

Date : 31/05/2024  
Ref No. : PND/AA/AE/24/UAE-31  
**Confidential**

Via email

To: Home Healthcare Providers

**Subject: Publishing New Homecare Standard.**

Dear Valued Providers,

Greetings from Daman.

Following the publication of the new Home Healthcare Standard effective 1<sup>st</sup> June 2024, all home healthcare services authorization requests with a service date effective 1<sup>st</sup> June 2024, must follow the new standard and service codes as listed below.

With the consideration that for a transitional period of 2 month, all requested home care services can follow the existent referral/recommendation issued in the old referral forms but should be reflected in the new Home Healthcare Assessment forms as filled by the home healthcare providers.

During the transitional period, the home care service providers are required to coordinate with the referring facilities to conduct the periodic assessment for the home care patients by a specialty physician (referral physician or his/her replacement as appropriate) in order to assess the patient progress and fill the new Home Healthcare Referral/Periodic Assessment Forms.

The following documents are required to be submitted along with the authorization request, failure to do so will result in rejection of the request:

1. Assessment form signed and stamped by the referring physician.
2. Care Plan Consent of the Patient
3. Home Healthcare Patient Monitoring Form

**The new codes and the prices will be as follows:**

Type	Code	Code Description	Net Price (AED)
Service	17-25-1	Per Diem- Simple Home Visit - <i>Nursing Service, includes all medical services and transportation Excludes medication, consumables, and equipment.</i>	300
Service	17-25-2	Per Diem- Simple Home Visit - Supportive Service (Physiotherapy, Speech Therapy, Occupational Therapy, Respiratory Therapy) Includes all medical services and transportation Excludes medication, consumables, and equipment.	300
Service	17-25-3	Per Diem- Specialized Home Visit - <i>Consultation by Specialty Physician or Psychotherapy services Includes all medical services and transportation Excludes medication, consumables, and equipment.</i>	800



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ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع)، شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٣) بتاريخ ٢٠٠٦/٧/١٢، رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم  
National Health Insurance Company - Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System | ISO 22301:2019 Business Continuity Management System | ISO/IEC 20000:2018 IT Service Management System | ISO/IEC 27001:2013 Information Security Management System

C E R T I F I E D

Type	Code	Code Description	Net Price (AED)
Service	17-25-4	Per Diem- Routine Home Nursing Care <i>Includes all medical services and transportation, Excludes medication, consumables, and equipment.</i>	900
Service	17-25-5	Per Diem- Advanced Home Nursing Care <i>Includes all medical services and transportation, Excludes medication, consumables, and equipment.</i>	1,800

The below service codes are not billable effective 1<sup>st</sup> June 2024

Type	Code	Service Description	Base Rate
Service	17-26-1	level 1, simple	0
Service	17-26-2	level 2, intermediate	0
Service	17-26-3	level 3, intensive	0
Service	17-26-4	level 4, complex	0

For clarification on the circular, you may log your query via Provider Services <https://Openjet.inhealth.ae>

Best regards,



**Dr. Abdalqader Alshaw**

Senior Vice President

Provider Network

National Health Insurance Company – Daman PJSC

Attachments (4)

- Filename (Workshop FAQ's, Assessment Form, Patient Monitoring Form & Referral-Periodic Assessment Form)



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