

# Alexander Pham

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## Summary

**Programming:** C++, HTML, JavaScript, CSS

**Systems:** Linux, Microsoft Windows Server

**Cloud Computing:** Basic knowledge in cloud-based environments

**Database Management:** Proficient in SQL

**Tools:** JIRA, Microsoft Office Suite

**Others:** Data Analysis, Application & Infrastructure Security, Strategic Thinking

**Languages:** English, Vietnamese

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## Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

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## Certifications:

iSC2 Cyber Security Certificate CC - Jan 2024

CompTIA Security+ Certificate - May 2024

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## Education

Seneca College, Ontario

**Diploma:** Computer Science & Analysis, GPA 3.8/4.0

April 2025

Wilfrid Laurier University - Waterloo, ON

**Bachelor of Arts:** Political Science, GPA 8.9/12

April, 2022

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## Work Experience

**Technical Support Analyst**, 09/2019 to Current

**Elegant Eyes Optical** – 3255 Rutherford Rd Unit K27, Vaughan, ON L4K 5Y5

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

**Deputy Returning Officer**, 09/2019 to 09/2019

**Elections Canada** – 700 Glen Forrest Blvd, Waterloo, ON N2L 4K6

- Managed polling station resources and upheld secure, compliant operations, mirroring the meticulous record-keeping and data quality review needed in technology operations.
- Ensured accurate ballot counting and record-keeping, highlighting skills in data analysis and presentation