

RH - Clinical Incident Reports Tracker 2025

Row 51

Date	04/27/25
Reference No.	IR2863
Status	Closed
Person Completing the Incident Report	Rhonida Vinluan Mabalot
Company Name	RHHCS
Position	Staff Nurse
Patient/Family Member Name	
MRN	
Name of Persons(s) Involved	Ahmed Al Yaqoubi
Pertaining to	Patient
Gender	Male
Patient Age	76
Date of Incident	04/27/25
Time of Incident	7:00 PM
Incident Location	Patient Home
Patient Related	NGT
Staff Related	Not Applicable
Supplies Related	Not Applicable
Facility Related	Not Applicable
Equipment Related	Not Applicable
Safety Related	Not Applicable
Family Related	Not Applicable
Comments (If Others)	

RHHCS Level**Patient Complaint****Medical Error
(Medication/Practice)****Sentinel Event
Reported To****Physician Notified** Yes**Physician Notified
Name** Not Applicable**Physician Notified
Date** 04/27/25**Physician Notified
Time** 8:30 pm**Physician Orders** Emergency Assesment**Summary of Incident
(Briefly state facts
only)** NGT Blockage**Full Incident Details** Patient just had dialysis and finished before 7pm, before dialysis started I have flushed the tube with water with 10 ml. When I was about to flush and continue the feeding after dialysis session it's blocked already. Patient was sent to ER department of SSMC Hospital for assessment and possible reinsertion.**Assessment (Key
Issues Identified)** Blockaged due to long time no feeding**Recommendations** To have a bigger NGT tube at least F14 but patient's daughter refused as she told it will be uncomfortable.**Submitted by** a.sapitan@reyadahomecare.ae**1-Department:
Investigation Triger
(QA)** ☒**1-Department: Name** Clinical Department**1-Department:
Responsible Person** Dr Mohammed**1-Department:
Remarks****2-Department:
Investigation Triger
(QA)** ☐**2-Department: Name**

**2-Department:
Responsible Person**

**2-Department:
Remarks**

**3-Department:
Investigation Triger** ☐

3-Department: Name

**3-Department:
Responsible Person**

**3-Department:
Remarks**

**4-Department:
Investigation Triger** ☐

4-Department: Name

**4-Department:
Responsible Person**

**4-Department:
Remarks**

**Action: Family
Informed/Notified** Yes

Action: Disciplinary

**Action 1 - To be
taken** Needs to be assessed right away while the Patient is still at the Hospital and if Consulting Physician advised for Reinsertion then it should be done

**Action 1 -
Responsible Person** Rhonida Vinluan Mabalot

Action 1 - Date 04/27/25

Action 1 - Status Implemented

**Action 2 - To be
taken** Homecare Physician's visit to the Patient is highly advised

**Action 2 -
Responsible Person** Mohamed El Messoumy

Action 2 - Date 04/28/25

Action 2 - Status Implemented

**Action 3 - To be
taken**

**Action 3 -
Responsible Person**

Action 3 - Date

Action 3 - Status

**Action 4 - To be
taken**

**Action 4 -
Responsible Person**

Action 4 - Date

Action 4 - Status

**Action 5 - To be
taken**

**Action 5 -
Responsible Person**

Action 5 - Date

Action 5 - Status

**Action 6 - To be
taken**

**Action 6 -
Responsible Person**

Action 6 - Date

Action 6 - Status

**Action 7 - To be
taken**

**Action 7 -
Responsible Person**

Action 7 - Date

Action 7 - Status

**Action 8 - To be
taken**

**Action 8 -
Responsible Person**

Action 8 - Date

Action 8 - Status

Other Comments

Triggers

Round: Physician

Rounds Status 1

Remarks 1

Round: Clinical Duty

Rounds Status 2

Remarks 2

Round: Quality

Rounds Status 3

Remarks 3

**Round:
Physiotherapy**

Rounds Status 4

Remarks 4

**Round:
Occupational
Therapy**

Rounds Status 5

Remarks 5

**Round: Respiratory
Therapy**

Rounds Status 6

Remarks 6

**Round: Speech
Therapy**

Rounds Status 7

Remarks 7

**Round: Infection
Control**

Rounds Status 8

Remarks 8

**Round:
Environmental**

Rounds Status 9

Remarks 9

**Round: E-Learning
Competency**

Rounds Status 10

Remarks 10

**Investigation:
Sentinel Event** ☐**Surveillance:
Adverse Drug
Reaction** ☐**Surveillance:
Medication Error** ☐**Education &
Training:
Competency** ☐**Education &
Training: Lecture or
Material** ☐**Education &
Training: Topic**

Meeting

Work Group Review

Governance ☐**KPI Category**

**Internal KPI: Needle
Stick Injury**

**Internal KPI:
Medication Error**

**Internal KPI:
Healthcare Acquired
Infections**

Internal KPI: CAUTI

**Internal KPI: Urinary
Incontinence**

**Internal KPI:
Patient/Family
Complaints**

Internal KPI: Others

Category

Prepared by (NS)

Reviewed by (QA)

Reviewed by (AA)

Approved by (AE)

**IR Reportable to
DOH Key Issues**

**IR Date Reported to
DOH**

RHHCS Attribution

**Patient/Family
Attribution**

**Other Provider
Attrtribution**

Staff Attribution

JAWDA: ER Visits

**JAWDA: Unplanned
Hospital Admission**

**JAWDA: New
Pressure Ulcer**

JAWDA: Fall

JAWDA Remarks

**Submission to DOH
Status**

**Submission to DOH
Month**

**Hospital Admission
Report Form**

**Hospital Discharge
Report Form**

**Hospital Visitation
Report Form**

**JAWDA KPI's:
Overall Review**

**Cross Reference: IR
& Jawda**

Review of Person Completed the Incident Report	Reviewed, Physician was advised to visit the patient. As suggested recommendation to change the size will be recommended if the blockage happens henceforth
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Type of Event

Notify to DOH	No
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Escalation Responsible Person	Dr Mohammed
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QAO Approval	Approved
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Age

1-Department: Investigation Triger	<input type="checkbox"/>
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2-Department: Investigation Triger	<input type="checkbox"/>
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Audit: Infection Control & Prevention	<input type="checkbox"/>
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Audit: Staff Infection Control & Prevention	<input type="checkbox"/>
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Audit: Risk Assessment - Infection Control	<input type="checkbox"/>
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Audit: Risk Assessment & Management	<input type="checkbox"/>
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Audit: OSH	<input type="checkbox"/>
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Prepared by (VL)

Reviewed by (MM)
