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Ref No. : PND/AA/SV/25/UAE-07

Confidential

Via email

To: Daman Abu Dhabi Non-SEHA Contracted Providers

Subject: Notification of Updates in Private Provider Manual (AUH Providers)

Dear Valued Providers,

Greetings from Daman.

In accordance with our ongoing commitment to ensure the accuracy of our document, kindly be informed that we have updated the Private Provider Manual for Abu Dhabi providers, to incorporate all technical, operational, contractual, and regulatory changes according to the SPC Terms.

The changes include the following:

- Update on payment terms from 45 days to 30 days
- Introduction of Roving Doctor by Authorization Department
- Addition of details on Daman Drug Formulary applicable to Network Pharmacies
- Information on how to submit off label using Daman Off Label Platform
- Minor details change on other topics within the manual

Updated manual shall be effective 30 days from the date of receipt of this circular and will be published in Daman Provider Services under Circulars and Resources:

- Click Search Circulars and Resources
- Type: Provider Manual

For clarification on the circular, you may log your query via Provider Services <https://Openjet.inhealth.ae>.

Best regards,



Dr. Abdalqader Alshawi

Senior Vice President

Provider Network

National Health Insurance Company – Daman PJSC

Attachment(s)

- Filename (1)

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ص.ب: ١٢٨٨٨٨ أبوظبي، الإمارات العربية المتحدة

الشركة الوطنية للضمان الصحي - ضمان (ش.م.ع)، شركة خاضعة لأحكام القانون الاتحادي رقم (٦) لسنة ٢٠٠٧ ومقيدة في سجل شركات التأمين تحت رقم (٧٣) بتاريخ ٢٠٠٦/٧/١٢، رأس المال المدفوع ٢٥٠,٠٠٠,٠٠٠ درهم.
National Health Insurance Company – Daman (PJSC) is a company subject to Federal Law No. (6) of 2007, with Registration Number (73) dated 12/06/2006 in the Insurance Companies' Register and with Paid Up Capital AED 250,000,000.

ISO 9001:2015 Quality Management System	ISO 22301:2019 Business Continuity Management System	ISO/IEC 20000:2018 IT Service Management System	ISO/IEC 27001:2013 Information Security Management System
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