

Determinants burnout General Practitioners 2017

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Work pace and quantity

Below are some aspects of the daily practice that generally **cost energy**. In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.

1. Do you have too much work to do?					
○ Always○ Often○ Sometimes○ Never					
2. Do you have to work extra hard in order to reach a deadline?					
○ Always ○ Often ○ Sometimes ○ Never					
3. Do you have to work at speed?					
O Always O Often O Sometimes O Never					
4. Do you have to deal with a backlog in your work?					
O Always O Often O Sometimes O Never					
5. Do you have problems with the work pace?					
○ Always○ Often○ Sometimes○ Never					
6. Do you have problems with the workload?					
O Always O Often O Sometimes O Never					

Mental strain

Below are some aspects of the daily practice that generally **cost energy**. In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.

7. Does your work require enhanced precision? ○ Always ○ Often ○ Sometimes ○ Never 8. Does your work require that you always have to think about it? ○ Always ○ Often ○ Sometimes ○ Never 9. Does your work require your constant attention? ○ Always ○ Often ○ Sometimes ○ Never 10. Does your work require great care? ○ Always ○ Often ○ Sometimes ○ Never
Autonomy Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
 11. Do you have flexibility in the execution of your job? Always Often Sometimes Never 12. Do you have control over how your work is carried out? Always Often Sometimes Never 13. Can you participate in decision-making regarding your work? Always Often Sometimes Never
Opportunities for development Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
 14. In my work, I have the opportunity to develop my strong points. O Always O Often O Sometimes O Never 15. In my work, I can develop myself sufficiently. O Always O Often O Sometimes O Never 16. My work offers me the possibility to learn new things. O Always O Often O Sometimes O Never
Feedback Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
 17. I receive sufficient information about my work objectives. O Always O Often O Sometimes O Never 18. My job offers me opportunities to find out how well I do my work. O Always O Often O Sometimes O Never 19. I receive sufficient information about the results of my work. O Always O Often O Sometimes O Never
Collaboration Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
20. If necessary, can you ask your colleagues for help?

O Never O Sometimes O Regularly O Often O Very often

O Never O Sometimes O Regularly O Often O Very often 22. In your work, do you feel valued by your colleagues? O Never O Sometimes O Regularly O Often O Very often
Self-efficacy Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
23. I am confident that I could deal effectively with unexpected events ○ Never ○ Sometimes ○ Regularly ○ Often ○ Very often 24. Thanks to my resourcefulness, I can handle unforeseen situations. ○ Never ○ Sometimes ○ Regularly ○ Often ○ Very often 25. If I am in trouble, I can usually think of a good solution. ○ Never ○ Sometimes ○ Regularly ○ Often ○ Very often 26. I can handle whatever comes my way. ○ Never ○ Sometimes ○ Regularly ○ Often ○ Very often
Optimism Below are some aspects of the daily practice that usually generate energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
27. I usually expect the best in uncertain times. O Never O Sometimes O Regularly O Often O Very often 28. I am always optimistic about my future O Never O Sometimes O Regularly O Often O Very often 29. I agree with the statement: "Every cloud has a silver lining". O Never O Sometimes O Regularly O Often O Very often 30. On the whole, I assume that more positive things will happen to me than nasty things. O Never O Sometimes O Regularly O Often O Very often
Work-home interference Below are some aspects of daily life; some cost energy , but others yield energy . In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.
31. How often does it happen that you are irritable at home because your work is demanding? O Always O Often O Sometimes O Never 32. How often does it happen that you have difficulties fulfilling your obligations at home because your work is always on your mind? O Always O Often O Sometimes O Never 33. How often does it happen that you deal more efficiently with your time at home by doing your work? O Always O Often O Sometimes O Never 34. How often does it happen that you have to cancel appointments with your partner / family due to obligations at your work? O Always O Often O Sometimes O Never 35. How often does it happen that you function better at home with your partner/family/ friends through things you learn at work? O Always O Often O Sometimes O Never 36. How often does it happen that you keep appointments better at home because that is also required of you at work?
 O Always O Often O Sometimes O Never 37. How often does it happen that your working hours make it difficult to meet your obligations at home? O Always O Often O Sometimes O Never 38. How often does it happen that you have no energy through your work to do nice things with your partner /family/friends?

 O Always O Often O Sometimes Never How often does it happen that you have so much work to do that you do not have time for your hobbies? 				
O Always O Often O Sometimes O Never				
0. How often does it happen that you fulfil your responsibilities at home better because				
you have learned that at work?				
O Always O Often O Sometimes O Never				
41. How often does it happen that the demands of your work make it difficult to feel relaxed at home?				
O Always O Often O Sometimes O Never				
42. How often does it happen that your work takes the time that you would rather spend on				
your partner/family/friends?				
O Always O Often O Sometimes O Never				
43. How often does it happen that after a pleasant working day/workweek, you would like				
to do more activities with your partner/family/ friends?				
O Always O Often O Sometimes O Never				
The burnout questionnaire.				
Again, do not think too long; the first thing that comes to mind is usually correct.				
44. I feel mentally exhausted by my work.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
45. I feel empty at the end of a working day				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
46. I feel tired when I get up in the morning, and there is another working day for me.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
47. I can easily empathize with the feelings of patients.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
48. I feel that I treat some patients too impersonal.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
 49. Working with people all day is a heavy burden for me. ○ Never ○ Sporadic ○ Occasionally ○ Regularly ○ Often ○ Very often ○ Always 				
50. I know how to solve the problems of my patients adequately.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
51. I feel "burned out" by my work.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
52. I feel that I positively influence other people's lives through my work.				
○ Never ○ Sporadic ○ Occasionally ○ Regularly ○ Often ○ Very often ○ Always				
53. I feel that I have become more indifferent to other people since I have this job.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
 54. I am concerned that my work dulls me emotionally. ○ Never ○ Sporadic ○ Occasionally ○ Regularly ○ Often ○ Very often ○ Always 				
55. I feel frustrated by my job.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
56. I think I am too much committed to my work.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
57. Working with patients brightens me up.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
58. I have achieved many valuable things in this job.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
59. I feel at the end of my Latin.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				
 60. In my work, I deal very quietly with emotional problems. ○ Never ○ Sporadic ○ Occasionally ○ Regularly ○ Often ○ Very often ○ Always 				
61. I feel that my patients blame me for their problems.				
O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always				

Below are some aspects of the daily practice that generally **cost energy**. In the table, you can check how often a situation applies to you. Do not think too long about a question; the first thing that comes to your mind is usually correct.

	Dissatisfied patients.
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
63.	The application of protocols.
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
64.	Claiming patients.
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
65.	Administration (keeping records, inquiries, etc.).
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
66.	Information technology (everything that has to do with computers: operating
	information system, printers, paper, toner, etc.).
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
67.	Maintaining external relations (physiotherapists, community nurses, etc.).
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
68.	Colleague general practitioners (regular consultation, locum in case of illness, etc.).
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
69.	Collaboration (colleagues, physiotherapists, community nurses, etc.).
٠,٠	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
70	Insurers.
, 0.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
71	Business relationships (inspection for public health, suppliers, etc.).
/1.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
72	Personnel.
12.	
72	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
13.	Work backlog (lists with telephone calls, referral letters, etc.).
7.4	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
/4.	Out of hours services.
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
usu	ally correct.
75.	Autonomy (professional).
75.	Autonomy (professional). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care.
76.	 Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
76.	 Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services.
76. 77.	 Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
76. 77.	 Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching.
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76. 77. 78. 79.	 Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
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76. 77. 78. 79. 80.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
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76. 77. 78. 79. 80. 81.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
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76. 77. 78. 79. 80. 81. 82.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
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76. 77. 78. 79. 80. 81. 82. 83.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
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76. 77. 78. 79. 80. 81. 82. 83. 84.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
76. 77. 78. 79. 80. 81. 82. 83. 84.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.).
76. 77. 78. 79. 80. 81. 82. 83. 84.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Family life in general. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always
76. 77. 78. 79. 80. 81. 82. 83. 84. 85.	O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Direct patient care. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always NAW services. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Teaching. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Specialization (small surgery, doctor, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relationship with patients (knowing). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Relations with patients (interaction). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Have a good conversation with the patient. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Make a correct diagnosis. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Experience fluff, not feeling fluff. O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.). O Never O Sporadic O Occasionally O Regularly O Often O Very often O Always Personal hobbies (walking, cycling, sailing, etc.).

Finally, some questions about age, marital status, etc. **Demographic data**

What is your gender?
O male O female
What is your year of birth? (xxyy).
What is your marital status?
O cohabiting or engaged, no children living at home
• conabiting of engaged, no children • cohabiting or engaged, or living at home children
o single, no children living at home
o single, living at home children
O living with my parents
O different
In which year did you start working in your current practice?
in which year did you start working in your current practice:
0
How many employees do you support?
0 0
0 1-2
0 3-5
0 6-10
O more than ten persons
Does your partner have a job?
O yes
O no
Does your partner often spend more than 5 hours a week
to his / her work outside the usual working hours?
O yes
O no
Do you have a flexible arrangement for childcare with
friends, family or professionals, especially in the case of
sudden emergencies?
O yes
O no
Do you have a non-flexible childcare scheme with
friends, family or professionals, especially in the case of a
sudden emergency?
O yes
O no
In what way do you practice?
O solo practice
O duo practice
O group practice
O in employment
Olocum
How many hours do you spend on average per week on
care? (children, informal care, etc.).
O xx
How many hours do you work per week on average? (including time
for in-service training, meetings, administration, etc.).
0 <30
O 30-40

goes without saying, but let me emphasize that this information will be treated strictly confidentially.					
100. What is your name?					
101. What is your place of residence?					
102. What is your email address?					

For my administration, it is convenient to have your name, place of residence and email address. Again, it

Thank you very much for your willingness and your cooperation to fill in this questionnaire.