

Alexander Pham

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Technical Skills

Languages: C++, HTML/CSS, JavaScript

Systems: Linux, Microsoft Windows Server

Cloud Computing: Basic knowledge in cloud-based environments

Database Management: Proficient in SQL

Tools: JIRA, Github, Microsoft Office Suite

Others: Data Analysis, Application & Infrastructure Security, Strategic Thinking

Languages: English, Vietnamese

Education

Seneca College, Ontario

Diploma: Computer Science & Analysis, GPA 3.8/4.0

April, 2025

Wilfrid Laurier University - Waterloo, ON

Bachelor of Arts: Political Science, GPA 8.9/12

April, 2022

Certifications:

iSC2 Cyber Security Certificate CC - Jan 2024

CompTIA Security+ Certificate - May 2024

Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

Projects

Rock Paper Scissors | JavaScript, CSS, HTML

Nov 2023 - Nov 2023

- Interactive Gameplay: Users can play Rock Paper Scissors against a computer opponent.
- Score Tracking: The app keeps track of the score, updating it after each round.
- Dynamic Visuals: Utilizes animations and transitions for a more engaging user experience.

Mock iPhone Calculator | JavaScript, CSS, HTML

Nov 2023 - Nov 2023

- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface.
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations.

Shopping Website | JavaScript, CSS, HTML

Nov 2023 - Dec 2023

- Dynamic Product Catalog: Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions.
- User-Friendly Interface: Designed with an easy-to-navigate layout, enabling customers to effortlessly browse products, read descriptions, and make purchases.

Work Experience

Technical Support Analyst

Elegant Eyes Optical

09/2019 to Current

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

Deputy Returning Officer

Elections Canada

09/2019 to 09/2019

- Managed polling station resources and upheld secure, compliant operations, mirroring the meticulous record-keeping and data quality review needed in technology operations.
- Ensured accurate ballot counting and record-keeping, highlighting skills in data analysis and presentation