

# Alexander Martinez

909-910-8098 | San Bernardino, CA | alexmtz9715@gmail.com | [LinkedIn](#) | [GitHub](#)

## SUMMARY

Aspiring Software Developer, eager to develop, deepen, and optimize skills while designing, developing, testing, deploying, maintaining and improving software. Experience in both developing full-stack projects and leading teams as Scrum Master. Excited to bring a fresh perspective to a fast-paced business that is constantly growing and evolving.

## TECHNICAL SKILLS

**Languages:** Java, JavaScript(ES6, Node.js), Python, HTML, CSS, SQL | **Frameworks/Libraries:** Flask, Jinja2, Spring Boot, Bootstrap, React, Express | **Databases:** Mongoose, MySQL, MongoDB | **Tools:** AWS(EC2), MySQL Workbench, PostMan, Spring Tool Suite, Balsamiq, GitBash

## TECHNICAL PROJECTS

**For When I...** | *Lead Developer* | [GitHub](#)

*Random song generator using MongoDB / Express.js / React.js / Node.js / Spotify API*

- Designed the wireframe and workflow using Balsamiq to map out features for Minimum Viable Product.
- Tested functionality of local API routes using PostMan to ensure proper connection with MongoDB.
- Set up Spotify API to authenticate existing Spotify users and access Spotify API data.
- Stored song data in MongoDB using the Spotify API for users to add songs to custom libraries.
- Installed and used an NPM to play a random chosen song using Spotify's stored user token on the website.
- *Voted best project in Coding Dojo cohort for the MERN Stack.*

**Message For You** | *Lead Developer* | [GitHub](#)

*Retrieve user inputted messages at random using Python / Flask*

- Designed the wireframe and workflow using Balsamiq to map out features for Minimum Viable Product.
- Designed ERD in MySQL to ensure proper storage of our data into our database.
- Used back end validations to verify user input and keep data consistent for users to create messages.
- Created a class method that will randomly retrieve a message within MySQL DB so that message is displayed .

## PROFESSIONAL EXPERIENCE

**Customer Service Representative** | *Bank of America* | Riverside, CA

07/18-02/22

- Accurately and efficiently processed over 100 client transactions to deepen client relationships.
- Provided quality referrals to bank partners (Merril Edge, Home Loan Officers) to increase revenue and meet deposit balance growth weekly goals of over \$11,000.
- Consistently working with management to ensure reduction of risk in operational tasks and pass audits and maintain client experience above 95%.

**Single Point of Contact** | *Bank of America* | Sun City, CA

05/20-05/21

- Piloted the bank's Paycheck Protection Program and led the team to ensure complete understanding of policies.
- Managed multiple cases, submitting at least 2 per day, while ensuring proper documentation is accurately reviewed.
- Contacted clients to communicate missing information before submission to the Small Business Administration to maintain above 90% quality assurance.

## EDUCATION

**Coding Dojo** | *Full-Stack Developer Certificate* | San Bernardino, CA

2022

- *Immersive Full-Stack Training Program in Python, Java, and MERN*

**University of California, Riverside** | *Bachelor's in Business* | Riverside, CA

2015 - 2018

- *Completed 3 years to obtain BA in Business*