

Maklumat Hubungan

www.linkedin.com/in/jim-chang-hao-you-b452b466 (LinkedIn)

Kemahiran Utama

Amazon Web Services (AWS)

Splunk

Internet Information Services (IIS)

Languages

Malay

Chinese

English

Certifications

Splunk 7.x Fundamentals Part 1 (eLearning)

AWSome Day Online Conference Certificate

Jim Chang Hao You

DevOps Engineer at Grace Generation Information Technology
Selangor

Pengalaman

Grace Generation Information Technology

DevOps Engineer

April 2019 - Present (2 tahun 9 bulan)

1) Administrate to manage and configure existing or new projects, which host in Amazon Web Services (AWS) always use like EC2, RDS, S3, CloudFront, CloudWatch, VPC, IAM, SNS, SES and Route53. Ensure our projects in high levels of performance, availability and scale-able.

2) Work tight with developer, make sure project can be build and deploy to different environment. Prepare automation scripts workflow to standardize build steps. Faster up deployment in one click and minimize human mistaken. Often using GIT, Jenkins and Boto3 (AWS SDK for Python) in my automation task. Experienced with Terraform, Packer and Ansible. Understood security best practices.

3) Experienced install Zabbix server and configure Zabbix client in Windows or Linux, monitor project logs and AWS services healthy status. Experienced in SIEM tool Splunk and work with the Search Processing Language (SPL) before. Manage and adjusting AWS services unhealthy threshold or metrics need to be monitor in AWS CloudWatch Dashboard according the requirement from QA and NOC colleague

4) Comfortable scripting with Python, Powershell and Bash. I often to make my job to be done easily by scripting instead of repeating the task in manual way. Example checking applications weather it is running by Selenium, records output in AWS DynamoDB NoSQL database, send message to Microsoft Teams by its web hook and etc...

5) Experienced to use manage a shopping cart project by using AWS CodeCommit, ECR. Running Kubernetes with Docker. Experienced some other containerize tool like Podman.

6) Mostly on premise servers are put in Dell EMC VxRail. I have experience to manage those virtualized servers and provisioning VMware VSphere resources.

MichaelSoft DDS Sdn Bhd
Application Support Engineer
Oktober 2014 - Mac 2019 (4 tahun 6 bulan)
Kuala Lumpur, Malaysia

- Responsible for delivering in-house software solution onsite or remote support maintenance to client.
- Diagnosed and reviewed user feedback and requirement. Successfully developed 6 program tools / solution, so that everyone can work easily.
- Good understanding of server hardware technicalities and equipment. Involves installing, configuring Linux and Windows Server, firewalls, switch and router.

Silverho Trading and Agency Sdn. Bhd.
IT Support Executive
April 2013 - Oktober 2014 (1 tahun 7 bulan)
Seri Kembangan, Selangor

- Implemented new Point of Sales frontend and backend system – replace old POS to new one.
- Responsible to installation, configuration and maintenance Living Cabin outlet hardware like printer, terminal, CCTV and DVR. Provide onsite or remote support. Conduct POS and basic IT training to educate staff and shops manager.
- Self-developed 3 new software for outlet shop and HQ Warehouse and Admin department's daily operation.

NEP Holdings (Malaysia) Berhad | Diamond
Customer Service Assistant
Januari 2007 - Disember 2011 (5 tahun)

Pendidikan

SMK Seri Kembangan
SPM, Accounting · (2001 - 2006)