

Alex Horodnic

Software Developer

Athens, Greece

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Software Developer with a primary focus on frontend development, currently working for the largest retail company in Greece. Implementing software solutions for the company's biggest projects.

PROFESSIONAL EXPERIENCE

Software Developer

Public Group, Athens, Greece

July 2022 - Present

- Played a key role in the redesign of the company's largest project, contributing to its successful transformation
- Applied a diverse range of SEO optimization techniques to enhance the application's performance and maximize its visibility and impact
- Main contributor to the development of a collaborative landing page, showcasing Audiobooks in partnership with another company. This initiative allowed users to effortlessly select and experience a free trial version, effectively enhancing user engagement and customer acquisition
- Resolved critical bugs related to product pricing, VAT deduction, and various payment methods
- Maintained clear and consistent communication with project managers throughout the development process to meet timelines and goals

Customer, agent & Technical Support

Western Union Financial Services, Athens, Greece

April 2021 - 2022

- Ensured efficient processing of customer money transfers
- Performed verification of documentation, escalated cases through the company's CRM Salesforce to the appropriate departments, and attentively resolved customer inquiries and concerns
- Assisted agents across Europe with their inquiries related to transactions and limits, while also providing technical support as needed

EDUCATION

University of Bolton – International Faculty, Athens, Greece

Bachelor's degree - Computing

June 2022

EXPERTISE

- **Project Management tools & Version Control:** Jira, Trello, Figma, Git, GitHub, Bitbucket
- **Programming Languages & Databases:** HTML, CSS, JavaScript, TypeScript, Java, Oracle, MariaDB
- **Frameworks & Technologies:** Angular, React, Oracle ATG, Docker, Spring Boot, Google Analytics, Tag Manager, Linux, Virtual Machines

LANGUAGES

- English, Greek, Romanian