

# Alex Horodnic

## Software Developer

Athens, Greece

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Software Developer with a primary focus on frontend development, currently working for the largest tech and book retailer in Greece. Implementing software solutions for the company's biggest projects.

## PROFESSIONAL EXPERIENCE

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### Software Developer

Public Group, Athens, Greece

July 2022 - Present

- Played a key role in the redesign of the company's largest project, contributing to its successful transformation
- Applied a diverse range of SEO optimization techniques to enhance the application's performance and maximize its visibility and impact
- Main contributor to the development of a collaborative landing page, showcasing Audiobooks in partnership with another company. This initiative allowed users to effortlessly select and experience a free trial version, effectively enhancing user engagement and customer acquisition
- Resolved critical bugs related to product pricing, VAT deduction, and various payment methods
- Maintained clear and consistent communication with project managers throughout the development process to meet timelines and goals

### Customer, agent & Technical Support

Western Union Financial Services, Athens, Greece

April 2021 - 2022

- Ensured efficient processing of customer money transfers
- Performed verification of documentation, escalated cases through the company's CRM Salesforce to the appropriate departments, and attentively resolved customer inquiries and concerns
- Assisted agents across Europe with their inquiries related to transactions and limits, while also providing technical support as needed

## EDUCATION

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University of Bolton – International Faculty, Athens, Greece

Bachelor's degree - Computing

June 2022

## EXPERTISE

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- **Project Management tools & Version Control:** Jira, Trello, Figma, Git, GitHub, Bitbucket
- **Programming Languages & Databases:** HTML, CSS, JavaScript, TypeScript, Java, Oracle, MariaDB
- **Frameworks & Technologies:** Angular, React, Oracle ATG, Docker, Spring Boot, Google Analytics, Tag Manager, Linux, Virtual Machines

## LANGUAGES

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- English, Greek, Romanian