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### **Problem Description:**

ABC Bank wants to sell it's term deposit product to customers and before launching the product they want to develop a model which help them in understanding whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

# **Data Understanding:**

## Attributes:

- 1 age (numeric)
- 2 job : type of job (categorical:

'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed','services',' student','technician','unemployed','unknown')

- 3 marital : marital status (categorical: 'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)
- 4 education (categorical:

'basic.4y','basic.6y','basic.9y','high.school','illiterate','professional.course','university.degree','unk nown')

- 5 default: has credit in default? (categorical: 'no','yes','unknown')
- 6 housing: has housing loan? (categorical: 'no','yes','unknown')
- 7 loan: has personal loan? (categorical: 'no','yes','unknown')

# related with the last contact of the current campaign:

- 8 contact: contact communication type (categorical: 'cellular', 'telephone')
- 9 month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
- 10 day of week: last contact day of the week (categorical: 'mon', 'tue', 'wed', 'thu', 'fri')
- 11 duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.

#### # other attributes:

- 12 campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
- 13 pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
- 14 previous: number of contacts performed before this campaign and for this client (numeric)

15 - poutcome: outcome of the previous marketing campaign (categorical:

'failure', 'nonexistent', 'success')

# social and economic context attributes

- 16 emp.var.rate: employment variation rate quarterly indicator (numeric)
- 17 cons.price.idx: consumer price index monthly indicator (numeric)
- 18 cons.conf.idx: consumer confidence index monthly indicator (numeric)
- 19 euribor3m: euribor 3 month rate daily indicator (numeric)
- 20 nr.employed: number of employees quarterly indicator (numeric)
- 21 y has the client subscribed a term deposit? (binary: 'yes','no') \* TARGET VARIABLE

## Missing Data?

There appears to be no N/A or null values in this dataset

#### Outliers?

There appears to be outliers in the duration and previous attributes

#### Approaches to Solve these Problems:

In order to solve the problems with the outliers, I will take a statistical approach to filtering them out. I will find values that have a z-score absolute value of greater than or equal to 3. I will then remove these rows from the dataset, ensuring that this only includes a small percentage (< 1%) of the total data.

<u>Github Repo:</u> <a href="https://github.com/AlexLindberg9">https://github.com/AlexLindberg9</a>