Alternative Value Proposition

Customer Service Representatives in collaborative teams want quick and accurate call summaries

- that increase first-call resolution rates,
- while at the same time reducing call times and transfers,

so that your team doesn't have to play a round of telephone with another customer again.

With NotesAI, you can see your calls

- ✓ transcribed,

  ↓ highlighted for **keywords** and *sentiment*,

  ❖ and form-filled to your help desk systems,

  ➢ learning with you as you breeze through the workday.

Value Proposition #2