

Date : 18/03/2025
Ref No. : PND/AA/SV/25/UAE-21

Confidential

Via email

To: Daman ABM Contracted Providers

Subject: Communication Channel for ABM Enrolment Related Escalations

Dear Valued Providers,

Greetings from Daman.

With reference to the above-mentioned subject, and in our ongoing effort to provide the best possible service to our valued customers, we would like to inform you that a new channel has been created effective 21st March 2025, to address all your ABM queries, escalations, delays, grievances, and complaints through OpenJet, ensuring a timely response.

Kindly choose ABM Enrollment as service and service subtype in Open Jet Provider Query module.

Please bear in mind that for the time being, this will not affect the current process for submission of ABM enrolment requests via emails.

In case you need further support in the clarification of the reply received, you may contact the Assistant Manager in the ABM Unit Dr Zainab Hadi at zainab.hadi@damanhealth.ae

For clarification on the circular, you may log your query via Provider Services <https://Openjet.inhealth.ae>.

Best regards,



Dr. Abdalqader Alshaw

Senior Vice President

Provider Network

National Health Insurance Company – Daman PJSC

Attachment(s)

- Filename (1)

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هاتف: ٦١٤٩٥٥٥ ٣ ٩٧١ فاكس: ٦١٤٩٧٧٦ ٣ ٩٧١
ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع)، شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٣) بتاريخ ٢٠٠٦/٧/١٢، رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم.
National Health Insurance Company – Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System	ISO 22301:2019 Business Continuity Management System	ISO/IEC 20000:2018 IT Service Management System	ISO/IEC 27001:2013 Information Security Management System
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