

| End to End Tests | | | | | | |
|-----------------------------------|---|----------------|--|-----------------|----------------|-------------|
| Feature/Requirement | Test Steps(acceptance criteria) | Positive tests | Negative tests | Automated tests | Overall status | Assigned to |
| Create tech/client | bad comments, already open, no requests, success | success | bad coments, already open, no requests | All scenarios | PASS | Matt |
| View tech/client | no requests/tickets, success | success | no requests/tickets | All scenarios | PASS | Andraey |
| Update request/ticket tech/client | bad id, bad comment, success | success | bad id, bad comment | All scenarios | PASS | Joe |
| Cancel/Resolve | bad id, bad resolution comment, no tickets, success | success | bad id, bad resolution comment, no tickets | All scenarios | PASS | Alex |
| Update personal info | bad input, success | success | bad input | All scenarios | PASS | Joe |
| Service Layer Tests | | | | | | |
| Create tech/client | bad comments, already open, no requests, success | success | no comment/too long, already open requests, no client requests | All scenarios | PASS | Matt |
| View tech/client | no requests/tickets, success | success | no requests/tickets | All scenarios | PASS | Andraey |
| Update request/ticket tech/client | bad id, bad comment, success | success | no id/non-convertible-id/no record, no comment/too long | All scenarios | PASS | Joe |
| Cancel/Resolve | bad id, bad resolution comment, no tickets, success | success | no id/non-convertible/no record, no comment/too long, no tickets | All scenarios | PASS | Alex |
| Update personal info | bad input, success | success | no name/too long | All scenarios | PASS | Joe |
| Data Layer Tests | | | | | | |
| Create tech/client | Entity return sql, database access, success | success | missing keys | All scenarios | PASS | Matt |

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|--|--|----------------|---------------------|----------------------|-------------|----------------|
| <i>View tech/client</i> | <i>Entity return sql, database access, success</i> | <i>success</i> | <i>missing keys</i> | <i>All scenarios</i> | <i>PASS</i> | <i>Andraey</i> |
| <i>Update request/ticket tech/client</i> | <i>Entity return sql, database access, success</i> | <i>success</i> | <i>missing keys</i> | <i>All scenarios</i> | <i>PASS</i> | <i>Joe</i> |
| <i>Cancel/Resolve</i> | <i>Entity sql return, database access, success</i> | <i>success</i> | <i>missing keys</i> | <i>All scenarios</i> | <i>PASS</i> | <i>Alex</i> |
| <i>Update personal info</i> | <i>Entity sql return, database access, success</i> | <i>success</i> | <i>missing keys</i> | <i>All scenarios</i> | <i>PASS</i> | <i>Joe</i> |