ALEX J. WILCOX

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EDUCATION

High Point University – High Point, NC   May 2026
B.S. in Computer Science with a Cybersecurity Concentration
- GPA 3.41/4.0

Certifications
- CompTIA A+
- CompTIA Network+
- CompTIA Security+ (Expected Completion: December, 2024)

EXPERIENCE

High Point University – High Point, NC   Aug 2024 - Present
Information Technology Assistant
- Delivered technical support to students and faculty by diagnosing and resolving complex software and network issues.
- Documented and tracked support requests through ServiceNow, prioritizing tasks based on severity to enhance efficiency.
- Educated students and faculty on IT best practices such as password management, responsible data use, and phishing attempts.

Summer Employment – McLean, VA   2017 - 2022
Various Jobs
- Provided exceptional customer service and managed monetary transactions in both front desk and food service roles.
- Collaborated with a lifeguard team to ensure pool safety, and enforce regulations to keep a safe environment.
- Created private swim coaching programs and worked with neighborhood families to improve kids' swimming skills.

LEADERSHIP AND COMMUNITY INVOLVEMENT

Beta Theta Pi, Eta Xi – High Point, NC   Sep 2022 - Present
Member
- Supported fraternity fundraising efforts, helping to raise money for various philanthropies which change yearly.
- Engaged in regular chapter meetings, events, and activities, contributing to the fraternity's goals and initiatives.

Computer Science Society (C.O.D.E. Club) – High Point, NC   Oct 2024 - Present
Member
- Participated in sessions focused on industry trends and emerging technologies, gaining insight into the latest advancements in software development, cyber security, and information technology.
- Worked with peers on coding projects and participated in weekly coding challenges to enhance problem-solving skills.

ADDITIONAL INFORMATION

Skills

Programming Languages	Information Technology	Cybersecurity	Other
C++	Computer Architecture/Assembly	Linux/Linux Tools	Android Studio
Python	Network Architecture/Assembly	Network Security	Database Management
Java	ServiceNow Ticketing	Burp Suite	Microsoft Office Tools
C	VirtualBox	Nmap	Algorithms/Data Structures

Classes Taken
- Systems Security, Information Security, Operating Systems, Database Systems, Advanced Data Structures and Algorithms, Computer Systems, Mobile App Development, Advanced Programming and Data Structures, Discrete Structures

Personal Projects
- **Personal Website -** Built and deployed a personal website portfolio through GitHub using HTML and CSS.
- **Android Video Game** - Developed a dungeon crawler video game through Android Studio using Java and XML.

Honors and Awards
- Spring 2023, Spring 2024, and Fall 2024 Dean's List Recipient at High Point University
- PRIDE Award for Empathy at McLean High School

INTERESTS

NUTRITION | WEIGHT LIFTING | SWIMMING | PENTESTING | PHILOSOPHY