

# Alexander Pham

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## Technical Skills

**Languages:** C++, HTML/CSS, JavaScript

**Systems:** Linux, Microsoft Windows Server

**Cloud Computing:** Basic knowledge in cloud-based environments

**Database Management:** Proficient in SQL

**Tools:** JIRA, Github, Microsoft Office Suite

**Others:** Data Analysis, Application & Infrastructure Security, Strategic Thinking

**Languages:** English, Vietnamese

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## Education

**Seneca College** - Toronto, ON

**Diploma:** Computer Science & Analysis, **GPA** 3.8/4.0

April, 2025

**Wilfrid Laurier University** - Waterloo, ON

**Bachelor of Arts:** Political Science, **GPA** 8.9/12

April, 2022

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## Certifications:

iSC2 Cyber Security Certificate CC - Jan 2024

CompTIA Security+ Certificate - May 2024

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## Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

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## Projects

**Rock Paper Scissors** | JavaScript, CSS, HTML

Nov 2023 - Nov 2023

- Interactive Gameplay: Users can play Rock Paper Scissors against a computer opponent.
- Score Tracking: The app keeps track of the score, updating it after each round.
- Dynamic Visuals: Utilizes animations and transitions for a more engaging user experience.

**Mock iPhone Calculator** | JavaScript, CSS, HTML

Nov 2023 - Nov 2023

- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface.
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations.

**Shopping Website** | JavaScript, CSS, HTML

Nov 2023 - Dec 2023

- Dynamic Product Catalog: Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions.
- User-Friendly Interface: Designed with an easy-to-navigate layout, enabling customers to effortlessly browse products, read descriptions, and make purchases.

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## Work Experience

**Technical Support Analyst**

**Elegant Eyes Optical**

09/2019 to Current

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

**Deputy Returning Officer**

**Elections Canada**

09/2019 to 09/2019

- Managed polling station resources and upheld secure, compliant operations, mirroring the meticulous record-keeping and data quality review needed in technology operations.
- Ensured accurate ballot counting and record-keeping, highlighting skills in data analysis and presentation