

Date : 29/04/2025
Ref No. : PND/AA/SV/25/UAE-60

Confidential

Via email

To: Daman Contracted Providers

Subject: Publishing the New wheelchair pre-approval form

Dear Valued Providers,

Greetings from Daman.

In our efforts to ensure transparency, and accurate reporting of patient information, we would like to notify you that, effective 1st May 2025, Daman will no longer be accepting the PT (physiotherapy) form for wheelchair preauthorization requests. Alternatively, the attached wheelchair pre-approval form must be attached with each Wheelchair request submitted.

The form is also available for download on the link below:

https://www.damanhealth.ae/wp-content/uploads/2025/04/F-13588_250417_Wheelchair-Pre-approval-Form_V1R0-1.docx

Please note the following documentation must be submitted along with the wheelchair authorization requests:

1. A completed, signed, and stamped wheelchair pre-approval form from a physiotherapist, occupational therapist, rehabilitation specialist, or consultant (*please ensure the form is not older than 1 month*).
2. Wheelchair brand warranty.
3. An updated medical report from the treating physician (*the report should be no older than 3 months*).
4. Please make sure the copy of these approval forms is always maintained in patient records for future references.

Failure to provide any of the required information or documentation will result in rejection.

We appreciate your cooperation and understanding.

Tel: +971 2 6149555 Fax: +971 2 6149776
PO Box: 128888 Abu Dhabi, United Arab Emirates



هاتف: +٩٧١ ٢ ٦١٤٩٥٥٥ فاكس: +٩٧١ ٢ ٦١٤٩٧٧٦
ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع)، شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٣) بتاريخ ٢٠٠٦/٧/١٢، رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم.
National Health Insurance Company - Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System	ISO 22301:2019 Business Continuity Management System	ISO/IEC 20000:2018 IT Service Management System	ISO/IEC 27001:2013 Information Security Management System
---	--	---	---

C E R T I F I E D

For clarification on the circular, you may log your query via Provider Services
<https://Openjet.inhealth.ae>.

Best regards,



Dr. Abdalqader Alshaw
Senior Vice President
Provider Network
National Health Insurance Company – Daman PJSC

1 Attachment(s)

- Wheelchair Pre-approval Form

Tel: +971 2 6149555 Fax: +971 2 6149776
PO Box: 128888 Abu Dhabi, United Arab Emirates



هاتف: +971 2 6149555 فاكس: +971 2 6149776
ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع.) شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٣) بتاريخ ٢٠٠٦/٦/٢٢ رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم
National Health Insurance Company – Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System	ISO 22301:2019 Business Continuity Management System	ISO/IEC 20000:2018 IT Service Management System	ISO/IEC 27001:2013 Information Security Management System
---	--	---	---

C E R T I F I E D