

Alexander Pham

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Technical Skills

Languages: C++, HTML/CSS, JavaScript

Systems: Linux, Microsoft Windows Server

Cloud Computing: Basic knowledge in cloud-based environments

Database Management: Proficient in SQL

Tools: JIRA, Github, Microsoft Office Suite

Others: Data Analysis, Application & Infrastructure Security, Strategic Thinking

Languages: English, Vietnamese

Education

Seneca College - Toronto, ON

Diploma: Computer Science & Analysis, **GPA** 3.8/4.0

04/2025

Wilfrid Laurier University - Waterloo, ON

Bachelor of Arts: Political Science

04/2022

Certifications:

iSC2 Cyber Security Certificate CC - April 2024

Microsoft Certified: Azure Fundamentals - June 2024

Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

Projects

Shopping Website | JavaScript, CSS, HTML

11/2023 to 12/2023

- **Dynamic Product Catalog:** Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions

Mock iPhone Calculator | JavaScript, CSS, HTML

11/2023 to 11/2023

- **Realistic Design:** Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface
- **Advanced Functionality:** Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations

Rock Paper Scissors | JavaScript, CSS, HTML

11/2023 to 11/2023

- **Interactive Gameplay:** Users can play Rock Paper Scissors against a computer opponent
- **Score Tracking:** The app keeps track of the score, updating it after each round
- **Dynamic Visuals:** Utilizes animations and transitions for a more engaging user experience

Work Experience

Technical Support Analyst

Elegant Eyes Optical

09/2019 to Current

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

Volunteer Experience

Admin Assistant

Sauvnish Bains Consultant Inc

04/2023 to 08/2023

- Manage daily office operations, including scheduling meetings and organizing company records
- Act as the primary point of contact for clients, handling correspondence, and ensuring timely and effective communication between clients and consultants
- Implement and manage data storage solutions, ensuring the integrity and security of client and company data, in compliance with privacy regulations
- Assist in the planning and execution of company projects and events, coordinating logistics, and ensuring

that all IT requirements are met for seamless execution