databases: PostgreSQL, Microsoft SQL Server, SQLite, MongoDB, Qdrant.

Web Development: Nginx, Node.js, Deno, Bun, Express.js, Fastify, Oak, Django, Laravel, GraphQL, React, Next.js, Solid.js, Tailwind CSS, shadcn, Vite, Prisma, Supabase, Redis, Three.js, P5.js, PM2, Selenium, Playwright, jQuery.

Machine Learning: NumPy, Pandas, scikit-learn, PyTorch, TorchServe, TensorFlow, TensorFlow.js, Keras, CUDA, TensorRT, Flash, Optuna, Roboflow.

DevOps: GitHub Actions, Jenkins, Docker, Kubernetes, Helm, Argo CD, Portainer, Terraform, Packer, Ansible, Chef, Istio, Traefik, Consul, Prometheus, Grafana.

Networking: Active Directory, Azure AD, Kerberos, FreeIPA, Keycloak, Authelia, Vault, SAML, OAuth2, WebAuthn, Tailscale, Twingate, Nebula, Tor, I2P, OpenVPN, WireGuard, OPNsense, pfSense, Snort, Suricata, Zeek, Wazuh.

Security: Elasticsearch, Logstash, Kibana, Elastic Agent, Graylog, Splunk, Nessus, Metasploit, Burp Suite, Ghidra, YARA, Sigma, Cuckoo, Falco, NaCl, Blackbox.