Alexander Pham

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Technical Skills

Languages: C++, HTML/CSS, JavaScript
Systems: Linux, Microsoft Windows Server
Cloud Computing: Basic knowledge in cloud-based environments
Database Management: Proficient in SQL
Tools: JIRA, Github, Microsoft Office Suite
Others: Data Analysis, Application & Infrastructure Security, Strategic Thinking
Languages: English, Vietnamese

Education

Seneca College - Toronto, ON
Diploma: Computer Science & Analysis, **GPA** 3.8/4.0   **April, 2025**

Wilfrid Laurier University - Waterloo, ON
Bachelor of Arts: Political Science   **April, 2022**

Certifications:

iSC2 Cyber Security Certificate CC - Jan 2024

Portfolios

https://alexpham027.netlify.app/

https://github.com/AlexPham027

Projects

Mock iPhone Calculator | JavaScript, CSS, HTML   `   **Nov 2023 - Nov 2023**
- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations

Rock Paper Scissors | JavaScript, CSS, HTML   **Nov 2023 - Nov 2023**
- Interactive Gameplay: Users can play Rock Paper Scissors against a computer opponent
- Score Tracking: The app keeps track of the score, updating it after each round
- Dynamic Visuals: Utilizes animations and transitions for a more engaging user experience

Shopping Website | JavaScript, CSS, HTML   **Nov 2023 - Dec 2023**
- Dynamic Product Catalog: Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions

Work Experience

Technical Support Analyst   **Elegant Eyes Optical**   **09/2019 to Current**
- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

Volunteer Experience

Admin Assistant   **Sauvnish Bains Consultant Inc**   **04/2023 to 08/2023**
- Manage daily office operations, including scheduling meetings and organizing company records
- Act as the primary point of contact for clients, handling correspondence, and ensuring timely and effective communication between clients and consultants
- Implement and manage data storage solutions, ensuring the integrity and security of client and company data, in compliance with privacy regulations
- Assist in the planning and execution of company projects and events, coordinating logistics, and ensuring that all IT requirements are met for seamless execution