## Mobile Application Security

Promises and Pitfalls in the New Computing Model

Alex Stamos
Partner



## Agenda

- Mobile Computing Today
- Security Challenges
- Supporting Security
- Mobile Web Security
- Actions

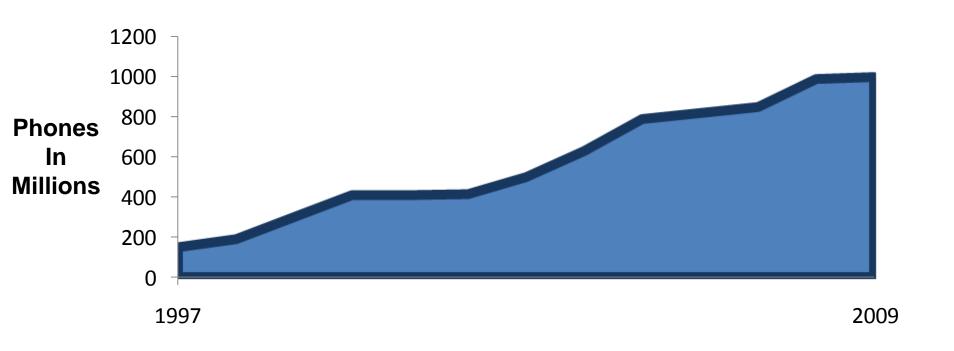


# Mobile Computing Today

Trends

**Attack Surfaces** 

#### Mobile Phone Sales Per Year







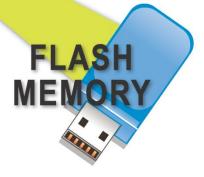












## Major Smartphone Platforms

- Symbian
- Windows Mobile
- iPhone
- RIM (Blackberry)
- Android
- Palm Pre?





## Trend Catalysts

- Sexier Devices
- Younger Generation
- F500 Acceptance
- Multi-Environment Phones

- Unlimited Data Plans
- Provider App Stores



# Security Challenges

**Defining Security** 

Challenges

Defining the Customer

#### What is Security?

- Not the PC or Server Model
  - Single User
  - High-Value Information
  - Low-Value Applications
- Availability and Power
- Local Attacker Resistance



#### The Airline Pocket

- Physical Security Just Doesn't Exist
- Phones will Be Lost
- Need Ways of Protecting Data
  - Local encryption
  - Cloud storage





#### **Hardware Limitations**

Limited Bandwidth



Power



CPU



**Technology Will Solve These** 



#### Screen Size







## Poor Keyboards

C)sOz\*ao1pdn



## Regulations







#### **User Identification**

- Real Time
- Must be Available Immediately
- One Handed Interface
- More Prompts than PC



## "Ownership"

- OS Vendor
- Carrier

- User
- Application Developer



All "Own" the Phone and Have Differing Objectives



## **Distribution Challenges**

- Indirect Customer Relationship
- Patching Difficulties
  - Carriers are anti-patch
- Long Update Lag
- Multiple Hardware Platforms



#### Unsafe Languages

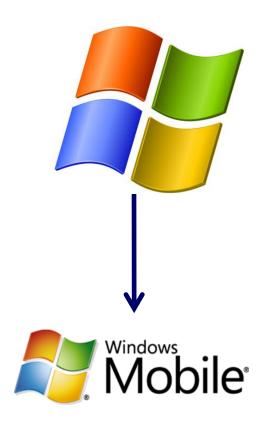
- Windows Mobile (C/C++)
  - .Net Mobile Framework (safe)
  - /GS, SafeCRT
- iPhone (Objective-C)
  - Has C Constructs
  - NX Stack/Heap
- Symbian (Symbian C++)
  - C++ with more Complex Memory Management



## Desktop Heritage



PARTNERS







## Vulnerability Count by Platform













## **Growing Security Activity**

- Targeted by Security Community
- CanSecWest
- Asian & European Research
- Commercial Spy Products



# Supporting Security

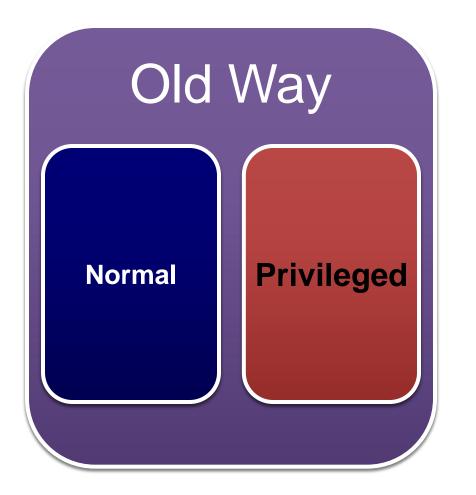
Security Goals
Shift in Computing Models
Platform Comparison

## Security Goals

- Users can Safely Run Applications
- OS Protected from Applications
  - A.K.A. Steal Carrier Revenue
- Per-Application Private Data
- Contain Vulnerabilities



#### Two Models







## Old Way

- Windows Mobile
- All or Nothing
- Signatures Defines Permission Level
- No or Limited File Permission Systems
- No "users"
  - Good, because it doesn't make sense



#### Pros/Cons

#### **Pros**

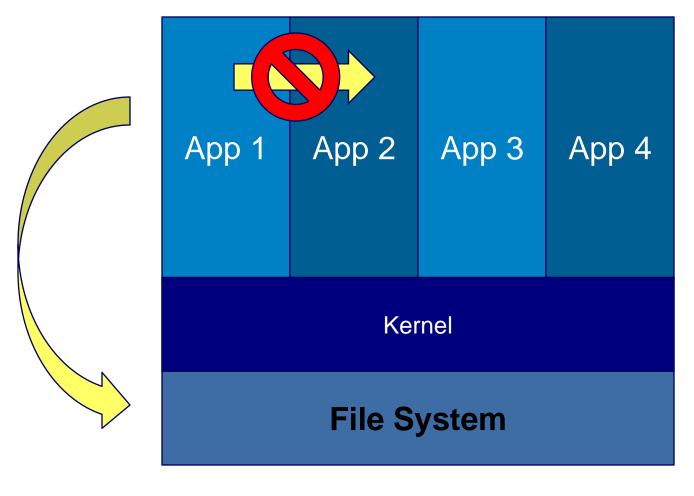
- Easy to Understand
- Easy to Test

#### Cons

- No Exploit Containment
- User can't Make Granular Choices



#### Windows Mobile





## Blackberry

- J2ME Based
  - MIDP 2.0 with modifications
  - Class based security
- No Raw Device Access
- Web Services and Web Based Models

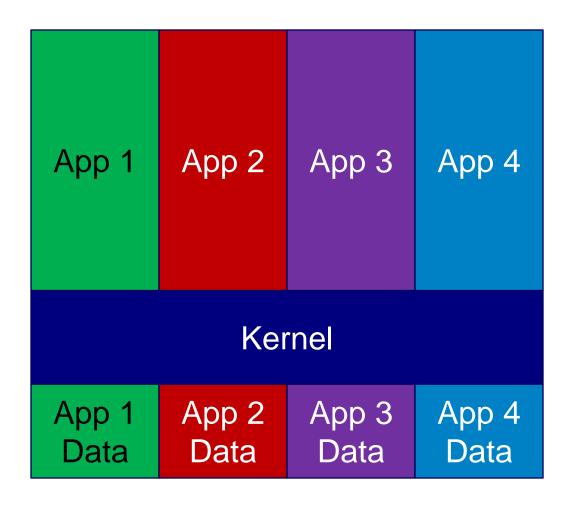


#### **Security Opportunities**

- More Granular Permissions
- Sandboxed Applications
- Reduced Attack Surface
- Give Users Control of Data



#### **iPhone**





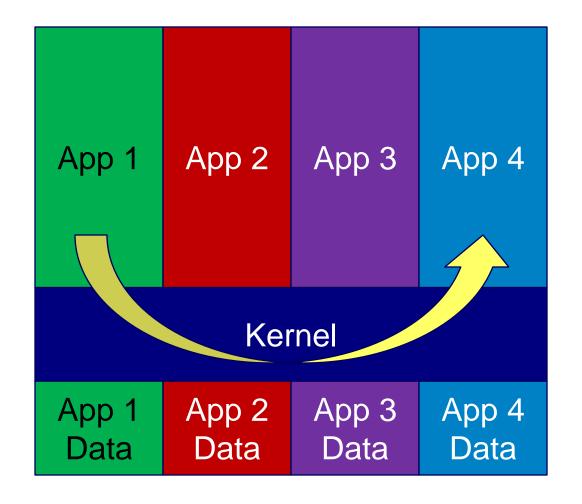
#### **iPhone**

- One Distribution Method
- Strict AppStore Policy
- Non-Technological Policy Enforcement

Application Store is a Security Barrier



#### **Android & Symbian**



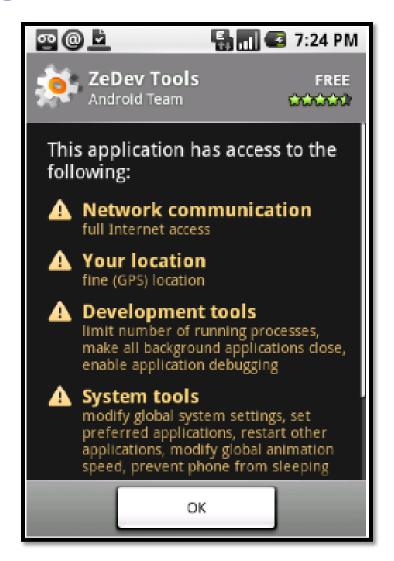


#### **Benefits**

- Extensible to Custom Data Types
- Users Have Control
- Same-Developer Sandbox
  - An Office Suite is Possible
  - Attack Surface Increased



## Challenges





#### **Android Market**

- Self-Signed Certificates
- Community Reputation
- No Unsigned Code Allowed

Application Store is a Minor Security Barrier



## **Technical Comparison**

Feature	Blackberry	WinMo 6.x	iPhone 2.2.1	Android
Enterprise Mail and Calendar				
Remote Wipe				
Side-Load Applications				
Application Sandbox				
User permission UI				
App Signing				
Browser				



# **Technical Comparison**

Feature	Blackberry	WinMo 6	iPhone 2.2.1	Android
Application Language				
Permission Model				
App Buffer Overflows				
OS Buffer Overflow Protections				
Signature Required?				



# Securing the Mobile Web

Mobile Web Browsers
Mobile Portal Mistakes
Choosing Thick or Thin

Mobile browsers are pulled in two ways:

- Simple
  - Speed over low-bandwidth
  - Rendering on small screens
  - Better user experience without scrolling
  - BB Browser, Feature Phones,
- Compatible
  - Renders like desktop
  - AJAX support (JS and XHR)
  - Plugins?
  - Mobile Safari, Android, Opera Mini



- Simple
  - Pros
    - Less attack surface
    - No JS
  - Cons
    - Proxied TLS, W-TLS
    - Bad Security UX



- Compatible
  - Pros
    - More professional security work
    - Real TLS
  - Cons
    - Full browser bugs might port
    - Much more complex
    - Too much WebKit
    - Still bad security UX



Common problem: bad security UX







#### **Mobile Portals**

- Multiple Internet Presences
- Both are on the Internet
  - Generally both will "accept" connections from both types of browsers
  - We generally pen-test mobile sites from desktops
- Common Real World Result:
  - Primary website highly secured
  - Mobile site unprotected



#### Common Mobile Portal Mistakes

- Using a different SLD
  - Bank.mobilecorp.com
  - Mobilecorp.com/bank
- Massively sets back fight against phishing
- Users need to be taught to:
  - Only go to your SLD
  - Use HTTPS
  - Not click on email links
- Use one standard for the Enterprise
  - Ilike m.\*



#### Common Web Portal Mistakes

- Poor Crypto Practices
  - You do not want to allow for proxied TLS
  - W-TLS, old phones, Opera Mini
  - Need to blacklist old browsers by User-Agent
- Do not mix HTTP/HTTPS
  - Mobile phones are always on insecure networks
  - Even desktop browsers handle this poorly



#### Mobile Web - Authentication

Most mobile sites use www creds

- Bad idea
  - Users downgrade their credentials
  - Mobile phishing is still easier
  - Eliminates ability for per-browser auth
- One option:
  - Shorter "mobile PIN" for m.\*
  - Limited functionality with this PIN



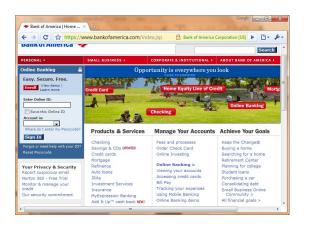
#### Mobile Web - Authentication

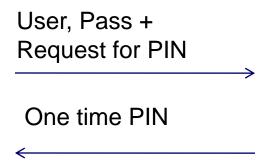
- Mobile sites destroy best anti-fraud weapon, user analytics
- For example, the iPhone:
  - Roaming AT&T IP
  - Same User-Agent
  - Much more difficult geo-location
- Many browsers don't support persistent cookies
- No flash cookies



#### Authentication

This problem is much easier with a thick app:









One Time PIN

Crypto Key

Key(Request)

m.bank.com



#### Choices

- So should I build a thick app? Big question these days...
- From a security perspective, thick apps help with:
  - Authentication
  - Fraud analytics
  - Crypto
- Thick client apps can introduce flaws, so you need to be mindful
  - Still, the sandbox on phones is better
  - Most phones have anti-overflow technologies



# Actions

## For Enterprises

- Define a Mobile Application Security Policy
- Set User Application Security Policy
  - Are App Stores Allowed?
- Build Secure Line of Business Applications
- Create a Unified Model for Mobile Interactions
  - Don't mix "m." with /mobile or .mobi domains
- Be firm on enforcing access to your network from random devices



## For Developers

- Define Security Assertions for Users
- Define Threats
  - Lost Phone
  - Network Attacks
- Create Limits
  - E.g. Read-only Mobile Endpoints
- Apply Secure Development Guidelines
- Test on Real Devices



## For Mobile Web Developers

- Disallow Older Browsers
- Do Not Decrease Overall Security
  - Tightly-Scope Functionality
  - Use SSL and Proper Domains
- Strong Authentication
  - Unique Authentication for Mobile Sites
- Don't Make Phishing Easier
  - Keep Links out of Email
  - Maintain Clear Message



# Questions? alex@isecpartners.com

