



1. General WooCommerce Setup

- WooCommerce plugin is installed and activated
 - All required WooCommerce pages are created (Shop, Cart, Checkout, My Account)
 - Permalinks are set correctly (`/%postname%/` or similar)
 - Store settings configured (currency, country, taxes, shipping, etc.)
 - SSL is enabled for secure transactions
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2. Product Catalog Testing



Product Types

- Simple product adds to cart and checkout works
- Variable product attributes and selections work
- Grouped product displays properly and links correctly
- Downloadable/virtual product checkout and access works



Product Page

- Product title, description, price, SKU, and availability display correctly
 - Product images (main and gallery) load and are zoomable or open in a lightbox
 - Stock status and quantity updates dynamically
 - Reviews and ratings section is visible and works (if enabled)
 - Related, up-sell, and cross-sell products show correctly
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3. Cart & Checkout Flow



Cart Page

- Items can be added, removed, and quantity updated
- Price totals and tax calculation updates correctly
- Coupon code functionality works (valid and invalid codes)
- Shipping estimate and method selector work properly



Checkout Page

- Billing and shipping forms validate input fields
- Guest checkout works (if enabled)
- Logged-in user sees saved addresses and account info
- Shipping and payment options display and update dynamically
- Order summary and total amount are correct
- Place Order button works and redirects to Thank You page



4. Payment Gateway Testing

- All installed payment methods appear as expected
 - Each gateway processes payments successfully
 - Test transactions (sandbox mode) work correctly for:
 - Credit/Debit Card (Stripe/PayPal/etc.)
 - Bank Transfer / Cash on Delivery (if enabled)
 - Failed/declined transactions show appropriate messages
 - Order emails sent upon successful payment
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5. My Account Functionality

- User can register and login successfully
 - Account dashboard displays correct order history and details
 - Address book (billing/shipping) can be edited
 - Users can change passwords and manage account settings
 - Download links for digital products work
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6. Orders & Inventory Management

- Orders appear in WooCommerce > Orders dashboard
 - Order statuses update correctly (pending, processing, completed, etc.)
 - Admin can manually update, refund, or cancel orders
 - Email notifications sent to customers and admins
 - Inventory levels update based on order quantity
 - Low/out-of-stock notifications work
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7. Shipping & Tax Rules

- Shipping zones, methods, and rates apply correctly
 - Free shipping and flat rate options trigger under correct conditions
 - Tax rates calculate based on location settings
 - Tax-inclusive and exclusive prices display correctly
 - VAT/GST numbers (if applicable) validate and save correctly
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8. UI/UX and Responsiveness

- All WooCommerce pages are mobile responsive
 - Add-to-cart, checkout, and login functions work on mobile/tablet
 - No broken layouts or misaligned elements
 - Sticky cart or mini-cart (if implemented) functions correctly
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9. Performance & Security

- Page load speed is acceptable (<3s ideally)
 - No unnecessary AJAX or JS errors
 - Secure HTTPS connection on all sensitive pages
 - CAPTCHA or reCAPTCHA implemented on forms
 - User roles (customer/shop manager/admin) have proper access
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10. Plugin & Theme Compatibility

- WooCommerce works without conflict with active theme
 - No conflict with essential plugins (SEO, security, caching, etc.)
 - Checkout process not blocked by popups or third-party scripts
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11. Email Notifications

- Order confirmation emails are sent to customers
- Admin receives new order notifications

- Emails include accurate product/order/shipping details
 - Email styling matches site branding
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Optional: Testing Scenarios

- Purchase with multiple product types
- Failed payment attempt
- Cancel and refund an order
- Use discount coupon with expiry date
- Order digital + physical product combination