Monthly Modem Availability Report 2023-07-17

C2 VAL HE03-SG03101 L-CHTR QA02 Canary Monitoring

Average availability for C2 VAL HE03-SG03101 L-CHTR QA02 Canary Monitoring: 99.94%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM05 | 1 month: 99.975000% |  |
| Modem HEM06 | 1 month: 99.895000% |  |
| Modem HEM07 | 1 month: 99.903000% |  |
| Modem HEM08 | 1 month: 99.986000% |  |

C2 VAL HE11-SG11201 L-CHTR QA02 Canary Monitoring

Average availability for C2 VAL HE11-SG11201 L-CHTR QA02 Canary Monitoring: 90.91%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM17 | 1 month: 96.088000% |  |
| Modem HEM18 | 1 month: 78.342000% |  |
| Modem HEM19 | 1 month: 93.310000% |  |
| Modem HEM20 | 1 month: 95.919000% |  |

C2 VAL HE20-SG20101 L-CHTR UAT Canary Monitoring

Average availability for C2 VAL HE20-SG20101 L-CHTR UAT Canary Monitoring: 99.39%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM25 | 1 month: 99.938000% |  |
| Modem HEM26 | 1 month: 99.945000% |  |
| Modem HEM27 | 1 month: 99.964000% |  |
| Modem HEM28 | 1 month: 97.694000% |  |

C2 VAL HE23-H1-SG1 L-CHTR UAT Canary Monitoring

Average availability for C2 VAL HE23-H1-SG1 L-CHTR UAT Canary Monitoring: 90.98%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM29 | 1 month: 99.912000% |  |
| Modem HEM30 | 1 month: 99.930000% |  |
| Modem HEM31 | 1 month: 64.148000% |  |
| Modem HEM32 | 1 month: 99.924000% |  |

C2 VAL HE24-SG24101 L-CHTR UAT Canary Monitoring

Average availability for C2 VAL HE24-SG24101 L-CHTR UAT Canary Monitoring: 99.90%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM33 | 1 month: 99.892000% |  |
| Modem HEM34 | 1 month: 99.910000% |  |
| Modem HEM35 | 1 month: 99.913000% |  |
| Modem HEM36 | 1 month: 99.895000% |  |

SP HE03-SG03101 L-CHTR QA02 Canary Monitoring

Average availability for SP HE03-SG03101 L-CHTR QA02 Canary Monitoring: 99.97%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM41 | 1 month: 100.000000% |  |
| Modem HEM43 | 1 month: 99.999000% |  |
| Modem HEM42 | 1 month: 99.993000% |  |
| Modem HEM44 | 1 month: 99.907000% |  |

SP HE20-SG20102 L-CHTR UAT Canary Monitoring

Average availability for SP HE20-SG20102 L-CHTR UAT Canary Monitoring: 99.89%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Modem HEM46 | 1 month: 99.884000% |  |
| Modem HEM45 | 1 month: 99.908000% |  |
| Modem HEM47 | 1 month: 99.927000% |  |
| Modem HEM48 | 1 month: 99.829000% |  |

C2 VAL HE02-SG02118 L-TWC UAT Canary Monitoring

Average availability for C2 VAL HE02-SG02118 L-TWC UAT Canary Monitoring: 89.77%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Time Warner Modem HEM02 | 1 month: 88.126000% |  |
| Time Warner Modem HEM03 | 1 month: 88.982000% |  |
| Time Warner Modem HEM04 | 1 month: 90.505000% |  |
| Time Warner Modem HEM01 | 1 month: 91.458000% |  |

C2 VAL HE05-SG05101 L-TWC QA02 Canary Monitoring

Average availability for C2 VAL HE05-SG05101 L-TWC QA02 Canary Monitoring: 97.59%

|  |  |  |
| --- | --- | --- |
| Device Name | Availability | Graph |
| Time Warner Modem HEM09 | 1 month: 96.894000% |  |
| Time Warner Modem HEM10 | 1 month: 99.082000% |  |
| Time Warner Modem HEM11 | 1 month: 96.978000% |  |
| Time Warner Modem HEM12 | 1 month: 97.409000% |  |