

## تعميم رقم ( 19 / 2025 ) Circular No.

Date: 17/02/2025

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To: All Healthcare Facilities

إلى: منشآت الرعاية الصحية

Subject: Mandatory Use of Abu Dhabi Patient Safety Taxonomy

الموضوع: الزامية استخدام تصنيف سلامة المرضى في أبوظبي

Greetings,

تحية طيبة وبعد ،،،

We extend our greetings and best wishes for your continued success.

يسرنا أن نتقدم إليكم بخالص التحية والتقدير متمنين لكم دوام التوفيق والسداد.

Following Circular No. 182/2024 regarding the mandatory implementation of an electronic reporting system for patient safety, including the mortality module, we would like to highlight that the classification of patient safety incidents has been standardized. The unified classification for reporting patient safety-related incidents, titled "Abu Dhabi Patient Safety Taxonomy" has been published on the DoH website.

بالإشارة إلى التعميم رقم 182/2024 بشأن إلزامية تطبيق نظام إلكتروني لتقارير حوادث سلامة المرضى شامل نموذج الوفيات، نود الإشارة إلى أنه قد تم توحيد تصنيف حوادث سلامة المرضى، ونشر التصنيف الموحد للإبلاغ عن الحوادث المتعلقة بسلامة المرضى بعنوان "تصنيف سلامة المرضى في أبوظبي" على موقع دائرة الصحة.

Therefore, all healthcare facilities are required to use and adhere to the classification of patient safety taxonomy as shown in the booklet attached to this circular, starting from April 2025.

وعليه، يجب على جميع منشآت الرعاية الصحية استخدام والامتثال لتصنيف حوادث سلامة المرضى الموضح في الكتيب المرفق مع هذا التعميم والالتزام به ابتداءً من شهر ابريل 2025.

For further inquiries, please contact via email: [HCFSQPS@doh.gov.ae](mailto:HCFSQPS@doh.gov.ae).

للمزيد من الاستفسارات، يرجى التواصل عبر البريد الإلكتروني [HCFSQPS@doh.gov.ae](mailto:HCFSQPS@doh.gov.ae).

We hope that all will adhere to the above, for the best interest of the health sector in the Emirate of Abu Dhabi.

أملين من الجميع الالتزام بما ورد أعلاه، لما فيه مصلحة القطاع الصحي في إمارة أبوظبي.

Thanking you for your kind cooperation.

شاكرين لكم حسن تعاونكم معنا.

This circular is for regulatory procedures and should not be used as content for media publication

هذا التعميم للإجراءات التنظيمية وغير مخصص كمحتوى للنشر الإعلامي



د. نورة خميس الغيثي  
وكيل دائرة الصحة





دائرة الصحة  
DEPARTMENT OF HEALTH



# Abu Dhabi Patient Safety Taxonomy





## Dear Colleagues,

Abu Dhabi stands as one of the most advanced global healthcare destinations, with patient safety at its core. I want to extend my heartfelt gratitude to all healthcare facilities across the sector that have contributed to the development of the DoH Abu Dhabi Patient Safety Taxonomy. Your unwavering commitment and collaboration are vital to our shared mission of delivering exceptional healthcare services that meet the highest standards of quality and patient satisfaction.

We have continuously worked together to strengthen our robust healthcare infrastructure, ensuring that all regulations, standards, and world-class best practices are implemented daily. The introduction of this taxonomy represents a significant advancement, enabling us to unify our approach to patient safety. By categorising medical events and standardising our practices, we can better understand and mitigate risks. This initiative will not only enhance our ability to analyse and report incidents but will also drive continuous improvement across our healthcare facilities.

The importance of this booklet cannot be overstated, it is an essential addition to our efforts towards ensuring the highest standards of care for our patients. Let us work together to promote a safer environment for them, guaranteeing that every individual will receive the exceptional care they deserve. I look forward to witnessing the widespread adoption of this taxonomy and the positive impact it will have on our sector.

Thank you once again for your dedication and commitment to our vision of excellence in patient safety.

Warm regards,

**Dr. Fayeza Alyafei**  
**Executive Director of Healthcare Quality Sector**





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## 1. DOH Message

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Patient safety is a top priority for the Department of Health (DOH) in Abu Dhabi, as demonstrated by the quality improvement projects and initiatives implemented across DOH facilities. To ensure that service safety is measurable and continuously enhanced, we are committed to unifying the key concepts and categories of patient safety events under a single taxonomy. This standardization will enable healthcare facilities in Abu Dhabi to compare and enhance patient safety practices. We believe that adopting the DOH Abu Dhabi patient safety taxonomy will promote transparency, foster a culture of patient safety, and encourage research in this critical field. We extend our gratitude to all the healthcare facilities that contributed to the development of the taxonomy and look forward to its widespread adoption and use among all healthcare facilities in Abu Dhabi to maximize its benefits.

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## 2. Introduction and Executive Summary

A significant advancement in the patient safety movement is the establishment of a common language, or taxonomy, to categorize medical events. This taxonomy unites terminology with the science of classification, focusing on identifying and classifying errors in healthcare, understanding their causes, and exploring preventative measures to reduce their recurrence.

The conceptual framework is structured into the following five levels:

1. Affected Person

2. Category

3. Subcategory

4. Details

5. Level of Harm

This framework marks the beginning of a continuous effort to enhance the shared understanding of terms and concepts crucial to patient safety. It offers background information on the taxonomy structure and contents, alongside the methodology used to develop the conceptual framework. Furthermore, it includes common terminologies related to patient safety, complete with their definitions.

## 3. DOH Abu Dhabi Patient Safety Taxonomy

### 3.1. What is DOH Abu Dhabi Patient Safety Taxonomy?

DOH Abu Dhabi Patient Safety Taxonomy is a classification system that organizes a set of concepts through semantic relationships. This structure aids in organizing information for various purposes, including statistical analysis, descriptive studies, and evaluative research.

It is crucial to differentiate a classification from a reporting system, which offers an interface for users to collect, store, and retrieve data reliably and systematically, ultimately aiding in the development of Key Performance Indicators (KPIs).





### 3.2. Why the DOH Abu Dhabi Patient Safety Taxonomy?

The Abu Dhabi Patient Safety Classification aims to categorize patient safety information through standardized sets of concepts, defined terms, and established relationships. This classification is designed to genuinely reflect the core issues related to patient safety, enabling the effective description, comparison, measurement, monitoring, analysis, and interpretation of data to enhance patient care and related policies.

The objectives of establishing a standard DOH Abu Dhabi patient safety taxonomy are:

- To facilitate the development of reliable organization-based event reporting systems.
- To aid in setting priorities for patient safety and quality improvement initiatives.
- Supports research projects and facilitates the comparison of safety research findings.
- Enables components of the taxonomy to drive further investigative processes.
- Improves the internal and external comparison of safety data analysis and benchmarking within and across healthcare organizations.
- Supports the implementation of best practices in both clinical and non-clinical classifications, drawing from diverse regional experiences.
- Ensures interoperability of computer data systems that collect incident information for analysis, public reporting, and policymaking.







### 3.3. How to Implement Taxonomy in an Electronic System

When integrating an electronic system within your organization, you can streamline the process by uploading the taxonomy hierarchy directly into the system's database, thereby replicating the taxonomy's levels and structure within the system. This can be done effortlessly by exporting the taxonomy structure into an Excel sheet (accessible via the taxonomy website mentioned in this book) for easy upload. Utilizing a well-established taxonomy framework enhances user experience, particularly in reporting. This approach saves time and effort as it eliminates the need to develop a custom classification system, allowing you to begin capturing incident reports immediately.

### 3.4. Taxonomy Update Mechanism

- The DOH representative will communicate decisions to all stakeholders who provided feedback, ensuring a proper feedback loop closure.
- A task force meeting will occur quarterly to review and process all comments and feedback, detailing accepted inputs and reasons for any rejections.
- The task force members confirm that the current version of the taxonomy effectively covers most aspects of patient safety, however, they emphasize the importance of regular updates. As the task force will convene quarterly, they will discuss and approve potential improvements and enhancements to the taxonomy based on feedback received. Healthcare organizations are encouraged to submit their feedback to [HCFSQPS@doh.gov.ae](mailto:HCFSQPS@doh.gov.ae).





### 3.5. Taxonomy Implementation Plan

All healthcare sectors in Abu Dhabi will soon be encouraged to report aggregated data on Patient Safety and Incident Reporting using the established taxonomy.

The following timetable outlines the implementation plan:

Milestone	Completion Date
Taxonomy version 1.0 release	<b>21<sup>st</sup> June 2024</b>
Taxonomy version final version	<b>17<sup>th</sup> Sep 2024</b>
Communicate the taxonomy to all healthcare sectors in Abu Dhabi by DOH	<b>1<sup>st</sup> October 2024</b>
All Healthcare sectors to prepare their organizations to start capturing incidents using the Taxonomy coding	<b>1<sup>st</sup> January 2025</b>

## 4. Resources and Method

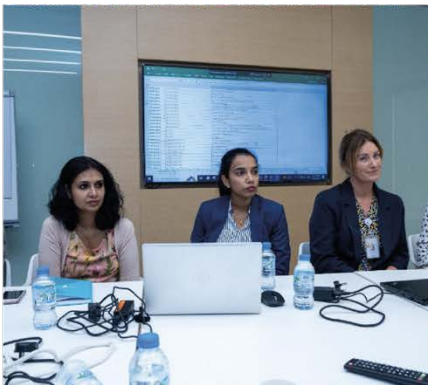
### 4.1. Task Force

- The task force consists of experts in patient safety, quality, health informatics, accreditation, medication safety, and occupational health and medicine.
- These members bring extensive experience from their organizations and significantly enhances the credibility of this taxonomy.
- The task force members will be recognized in the book's "Acknowledgement Section".





## 4.2. Workshop Photos





## 5. Patient Safety Terminologies

- **Incident:** An event or situation that could potentially or did actually result in harm, loss, or damage to individuals, property, the environment, or reputation.
- **Taxonomy:** A systematic classification for key concepts in patient safety. The Classification for Patient Safety aims to categorize information using standardized concepts with defined terms, preferred language, and relationships based on explicit domain ontology. This framework is designed to facilitate the description, comparison, measurement, monitoring, analysis, and interpretation of data to enhance patient care and support epidemiological and health policy planning.
- **Sentinel Event:** An unexpected adverse occurrence in a healthcare setting that results in death or serious physical or psychological harm to a patient, not due to the natural progression of their illness.
- **Medication Error:** A preventable incident that could result in inappropriate medication use or harm to a patient while the medication is under the control of healthcare professionals, patients, or consumers.
- **Adverse Drug Reaction:** A harmful or unintended response to a drug at doses typically used in humans for prevention, diagnosis, or treatment of disease, or for altering physiological functions.
- **Root Cause Analysis:** A thorough and systematic method using specific tools to examine systems and processes, aiming to identify the underlying and contributing factors that led to an event.
- **Just Culture:** A culture where frontline personnel feel comfortable disclosing errors, including their own, while upholding professional accountability. It acknowledges that even skilled professionals can make mistakes and develop unhealthy norms (shortcuts, "routine rule violations"), but it maintains zero tolerance for reckless behavior.





- **Voluntary Reporting:** This process involves confidentially reporting safety events by anyone directly or indirectly involved.
- **Contributing Factor:** Refers to any circumstance, action, or influence that plays a role in the occurrence of a safety incident without being its direct cause. These factors can increase the likelihood of an adverse event, like a medical error, without being solely responsible.
- **Work-Related Injury:** An injury or illness caused, contributed to, or significantly aggravated by events or exposures in the work environment.
- **Safety Culture:** The safety culture of an organization is shaped by individual or group values, attitudes, perceptions, competencies, and behavior patterns that determine the commitment to, and the style and proficiency of, an organization's health and safety management.
- **Hazard:** Any circumstance, situation, or condition that can potentially cause harm or injury to patients, healthcare providers, or others in a healthcare setting. Hazards can exist in environments, systems, or processes and may contribute to errors or adverse events if not addressed.
- **Unsafe Condition:** A circumstance that could potentially lead to harm or adverse events if not addressed. It serves as a precursor to incidents that may jeopardize patients, healthcare workers, or others in the healthcare setting. While an unsafe condition may not necessarily cause harm, it poses a significant risk.
- **Adverse Event:** An injury resulting from medical management rather than the underlying condition or disease. It may prolong hospitalization, cause disability at discharge, or both.





- **Pressure Ulcer (Injury):** A pressure injury involves localized damage to the skin and/or underlying soft tissue, typically over a bony area or related to medical devices. It may present as intact skin or an open ulcer and can be painful. This injury arises from intense and/or prolonged pressure or pressure combined with shear. Soft tissue tolerance to pressure and shear may also be influenced by factors such as microclimate, nutrition, perfusion, co-morbidities, and the condition of the soft tissue.
- **Assisted Fall:** An assisted fall occurs when a patient begins to fall and is helped by another person but still reaches the ground or another unintended surface.
- **Hazmat:** A hazardous material is any biological, chemical, radiological, or physical agent that has the potential to harm humans, animals, or the environment, either on its own or through interaction with other factors.
- **Near Miss:** Circumstances or events that had the capacity to cause an adverse event, but which did not reach the patient.
- **Good Catch:** The identification and prevention of a potential error or harm before it reached the patient. It highlights proactive actions taken to avoid incidents, similar to a near miss

## 6. Structure of DOH Abu Dhabi Patient Safety Taxonomy

The task force developed the conceptual framework for the DOH Abu Dhabi Patient Safety Taxonomy to provide an essential method for organizing patient safety data and information, enabling effective aggregation and analysis. The taxonomy is structured into five distinct yet interconnected levels, designed for quick and easy access to information. Built on a hierarchical model, it features a main level and sub-levels to ensure a logical and scientifically sound methodology.





This section outlines the five high-level classes that form the foundation of the DOH Abu Dhabi Patient Safety Taxonomy's conceptual framework. The framework aims to offer a comprehensive understanding of patient safety, promoting continuous learning and improvement at every stage and point within the system. Notably, it includes the critical "Level of Harm," which has been added as the fifth level in DOH Abu Dhabi Patient Safety Taxonomy.

**Affected Person:** Refers to the influence, outcomes, or effects experienced by groups impacted by an event.

**Category:** Denotes the processes that were faulty or failed, grouped based on shared and agreed-upon criteria due to their common nature.

**Sub-Category:** Identifies the factors and agents that contributed to an event, describing its nature or injury and providing additional context.

**Detail Description:** Offers in-depth information on the nature of the event, including details related to its variations.

**Level of Harm:** Represents the extent of injury, suffering, or disability experienced.

## 7. DOH Abu Dhabi Patient Safety Taxonomy Content

### 7.1. Categories

Adverse reaction
Airway / Respiratory Management
Anesthesia / Sedation related events
Behavioral Inappropriate /Aggressive
Blood and Blood Products
Communication/Care Coordination
Complications of care (non-surgical)
Diagnostic imaging / Radiation Safety
Dietary / nutrition





Emergency Code (Clinical/Non-Clinical)
Environmental issues
Facility/Infrastructure
Falls
Fetal / Neonatal
Gynecology
Identification/Documentation/Consent/Confidentiality/Privacy
Illness/injury
Infection Prevention and Control
Laboratory
Maternal
Medical device
Medication Error
POCT
Provision of care
Safeguarding
Security
Skin / tissue integrity
Staffing concerns
Supplies
Surgery / procedure related events
Other







## 7.2. Subcategories & Details

Category	Event Sub-category	Event Details
<b>Adverse reaction</b>	Adverse drug reaction (not a medication error / not preventable)	Not Applicable
<b>Adverse reaction</b>	Dietary supplements / feedings	Not Applicable
<b>Adverse reaction</b>	Latex / tapes	Not Applicable
<b>Adverse reaction</b>	Others	Not Applicable
<b>Airway / Respiratory Management</b>	Incomplete / incorrect treatment	Medication involved
<b>Airway / Respiratory Management</b>	Incomplete / incorrect treatment	Medication not involved
<b>Airway / Respiratory Management</b>	Airway management - Equipment Issue	Not Applicable
<b>Airway / Respiratory Management</b>	Airway management - Insufficient	Not Applicable
<b>Airway / Respiratory Management</b>	Airway management - Obstructed	Not Applicable
<b>Airway / Respiratory Management</b>	Extubation - Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Extubation - Self	Not Applicable
<b>Airway / Respiratory Management</b>	Extubation - Unplanned	Not Applicable
<b>Airway / Respiratory Management</b>	Extubation - Tracheal bleeding	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Difficult	Not Applicable





<b>Airway / Respiratory Management</b>	Intubation - Failed	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Tracheal bleeding	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Unplanned	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Wrong Endotracheal Tube site / placement	Not Applicable
<b>Airway / Respiratory Management</b>	Intubation - Wrong Endotracheal Tube size	Not Applicable
<b>Airway / Respiratory Management</b>	Others	Not Applicable
<b>Airway / Respiratory Management</b>	Oxygen / medical gas problem	Not Applicable
<b>Airway / Respiratory Management</b>	Re-Intubation - Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Re-Intubation - Difficult	Not Applicable
<b>Airway / Respiratory Management</b>	Re-Intubation - following Failed extubation attempt	Not Applicable
<b>Airway / Respiratory Management</b>	Respiratory Management - Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Change-Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Change-Difficult	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Change-Failed	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Change-Unplanned	Not Applicable





<b>Airway / Respiratory Management</b>	Tracheostomy Re-insertion- Delayed	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Re-insertion- Difficult	Not Applicable
<b>Airway / Respiratory Management</b>	Tracheostomy Re-insertion- Failed	Not Applicable
<b>Airway / Respiratory Management</b>	Ventilator settings - Alarm not audible	Not Applicable
<b>Airway / Respiratory Management</b>	Ventilator settings - Alarm not set properly	Not Applicable
<b>Airway / Respiratory Management</b>	Ventilator settings - Delivery Mode Incorrect	Not Applicable
<b>Airway / Respiratory Management</b>	Ventilator settings - Settings wrong / changed without authorization	Not Applicable
<b>Airway / Respiratory Management</b>	Ventilator settings Other (Ventilator settings)	Not Applicable
<b>Anesthesia / Sedation related events</b>	Injury	Dental
<b>Anesthesia / Sedation related events</b>	Airway management issues	Difficulty maintaining airway during procedure
<b>Anesthesia / Sedation related events</b>	Airway management issues	Difficulty or trauma during tracheal intubation
<b>Anesthesia / Sedation related events</b>	Airway management issues	Esophageal intubation
<b>Anesthesia / Sedation related events</b>	Airway management issues	Failed intubation, re-intubation, following extubation, in OR or recovery
<b>Anesthesia / Sedation related events</b>	Induction / Identification	Incorrect anesthetic procedure





<b>Anesthesia / Sedation related events</b>	Induction / Identification	Incorrect patient
<b>Anesthesia / Sedation related events</b>	Aspiration	Not Applicable
<b>Anesthesia / Sedation related events</b>	Awareness during anesthesia	Not Applicable
<b>Anesthesia / Sedation related events</b>	Cardiopulmonary Arrest	Not Applicable
<b>Anesthesia / Sedation related events</b>	Extreme Nausea/Vomiting	Not Applicable
<b>Anesthesia / Sedation related events</b>	Failed Regional Block	Not Applicable
<b>Anesthesia / Sedation related events</b>	Failure to recognize and respond to significant change in patient status	Not Applicable
<b>Anesthesia / Sedation related events</b>	Hypo/Hyperthermia	Not Applicable
<b>Anesthesia / Sedation related events</b>	Incorrect inhalation anesthetic agent/ gas mixture or dose	Not Applicable
<b>Anesthesia / Sedation related events</b>	Incorrect non-inhalation anesthetic agent or incorrect dose	Not Applicable
<b>Anesthesia / Sedation related events</b>	Incorrect/insufficient handover	Not Applicable
<b>Anesthesia / Sedation related events</b>	Insufficient sustainment of anesthesia / sedation	Not Applicable
<b>Anesthesia / Sedation related events</b>	Insufficient/incomplete monitoring	Not Applicable
<b>Anesthesia / Sedation related events</b>	Insufficient/incorrect sedation agent dose or drug	Not Applicable





<b>Anesthesia / Sedation related events</b>	Malignant hyperthermia	Not Applicable
<b>Anesthesia / Sedation related events</b>	Myocardial Infarction	Not Applicable
<b>Anesthesia / Sedation related events</b>	Others	Not Applicable
<b>Anesthesia / Sedation related events</b>	Problem with vascular access	Not Applicable
<b>Anesthesia / Sedation related events</b>	Problems with device used in delivery of anesthesia	Not Applicable
<b>Anesthesia / Sedation related events</b>	Prolonged recovery time	Not Applicable
<b>Anesthesia / Sedation related events</b>	Prolonged ventilator support following surgery	Not Applicable
<b>Anesthesia / Sedation related events</b>	Reaction to Anesthesia Agent	Not Applicable
<b>Anesthesia / Sedation related events</b>	Respiratory Failure	Not Applicable
<b>Anesthesia / Sedation related events</b>	Significant hypotension, tachycardia, bradycardia	Not Applicable
<b>Anesthesia / Sedation related events</b>	Stroke or Other Neurologic Deficit	Not Applicable
<b>Anesthesia / Sedation related events</b>	Unplanned use of reversal agents	Not Applicable
<b>Anesthesia / Sedation related events</b>	Wrong site	Not Applicable
<b>Anesthesia / Sedation related events</b>	Injury	Ocular
<b>Anesthesia / Sedation related events</b>	Airway management issues	Other (please specify)
<b>Anesthesia / Sedation related events</b>	Injury	Other (please specify)





<b>Anesthesia / Sedation related events</b>	Injury	Peripheral nerve
<b>Anesthesia / Sedation related events</b>	Injury	Unintentional Dural Puncture
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Absconded/left without informing staff
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Actual self-harm
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Escape of a transferred prisoner
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Failed to return from authorised leave
<b>Behavioral Inappropriate /Aggressive</b>	Patient Restraint Processes	Harm from restraint
<b>Behavioral Inappropriate /Aggressive</b>	Patient Restraint Processes	Inadequate or incomplete procedure followed
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Attempted abduction
<b>Behavioral Inappropriate /Aggressive</b>	Patient Restraint Processes	Incorrect patient
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Attempted escape of a transferred prisoner
<b>Behavioral Inappropriate /Aggressive</b>	Patient Restraint Processes	Incorrect procedure followed
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Attempted to abscond/leave without informing staff
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	AWOL / Absconded (detained patients only)





<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Left with notice contrary to advice
<b>Behavioral Inappropriate /Aggressive</b>	Persons Performing Unauthorized Acts	Manipulation of device/equipment supplies by unauthorized/unqualified persons
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Missing minor (new-born to children up to 13 years of age)
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Patient	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Staff	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Visitor	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Others	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Patient	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Patient	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Staff	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Staff	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Visitor	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Assault (Physical/Verbal) - By Visitor	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Consensual sexual activity	Not Applicable





<b>Behavioral Inappropriate /Aggressive</b>	Contraband / unauthorized objects	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Death Threat Behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Destruction of property	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Discrimination/Prejudice Behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Disruptive behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Family/sitter interfering against patient care	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Inconsiderate/Rude/Hos tile Behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Noncompliant/Uncooperative/Inappropriate Behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Others	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Sexual assault / rape	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Sexual Harassment	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Suspected Substance Abuse	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Threat by patient	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Uncooperative/Non-compliant patient behavior	Not Applicable
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Other self-harming behaviour







<b>Behavioral Inappropriate /Aggressive</b>	By a Patient towards an Object/Structure (Not self-harm)	Physical
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Self-harm attempt/gesture
<b>Behavioral Inappropriate /Aggressive</b>	By a Patient towards an Object/Structure (Not self-harm)	Sexual, indecent exposure
<b>Behavioral Inappropriate /Aggressive</b>	Persons Performing Unauthorized Acts	Care provide by a professional whose privileges to practice have been restricted
<b>Behavioral Inappropriate /Aggressive</b>	Persons Performing Unauthorized Acts	Care provided to patient by bogus professional
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Suicide (actual)
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Suicide attempt/gesture (not overdose)
<b>Behavioral Inappropriate /Aggressive</b>	Self-harming Behavior	Suicide attempt/gesture (overdose)
<b>Behavioral Inappropriate /Aggressive</b>	Persons Performing Unauthorized Acts	Unauthorised Access/Entry
<b>Behavioral Inappropriate /Aggressive</b>	Use/Possession of Prohibited/Stolen Goods	Unauthorised possession of patients possessions
<b>Behavioral Inappropriate /Aggressive</b>	Use/Possession of Prohibited/Stolen Goods	Unauthorised possession of supplies/equipment
<b>Behavioral Inappropriate /Aggressive</b>	Use/Possession of Prohibited/Stolen Goods	Unauthorised use of weapon
<b>Behavioral Inappropriate /Aggressive</b>	Use/Possession of Prohibited/Stolen Goods	Use of alcohol





<b>Behavioral Inappropriate /Aggressive</b>	Use/Possession of Prohibited/Stolen Goods	Use of drugs
<b>Behavioral Inappropriate /Aggressive</b>	By a Patient towards an Object/Structure (Not self-harm)	Verbal
<b>Behavioral Inappropriate /Aggressive</b>	Missing Patient	Abduction
<b>Blood and Blood Products</b>	Administration	Contraindication due to history of allergy
<b>Blood and Blood Products</b>	Ordering	Contraindication due to history of allergy
<b>Blood and Blood Products</b>	Administration	Contraindication due to incompatibility
<b>Blood and Blood Products</b>	Ordering	Contraindication due to incompatibility
<b>Blood and Blood Products</b>	Administration	Contraindication due to interactions with other products
<b>Blood and Blood Products</b>	Ordering	Contraindication due to Interactions with other products
<b>Blood and Blood Products</b>	Process	Cross Match Incompatibility
<b>Blood and Blood Products</b>	Utilization	Cross matched but not transfused
<b>Blood and Blood Products</b>	Pre-transfusion Laboratory Testing	Cross matching procedures insufficient/incorrect
<b>Blood and Blood Products</b>	Suspected / confirmed transfusion reaction	Death, suspected to be the result of a transfusion
<b>Blood and Blood Products</b>	Dispensing or distribution	Delay





<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Delay in collecting specimen
<b>Blood and Blood Products</b>	Administration	Delay in start of transfusion
<b>Blood and Blood Products</b>	Process	Deviation from Standard Operating Procedure
<b>Blood and Blood Products</b>	Administration	Device Failure/malfunction
<b>Blood and Blood Products</b>	Administration	Administered without cross match
<b>Blood and Blood Products</b>	Dispensing or distribution	Dispensed for wrong patient
<b>Blood and Blood Products</b>	Blood Donor Related	Donor adverse Reaction
<b>Blood and Blood Products</b>	Blood Donor Related	Donor not eligible
<b>Blood and Blood Products</b>	Patient Monitoring during and post-transfusion	Failure to recognise and respond to significant change in patient status
<b>Blood and Blood Products</b>	Patient Monitoring during and post-transfusion	Failure/insufficient/incomplete monitoring
<b>Blood and Blood Products</b>	Administration	Frequency Incorrect
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Improperly labeled (wrong non-patient identifiers)
<b>Blood and Blood Products</b>	Administration	Incompatible blood product
<b>Blood and Blood Products</b>	Blood Donor Related	Incorrect Donor Identification
<b>Blood and Blood Products</b>	Administration	Incorrect dose/number of units
<b>Blood and Blood Products</b>	Administration	Incorrect product administered
<b>Blood and Blood Products</b>	Administration	Incorrect Rate





<b>Blood and Blood Products</b>	Administration	Incorrect route
<b>Blood and Blood Products</b>	Administration	Incorrect sequence of administration of products
<b>Blood and Blood Products</b>	Administration	Incorrect use of expired or unacceptably stored products
<b>Blood and Blood Products</b>	Administration	Incorrect volume (i.e., number of units of milliliters)
<b>Blood and Blood Products</b>	Storage	Insufficient/incorrect storage/refrigeration
<b>Blood and Blood Products</b>	Administration	Loss of traceability label
<b>Blood and Blood Products</b>	Ordering	Massive Transfusion Protocol (MTP)
<b>Blood and Blood Products</b>	Ordering	Maximum Surgical Blood Order Schedule (MSBOS) not followed
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Mislabeled specimen (wrong patient identifiers)
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Mismatch from historical record
<b>Blood and Blood Products</b>	Dispensing or distribution	Mismatched Unit
<b>Blood and Blood Products</b>	Administration	Blood administered without order
<b>Blood and Blood Products</b>	Blood Donor Related	Missing Label
<b>Blood and Blood Products</b>	Blood Donor Related	Missing product
<b>Blood and Blood Products</b>	Blood Donor Related	Missing Tube
<b>Blood and Blood Products</b>	Administration	Blood consent missing / incomplete





<b>Blood and Blood Products</b>	Administration	Not administered when indicated/ delayed
<b>Blood and Blood Products</b>	Others	Not Applicable
<b>Blood and Blood Products</b>	Suspected / confirmed transfusion reaction	Not Applicable
<b>Blood and Blood Products</b>	Dispensing or distribution	Not available
<b>Blood and Blood Products</b>	Dispensing or distribution	1 MTP pack inculde (4PRBC, 4FFP & 1PLT)
<b>Blood and Blood Products</b>	Dispensing or distribution	Not delivered
<b>Blood and Blood Products</b>	Dispensing or distribution	Not dispensed
<b>Blood and Blood Products</b>	Utilization	Not transfused not returned
<b>Blood and Blood Products</b>	Administration	Blood not administered
<b>Blood and Blood Products</b>	Administration	Omitted dose/unit
<b>Blood and Blood Products</b>	Utilization	Ordered not transfused
<b>Blood and Blood Products</b>	Ordering	Blood product / compatibility testing not requested
<b>Blood and Blood Products</b>	Administration	Other (please specify)
<b>Blood and Blood Products</b>	Dispensing or distribution	Other (please specify)
<b>Blood and Blood Products</b>	Ordering	Other (please specify)
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Other (please specify)
<b>Blood and Blood Products</b>	Utilization	Other (please specify)
<b>Blood and Blood Products</b>	Administration	Blood product administered with incorrect IV fluid
<b>Blood and Blood Products</b>	Ordering	Blood requested for wrong patient





<b>Blood and Blood Products</b>	Dispensing or distribution	Patient / product information on pickup slip does not match order
<b>Blood and Blood Products</b>	Pre-transfusion Laboratory Testing	Patient testing procedures insufficient
<b>Blood and Blood Products</b>	Administration	Pre-transfusion checks not completed
<b>Blood and Blood Products</b>	Pre-transfusion Laboratory Testing	Pre-transfusion procedural error
<b>Blood and Blood Products</b>	Administration	Product Code Error
<b>Blood and Blood Products</b>	Blood Donor Related	Product contaminated/damaged
<b>Blood and Blood Products</b>	Storage	Product contaminated/damaged
<b>Blood and Blood Products</b>	Utilization	Product contaminated/damaged
<b>Blood and Blood Products</b>	Dispensing or distribution	Product delivery delayed
<b>Blood and Blood Products</b>	Dispensing or distribution	Product dispensing delayed
<b>Blood and Blood Products</b>	Blood Donor Related	Product expired
<b>Blood and Blood Products</b>	Storage	Product expired
<b>Blood and Blood Products</b>	Utilization	Product expired
<b>Blood and Blood Products</b>	Storage	Product mislabeled
<b>Blood and Blood Products</b>	Dispensing or distribution	Product never delivered to ward/unit
<b>Blood and Blood Products</b>	Dispensing or distribution	Product not dispensed
<b>Blood and Blood Products</b>	Ordering	Product not ordered
<b>Blood and Blood Products</b>	Utilization	Product returned to blood bank after allowed time





<b>Blood and Blood Products</b>	Pre-transfusion Laboratory Testing	Product testing procedures insufficient
<b>Blood and Blood Products</b>	Dispensing or distribution	Special product need not issued
<b>Blood and Blood Products</b>	Ordering	Special product need not requested
<b>Blood and Blood Products</b>	Process	Specimen Collection Issue
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Specimen inadequate
<b>Blood and Blood Products</b>	Blood Donor Related	Specimen Issues
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Specimen label missing, incomplete, or illegible
<b>Blood and Blood Products</b>	Blood Donor Related	Supply Wrong Facility
<b>Blood and Blood Products</b>	Blood Donor Related	Supply Wrong product
<b>Blood and Blood Products</b>	Blood Donor Related	Temperature out of Range
<b>Blood and Blood Products</b>	Blood Donor Related	Temperature out of Range During Transportation
<b>Blood and Blood Products</b>	Patient Monitoring during and post-transfusion	Transmission of a chronic/fatal disease due to infusing blood/blood products
<b>Blood and Blood Products</b>	Ordering	Type and cross order in Dispatch status
<b>Blood and Blood Products</b>	Dispensing or distribution	Uncrossmatched blood in emergency cases
<b>Blood and Blood Products</b>	Utilization	Unit returned unusable (e.g., unit "spiked")
<b>Blood and Blood Products</b>	Administration	Units not transfused within time frame per protocol





<b>Blood and Blood Products</b>	Dispensing or distribution	Code Incorrect
<b>Blood and Blood Products</b>	Administration	Wrong ABO / Rh type transfused
<b>Blood and Blood Products</b>	Sample collection for compatibility testing	Wrong blood in tube (Wrong tube)
<b>Blood and Blood Products</b>	Dispensing or distribution	Wrong blood product Issued
<b>Blood and Blood Products</b>	Ordering	Wrong blood product requested
<b>Blood and Blood Products</b>	Dispensing or distribution	Wrong component used
<b>Blood and Blood Products</b>	Administration	Wrong patient transfused
<b>Blood and Blood Products</b>	Dispensing or distribution	Wrong product prepared/selected in blood bank
<b>Blood and Blood Products</b>	Administration	Wrong product transfused (e.g., heterologous vs autologous blood)
<b>Blood and Blood Products</b>	Administration	Wrong transfusion rate (Incorrect rate/frequency )
<b>Communication/Care Coordination</b>	Referral / consult problem	Delay in scheduling
<b>Communication/Care Coordination</b>	Referral / consult problem	Delay in service
<b>Communication/Care Coordination</b>	Access to care problem	Delay in transfer
<b>Communication/Care Coordination</b>	Access to care problem	Delay in treatment
<b>Communication/Care Coordination</b>	Access to care problem	Emergency medical treatment violation







<b>Communication/Care Coordination</b>	Access to care problem	Inappropriate level of care
<b>Communication/Care Coordination</b>	Access to care problem	Inappropriate transfer
<b>Communication/Care Coordination</b>	Access to care problem	Bed not available
<b>Communication/Care Coordination</b>	Message handling / response problem	Not Applicable
<b>Communication/Care Coordination</b>	Others	Not Applicable
<b>Communication/Care Coordination</b>	Provider not available	Not Applicable
<b>Communication/Care Coordination</b>	Access to care problem	Other (please specify)
<b>Communication/Care Coordination</b>	Communication inadequate	Other (please specify)
<b>Communication/Care Coordination</b>	Referral / consult problem	Other (please specify)
<b>Communication/Care Coordination</b>	Referral / consult problem	Report unavailable/delayed
<b>Communication/Care Coordination</b>	Access to care problem	Transportation unavailable / delayed
<b>Communication/Care Coordination</b>	Access to care problem	Treatment room not available
<b>Communication/Care Coordination</b>	Communication inadequate	With other providers in ancillary departments (e.g. laboratory, pharmacy, radiology)
<b>Communication/Care Coordination</b>	Communication inadequate	With other providers in OTHER patient care areas





<b>Communication/Care Coordination</b>	Communication inadequate	With other providers WITHIN patient care area
<b>Communication/Care Coordination</b>	Communication inadequate	With outside providers / agencies
<b>Communication/Care Coordination</b>	Communication inadequate	With patient or family
<b>Complications of care (Non surgical)</b>	Neurological complication	Confusional state
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Crushing injury
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Device Left in Patient
<b>Complications of care (Non surgical)</b>	Tube / Drain	Device Left in Patient
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Disconnected
<b>Complications of care (Non surgical)</b>	Tube / Drain	Disconnected
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Discontinued Incorrectly
<b>Complications of care (Non surgical)</b>	Tube / Drain	Discontinued Incorrectly
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Discontinued Without Order
<b>Complications of care (Non surgical)</b>	Tube / Drain	Discontinued Without Order
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Dislocations





<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Dislodgement
<b>Complications of care (Non surgical)</b>	Tube / Drain	Dislodgement
<b>Complications of care (Non surgical)</b>	IV site complication	Air embolism
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Electric shock
<b>Complications of care (Non surgical)</b>	IV site complication	Extravasation of non-vesicant drug
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Fractures
<b>Complications of care (Non surgical)</b>	Glucose management	Hyperglycaemia
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Intracranial injury
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Line Left in After Discharge
<b>Complications of care (Non surgical)</b>	Tube / Drain	Line Not Changed
<b>Complications of care (Non surgical)</b>	Tube / Drain	Localised reaction
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Localised reaction
<b>Complications of care (Non surgical)</b>	Cardiac complication	Myocardial infarction
<b>Complications of care (Non surgical)</b>	Deep vein thrombosis (DVT) / pulmonary embolism (PE)	Not Applicable





<b>Complications of care (Non Surgical)</b>	Dislodged / removed accidentally	Not Applicable
<b>Complications of care (Non surgical)</b>	Gastrointestinal bleeding	Not Applicable
<b>Complications of care (Non Surgical)</b>	Incorrect placement or use	Not Applicable
<b>Complications of care (Non surgical)</b>	Injury related to spinal manipulative therapy	Not Applicable
<b>Complications of care (Non Surgical)</b>	Line or tube damaged / broken	Not Applicable
<b>Complications of care (Non Surgical)</b>	Line or tube occluded / clotted	Not Applicable
<b>Complications of care (Non Surgical)</b>	Misconnection (e.g., wrong IV to wrong site / port)	Not Applicable
<b>Complications of care (Non surgical)</b>	Others	Not Applicable
<b>Complications of care (Non surgical)</b>	Removal of tube or other medical device by patient	Not Applicable
<b>Complications of care (Non surgical)</b>	Renal failure	Not Applicable
<b>Complications of care (Non surgical)</b>	Unexpected death	Not Applicable
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Not Documented in EMR
<b>Complications of care (Non surgical)</b>	Tube / Drain	Not Documented in EMR
<b>Complications of care (Non surgical)</b>	IV site complication	Other (please specify)
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Other (please specify)
<b>Complications of care (Non surgical)</b>	Neurological complication	Other (please specify)





<b>Complications of care (Non Surgical)</b>	Others	Other (please specify)
<b>Complications of care (Non surgical)</b>	Tube / Drain	Other (please specify)
<b>Complications of care (Non surgical)</b>	Cardiac complication	Other (please specify)
<b>Complications of care (Non surgical)</b>	Respiratory complication	Other (please specify)
<b>Complications of care (Non surgical)</b>	Unexpected injury (not related to falls or skin integrity)	Other (please specify)
<b>Complications of care (Non surgical)</b>	Tube / Drain	Patient self-removal
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Perforation
<b>Complications of care (Non surgical)</b>	Tube / Drain	Perforation
<b>Complications of care (Non surgical)</b>	Respiratory complication	Respiratory distress
<b>Complications of care (Non surgical)</b>	Respiratory complication	Respiratory failure
<b>Complications of care (Non surgical)</b>	Neurological complication	Seizure
<b>Complications of care (Non surgical)</b>	Tube / Drain	Severed / Cut
<b>Complications of care (Non surgical)</b>	Cardiac complication	Cardiopulmonary arrest outside of ICU
<b>Complications of care (Non surgical)</b>	Neurological complication	Stroke
<b>Complications of care (Non surgical)</b>	Tube / Drain	Tube/Drain Left In Situ at Discharge (unintended)





<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Circulation Impeded
<b>Complications of care (Non surgical)</b>	Tube / Drain	Circulation Impeded
<b>Complications of care (Non surgical)</b>	Neurological complication	Unresponsiveness / loss of consciousness
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Air embolism
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Catheter Damage (embolism, repair, exchange)
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Catheter-Associated Deep Vein Thrombosis
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Central Vascular Access Device Malposition
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Central Vascular Access Device Occlusion
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Infiltration
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Nerve injury
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Other (please specify)
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	VAD complications - Phlebitis





<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Wrong Device Used
<b>Complications of care (Non surgical)</b>	Tube / Drain	Wrong Insertion Location
<b>Complications of care (Non surgical)</b>	IV/Vascular access device	Wrong Site Inserted
<b>Complications of care (Non surgical)</b>	Tube / Drain	Wrong Size Inserted
<b>Diagnostic imaging / Radiation Safety</b>	Delays preprocedural or post procedure	Delay in reporting
<b>Diagnostic imaging / Radiation Safety</b>	Process	Deviation From Standard Operating Procedure
<b>Diagnostic imaging / Radiation Safety</b>	Radioactive spill/contamination	External
<b>Diagnostic imaging / Radiation Safety</b>	Radioactive spill/contamination	Internal
<b>Diagnostic imaging / Radiation Safety</b>	Radioactive source	Lost
<b>Diagnostic imaging / Radiation Safety</b>	Dosimeter lost/damaged	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Occupational Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Public Overexposure (FANR dose limit 1 mSv/yr)	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - skin burn or injury	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Duplicate Study	Not Applicable





<b>Diagnostic imaging / Radiation Safety</b>	Contrast reaction	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Discrepancy between ED interpretation of x-ray or EKG and final reading	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Overexposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Dose Fraction differing substantially from the values prescribed by Radiation Oncologist	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Dosimeter lost/damaged	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Dosimeter lost/damaged	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Pregnant woman/Fetus	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Prolonged Fluoroscopy Time	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Unintended Radiation Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Equipment - Calibration Issue	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Equipment - Failure/Malfunction	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Equipment - Maintenance Issue	Not Applicable







<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Occupational Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Occupational Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Public Overexposure (FANR dose limit 1 mSv/yr)	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - Public Overexposure (FANR dose limit 1 mSv/yr)	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - skin burn or injury	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure - skin burn or injury	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Duplicate Study	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Duplicate Study	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Overexposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Overexposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Pregnant woman/Fetus	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Pregnant woman/Fetus	Not Applicable





<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Prolonged Fluoroscopy Time	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Prolonged Fluoroscopy Time	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Unintended Radiation Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Exposure/Unintended Radiation Exposure - Unintended Radiation Exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Extravasation of vesicant drug (for extravasation of non-radiological, see IV Complication)	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Iatrogenic Burn	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Image - Erased	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Image - Under/Overexposed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Image - Unlabeled	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Image unavailable or inadequate	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Incorrect isotope or amount administered	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Incorrect reading	Not Applicable





<b>Diagnostic imaging / Radiation Safety</b>	Infiltration Event	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Mislabeled study	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	MRI safety violation	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Not completed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Not ordered	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Ordered, not performed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Others	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Prolonged fluoroscopy	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Radioactive source/package/container – damage	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Requisition - Incomplete	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Requisition - Incorrect	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Results - Lost	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Results - Posted to Wrong Patient	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Study/exam/procedure/treatment not completed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Supplies - Contrast Issues	Not Applicable





<b>Diagnostic imaging / Radiation Safety</b>	Supplies - Inventory Issue	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Cancelled	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Inappropriate	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Incomplete	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Incorrect	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Incorrectly Performed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Ordered, Not Performed	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Performed without consent	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Scheduled Delay	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Test - Wrong Radiopharmaceutical	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Unanticipated radiation exposure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Unclean/Unsterile Environment	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Wrong patient	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Wrong procedure	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Wrong side (L vs R)	Not Applicable
<b>Diagnostic imaging / Radiation Safety</b>	Wrong site	Not Applicable





<b>Diagnostic imaging / Radiation Safety</b>	Delays preprocedural or post procedure	Other (please specify)
<b>Diagnostic imaging / Radiation Safety</b>	Delays preprocedural or post procedure	Procedure delayed
<b>Diagnostic imaging / Radiation Safety</b>	Process	Quality Control Issue
<b>Diagnostic imaging / Radiation Safety</b>	Radiation Safety	Radioactive waste - not labelled
<b>Diagnostic imaging / Radiation Safety</b>	Radiation Safety	Radioactive waste - not segregated
<b>Diagnostic imaging / Radiation Safety</b>	Radioactive source	Theft
<b>Diagnostic imaging / Radiation Safety</b>	Radiation Safety	Unauthorized Access to radiation control areas
<b>Dietary / nutrition</b>	Absence/Delay of diet recommendation by Clinical Dietitian	Not Applicable
<b>Dietary / nutrition</b>	Absence/Delay of Nutritional Assessment of Clinical Dietitian	Not Applicable
<b>Dietary / nutrition</b>	Cold meal delivered	Not Applicable
<b>Dietary / nutrition</b>	Delay in tray delivery / nutrition	Not Applicable
<b>Dietary / nutrition</b>	Food / feeding not given	Not Applicable
<b>Dietary / nutrition</b>	Food / nutrition given with known allergy	Not Applicable
<b>Dietary / nutrition</b>	Food / nutrition spoiled or expired	Not Applicable
<b>Dietary / nutrition</b>	Foreign object in food	Not Applicable
<b>Dietary / nutrition</b>	Inappropriate Formula Labeling	Not Applicable





<b>Dietary / nutrition</b>	Incorrect Storage of food	Not Applicable
<b>Dietary / nutrition</b>	Lack of information on meal request	Not Applicable
<b>Dietary / nutrition</b>	Late meal modifications	Not Applicable
<b>Dietary / nutrition</b>	No diet order	Not Applicable
<b>Dietary / nutrition</b>	NPO patient receives food / nutrition	Not Applicable
<b>Dietary / nutrition</b>	Others	Not Applicable
<b>Dietary / nutrition</b>	Outside food given causing harm	Not Applicable
<b>Dietary / nutrition</b>	Tube feeding problem	Not Applicable
<b>Dietary / nutrition</b>	Wrong / inappropriate items on tray	Not Applicable
<b>Dietary / nutrition</b>	Wrong diet / nutrition ordered	Not Applicable
<b>Dietary / nutrition</b>	Wrong diet / nutrition received or administered	Not Applicable
<b>Emergency Code (Clinical/Non-Clinical)</b>	Inadequate Response	Inadequate Response
<b>Emergency Code (Clinical/Non-Clinical)</b>	Not heard/Unclear	Not heard/Unclear
<b>Emergency Code (Clinical/Non-Clinical)</b>	Wrong Code	Wrong Code
<b>Emergency Code (Clinical/Non-Clinical)</b>	Wrong Location	Wrong Location
<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Exposure to ionizing radiation (X-Ray, Beta, Gamma and alpha)
<b>Environmental issues</b>	Exposure to radiation	Exposure to ionizing radiation (X-Ray, Beta, Gamma and alpha)





<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Exposure to laser and optical radiation
<b>Environmental issues</b>	Exposure to radiation	Exposure to laser and optical radiation
<b>Environmental issues</b>	Signage Issue	Inadequate or Missing Signage
<b>Environmental issues</b>	Signage Issue	Incorrect or Confusing Signage
<b>Environmental issues</b>	Workplace illness/injury - Exposure to blood or body fluids	Injuries from Equipment
<b>Environmental issues</b>	Workplace illness/injury	Manual Handling Injuries
<b>Environmental issues</b>	Workplace illness/injury - Exposure to blood or body fluids	Needle Stick/Sharps Injury
<b>Environmental issues</b>	Exposure to blood or body fluids	Needle Stick/Sharps Injury
<b>Environmental issues</b>	Air Quality	Not Applicable
<b>Environmental issues</b>	Biological Agent	Not Applicable
<b>Environmental issues</b>	Burns due to thermal and chemical agents	Not Applicable
<b>Environmental issues</b>	Burns of the skin and the eye	Not Applicable
<b>Environmental issues</b>	Cleanliness of Facility	Not Applicable
<b>Environmental issues</b>	Collapse of Building / Structure or Excavation	Not Applicable
<b>Environmental issues</b>	Damage to property	Not Applicable
<b>Environmental issues</b>	Dislocation of joint	Not Applicable
<b>Environmental issues</b>	Electric Lines, Cables and Pipelines	Not Applicable
<b>Environmental issues</b>	electric shock or electrical burn	Not Applicable





<b>Environmental issues</b>	Entrapment of a body part in machinery/equipment/plant	Not Applicable
<b>Environmental issues</b>	Environmental hazard	Not Applicable
<b>Environmental issues</b>	Escape of Flammable Liquids and Gases	Not Applicable
<b>Environmental issues</b>	Escape of Hazardous Materials	Not Applicable
<b>Environmental issues</b>	Explosion or Fire	Not Applicable
<b>Environmental issues</b>	a serious eye injury, including loss of sight (temporary or permanent)	Not Applicable
<b>Environmental issues</b>	a serious head injury	Not Applicable
<b>Environmental issues</b>	a spinal injury	Not Applicable
<b>Environmental issues</b>	dislocation of joint	Not Applicable
<b>Environmental issues</b>	electric shock or electrical burn	Not Applicable
<b>Environmental issues</b>	Entrapment of a body part in machinery/equipment/plant	Not Applicable
<b>Environmental issues</b>	exposure to a hazardous material	Not Applicable
<b>Environmental issues</b>	Exposure to chemicals or drugs	Not Applicable
<b>Environmental issues</b>	Eye affections from the heat and light, and the consequences of such affections	Not Applicable
<b>Environmental issues</b>	Eye injury, including loss of sight (temporary or permanent)	Not Applicable
<b>Environmental issues</b>	Failed test of standard procedures issue	Not Applicable







<b>Environmental issues</b>	Failure and/or Collapse of Equipment	Not Applicable
<b>Environmental issues</b>	fracture (not including fingers or toes)	Not Applicable
<b>Environmental issues</b>	Exposure to communicable diseases	Not Applicable
<b>Environmental issues</b>	Head injury	Not Applicable
<b>Environmental issues</b>	Inadequate supplies	Not Applicable
<b>Environmental issues</b>	laceration	Not Applicable
<b>Environmental issues</b>	Loss of a distinct part or organ of the body, including the amputation of any part of body	Not Applicable
<b>Environmental issues</b>	Loss of bodily function	Not Applicable
<b>Environmental issues</b>	loss of consciousness and/or requiring resuscitation	Not Applicable
<b>Environmental issues</b>	fracture (not including fingers or toes)	Not Applicable
<b>Environmental issues</b>	Machinery Damage	Not Applicable
<b>Environmental issues</b>	Malfunction of Radiation Generating Equipment	Not Applicable
<b>Environmental issues</b>	Noise Pollution	Not Applicable
<b>Environmental issues</b>	loss of consciousness and/or requiring resuscitation	Not Applicable
<b>Environmental issues</b>	serious burns due to thermal and chemical agents	Not Applicable
<b>Environmental issues</b>	Serious laceration	Not Applicable
<b>Environmental issues</b>	the loss of a distinct part or organ of the body, including the amputation of any part of body	Not Applicable
<b>Environmental issues</b>	Others	Not Applicable





<b>Environmental issues</b>	Penetration (SHARPS) Injury	Not Applicable
<b>Environmental issues</b>	Pest Control	Not Applicable
<b>Environmental issues</b>	Poisoning by antimony and its components	Not Applicable
<b>Environmental issues</b>	Poisoning by arsenic and its components	Not Applicable
<b>Environmental issues</b>	Poisoning by chloroform or carbon tetrachloride	Not Applicable
<b>Environmental issues</b>	Poisoning by Lead and lead components	Not Applicable
<b>Environmental issues</b>	Poisoning by Manganese and its components	Not Applicable
<b>Environmental issues</b>	Poisoning by mercury and its components	Not Applicable
<b>Environmental issues</b>	Poisoning by petroleum, its gases, derivatives or components	Not Applicable
<b>Environmental issues</b>	Poisoning by phosphorous and its components	Not Applicable
<b>Environmental issues</b>	Poisoning by sulfur metal and its components	Not Applicable
<b>Environmental issues</b>	Separation of skin from any underlying tissue (such as scalping or de-gloving)	Not Applicable
<b>Environmental issues</b>	the loss of bodily function	Not Applicable
<b>Environmental issues</b>	the separation of skin from any underlying tissue (such as scalping or de-gloving)	Not Applicable
<b>Environmental issues</b>	Smoking/Use of backdoor	Not Applicable
<b>Environmental issues</b>	Spill - Blood and body fluids	Not Applicable





<b>Environmental issues</b>	Spill - Chemical	Not Applicable
<b>Environmental issues</b>	Spill - Cytotoxic	Not Applicable
<b>Environmental issues</b>	Spinal injury	Not Applicable
<b>Environmental issues</b>	Temperature/Humidity/P ressure Issues	Not Applicable
<b>Environmental issues</b>	Water Contamination	Not Applicable
<b>Environmental issues</b>	Water Quality	Not Applicable
<b>Environmental issues</b>	Workplace illness/injury - Ergonomic-Related Illnesses	Not Applicable
<b>Environmental issues</b>	Workplace illness/injury - Exposure to chemicals or drugs	Not Applicable
<b>Environmental issues</b>	Workplace illness/injury - Exposure to communicable diseases	Not Applicable
<b>Environmental issues</b>	Workplace illness/injury - Exposure to Hazardous Chemicals / Material	Not Applicable
<b>Environmental issues</b>	Workplace illness/injury - Exposure to Infectious Diseases	Not Applicable
<b>Environmental issues</b>	Exposure to radiation	Other Non- ionizing radiation exposure - Magnetic fields
<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Other Non- ionizing radiation exposure - Magnetic fields
<b>Environmental issues</b>	Exposure to radiation	Other Non- ionizing radiation exposure - Microwaves
<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Other Non- ionizing radiation exposure - Microwaves





<b>Environmental issues</b>	Exposure to radiation	Other Non-ionizing radiation exposure - Radio frequency
<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Other Non-ionizing radiation exposure - Radio frequency
<b>Environmental issues</b>	Exposure to radiation	Other Non-ionizing radiation exposure - UV
<b>Environmental issues</b>	Workplace illness/injury - Exposure to radiation	Other Non-ionizing radiation exposure - UV
<b>Environmental issues</b>	Signage Issue	Poorly Visible Signage
<b>Environmental issues</b>	Exposure to blood or body fluids	Splash
<b>Environmental issues</b>	Workplace illness/injury - Exposure to blood or body fluids	Splash
<b>Facility/Infrastructure</b>	Information system problem (IT)	Equipment/Device Maintenance
<b>Facility/Infrastructure</b>	Information system problem (IT)	Equipment/device malfunction
<b>Facility/Infrastructure</b>	Fire safety	Fire detection system malfunction
<b>Facility/Infrastructure</b>	Fire safety	Fire Fighting systems (smoke detectors, water sprinklers, alarm pull systems) blocked by external items
<b>Facility/Infrastructure</b>	Fire safety	Flame
<b>Facility/Infrastructure</b>	Information system problem (IT)	Hardware Failure or Problem
<b>Facility/Infrastructure</b>	Information system problem (IT)	Incompatibility Between Devices





<b>Facility/Infrastructure</b>	Information system problem (IT)	Interface issues
<b>Facility/Infrastructure</b>	Information system problem (IT)	Network Failure or Problem
<b>Facility/Infrastructure</b>	Activation of internal or external emergency plan	Not Applicable
<b>Facility/Infrastructure</b>	Blocked/Obstructed Area	Not Applicable
<b>Facility/Infrastructure</b>	Construction/Renovation Issue	Not Applicable
<b>Facility/Infrastructure</b>	Damage to property	Not Applicable
<b>Facility/Infrastructure</b>	Disaster-External	Not Applicable
<b>Facility/Infrastructure</b>	Disaster-Internal	Not Applicable
<b>Facility/Infrastructure</b>	Disruption / interruption of clinical service	Not Applicable
<b>Facility/Infrastructure</b>	Disruption / interruption of utility systems (e.g., power failure)	Not Applicable
<b>Facility/Infrastructure</b>	Door Issue	Not Applicable
<b>Facility/Infrastructure</b>	Elevator Malfunction/Entrapment	Not Applicable
<b>Facility/Infrastructure</b>	Emergency Exits Blocked	Not Applicable
<b>Facility/Infrastructure</b>	Hospital on divert status	Not Applicable
<b>Facility/Infrastructure</b>	Improper Storage	Not Applicable
<b>Facility/Infrastructure</b>	Lighting of Facility/Parking Areas	Not Applicable
<b>Facility/Infrastructure</b>	Others	Not Applicable
<b>Facility/Infrastructure</b>	Provision of Handicapped Access	Not Applicable
<b>Facility/Infrastructure</b>	Signage Issue	Not Applicable
<b>Facility/Infrastructure</b>	Unsafe Condition Not Posted	Not Applicable





<b>Facility/Infrastructure</b>	Walking Surface - Broken, Obstructed, Uneven, Wet	Not Applicable
<b>Facility/Infrastructure</b>	Water Leak/Flood	Not Applicable
<b>Facility/Infrastructure</b>	Information system problem (IT)	Password Confidentiality
<b>Facility/Infrastructure</b>	Information system problem (IT)	Sabotage / Physical Damage
<b>Facility/Infrastructure</b>	Information system problem (IT)	Security, Virus or Other Malware Issue
<b>Facility/Infrastructure</b>	Fire safety	Smoke
<b>Facility/Infrastructure</b>	Information system problem (IT)	Theft/Loss of Assets
<b>Facility/Infrastructure</b>	Information system problem (IT)	Treatment/response delay due to IT service failure
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unable to Access
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unauthorized Access to Information/Systems
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unauthorized Changes to Information, Applications, Systems or Hardware
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unauthorized Release or Disclosure of Information
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unexpected performance/downtime issue
<b>Facility/Infrastructure</b>	Information system problem (IT)	Unexpected Software Design Issue
<b>Falls</b>	Ambulating	Ambulating WITH assistance and/or assistive





		device (e.g. cane)
<b>Falls</b>	Others	Dressing or undressing
<b>Falls</b>	Ambulating	Ambulating WITH assistance and/or medical equipment (e.g. IV pole)
<b>Falls</b>	Ambulating	Ambulating without assistance or assistive equipment/device
<b>Falls</b>	From height	From height e.g. stool/ladder
<b>Falls</b>	Bathroom related	Bathing/showering/grooming at basin
<b>Falls</b>	Others	Not Applicable
<b>Falls</b>	Reaching for an item	Not Applicable
<b>Falls</b>	Not Applicable	Not Applicable
<b>Falls</b>	Ambulating	Running/Playing
<b>Falls</b>	Workplace illness/injury	Slips, Trips, and Falls
<b>Falls</b>	Others	Threw self to the floor
<b>Falls</b>	Bathroom related	Toileting-related activities
<b>Falls</b>	Bed / Crib / Chair	Transferring to or from bed, chair, etc.
<b>Falls</b>	Ambulating	Tripped on object/equipment/play equipment / furniture
<b>Falls</b>	Bed / Crib / Chair	Changing position (e.g. rolling over in bed)





<b>Falls</b>	Procedure	Undergoing a diagnostic or therapeutic procedure
<b>Falls</b>	Unknown	Unknown and/or found on floor
<b>Falls</b>	Bed / Crib / Chair	Climbing out of crib
<b>Falls</b>	Bed / Crib / Chair	Climbing over / around bedrails
<b>Falls</b>	Others	While Held by Family Member
<b>Falls</b>	Others	Reaching for an item
<b>Fetal / Neonatal</b>	Intrapartum stillbirth	≤36+6 weeks
<b>Fetal / Neonatal</b>	Birth trauma	Fracture(s)
<b>Fetal / Neonatal</b>	Intrapartum stillbirth	≥37 weeks
<b>Fetal / Neonatal</b>	Birth trauma	Injury to brachial plexus including Erb's or Klumpke's paralysis
<b>Fetal / Neonatal</b>	Birth trauma	Laceration or abrasion
<b>Fetal / Neonatal</b>	Anoxic or hypoxic encephalopathy	Not Applicable
<b>Fetal / Neonatal</b>	Cord pH <7	Not Applicable
<b>Fetal / Neonatal</b>	Discharge of an infant to a wrong family	Not Applicable
<b>Fetal / Neonatal</b>	Feeding/Milk issue / Wrong EBM provided	Not Applicable
<b>Fetal / Neonatal</b>	Five-minute Apgar < 7 in a term baby =>37 weeks	Not Applicable
<b>Fetal / Neonatal</b>	Infection (e.g., group B strep)	Not Applicable
<b>Fetal / Neonatal</b>	Misplaced feeding tube	Not Applicable
<b>Fetal / Neonatal</b>	Neonatal Death	Not Applicable







<b>Fetal / Neonatal</b>	Neonatal hypothermia on admission <36.5	Not Applicable
<b>Fetal / Neonatal</b>	Neonatal seizure in term baby - repeated	Not Applicable
<b>Fetal / Neonatal</b>	Perinatal death unrelated to congenital condition with birth weight >2000grams	Not Applicable
<b>Fetal / Neonatal</b>	Perinatal/neonatal death	Not Applicable
<b>Fetal / Neonatal</b>	Peripheral IV insertion >2 attempts	Not Applicable
<b>Fetal / Neonatal</b>	Re-admission Jaundice	Not Applicable
<b>Fetal / Neonatal</b>	Re-admission to NICU with 24 hours of discharge	Not Applicable
<b>Fetal / Neonatal</b>	Re-admission weight loss	Not Applicable
<b>Fetal / Neonatal</b>	Seizure(s) unrelated to patient condition or diagnosis	Not Applicable
<b>Fetal / Neonatal</b>	Severe perinatal hyperbilirubinemia (Bilirubin >30 mg)	Not Applicable
<b>Fetal / Neonatal</b>	Sudden and unexpected post natal collapse	Not Applicable
<b>Fetal / Neonatal</b>	Undiagnosed fetal anomaly	Not Applicable
<b>Fetal / Neonatal</b>	Undiagnosed or untreated hyperbilirubinemia	Not Applicable
<b>Fetal / Neonatal</b>	Unexpected neonatal death	Not Applicable
<b>Fetal / Neonatal</b>	Unplanned admission to NICU =>37 weeks	Not Applicable
<b>Fetal / Neonatal</b>	Birth trauma	Other (please specify)





<b>Fetal / Neonatal</b>	Birth trauma	Subdural or cerebral hemorrhage
<b>Fetal / Neonatal</b>	Birth trauma	Subgaleal hemorrhage
<b>Gynecology</b>	IVF Related	Ectopic Pregnancy
<b>Gynecology</b>	IVF Related	High order pregnancies $\geq 3$ as a result of any fertility treatment
<b>Gynecology</b>	IVF Related	Artificial insemination with wrong donor sperm or wrong egg
<b>Gynecology</b>	IVF Related	Laboratory Errors - Handling Issue
<b>Gynecology</b>	IVF Related	Laboratory Errors - Storage Issue
<b>Gynecology</b>	IVF Related	Laboratory Errors - Transfer Issue
<b>Gynecology</b>	IVF Related	Misidentification or mix-up of gametes or embryos
<b>Gynecology</b>	An event which may adversely influence the quality of safety of Gametes or embryos	Not Applicable
<b>Gynecology</b>	Any adverse event with an implantable device	Not Applicable
<b>Gynecology</b>	Damage to structures ( ureter, bowel, vessel, uterus etc.)	Not Applicable
<b>Gynecology</b>	Delayed or missed Diagnosis (Ectopic Pregnancy)	Not Applicable





<b>Gynecology</b>	Fluid overload During operative hysteroscopy	Not Applicable
<b>Gynecology</b>	Missed Torsion of Ovarian cyst resulting in an oophorectomy	Not Applicable
<b>Gynecology</b>	Negative Laparoscopy/Laparotomy in suspected ectopic pregnancy	Not Applicable
<b>Gynecology</b>	Operative blood loss >1000mls	Not Applicable
<b>Gynecology</b>	Procedure Performed without consent (e.g. Removal of ovaries at hysterectomy)	Not Applicable
<b>Gynecology</b>	Return to theatre for bleeding following major gynecology surgery	Not Applicable
<b>Gynecology</b>	Ruptured Ectopic	Not Applicable
<b>Gynecology</b>	Unplanned Laparotomy	Not Applicable
<b>Gynecology</b>	Unplanned return to hospital with 30 days	Not Applicable
<b>Gynecology</b>	Unrecognized Urinary Retention	Not Applicable
<b>Gynecology</b>	Complication following miscarriage/abortion	Blood loss > 500 ml
<b>Gynecology</b>	IVF Related	Oocyte Retrieval Complications - Bleeding
<b>Gynecology</b>	IVF Related	Oocyte Retrieval Complications - Injury to other organ





<b>Gynecology</b>	IVF Related	Oocyte Retrieval Complications - Post-procedure Infection
<b>Gynecology</b>	IVF Related	Ovarian Hyperstimulation Syndrome (OHSS) - Treatment other facility
<b>Gynecology</b>	IVF Related	Ovarian Hyperstimulation Syndrome (OHSS) - Treatment in facility
<b>Gynecology</b>	Complication following miscarriage/abortion	Retained product of conception
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Incorrect form used
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Incorrect practice (completed in advance for an unplanned procedure)
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Missing / Incomplete
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Unsigned
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Wrong Procedure Listed





<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Wrong Side/Site Listed
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Consent	Consent - Wrong Signature
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Altered
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Illegible
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Inappropriate
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Incomplete
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Incorrect
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - Missing
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Documentation	Documentation - use of unapproved abbreviation
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	No ID band





<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Breach of Confidentiality (including release of information to wrong patient)	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Confidentiality disclosure	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Emergency Contact Incorrect/Invalid	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Incomplete / incorrect chart entry / order entry information	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Legal Guardian Papers not in chart	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Legal Guardian Signature Missing	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Others	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Privacy inadequate	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Records / chart incomplete	Not Applicable





<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Records / chart unavailable	Not Applicable
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Wrong MRN
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Illegible
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Wrong DOB
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Wrong Gender
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Wrong Name
<b>Identification/Documentation/Consent/Confidentiality/Privacy</b>	Patient identification issues	Patient ID- Wrong Patient
<b>Illness/injury</b>	Not Applicable	Not Applicable
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Deep incisional primary
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Deep incisional secondary
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Eye, ear, nose, throat or mouth
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Gastrointestinal





<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Lower respiratory tract (other than pneumonia)
<b>Infection Prevention and Control</b>	Antibiotic-associated diarrhea	Not Applicable
<b>Infection prevention and control</b>	Break in isolation / transmission precautions	Not Applicable
<b>Infection prevention and control</b>	Break in sterile technique	Not Applicable
<b>Infection Prevention and Control</b>	Colonization by antibiotic-resistant organism (e.g. MRSA, VRE)	Not Applicable
<b>Infection Prevention and Control</b>	Equipment cleaning issue	Not Applicable
<b>Infection Prevention and Control</b>	Food safety issue	Not Applicable
<b>Infection prevention and control</b>	Food safety issue	Not Applicable
<b>Infection Prevention and Control</b>	Hand Hygiene Compliance Issue	Not Applicable
<b>Infection prevention and control</b>	Hand hygiene not performed	Not Applicable
<b>Infection prevention and control</b>	Improper waste disposal	Not Applicable
<b>Infection Prevention and Control</b>	Incomplete IPC documentation	Not Applicable
<b>Infection Prevention and Control</b>	Incomplete IPC Handover	Not Applicable
<b>Infection Prevention and Control</b>	IPC communication issue	Not Applicable
<b>Infection Prevention and Control</b>	Isolation - Failure to Follow Protocol	Not Applicable







<b>Infection prevention and control</b>	Non compliance with sharps safety	Not Applicable
<b>Infection Prevention and Control</b>	Others	Not Applicable
<b>Infection Prevention and Control</b>	Patient Exposure - Blood/Body Fluid	Not Applicable
<b>Infection Prevention and Control</b>	Patient Exposure - Communicable Disease	Not Applicable
<b>Infection Prevention and Control</b>	Patient Exposure - Other Contaminated Material	Not Applicable
<b>Infection Prevention and Control</b>	Patient Exposure - Sharps Issue	Not Applicable
<b>Infection prevention and control</b>	Personal protective equipment not worn	Not Applicable
<b>Infection Prevention and Control</b>	PPE - Failure to Follow Protocol	Not Applicable
<b>Infection prevention and control</b>	Precautions not ordered or not communicated	Not Applicable
<b>Infection prevention and control</b>	Reuse of Single use Items	Not Applicable
<b>Infection Prevention and Control</b>	Single-Use Item Submitted for Reprocessing	Not Applicable
<b>Infection Prevention and Control</b>	Hospital Acquired Urinary tract infection (UTI)	Not catheter-associated
<b>Infection Prevention and Control</b>	Hospital Acquired Bloodstream infection (BSI)	Not central line-associated
<b>Infection Prevention and Control</b>	Hospital Acquired Pneumonia	Not ventilator-associated
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Organ / space





<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Other (please specify)
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Bone or joint
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Reproductive tract
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Skin or soft tissue
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Cardiovascular system
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Stage unknown
<b>Infection Prevention and Control</b>	Hospital Acquired Urinary tract infection (UTI)	Catheter-associated (CAUTI)
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Superficial incisional primary
<b>Infection Prevention and Control</b>	Surgical site infection (SSI)	Superficial incisional secondary
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Systemic
<b>Infection Prevention and Control</b>	Hospital Acquired Bloodstream infection (BSI)	Central line-associated (CLABSI)
<b>Infection Prevention and Control</b>	Other type of infection (not involving surgical site) that developed during admission	Central nervous system





<b>Infection Prevention and Control</b>	Hospital Acquired Pneumonia	Ventilator-associated (VAP)
<b>Laboratory</b>	Post-Analytic	Corrected Report
<b>Laboratory</b>	Post-Analytic	Corrected report call not called or notified
<b>Laboratory</b>	Pre-Analytic	Accessioning Error
<b>Laboratory</b>	Analytic	Accuracy: Discrepant result/Suspicious result
<b>Laboratory</b>	Analytic	Delayed TAT
<b>Laboratory</b>	Post-Analytic	Delayed TAT
<b>Laboratory</b>	Pre-Analytic	Descriptions of the containers and any necessary additives not followed
<b>Laboratory</b>	Analytic	Equipment malfunction
<b>Laboratory</b>	Analytic	Expired reagent used
<b>Laboratory</b>	Post-Analytic	Amendment results without reason
<b>Laboratory</b>	Non-Technical	Finance - Accounts Issue
<b>Laboratory</b>	Non-Technical	Finance - Billing problems, bill incorrect, credits not applied
<b>Laboratory</b>	Non-Technical	Finance - General
<b>Laboratory</b>	Non-Technical	Finance - Payment issues
<b>Laboratory</b>	Pre-Analytic	Identity of the person collecting the primary sample not identified
<b>Laboratory</b>	Pre-Analytic	Improper Handling of Sample





Laboratory	Pre-Analytic	Improperly labeled (wrong non-patient identifiers)
Laboratory	Pre-Analytic	Inappropriate POCT test requisition performed by staff
Laboratory	Pre-Analytic	Incorrect patient or sample identification
Laboratory	Post-Analytic	Incorrect result transcribed/Data entry error
Laboratory	Pre-Analytic	Incorrect storage or handling temperature
Laboratory	Pre-Analytic	incorrect storage prior to analysis
Laboratory	Post-Analytic	insufficient clinical indications
Laboratory	Analytic	Insufficient information related to the instruction of use
Laboratory	Pre-Analytic	Insufficient sample volume
Laboratory	Analytic	Inter-laboratory Comparison Problem
Laboratory	Analytic	Lab Error - Specimen mispour/thawed inappropriately/n ot aliquoted
Laboratory	Pre-Analytic	Label does not match requisition
Laboratory	Pre-Analytic	Labeling Issue - Wrong patient
Laboratory	Pre-Analytic	Labeling Issue - Illegible





Laboratory	Pre-Analytic	Labeling Issue - Missing Info on Label
Laboratory	Pre-Analytic	Labeling Issue - Specimen Mislabeled
Laboratory	Pre-Analytic	Labeling Issue - Specimen Unlabeled
Laboratory	Pre-Analytic	Labeling Issue - Two different patient labels on the same sample
Laboratory	Pre-Analytic	Labeling Issue - Two samples labeled with same accession number received on different times
Laboratory	Non-Technical	Logistics - Delay in supply and/or sample delivery
Laboratory	Non-Technical	Logistics - General
Laboratory	Non-Technical	Logistics - Missed Pickups, late pickups, samples missed in transportation
Laboratory	Pre-Analytic	Lost or miss labelling of primary samples
Laboratory	Pre-Analytic	Lost Specimen
Laboratory	Analytic	Lost Specimen in lab
Laboratory	Analytic	lot to lot not performed for reagent accuracy
Laboratory	Analytic	biological refrence range changed without notification or not defined
Laboratory	Analytic	No proper training for staff in handling lab equipment





Laboratory	Pre-Analytic	Ordering Issue - duplicate orders
Laboratory	Pre-Analytic	Ordering Issue - No Order
Laboratory	Pre-Analytic	Ordering Issue - order canceled after collection
Laboratory	Pre-Analytic	Ordering Issue - Order Cancelled in EMR
Laboratory	Pre-Analytic	Ordering Issue - Order Not Released from EMR/Transmission issue
Laboratory	Pre-Analytic	Ordering Issue - Ordered in wrong encounter
Laboratory	Pre-Analytic	Ordering Issue - Wrong Patient
Laboratory	Pre-Analytic	Ordering Issue - Wrong Test Ordered
Laboratory	Pre-Analytic	Ordering Issue - cross stability for add on test
Laboratory	Non-Technical	Other (please specify)
Laboratory	Post-Analytic	Other (please specify)
Laboratory	Analytic	Other (please specify)
Laboratory	Pre-Analytic	Other (please specify)
Laboratory	Post-Analytic	Patient report not uploaded
Laboratory	Analytic	Patient results released even IQC failed
Laboratory	Pre-Analytic	Patient specimen identification
Laboratory	Analytic	Procedure not followed during examination





<b>Laboratory</b>	Analytic	Process - Deviation From Standard Operating Procedure
<b>Laboratory</b>	Post-Analytic	Process - Deviation From Standard Operating Procedure
<b>Laboratory</b>	Analytic	QC Issues
<b>Laboratory</b>	Analytic	QC-Invalid run/QC Failure/Stability Issue
<b>Laboratory</b>	Analytic	Reagent problems
<b>Laboratory</b>	Pre-Analytic	Rejection criteria not followed
<b>Laboratory</b>	Post-Analytic	Report does not contain reference value
<b>Laboratory</b>	Post-Analytic	Reporting Issue - Critical Value Call Not Documented
<b>Laboratory</b>	Post-Analytic	Reporting Issue - Critical Value Delayed
<b>Laboratory</b>	Post-Analytic	Reporting Issue - Critical Value Not Called
<b>Laboratory</b>	Post-Analytic	Reporting Issue - Critical Value not taken from physician or nurse
<b>Laboratory</b>	Pre-Analytic	Requisition - Incomplete/Incorrect form
<b>Laboratory</b>	Pre-Analytic	Requisition - RIQ Process Not Followed/Uploaded
<b>Laboratory</b>	Post-Analytic	Result delay due to





		transmission/interface issue
<b>Laboratory</b>	Post-Analytic	Result not reviewed before release
<b>Laboratory</b>	Post-Analytic	Results - Delayed
<b>Laboratory</b>	Pre-Analytic	Calibration out of control
<b>Laboratory</b>	Post-Analytic	Results - Incorrect
<b>Laboratory</b>	Post-Analytic	Results - Posted to Wrong Patient
<b>Laboratory</b>	Pre-Analytic	Safe disposal of materials used in the collection process not followed
<b>Laboratory</b>	Non-Technical	Sales - General
<b>Laboratory</b>	Non-Technical	Sales - Sales Executive does not call, not responsive
<b>Laboratory</b>	Analytic	Calibration/QC related issue
<b>Laboratory</b>	Pre-Analytic	Special timing of collection not maintained
<b>Laboratory</b>	Pre-Analytic	Specimen Distribution - Frozen specimen get thawed during delivery to processing section
<b>Laboratory</b>	Analytic	Specimen Handling Issue during Test Run
<b>Laboratory</b>	Analytic	Specimen mismatch
<b>Laboratory</b>	Pre-Analytic	Specimen Processing - Aliquot tube mislabeled or unlabeled in lab







Laboratory	Pre-Analytic	Specimen Processing - Error when logging in specimen
Laboratory	Pre-Analytic	Specimen Processing - Loss, breakage, or compromise in lab
Laboratory	Pre-Analytic	Specimen Processing - missed required test to complete the main test
Laboratory	Pre-Analytic	Specimen Processing - Patient demographic or detail incorrect/ Wrong patient
Laboratory	Pre-Analytic	Specimen Processing - Pneumatic Tube Broken
Laboratory	Pre-Analytic	Specimen Processing - Pneumatic Tube Delayed
Laboratory	Pre-Analytic	Specimen Processing - Pneumatic Tube Leaked
Laboratory	Pre-Analytic	Specimen Processing - Pneumatic Tube Lost
Laboratory	Pre-Analytic	Specimen Processing - Specimen Delayed Delivery
Laboratory	Pre-Analytic	Specimen Processing - Specimen Not Aliquoted Between Sections





Laboratory	Pre-Analytic	Specimen Processing - Specimen Not Delivered
Laboratory	Pre-Analytic	Specimen Processing - Specimen Not Received
Laboratory	Pre-Analytic	Specimen Processing - Test Missed/ Incomplete Order/ Wrong Order
Laboratory	Pre-Analytic	Specimen Processing - Test performed does not match order
Laboratory	Pre-Analytic	Specimen swapping
Laboratory	Pre-Analytic	Stabilization and proper storage conditions not maintained
Laboratory	Non-Technical	Technical Support - RIQ Notification to client issue
Laboratory	Non-Technical	Technical Support - Delayed communication/no response
Laboratory	Non-Technical	Technical Support - Directory of Services is not clear, hard to use, wrong entries
Laboratory	Non-Technical	Technical Support - General





Laboratory	Non-Technical	Technical Support - Phones at NRL facilities are not answered in a timely fashion
Laboratory	Non-Technical	Technical Support - Representative is not helpful/unprofessional/rude
Laboratory	Pre-Analytic	Temperature interval specified for sample collection and handling not followed
Laboratory	Analytic	Test Missed to be performed
Laboratory	Pre-Analytic	Type and amount of the primary sample to be collected not maintained
Laboratory	Pre-Analytic	Unavailability Primary sample collection instruction
Laboratory	Non-Technical	Client related issue
Laboratory	Pre-Analytic	Clinical information (e.g. history of administration of drugs) that affect examination performance or result interpretation not provided
Laboratory	Analytic	verification of examination methods/device (not validated)
Laboratory	Pre-Analytic	Collection Issue - Artery vs Vein





Laboratory	Pre-Analytic	Wrong filling of strips or cartridge that result in suppressing results and giving error codes
Laboratory	Pre-Analytic	Wrong order of collecting samples
Laboratory	Pre-Analytic	wrong pateint/ encounter
Laboratory	Pre-Analytic	Collection Issue - Collection Issue - Specimen for Culture Collected after Antibiotic Started
Laboratory	Pre-Analytic	Wrong source and site of sample
Laboratory	Pre-Analytic	Collection Issue - Contaminated Specimen
Laboratory	Pre-Analytic	Collection Issue - Delayed
Laboratory	Pre-Analytic	Collection Issue - From Mastectomy Arm
Laboratory	Pre-Analytic	Collection Issue - From Shunt/Fistula
Laboratory	Pre-Analytic	Collection Issue - Hematoma
Laboratory	Pre-Analytic	Collection Issue - Improper anticoagulant and blood ratio
Laboratory	Pre-Analytic	Collection Issue - Leakage sample
Laboratory	Pre-Analytic	Collection Issue - missed collection (e.g. of unable to collect TS on specified time;





		order not activated)
Laboratory	Pre-Analytic	Collection Issue - Needle Left in Bed
Laboratory	Pre-Analytic	Collection Issue - Not labeled in presence of patient
Laboratory	Pre-Analytic	Collection Issue - Patient injury (e.g. tourniquet left on, nerve damage, etc)
Laboratory	Pre-Analytic	Collection Issue - Quantity Not Sufficient/Underfilled
Laboratory	Pre-Analytic	Collection Issue - Sample Clotted
Laboratory	Pre-Analytic	Collection Issue - Sample Hemolyzed
Laboratory	Pre-Analytic	Collection Issue - Sample Not Collected
Laboratory	Pre-Analytic	Collection Issue - Specimen leaked
Laboratory	Pre-Analytic	Collection Issue - Tourniquet Left on
Laboratory	Pre-Analytic	Collection Issue - Tube Overfilled
Laboratory	Pre-Analytic	Collection Issue - Wrong Container
Laboratory	Pre-Analytic	Collection Issue - Wrong Patient





<b>Laboratory</b>	Pre-Analytic	Collection Issue - no additional or second sample collected
<b>Laboratory</b>	Pre-Analytic	Collection Issue - wrong container
<b>Maternal</b>	Hemorrhage	>1500 mls
<b>Maternal</b>	Infection	Episiotomy Infection
<b>Maternal</b>	Violation of the National Breastmilk Code/Policy	Formula without consent
<b>Maternal</b>	Violation of the National Breastmilk Code/Policy	Formula without Physican Order
<b>Maternal</b>	Unplanned Return to OR	Antenatal
<b>Maternal</b>	Unattended delivery	In the facility
<b>Maternal</b>	Delay in Care	Induction of Labour
<b>Maternal</b>	Delay in Care	Augmentation
<b>Maternal</b>	Hemorrhage	Massive Obstetric Hemorrhage >2000 ltrs
<b>Maternal</b>	Injury to body part or organ	Bladder
<b>Maternal</b>	Abruptio placenta	Not Applicable
<b>Maternal</b>	Amniotic fluid embolism	Not Applicable
<b>Maternal</b>	Confirmed maternal sepsis	Not Applicable
<b>Maternal</b>	Cord prolapse	Not Applicable
<b>Maternal</b>	Magnesium toxicity	Not Applicable
<b>Maternal</b>	Maternal death	Not Applicable
<b>Maternal</b>	Miscarriage within 2 weeks of an invasive or diagnostic Procedure	Not Applicable
<b>Maternal</b>	Others	Not Applicable
<b>Maternal</b>	Postpartum hysterectomy / laparotomy	Not Applicable





<b>Maternal</b>	Retained placenta	Not Applicable
<b>Maternal</b>	Second Stage Cesarean Section	Not Applicable
<b>Maternal</b>	Second Stage of labor more than 4 hours	Not Applicable
<b>Maternal</b>	Seizure - Eclamptic	Not Applicable
<b>Maternal</b>	Sequential Instrumental Delivery	Not Applicable
<b>Maternal</b>	Shoulder dystocia	Not Applicable
<b>Maternal</b>	Undiagnosed breech in labor	Not Applicable
<b>Maternal</b>	Undiagnosed Small Gestational Age - SGA	Not Applicable
<b>Maternal</b>	Unplanned Postnatal Readmission	Not Applicable
<b>Maternal</b>	Unrecognized Urinary Retention	Not Applicable
<b>Maternal</b>	Unsuccessful instrumental delivery / >3 attempts at Kiwi delivery	Not Applicable
<b>Maternal</b>	Unsuccessful vaginal operative delivery resulting in cesarean section	Not Applicable
<b>Maternal</b>	Unsuccessful VBAC	Not Applicable
<b>Maternal</b>	Infection	Other (please specify)
<b>Maternal</b>	Injury to body part or organ	Other (please specify)
<b>Maternal</b>	Violation of the National Breastmilk Code/Policy	Other (please specify)
<b>Maternal</b>	Seizure	Other Seizure
<b>Maternal</b>	Unattended delivery	Born Before Arrival
<b>Maternal</b>	Injury to body part or organ	Bowel





<b>Maternal</b>	Injury to body part or organ	3rd or 4th degree perineal tear
<b>Maternal</b>	Infection	Surgical Site Infection
<b>Maternal</b>	Infection	Chorioamnionitis
<b>Maternal</b>	Infection	Undiagnosed Group B Strep
<b>Maternal</b>	Infection	Undiagnosed Group B Strep
<b>Maternal</b>	Maternal Unplanned Return to OR	Upto 6 weeks Postnatal
<b>Maternal</b>	Injury to body part or organ	Ureter
<b>Maternal</b>	Injury to body part or organ	Uterine rupture
<b>Maternal</b>	Infection	Confirmed maternal sepsis
<b>Medical device</b>	Device therapeutic failures	Defective Manufacturing
<b>Medical device</b>	Device therapeutic failures	Defective Manufacturing
<b>Medical device</b>	Device therapeutic failures	Design Flaws
<b>Medical device</b>	Device therapeutic failures	Design Flaws
<b>Medical device</b>	Device product quality issues	Design issue
<b>Medical device</b>	Device product quality issues	Design issue
<b>Medical device</b>	Device adverse event	Device
<b>Medical device</b>	Device adverse event	Device
<b>Medical device</b>	Device product quality issues	Device end of service issue
<b>Medical device</b>	Device product quality issues	Device end of service issue
<b>Medical device</b>	Device therapeutic failures	Device end of service issue
<b>Medical device</b>	Device therapeutic failures	Device end of service issue
<b>Medical device</b>	Device therapeutic failures	Device Malfunction During Critical Procedures







<b>Medical device</b>	Device therapeutic failures	Device Malfunction During Critical Procedures
<b>Medical device</b>	Device therapeutic failures	Environmental
<b>Medical device</b>	Device therapeutic failures	Environmental
<b>Medical device</b>	Device therapeutic failures	Failure to Adhere to Protocols
<b>Medical device</b>	Device therapeutic failures	Failure to Adhere to Protocols
<b>Medical device</b>	Device therapeutic failures	Failure to Follow Instructions
<b>Medical device</b>	Device therapeutic failures	Failure to Follow Instructions
<b>Medical device</b>	Device use errors	Failure to Monitor Device Performance
<b>Medical device</b>	Device use errors	Failure to Monitor Device Performance
<b>Medical device</b>	Environmental	Gas
<b>Medical device</b>	Environmental	Gas
<b>Medical device</b>	Device therapeutic failures	Human error
<b>Medical device</b>	Device use errors	Human error
<b>Medical device</b>	Device therapeutic failures	Human error
<b>Medical device</b>	Device use errors	Human error
<b>Medical device</b>	Environmental	Humidity and temperature
<b>Medical device</b>	Environmental	Humidity and temperature
<b>Medical device</b>	Device therapeutic failures	Improper calibration
<b>Medical device</b>	Device therapeutic failures	Improper calibration
<b>Medical device</b>	Device therapeutic failures	Improper Device Assembly
<b>Medical device</b>	Device therapeutic failures	Improper Device Assembly
<b>Medical device</b>	Device therapeutic failures	Improper Device Calibration
<b>Medical device</b>	Device therapeutic failures	Improper Device Calibration





<b>Medical device</b>	Device adverse event	Improper device handling and causing physical Damage
<b>Medical device</b>	Device adverse event	Improper device handling and causing physical Damage
<b>Medical device</b>	Device use errors	improper setup the machine
<b>Medical device</b>	Device use errors	Improper setup the machine
<b>Medical device</b>	Device therapeutic failures	Inadequate Device Maintenance
<b>Medical device</b>	Device therapeutic failures	Inadequate Device Maintenance
<b>Medical device</b>	Device product quality issues	Inadequate Durability
<b>Medical device</b>	Device product quality issues	Inadequate Durability
<b>Medical device</b>	Device use errors	Inadequate Patient Interaction
<b>Medical device</b>	Device use errors	Inadequate Patient Interaction
<b>Medical device</b>	Device use errors	Inadequate training
<b>Medical device</b>	Device use errors	Inadequate training
<b>Medical device</b>	Device therapeutic failures	Inappropriate Device Selection
<b>Medical device</b>	Device therapeutic failures	Inappropriate Device Selection
<b>Medical device</b>	Device therapeutic failures	Incompatibility with Other Treatments
<b>Medical device</b>	Device therapeutic failures	Incompatibility with Other Treatments
<b>Medical device</b>	Device therapeutic failures	Incorrect Device Operation





Medical device	Device therapeutic failures	Incorrect Device Operation
Medical device	Device therapeutic failures	Incorrect Device Settings
Medical device	Device therapeutic failures	Incorrect Device Settings
Medical device	Device therapeutic failures	Incorrect Dosage Delivery
Medical device	Device use errors	incorrect dosage delivery
Medical device	Device therapeutic failures	Incorrect Dosage Delivery
Medical device	Device use errors	Incorrect dosage delivery
Medical device	Device therapeutic failures	lack of knowledge
Medical device	Device therapeutic failures	Lack of knowledge
Medical device	Device product quality issues	Biocompatibility Issues
Medical device	Device therapeutic failures	Biocompatibility Issues
Medical device	Device product quality issues	Biocompatibility Issues
Medical device	Device therapeutic failures	Biocompatibility Issues
Medical device	Device therapeutic failures	Maintenance and Calibration Failures
Medical device	Device therapeutic failures	Maintenance and Calibration Failures
Medical device	Device use errors	Misinterpretation of Data
Medical device	Device therapeutic failures	Misinterpretation of Data
Medical device	Device therapeutic failures	Misinterpretation of Data
Medical device	Device use errors	Misinterpretation of Data
Medical device	Device therapeutic failures	Monitoring
Medical device	Device therapeutic failures	Monitoring
Medical device	Environmental	Monitoring
Medical device	Environmental	Monitoring





Medical device	Device use errors	Neglecting Maintenance Procedures
Medical device	Device use errors	Neglecting Maintenance Procedures
Medical device	Broken item(s)	Not Applicable
Medical device	Clinical alarms issues	Not Applicable
Medical device	Disconnected	Not Applicable
Medical device	Electrical problem	Not Applicable
Medical device	Equipment malfunction	Not Applicable
Medical device	Equipment Misuse	Not Applicable
Medical device	Equipment not working / missing	Not Applicable
Medical device	Equipment unavailable / ordered, not received	Not Applicable
Medical device	Equipment wrong or inadequate	Not Applicable
Medical device	Improper Storage	Not Applicable
Medical device	Incorrectly prepared/assembled/Incorrect Connections	Not Applicable
Medical device	Labeling error	Not Applicable
Medical device	Operator training or knowledge problem	Not Applicable
Medical device	Outdated item(s) / equipment maintenance overdue	Not Applicable
Medical device	Sterilization problem	Not Applicable
Medical device	Used after product recall	Not Applicable
Medical device	Others	Not Applicable
Medical device	Device product quality issues	Not installed New Software versions/ Patches





Medical device	Device product quality issues	Not installed New Software versions/ Patches
Medical device	Device product quality issues	Packaging Deficiencies
Medical device	Device therapeutic failures	Packaging Deficiencies
Medical device	Device product quality issues	Packaging Deficiencies
Medical device	Device therapeutic failures	Packaging Deficiencies
Medical device	Device therapeutic failures	Product shortage
Medical device	Device therapeutic failures	Product shortage
Medical device	Device product quality issues	Recommended deterioration
Medical device	Device product quality issues	Recommended deterioration
Medical device	Device product quality issues	Regulatory Non- Compliance
Medical device	Device therapeutic failures	Regulatory Non- Compliance
Medical device	Device product quality issues	Regulatory Non- Compliance
Medical device	Device therapeutic failures	Regulatory Non- Compliance
Medical device	Device product quality issues	Software Errors
Medical device	Device therapeutic failures	Software Errors
Medical device	Device product quality issues	Software Errors
Medical device	Device therapeutic failures	Software Errors
Medical device	Device therapeutic failures	3rd party low quality consumables
Medical device	Device therapeutic failures	3rd party low quality consumables
Medical device	Device product quality issues	Sterilization Issues
Medical device	Device therapeutic failures	Sterilization Issues
Medical device	Device product quality issues	Sterilization Issues





Medical device	Device therapeutic failures	Sterilization Issues
Medical device	Environmental	storage
Medical device	Environmental	Storage
Medical device	Device adverse event	Supplies - Lots
Medical device	Device adverse event	Supplies - Lots
Medical device	Device adverse event	User
Medical device	Device adverse event	User
Medical device	Device therapeutic failures	User Error in Device Operation
Medical device	Device therapeutic failures	User Error in Device Operation
Medical device	Device adverse event	Using Expired Controls/ Chemicals
Medical device	Device adverse event	Using Expired Controls/ Chemicals
Medical device	Device use errors	Using Expired or Damaged Devices
Medical device	Device use errors	Using Expired or Damaged Devices
Medical device	Device therapeutic failures	Using inappropriate cleaning materials
Medical device	Device therapeutic failures	Using inappropriate cleaning materials
Medical device	Device therapeutic failures	Using non compatible (Duplicate ) Spare Parts
Medical device	Device therapeutic failures	Using non compatible (Duplicate ) Spare Parts
Medical device	Environmental	Utility Failure
Medical device	Environmental	Utility Failure





<b>Medical device</b>	Device therapeutic failures	Wrong accessories
<b>Medical device</b>	Device use errors	Wrong accessories
<b>Medical device</b>	Device use errors	Wrong accessories
<b>Medical device</b>	Device therapeutic failures	wrong accessories
<b>Medical device</b>	Device use errors	wrong accessories
<b>Medical device</b>	Device use errors	wrong accessories
<b>Medical device</b>	Device therapeutic failures	Component Failures
<b>Medical device</b>	Device therapeutic failures	Component Failures
<b>Medication Error</b>	Prescribing	Incorrect drug
<b>Medication Error</b>	Prescribing	Incorrect Patient
<b>Medication Error</b>	Prescribing	Incorrect dose ( overdose/ underdose )
<b>Medication Error</b>	Prescribing	Incorrect Frequency
<b>Medication Error</b>	Prescribing	Incorrect strength / concentration
<b>Medication Error</b>	Prescribing	Incorrect dosage form
<b>Medication Error</b>	Prescribing	Incorrect duration of therapy
<b>Medication Error</b>	Prescribing	Contraindication including known allergy
<b>Medication Error</b>	Prescribing	Therapeutic duplication
<b>Medication Error</b>	Prescribing	Medication without indication
<b>Medication Error</b>	Prescribing	Dose omitted or delayed
<b>Medication Error</b>	Prescribing	Incorrect time of dose administration
<b>Medication Error</b>	Prescribing	Incorrect route of administration





Medication Error	Prescribing	Incorrect rate ( too fast/ too slow)
Medication Error	Prescribing	Drug interaction
Medication Error	Prescribing	Unauthorized drug
Medication Error	Prescribing	Other (please specify)
Medication Error	Dispensing	Incorrect drug
Medication Error	Dispensing	Incorrect Patient
Medication Error	Dispensing	Incorrect dose ( overdose/ underdose )
Medication Error	Dispensing	Incorrect Frequency
Medication Error	Dispensing	Incorrect strength / concentration
Medication Error	Dispensing	Incorrect dosage form
Medication Error	Dispensing	Incorrect duration of therapy
Medication Error	Dispensing	Contraindication including known allergy
Medication Error	Dispensing	Therapeutic duplication
Medication Error	Dispensing	Dose omitted or delayed
Medication Error	Dispensing	Incorrect route of administration
Medication Error	Dispensing	Expired drug
Medication Error	Dispensing	Drug interaction
Medication Error	Dispensing	Incorrect labelling
Medication Error	Dispensing	Unauthorized drug
Medication Error	Dispensing	Wrong quantity
Medication Error	Dispensing	Poor quality
Medication Error	Dispensing	Deteriorated drug







<b>Medication Error</b>	Dispensing	Delayed Medication Delivery
<b>Medication Error</b>	Dispensing	Delivered to wrong location
<b>Medication Error</b>	Dispensing	Other (please specify)
<b>Medication Error</b>	Administration	Incorrect drug
<b>Medication Error</b>	Administration	Incorrect Patient
<b>Medication Error</b>	Administration	Incorrect dose ( overdose/ underdose )
<b>Medication Error</b>	Administration	Incorrect Frequency
<b>Medication Error</b>	Administration	Incorrect strength / concentration
<b>Medication Error</b>	Administration	Incorrect dosage form
<b>Medication Error</b>	Administration	Dose omitted or delayed
<b>Medication Error</b>	Administration	Incorrect time of dose administration
<b>Medication Error</b>	Administration	Incorrect route of administration
<b>Medication Error</b>	Administration	Incorrect rate
<b>Medication Error</b>	Administration	Incorrect administration technique
<b>Medication Error</b>	Administration	Expired drug
<b>Medication Error</b>	Administration	Poor quality
<b>Medication Error</b>	Administration	Barcode was not scanned before drug administration
<b>Medication Error</b>	Administration	Barcode scanner failed
<b>Medication Error</b>	Administration	Communication order did not reach the nurse
<b>Medication Error</b>	Administration	Calculation Error
<b>Medication Error</b>	Administration	Device Failure





<b>Medication Error</b>	Administration	Other (please specify)
<b>Medication Error</b>	Preparing	Incorrect drug
<b>Medication Error</b>	Preparing	Incorrect Patient
<b>Medication Error</b>	Preparing	Incorrect dose ( overdose/ underdose )
<b>Medication Error</b>	Preparing	Incorrect Frequency
<b>Medication Error</b>	Preparing	Incorrect strength / concentration
<b>Medication Error</b>	Preparing	Incorrect dosage form
<b>Medication Error</b>	Preparing	Incorrect drug preparation ( incorrect dilution / reconstitution techniques, contamination during preparation , incompatible compounding )
<b>Medication Error</b>	Preparing	Expired drug
<b>Medication Error</b>	Preparing	Incorrect labelling
<b>Medication Error</b>	Preparing	Wrong quantity
<b>Medication Error</b>	Preparing	Poor quality
<b>Medication Error</b>	Preparing	Calculation Error
<b>Medication Error</b>	Preparing	Other (please specify)
<b>Medication Error</b>	Monitoring	Incorrect drug
<b>Medication Error</b>	Monitoring	Incorrect Patient
<b>Medication Error</b>	Monitoring	Contraindication including known allergy
<b>Medication Error</b>	Monitoring	Drug interaction
<b>Medication Error</b>	Monitoring	Drug-Food interaction
<b>Medication Error</b>	Monitoring	Monitoring error Clinical or laboratory





<b>Medication Error</b>	Monitoring	Dose not adjusted as indicated
<b>Medication Error</b>	Monitoring	Wrong Documentation
<b>Medication Error</b>	Monitoring	Failure to reassess therapy duration
<b>Medication Error</b>	Monitoring	Other (please specify)
<b>Medication Error</b>	Medication reconciliation	Incorrect drug
<b>Medication Error</b>	Medication reconciliation	Incorrect Patient
<b>Medication Error</b>	Medication reconciliation	Incorrect dose ( overdose/ underdose )
<b>Medication Error</b>	Medication reconciliation	Incorrect Frequency
<b>Medication Error</b>	Medication reconciliation	Incorrect strength / concentration
<b>Medication Error</b>	Medication reconciliation	Incorrect dosage form
<b>Medication Error</b>	Medication reconciliation	Incorrect duration of therapy
<b>Medication Error</b>	Medication reconciliation	Contraindication including known allergy
<b>Medication Error</b>	Medication reconciliation	Therapeutic duplication
<b>Medication Error</b>	Medication reconciliation	Medication without indication
<b>Medication Error</b>	Medication reconciliation	Dose omitted or delayed
<b>Medication Error</b>	Medication reconciliation	Incorrect time of dose administration
<b>Medication Error</b>	Medication reconciliation	Incorrect route of administration
<b>Medication Error</b>	Medication reconciliation	Incorrect rate ( too fast/ too slow)
<b>Medication Error</b>	Medication reconciliation	Expired drug





<b>Medication Error</b>	Medication reconciliation	Drug interaction
<b>Medication Error</b>	Medication reconciliation	Incorrect labelling
<b>Medication Error</b>	Medication reconciliation	Unauthorized drug
<b>Medication Error</b>	Medication reconciliation	Wrong quantity
<b>Medication Error</b>	Medication reconciliation	Not Completed
<b>Medication Error</b>	Medication reconciliation	Other (please specify)
<b>Medication Error</b>	Storage	Incorrect drug
<b>Medication Error</b>	Storage	Expired drug
<b>Medication Error</b>	Storage	Wrong storage
<b>Medication Error</b>	Storage	Deteriorated drug
<b>Medication Error</b>	Storage	Other (please specify)
<b>Medication Error</b>	Procurement	Look alike packaging
<b>Medication Error</b>	Procurement	Wrong Packaging
<b>Medication Error</b>	Procurement	Drug Shortage
<b>Medication Error</b>	Procurement	Drug Recall
<b>Medication Error</b>	Procurement	Non-formulary drug shortage
<b>Medication Error</b>	Procurement	Supplier supplied incorrect medication
<b>Medication Error</b>	Procurement	Supplier service Issue
<b>Medication Error</b>	Procurement	Other (please specify)
<b>Medication Error</b>	Procurement	Product Quality
<b>Medication Error</b>	Procurement	Short Expiry Date
<b>Medication Error</b>	Patient Factors	Patient own medication supply
<b>Medication Error</b>	Patient Factors	Patient medication adherence
<b>Medication Error</b>	Patient Factors	Patient unavailable





<b>Medication Error</b>	Patient Factors	Wrong Medication history provided by patient
<b>Medication Error</b>	Patient Factors	Other (please specify)
<b>Medication Error</b>	Patient Factors	Patient Information Missing (i.e. allergies, lab values, weight, etc. )
<b>Medication Error</b>	Patient Factors	Lack of Patient Education
<b>Medication Error</b>	Patient Factors	Patient Comorbidities
<b>Medication Error</b>	Other medication error	Poor quality
<b>Medication Error</b>	Other medication error	Device malfunction/defect
<b>Medication Error</b>	Other medication error	Wrong Documentation
<b>Medication Error</b>	Other medication error	Wasted Drug
<b>Medication Error</b>	Other medication error	Other (please specify)
<b>Medication Error</b>	Adverse Drug Reaction	Other (please specify)
<b>Medication Error</b>	Adverse Event Following Immunization	Other (please specify)
<b>Other</b>	Not Applicable	Not Applicable
<b>Other</b>	Not Applicable	Not Applicable
<b>POCT</b>	Post analytic	Critical value reporting/Failure to act on result
<b>POCT</b>	Analytic	Data Processing Error





<b>POCT</b>	Analytic	Data Processing Error - Connectivity problems between devices and the laboratory information system (LIS)
<b>POCT</b>	Analytic	Data Processing Error - Interruptions in data transmission
<b>POCT</b>	Analytic	Data Processing Error - software malfunctions
<b>POCT</b>	Analytic	Data/Instrument Management - Data corruption
<b>POCT</b>	Analytic	Data/Instrument Management - Improper data management practices
<b>POCT</b>	Analytic	Data/Instrument Management - Incorrect setup
<b>POCT</b>	Analytic	Data/Instrument Management - Result generation
<b>POCT</b>	Analytic	Data/Instrument Management - Result validation
<b>POCT</b>	Analytic	Device Malfunction
<b>POCT</b>	Pre-Analytic	Documentation





POCT	Analytic	Documentation - Configuration of analytical instruments
POCT	Analytic	Documentation - Failure to document quality control procedures
POCT	Analytic	Documentation - Incomplete or missing records of the analytical process
POCT	Analytic	Documentation - Incorrect recording of test results
POCT	Analytic	Documentation - Non-compliance with documentation standards
POCT	Analytic	Environmental Interference
POCT	Pre-Analytic	Inadequate Patient Preparation
POCT	Pre-Analytic	Instrument/ Workflow
POCT	Post analytic	IT systems - Data corruption
POCT	Post analytic	IT systems - Delay
POCT	Post analytic	IT systems - Errors in data transmission (EMR)
POCT	Post analytic	IT systems - Functionality
POCT	Post analytic	IT systems - Interpretation and reporting
POCT	Post analytic	IT systems - Loss of test results





<b>POCT</b>	Post analytic	IT systems - Problems with automated result
<b>POCT</b>	Post analytic	IT systems - Reliability
<b>POCT</b>	Pre-Analytic	IT Systems and Data Integrity
<b>POCT</b>	Others	Not Applicable
<b>POCT</b>	Analytic	Operator Error
<b>POCT</b>	Pre-Analytic	Operator Related
<b>POCT</b>	Post analytic	Other result reporting
<b>POCT</b>	Pre-Analytic	Patient Misidentification
<b>POCT</b>	Pre-Analytic	Patient specimen identification
<b>POCT</b>	Pre-Analytic	Process - Deviation From Standard Operating Procedure
<b>POCT</b>	Analytic	Quality Control Failure
<b>POCT</b>	Pre-Analytic	Reagent
<b>POCT</b>	Analytic	Reagents /Consumables Issues
<b>POCT</b>	Post analytic	Report formatting
<b>POCT</b>	Post analytic	Report formatting - Delays in retrieving results when needed for clinical decision- making
<b>POCT</b>	Post analytic	Report formatting - Difficulties in accessing stored reports
<b>POCT</b>	Post analytic	Report formatting - failure to adhere







		to standardized report formats
<b>POCT</b>	Post analytic	Report formatting - formatting errors that cause misinterpretation
<b>POCT</b>	Post analytic	Report formatting - Incomplete or inaccurate recording of results
<b>POCT</b>	Post analytic	Report formatting - Incorrect data alignment
<b>POCT</b>	Post analytic	Report formatting - Lost or misplaced reports
<b>POCT</b>	Post analytic	Report formatting - mislabeling of test results
<b>POCT</b>	Post analytic	Report recording/retrieval
<b>POCT</b>	Post analytic	Report recording/retrieval - Failures in the recording
<b>POCT</b>	Post analytic	Result validation
<b>POCT</b>	Pre-Analytic	Sample collection error
<b>POCT</b>	Pre-Analytic	Sample Integrity
<b>POCT</b>	Pre-Analytic	Specimen collection
<b>POCT</b>	Pre-Analytic	Specimen evaluation
<b>POCT</b>	Pre-Analytic	Test ordering
<b>POCT</b>	Pre-Analytic	Test Request Documentation
<b>POCT</b>	Analytic	Communication





<b>POCT</b>	Post analytic	Communication
<b>POCT</b>	Pre-Analytic	Communication
<b>Provision of care</b>	Discharge	Delay in discharge
<b>Provision of care</b>	Referral	Delay in Scheduling
<b>Provision of care</b>	Referral	Delay in Service
<b>Provision of care</b>	Monitoring	Delay/Lack of Response to Patient Condition
<b>Provision of care</b>	Assessment issues	Delayed
<b>Provision of care</b>	Diagnosis issues	Delayed diagnosis
<b>Provision of care</b>	Diagnosis issues	Diagnosis changed
<b>Provision of care</b>	Discharge	Discharge against medical advice - Patient did not sign AMA form
<b>Provision of care</b>	Discharge	Discharge against medical advice - Patient signed AMA form
<b>Provision of care</b>	Discharge	Discharge against medical advice - Unknown/other (specify)
<b>Provision of care</b>	Treatment	Failure to Follow Physician Order
<b>Provision of care</b>	Monitoring	Failure to monitor
<b>Provision of care</b>	Treatment	Failure to Obtain Appropriate Assistance
<b>Provision of care</b>	Discharge	Failure to return from 'Out on pass'
<b>Provision of care</b>	Assessment issues	Inaccurate
<b>Provision of care</b>	Discharge	Inappropriate Discharge
<b>Provision of care</b>	Assessment issues	Incomplete





<b>Provision of care</b>	Diagnosis issues	Incorrect diagnosis
<b>Provision of care</b>	Discharge	Left before visit completed (ED / UCC / Outpatient)
<b>Provision of care</b>	Discharge	Left without being seen by physician (ED / UCC / Outpatient)
<b>Provision of care</b>	Diagnosis issues	Missed diagnosis
<b>Provision of care</b>	Monitoring	Monitoring error
<b>Provision of care</b>	Artificial insemination with wrong donor sperm or wrong egg	Not Applicable
<b>Provision of care</b>	Others	Not Applicable
<b>Provision of care</b>	Patient Escort Issue	Not Applicable
<b>Provision of Care</b>	Patient refusal of diagnostic/therapeutic recommendations/interventions	Not Applicable
<b>Provision of care</b>	Slow/No Response to Call Light/Bell	Not Applicable
<b>Provision of care</b>	Assessment issues	Not done
<b>Provision of care</b>	Discharge	Premature discharge
<b>Provision of care</b>	Treatment	Refusal of personal care
<b>Provision of care</b>	Treatment	Refusal of treatment / therapy
<b>Provision of care</b>	Referral	Report Unavailable Or Delayed
<b>Provision of care</b>	Restraint / Seclusion	Restraint Related Event
<b>Provision of care</b>	Restraint / Seclusion	Restraint-related injury / death





<b>Provision of care</b>	Restraint / Seclusion	Seclusion injury / death
<b>Provision of care</b>	Treatment	Timeliness of Response to Order
<b>Provision of care</b>	Treatment	Treatment - Delayed
<b>Provision of care</b>	Treatment	Treatment - Inappropriate
<b>Provision of care</b>	Treatment	Treatment - Incorrectly Performed
<b>Provision of care</b>	Treatment	Treatment - No Order for Treatment
<b>Provision of care</b>	Treatment	Treatment - Unordered Treatment Performed
<b>Provision of care</b>	Treatment	Treatment - Wrong Patient
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned admission
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned readmission
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned return to ED in 72 hours requiring admission
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned Return to ICU/NICU/PICU within 24 hours of transfer
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned surgery
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned transfer to Acute Care Setting
<b>Provision of care</b>	Unplanned admission / return / transfer	Unplanned Transfer to Emergency Department





Provision of care	Unplanned admission / return / transfer	Unplanned transfer to ICU
Provision of care	Unplanned admission / return / transfer	Unplanned transfer to ICU within 24 hours of surgery / procedure
Safeguarding	Vulnerable Adult	Domestic violence
Safeguarding	Vulnerable Child	Domestic violence
Safeguarding	Vulnerable Adult	Emotional abuse
Safeguarding	Vulnerable Child	Emotional abuse
Safeguarding	Vulnerable Adult	Leaving against medical advice (LAMA)
Safeguarding	Vulnerable Child	Leaving against medical advice (LAMA)
Safeguarding	Vulnerable Adult	Neglect
Safeguarding	Vulnerable Child	Neglect
Safeguarding	Others	Not Applicable
Safeguarding	Vulnerable Adult	Other (please specify)
Safeguarding	Vulnerable Child	Other (please specify)
Safeguarding	Vulnerable Adult	Patient discharged to the wrong person
Safeguarding	Vulnerable Child	Patient discharged to the wrong person
Safeguarding	Vulnerable Adult	Patient missing / elopement / AWOL
Safeguarding	Vulnerable Child	Patient missing / elopement / AWOL
Safeguarding	Vulnerable Adult	Physical abuse
Safeguarding	Vulnerable Child	Physical abuse
Safeguarding	Vulnerable Adult	Sexual abuse





<b>Safeguarding</b>	Vulnerable Child	Sexual abuse
<b>Safeguarding</b>	Vulnerable Adult	Suicide or suicide attempt
<b>Safeguarding</b>	Vulnerable Child	Suicide or suicide attempt
<b>Safeguarding</b>	Vulnerable Adult	Abandonment
<b>Safeguarding</b>	Vulnerable Child	Abandonment
<b>Safeguarding</b>	Vulnerable Adult	Abduction of a patient of any age
<b>Safeguarding</b>	Vulnerable Child	Abduction of a patient of any age
<b>Security</b>	Criminal / potentially criminal or illegal activity	Impersonating a physician, nurse, pharmacist, or other licensed healthcare provider
<b>Security</b>	Criminal / potentially criminal or illegal activity	Assuming identity of another person or identity theft
<b>Security</b>	Accidental Injury of Unknown Organ	Not Applicable
<b>Security</b>	Auto Accident	Not Applicable
<b>Security</b>	Bomb Threat	Not Applicable
<b>Security</b>	Disaster Code	Not Applicable
<b>Security</b>	Evacuation Code	Not Applicable
<b>Security</b>	Hostage Taking	Not Applicable
<b>Security</b>	Missing/Wandering Person	Not Applicable
<b>Security</b>	Public Disorder	Not Applicable
<b>Security</b>	Room locked/unable to access	Not Applicable
<b>Security</b>	Safety Policy Violation	Not Applicable
<b>Security</b>	Stalking	Not Applicable
<b>Security</b>	Suspicious Package	Not Applicable





<b>Security</b>	Unauthorized Access/Trespassing	Not Applicable
<b>Security</b>	Vehicle related	Not Applicable
<b>Security</b>	Visitor Policy Issue	Not Applicable
<b>Security</b>	Weapons on Premises	Not Applicable
<b>Security</b>	Criminal / potentially criminal or illegal activity	Other (please specify)
<b>Security</b>	Lost / stolen property	Patient / staff belongings
<b>Security</b>	Lost / stolen property	Staff ID (e.g. Stamps, badges etc.)
<b>Skin / tissue integrity</b>	Abrasion / scratch	Not Applicable
<b>Skin / tissue integrity</b>	Blister	Not Applicable
<b>Skin / tissue integrity</b>	Bruise/Contusion/Hematoma (not DTI)	Not Applicable
<b>Skin / tissue integrity</b>	Burn (electrical, chemical, thermal)	Not Applicable
<b>Skin / tissue integrity</b>	Irritation / reddening	Not Applicable
<b>Skin / tissue integrity</b>	Laceration / Puncture	Not Applicable
<b>Skin / tissue integrity</b>	Others	Not Applicable
<b>Skin / tissue integrity</b>	Rash	Not Applicable
<b>Skin / tissue integrity</b>	Skin tear	Not Applicable
<b>Skin / tissue integrity</b>	Venous stasis ulcer	Not Applicable
<b>Skin / tissue integrity</b>	Superficial Traumatic Skin Injuries	Abrasion/Scratch /Superficial Cut
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Deep Tissue Pressure Injury
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Deep Tissue Pressure Injury
<b>Skin / tissue integrity</b>	Blister	Edema-related blistering
<b>Skin / tissue integrity</b>	Superficial Traumatic Skin Injuries	Friction related skin injury (non-





		intact skin or blister)
<b>Skin / tissue integrity</b>	Blister	Friction/Shear related Blister
<b>Skin / tissue integrity</b>	Moisture Associated Skin Damage	Incontinence/Moisture Associated Dermatitis
<b>Skin / tissue integrity</b>	Moisture Associated Skin Damage	Intertriginous Dermatitis/Skin fold injury
<b>Skin / tissue integrity</b>	Superficial Traumatic Skin Injuries	Medical Adhesive-Related Skin Injury
<b>Skin / tissue integrity</b>	Blister	Medication related blistering
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Mucosal Membrane Pressure Injury
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Mucosal Membrane Pressure Injury
<b>Skin / tissue integrity</b>	Abscess/Cellulitis/Skin Infection	Not Applicable
<b>Skin / tissue integrity</b>	Phlebitis/IV filtration	Not Applicable
<b>Skin / tissue integrity</b>	Redness (no skin break)	Not Applicable
<b>Skin / tissue integrity</b>	Surgical Site Dehiscence/Evisceration	Not Applicable
<b>Skin / tissue integrity</b>	Vascular ulcer/Diabetic foot ulcers	Not Applicable
<b>Skin / tissue integrity</b>	Wound Infection	Not Applicable
<b>Skin / tissue integrity</b>	Moisture Associated Skin Damage	Peri-stomal moisture skin damage
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Pressure Injury Deterioration (Stage Change)
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Pressure Injury Deterioration (Stage Change)







<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Pressure Injury Stage 1 (Non-blanchable erythema)
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Pressure Injury Stage 1 (Non-blanchable erythema)
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Pressure Injury Stage 2 (Partial thickness tissue loss)
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Pressure Injury Stage 2 (Partial thickness tissue loss)
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Pressure Injury Stage 3 (Full thickness tissue loss)
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Pressure Injury Stage 3 (Full thickness tissue loss)
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Pressure Injury Stage 4 (Full thickness tissue loss - exposed/palpable bone)
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Pressure Injury Stage 4 (Full thickness tissue loss - exposed/palpable bone)
<b>Skin / tissue integrity</b>	Superficial Traumatic Skin Injuries	Skin Tear
<b>Skin / tissue integrity</b>	Pressure Injury - Hospital Acquired	Unstageable Pressure Injury
<b>Skin / tissue integrity</b>	Pressure Injury - Present on Admission	Unstageable Pressure Injury
<b>Skin / tissue integrity</b>	Blister	Vascular related Blistering





<b>Staffing concerns</b>	Staffing Levels	High Acuity/Volumes
<b>Staffing concerns</b>	Staffing Levels	Inadequate Staffing/Allocation
<b>Staffing concerns</b>	Staffing Levels	Skill Mix
<b>Supplies</b>	Linen	Incorrect Linen
<b>Supplies</b>	Linen	Linen Management
<b>Supplies</b>	Expired/Outdated item(s)	Not Applicable
<b>Supplies</b>	Expired/Outdated item(s)	Not Applicable
<b>Supplies</b>	Faulty/Damaged	Not Applicable
<b>Supplies</b>	Incorrect Inventory	Not Applicable
<b>Supplies</b>	Incorrect Inventory	Not Applicable
<b>Supplies</b>	Incorrect labelling	Not Applicable
<b>Supplies</b>	Incorrect Storage	Not Applicable
<b>Supplies</b>	Incorrect Storage	Not Applicable
<b>Supplies</b>	Incorrect use/user error	Not Applicable
<b>Supplies</b>	Incorrect/ambiguous instructions	Not Applicable
<b>Supplies</b>	Others	Not Applicable
<b>Supplies</b>	Outdated item(s)	Not Applicable
<b>Supplies</b>	Reuse of a device intended for single use	Not Applicable
<b>Supplies</b>	Sterilization problem	Not Applicable
<b>Supplies</b>	Sterilization problem	Not Applicable
<b>Supplies</b>	Supplies damaged / broken	Not Applicable
<b>Supplies</b>	Supplies Inadequate	Not Applicable
<b>Supplies</b>	Supplies Inadequate	Not Applicable
<b>Supplies</b>	Supplies ordered, not received	Not Applicable
<b>Supplies</b>	Supplies ordered, not received	Not Applicable





<b>Supplies</b>	Supplies ordered; wrong supplies received	Not Applicable
<b>Supplies</b>	Supplies ordered; wrong supplies received	Not Applicable
<b>Supplies</b>	Supplies out of Stock	Not Applicable
<b>Supplies</b>	Supplies out of Stock	Not Applicable
<b>Supplies</b>	Supplies Quality	Not Applicable
<b>Supplies</b>	Supplies used after recall	Not Applicable
<b>Supplies</b>	Supplies used after recall	Not Applicable
<b>Supplies</b>	Unapproved Supplier	Not Applicable
<b>Supplies</b>	Used after product recall	Not Applicable
<b>Supplies</b>	Used other than intended/off label	Not Applicable
<b>Supplies</b>	Wrong supplies used	Not Applicable
<b>Supplies</b>	Linen	Shortage
<b>Supplies</b>	Linen	Soiled/Damaged
<b>Surgery / procedure related events</b>	Event before procedure	Consent missing or incomplete
<b>Surgery / procedure related events</b>	Gastrointestinal complication	Abscess
<b>Surgery / procedure related events</b>	Diagnosis issues	Diagnosis changed
<b>Surgery / procedure related events</b>	Transplant complications	Anastomotic blockage or stenosis
<b>Surgery / procedure related events</b>	Transplant complications	Anastomotic leak
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Guidewire
<b>Surgery / procedure related events</b>	Transplant complications	Hematoma





<b>Surgery / procedure related events</b>	Renal / urinary event	Hematuria
<b>Surgery / procedure related events</b>	Event before procedure	Identification missing or incorrect
<b>Surgery / procedure related events</b>	Event before procedure	Antibiotics not given per protocol
<b>Surgery / procedure related events</b>	Renal / urinary event	Incontinence
<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Incorrect implant because correct implant not available
<b>Surgery / procedure related events</b>	Count incorrect	Instrument fragment
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Instrument fragment
<b>Surgery / procedure related events</b>	Transplant complications	Lymphocele
<b>Surgery / procedure related events</b>	Diagnosis issues	Major Discrepancy in Pre and Post-Procedure Diagnosis (that led to change in primary procedure)
<b>Surgery / procedure related events</b>	Iatrogenic pneumothorax	Mechanical ventilation
<b>Surgery / procedure related events</b>	Cardiac / circulatory event	Myocardial infarction
<b>Surgery / procedure related events</b>	Count incorrect	Needles
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Needles
<b>Surgery / procedure related events</b>	Renal / urinary event	Nephrolithiasis





<b>Surgery / procedure related events</b>	Air embolus	Not Applicable
<b>Surgery / procedure related events</b>	Break in sterile technique	Not Applicable
<b>Surgery / procedure related events</b>	Count incomplete or not done	Not Applicable
<b>Surgery / procedure related events</b>	Death	Not Applicable
<b>Surgery / procedure related events</b>	Dehiscence, wound / flap / graft failure or disruption	Not Applicable
<b>Surgery / procedure related events</b>	Hemorrhage requiring unexpected transfusion or return to OR	Not Applicable
<b>Surgery / procedure related events</b>	Incisional hernia	Not Applicable
<b>Surgery / procedure related events</b>	Others	Not Applicable
<b>Surgery / procedure related events</b>	Procedure started and not completed	Not Applicable
<b>Surgery / procedure related events</b>	Unintended blockage, obstruction, or ligation	Not Applicable
<b>Surgery / procedure related events</b>	Unintended laceration or puncture	Not Applicable
<b>Surgery / procedure related events</b>	Unplanned removal of organ	Not Applicable
<b>Surgery / procedure related events</b>	Count incorrect	Other (please specify)
<b>Surgery / procedure related events</b>	Event before procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Other (please specify)





<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Iatrogenic pneumothorax	Other (please specify)
<b>Surgery / procedure related events</b>	Respiratory failure requiring unplanned support < 24 hrs after procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Gastrointestinal complication	Pancreatitis
<b>Surgery / procedure related events</b>	Event before procedure	Preparation inadequate or wrong
<b>Surgery / procedure related events</b>	Burn / fire	Both burn and operating room fire
<b>Surgery / procedure related events</b>	Transplant complications	Primary graft nonfunction
<b>Surgery / procedure related events</b>	Event before procedure	Procedure cancelled or not performed
<b>Surgery / procedure related events</b>	Event before procedure	Procedure delayed
<b>Surgery / procedure related events</b>	Event before procedure	Procedure not ordered
<b>Surgery / procedure related events</b>	Gastrointestinal complication	Bowel obstruction
<b>Surgery / procedure related events</b>	Cardiac / circulatory event	Prolonged hypotension
<b>Surgery / procedure related events</b>	Respiratory failure requiring unplanned support < 24 hrs after procedure	Prolonged ventilator support
<b>Surgery / procedure related events</b>	Gastrointestinal complication	Bowel perforation





<b>Surgery / procedure related events</b>	Respiratory failure requiring unplanned support < 24 hrs after procedure	Reinstitution of ventilator following discontinuation
<b>Surgery / procedure related events</b>	Renal / urinary event	Renal failure or insufficiency
<b>Surgery / procedure related events</b>	Burn / fire	Burn - Iatrogenic Burn
<b>Surgery / procedure related events</b>	Cardiac / circulatory event	Cardiac arrest
<b>Surgery / procedure related events</b>	Gastrointestinal complication	Splenic rupture
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Sponge / Swab / Gauze
<b>Surgery / procedure related events</b>	Count incorrect	Sponges
<b>Surgery / procedure related events</b>	Central nervous system event	Stroke or other neurological deficit
<b>Surgery / procedure related events</b>	Event before procedure	Surgical Site Not Marked
<b>Surgery / procedure related events</b>	Iatrogenic pneumothorax	Central line placement
<b>Surgery / procedure related events</b>	Count incorrect	Towels
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Towels
<b>Surgery / procedure related events</b>	Death	Unexpected Intra-Operative Death
<b>Surgery / procedure related events</b>	Central nervous system event	Unexpected loss of consciousness
<b>Surgery / procedure related events</b>	Death	Unexpected Post-Operative Death





<b>Surgery / procedure related events</b>	Event before procedure	Universal protocol (time-out) not followed
<b>Surgery / procedure related events</b>	Respiratory failure requiring unplanned support < 24 hrs after procedure	Unplanned / emergent intubation following procedure / treatment / test
<b>Surgery / procedure related events</b>	Count incorrect	Whole instrument
<b>Surgery / procedure related events</b>	Foreign body accidentally left in patient	Whole instrument
<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Wrong patient
<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Wrong procedure
<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Wrong side (L vs R)
<b>Surgery / procedure related events</b>	Incorrect surgical or invasive procedure	Wrong site
<b>Surgery / procedure related events</b>	Burn / fire	Operating room fire - Iatrogenic Fire
<b>Surgery / procedure related events</b>	Event post procedure	Deep Venous Thrombosis
<b>Surgery / procedure related events</b>	Implant	Implant - Expired
<b>Surgery / procedure related events</b>	Implant	Implant - Not Available
<b>Surgery / procedure related events</b>	Implant	Implant Incorrect - Mistakenly Implanted
<b>Surgery / procedure related events</b>	Event intra procedure	Laser Related
<b>Surgery / procedure related events</b>	Event post procedure	Loss/Impairment of Body Functions







<b>Surgery / procedure related events</b>	Event post procedure	Loss/Impairment of Limb
<b>Surgery / procedure related events</b>	Event post procedure	Loss/Impairment of Organ
<b>Surgery / procedure related events</b>	Event intra procedure	Lost/Delayed Results During Procedure
<b>Surgery / procedure related events</b>	Event intra procedure	Massive bleeding
<b>Surgery / procedure related events</b>	Event post procedure	Massive bleeding
<b>Surgery / procedure related events</b>	Event before procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Event intra procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Event post procedure	Other (please specify)
<b>Surgery / procedure related events</b>	Event intra procedure	Perforation
<b>Surgery / procedure related events</b>	Event before procedure	Procedure - Delayed
<b>Surgery / procedure related events</b>	Event intra procedure	Procedure - Not Completed
<b>Surgery / procedure related events</b>	Event before procedure	Procedure - Not Ordered
<b>Surgery / procedure related events</b>	Contamination	Break Scrub for Non-Patient Care Needs
<b>Surgery / procedure related events</b>	Contamination	Break in sterile technique
<b>Surgery / procedure related events</b>	Event post procedure	Unexpected Return to OR
<b>Surgery / procedure related events</b>	Event post procedure	Unplanned Admit to ICU/PICU/NICU





<b>Surgery / procedure related events</b>	Event post procedure	Unplanned Return to OR
<b>Surgery / procedure related events</b>	Event post procedure	Unplanned Transfer to Acute Care Hospital
<b>Surgery / procedure related events</b>	Event post procedure	Unplanned Transfer to ICU/PICU/NICU





### 7.3. Level of Harm

DOH Level of Harm	HCF Level Taxonomy
<b>Level 1:</b> A reportable circumstance is a situation in which there was significant potential for harm, but no incident occurred	A. Unsafe Conditions exist
<b>Level Two:</b> A near miss is an incident that did not reach the patient	B1. Near miss: Event did not occur by chance
	B2. Near miss: Event did not occur due to intervention
<b>Level Three:</b> A no harm incident is one in which an event reached a patient, but no discernible harm resulted	C. Event reaches patient and does not cause harm
	D. An event requires monitoring to confirm no harm
<b>Level Four:</b> A harmful incident (adverse event) is an incident that results in harm to a patient.	E. Event resulted in temporary harm and required intervention
	F. Moderate harm: Temporary harm, requires initial or prolonged hospitalization
	G. Major harm: Event results in permanent harm
	H. Major harm: Event requires life-saving intervention, no permanent harm
	I. Catastrophic harm: Death or permanent harm





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### DOH



#### **Dr. Fayeza Alyafei**

Executive Director of Healthcare Quality Sector

#### **Fatima Ali Alhajeri**

Division Director Healthcare Facilities Quality

#### **Dr. Khulood Bin Rafeea**

Division Director Drug Compliance & Quality Assurance

#### **Dr. Shamma Almheiri**

Acting Division Director Healthcare Facilities Planning

#### **Lateefa Al Marzooqi**

Section Head, Pharmacovigilance & Drugs Education

#### **Samira M. Al Kathiri**

Section Head, Occupational Safety

#### **Dr. Moustafa Abdelwahab**

Sr. Specialist, Healthcare Quality Improvement

#### **Dr. Nahed Alraeesi**

Sr. Specialist, Pharmacovigilance & Medical Products

#### **Mozah Alsereidi**

Sr. Specialist, Pharmacovigilance & Medical Products

#### **Ayesha Al Bedwawi**

Sr. Specialist, Specialized Services Analytics

#### **Dr. Faiza Ahmed**

Sr. Specialist, Healthcare Quality Improvement

### Kanad Hospital



#### **Dr. Richard Bramble**

Sr. Quality Manager

#### **Marri Djo Ann Mananhaya**

Quality Manager

#### **Virginia Grace Merilana**

Manager Process Improvement

### SEHA Group



#### **Dr. Asfa Hafiz**

Sr. Corporate Risk & Safety Manager

#### **Saleh Tayem**

Risk & Safety Manager

#### **Khalid Saoui**

Sr. Risk Management Officer

#### **Anas Semreen**

Sr. Quality Officer

### ADPHC



#### **Sadiya Salem Al Menhali**

Section Head Policies and Systems

#### **Omar Al Ashram**

Specialist, Policies and Systems

#### **Dr. Alyazya Alhosani**

Section Head, Inspection and Investigation





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DEPARTMENT OF HEALTH



## M42 Group



### Lynzi Taylor

Sr. Vice President, Quality & Patient Safety

### Shabina Ziad

Sr. Manager Quality & Patient Safety

### Richmond Austria

Manager Process Improvement

## RLDatix



### Suleiman Makahleh

Professional Services Manager, MEA

### Oday AlWahaibi

Technical Team Leader, MEA

### Anas Daghash

Application Consultant, MEA

## Ahlia Hospital



### Sreevidya

Quality Manager

### Anjali Siva

Sr. Quality Coordinator

### Honey T. Gopi

Quality Officer



## Burjeel Holdings

### Houda Al Hajri

Group Quality Director

## Corniche Hospital



### Nicola Knight

Sr. Quality Manager

### Roxana Fulton

Quality Manager

## Medclinic Group



### Dr. Poonam Panicker

Corporate Quality & Patient Safety Manager

### Dr. Jonas Castelo

Quality and Patient Safety Manager

## Medeor & LLH Hospital



### Dr. Neema Pinto

Quality Manager

## NMC Group



### Dr. Renu Bali

Sr. Regional Manager Patient Safety and Quality

### Aline Marie David

Quality Executive





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