# Alexander Pham

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## Technical Skills
**Languages:** C++, HTML/CSS, JavaScript
**Systems:** Linux, Microsoft Windows Server
**Cloud Computing:** Basic knowledge in cloud-based environments
**Database Management:** Proficient in SQL
**Tools:** JIRA, Github, Microsoft Office Suite
**Others:** Data Analysis, Application & Infrastructure Security, Strategic Thinking
**Languages:** English, Vietnamese

## Education
**Seneca College** - Toronto, ON
**Diploma:** Computer Science & Analysis, **GPA** 3.8/4.0                                     **April, 2025**

**Wilfrid Laurier University** - Waterloo, ON
**Bachelor of Arts**: Political Science                                                        **April, 2022**

## Certifications:
iSC2 Cyber Security Certificate CC - Jan 2024

## Portfolios
https://alexpham027.netlify.app/

https://github.com/AlexPham027

## Projects
**Mock iPhone Calculator | JavaScript, CSS, HTML**   `        **Nov 2023 - Nov 2023**
- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface.
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations.

**Rock Paper Scissors | JavaScript, CSS, HTML**        **Nov 2023 - Nov 2023**
- Interactive Gameplay: Users can play Rock Paper Scissors against a computer opponent.
- Score Tracking: The app keeps track of the score, updating it after each round.
- Dynamic Visuals: Utilizes animations and transitions for a more engaging user experience.

**Shopping Website | JavaScript, CSS, HTML**        **Nov 2023 - Dec 2023**
- Dynamic Product Catalog: Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions.

## Work Experience
**Technical Support Analyst**        **Elegant Eyes Optical**        **09/2019 to Current**
- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

## Volunteer Experience
**Admin Assistant**        **Sauvnish Bains Consultant Inc**        **04/2023 to 08/2023**
- Manage daily office operations, including scheduling meetings and organizing company records
- Act as the primary point of contact for clients, handling correspondence, and ensuring timely and effective communication between clients and consultants.
- Implement and manage data storage solutions, ensuring the integrity and security of client and company data, in compliance with privacy regulations.
- Assist in the planning and execution of company projects and events, coordinating logistics, and ensuring that all IT requirements are met for seamless execution.