

**SE 4381, Software Project Planning and Management**  
**Team Assignment #1 – Case Studies of “Challenged” Projects**

Your team has been assigned one of the case studies of software disasters below. The references cited are available in the References folder on eLearning.

1) London Ambulance Service (Beynon-Davies 1999, Dalcher 1999, Finkelstein 1996, Fitzgerald 2005)	<b>TEAMS 1-4, 6388-1</b>
2) Healthcare.gov (Auerbach 2013, Crader 2013, Heusser 2013, Thibodeau 2013, Thompson 2013, Video: Healthcare Insurance Exchange)	<b>TEAMS 5-8, 6388-2</b>
3) Therac-25 (Leveson 1993, Leveson 1995)	<b>TEAMS 9-11, EMSE</b>

You are encouraged to seek out additional references. Just remember to appropriately cite any publications you use in writing your analysis.

Your team is to put together a presentation on the assigned case study. It should be in Powerpoint (PDF is also acceptable). Identify three management problems that your case study suffered. Explain why each is a management problem. Your presentation should summarize the case study, list clearly stated and identifiable problems, and include a references section for where you got your information (include citations in the body of the paper and do proper references!).

**Additional work for SE 6388 students:** Were these projects “always” failures? There was a need... that needed to be addressed... if there was a turnaround, describe the turnaround and what was done to address the issues that caused each of these case studies to be characterized as a software disaster.

Selected teams will give a 5-10 minute presentation on each case study.

## Grading Rubric

### Outline of the presentation

- 1) Introduction (summary of the case study) – 10 points
- 2) Problem 1 – 20 points
- 3) Problem 2 – 20 points
- 4) Problem 3 – 20 points
- 5) References – 10 points each

References appropriately cited in the body of the presentation – 5 points

Note: If you do not clearly identify problem, you will NOT get credit for it.

You should probably have at least one slide per section above.

Formatting requirements (name, class, assignment) inside the file & filename, -5 points for each missing

## **Team Assignments**

### Team 1

Dhot, Manpreet  
Ho, Anh  
Larson, Eric  
Orton, Christopher

### Team 2

Kambli, Prachi  
Laviola, Rachel  
Mitash, Jacob  
Zare, Armien

### Team 3

Amaya, Pedro  
Mukolu, Cletus  
Murphy, Lauren  
Tran, Mai

### Team 4

Bellanca, Derek  
Khalid, Faraz  
Krol, Charles  
Spiva, James  
Ghafori, Ahman

### Team 5

Cannedy, Drew  
Gerzina, Daniel  
Patel, Amit  
Salazar, Jean-Pierre  
Benelbar, Amine

### Team 6

Douglas, Chandler  
Haider, Ali  
Raznikov, Dani  
Bouazzi, Adam  
Nguyen, Desmond

### Team 7

Castano, Javier  
De La Torre, Alan  
Lussier, James  
Pasikanti, Saivamshi  
Siegfried, Bryant

### Team 8

De La Rocha, Miguel  
Furnish, Jeffrey  
Prince, Jibin  
Sobhani, Alireza

### Team 9

Lundin, Alexander  
Pace, Brenden  
Park, Daniel  
Galarza, Jairo

### Team 10

Averill, Alexander  
Dye, Christopher  
Murphy, Linda  
Tran, Brian

### Team 11

Baccary, Joseph  
Rahman, Mohammad  
Merlene, Matthew  
Noble, Richard  
Pham, Bryan

### Team 6388-1

Francia, Mavis  
Sanzgiri, Yash  
Alsarra, Sultan  
Lafreniere, Joseph

### Team 6388-2

Benton, Samuel  
Gamre, Ameya  
Joshi, Akhilesh  
Liu, Chienchi

### Team EMSE

Tiwari, Abhilash  
Ullah, Rizwan  
Zamani, Mahmoud