

AhmadAljawish

(437) 772-3803 | ahmadaljawish9@gmail.com | www.linkedin.com/in/ahmad-aljawish | github.com/AlexAljawish

Skills

Technologies:

ASP.NET Core, Express, Django, Flask, FastAPI, Nodejs, React, Next.js, Redux, Docker, OpenTelemetry, OpenAPI, CI/CD Pipeline, Restful APIs, Microservices, Distributed Systems

Programming Languages:

JavaScript, Java, Python, TypeScript, Bash, HTML, C, CSS, C#, C++

Programming:

MySQL, MongoDB, MS-SQL Server, SQLite, TCP, UDP, HTTP, Azure Cloud, AWS, VMware

Courses:

Algorithms, Data Structures, OOP, Operating Systems, Parallel Programming, Concurrency

Experience

Information Technology Help Desk

The Toronto College of Dental Hygiene and Auxiliaries Inc. | North York, ON

05/2024-08/2024

- Provided technical support to students, faculty, and staff, resolving hardware, software, and network issues.
- Managed user accounts and permissions in Active Directory and maintained IT documentation.
- Installed, configured, and troubleshooted computer systems, applications, and connectivity problems.
- Monitored and resolved IT help desk tickets, ensuring timely issue resolution.

Senior Networking Field Technician

Future-Tech-Systems-Inc | Oakville, ON

06/2020- 04/2024

- Collaborated with Rogers Communications to resolve network issues and install Ethernet cables.
- Performed site surveys to design and implement efficient network layouts.
- Installed, configured, and maintained network hardware, including routers, switches, and firewalls.
- Worked with clients and vendors to integrate network solutions and documented configurations for future use.

IT Service Technician

Rama Computers | Mississauga, ON

01/2019- 06/2019 | CO-OP Position

- Diagnosed and resolved hardware and software issues, while installing and configuring operating systems, drivers, and essential applications.
- Performed routine maintenance and system upgrades, enhancing performance and ensuring security compliance.
- Delivered technical support and guidance to customers both in-person and remotely.
- Maintained comprehensive records of repairs, system updates, and customer interactions.

Education

Bachelors of Science in Computer Science

Ontario Tech University | Oshawa, ON

09/2024-04/2026

Honors in Computer Engineering Technology | Advanced Diploma

Humber Polytechnic Institute of Technology & Advanced Learning | Etobicoke, ON

09/2019-04/2024

- *Humber Polytechnic* Dean's Honour List for the Winter 2024 term, Fall 2023 term & Winter 2023 term

Certifications

- Data Analytics for Beginners by Google (08/2024)
- Google Cybersecurity Specialization (01/2024)
- JavaScript issued by Sololearn (07/2023)
- PHP Certificate issued by Sololearn (06/2023)