

Date : 15/04/2025
Ref No. : PND/AA/SV/25/UAE-58

Confidential

Via email

To: Daman Contracted Providers

Subject: Defense Health Organization (MSC) Plan Extension - Updated

Dear Valued Providers,

Greetings from Daman.

Reference to the above-mentioned subject, we hereby would like to inform you that we have extended our collaboration with the Defense Health Organization (MSC) plan for one month. Subsequently, the MSC policy is extended until May 14th, 2025.

Accordingly, you are kindly requested to perform eligibility check prior to receiving members at your facility or seeking approvals for medical services.

In the instance where you encounter an expired approval, but the member still undergoes the same diagnosis related services, you are kindly required to send a request to Daman for re-approval to seek a renewed ATC or a revised pre-approval for e-authorization submissions. Failure to seek a revised pre- approval letter will lead to rejection at claims level.

In the event you have encountered a rejected or expired service, please ensure that members are sent back to The Armed Forces committee for pursual of any additional medical need.

For clarification on the circular, you may email us at MSC@damanhealth.ae.

Best regards,



Dr. Abdalqader Alshawhi

Senior Vice President

Provider Network

National Health Insurance Company – Daman PJSC

Attachment(s)

- Filename (1)

Tel: +971 2 6149555 Fax: +971 2 6149776
PO Box: 128888 Abu Dhabi, United Arab Emirates



هاتف: +٩٧١ ٢ ٦١٤٩٥٥٥ فاكس: +٩٧١ ٢ ٦١٤٩٧٧٦
ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع)، شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٢) بتاريخ ٢٠٠٦/٧/٢٢، رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم.
National Health Insurance Company – Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System | ISO 22301:2019 Business Continuity Management System | ISO/IEC 20000:2018 IT Service Management System | ISO/IEC 27001:2013 Information Security Management System

C E R T I F I E D