

SE 4381, Software Project Planning and Management
Team Assignment #1 – Case Studies of “Challenged” Projects

Your team has been assigned one of the case studies of software disasters below. The references cited are available in the References folder on eLearning.

1) London Ambulance Service	Beynon-Davies 1999 Dalcher 1999 Finkelstein 1996 Fitzgerald 2005	TEAMS 1-2
2) London Stock Exchange	Drummond 1996 Manley 1995	TEAMS 3-4
3) Healthcare.gov	Auerbach 2013 Crader 2013 Heusser 2013 Thibodeau 2013 Thompson 2013 Video: Healthcare Insurance Exchange	TEAMS 5-6
4) FBI Virtual Case File	Eggen 2006 Goldstein 2005 Israel 2012	TEAM 7

You are encouraged to seek out additional references. Just remember to appropriately cite any publications you use in writing your analysis.

Your team is to put together a 10-15 minute presentation on the assigned case study. It should be in Powerpoint (PDF is also acceptable). Identify three management problems that your case study suffered. Explain why each is a management problem. Your presentation should summarize the case study, list clearly stated and identifiable problems, and include a references section for where you got your information (include citations in the body of the slides and do proper references!).

Were these projects “always” failures? There was a need... that needed to be addressed... if there was a turnaround, describe the turnaround and what was done to address the issues that caused each of these case studies to be characterized as “challenged” project.

Grading Rubric

Outline of the presentation

- 1) Introduction (summary of the case study) – 20 points
- 2) Problem 1 – 20 points
- 3) Problem 2 – 20 points
- 4) Problem 3 – 20 points
- 5) Summary of the problems listed
- 6) References – 10 points each

References appropriately cited in the body of the presentation – 10 points

Note: If you do not clearly identify a problem, you will NOT get credit for it.

You should probably have at least one slide per section above.

Formatting requirements (name, class, assignment) inside the file & filename, -5 points for each missing