Scenario:

You are a student attending the University of South Carolina. You feel ill and realize that you may have Covid-19. Your home is in Maryland, so you decide to stay in Columbia and wait out your quarantine with the University's program.

Task 1: Sign up for a Covid-19 test and set the appointment date to November 3, 2020.

Task 2: Order meal from your quarantine room. Order two slices of pepperoni pizza and a side of French fries. Set the delivery time to 6:00 PM and place your order.

Task 3: Do a load of laundry. Select the time you will put the clothes out for someone to take and wash, then select "colors." Set a drop off time as well.

Notes:

Three changes should be:

1) I need to make the meals easier to change. It was difficult for the user to add a second slice of pizza. I will streamline this process and have you select the number of slices before you get to the checkout screen.

2) I will make the display that shows your current order much larger and more prominent. As of now it is too small.

3) I will make the sliders for the dates and time easier to adjust. I want to make them scroll instead of pushing a button to increase or decrease it.

Three things to keep the same should be:

1) The images are clear and helped the user navigate without too much reading.

2) The option to choose topping for the pizza was efficient and the user had no trouble.

3) There were absolutely no negative comments made about the process of creating an appointment. It was simple and easy to use.