

## Contact

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## Top Skills

Change Management  
Employee Engagement  
HR Consulting

# Francis Yoong

Head, Human Resources at JP Morgan Chase Bank Berhad  
Kuala Lumpur

## Experience

JP Morgan Chase Bank Berhad  
Head, Human Resources  
August 2012 - Present (9 years 5 months)  
Malaysia

BNP Paribas Malaysia  
Head, Human Resources  
November 2010 - July 2012 (1 year 9 months)  
Malaysia

The Royal Bank of Scotland Bhd  
Country Head of Human Resources  
October 1997 - November 2010 (13 years 2 months)

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## Education

Charles Sturt University  
MBA