

# Alexander Pham

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## Technical Skills

**Languages:** C++, HTML/CSS, JavaScript

**Systems:** Linux, Microsoft Windows Server

**Cloud Computing:** Basic knowledge in cloud-based environments

**Database Management:** Proficient in SQL

**Tools:** JIRA, Github, Microsoft Office Suite

**Others:** Data Analysis, Application & Infrastructure Security, Strategic Thinking

**Languages:** English, Vietnamese

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## Education

**Seneca College** - Toronto, ON

**Diploma:** Computer Science & Analysis, GPA 3.8/4.0

04/2025

**Wilfrid Laurier University** - Waterloo, ON

**Bachelor of Arts:** Political Science

04/2022

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## Certifications:

iSC2 Cyber Security Certificate CC - April 2024

Microsoft Certified: Azure Fundamentals - June 2024

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## Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

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## Projects

**Shopping Website** | JavaScript, CSS, HTML

11/2023 to 12/2023

- Dynamic Product Catalog: Features a regularly updated and expansive catalog of products, complete with high-quality images and detailed descriptions

**Mock iPhone Calculator** | JavaScript, CSS, HTML

11/2023 to 11/2023

- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations

**Rock Paper Scissors** | JavaScript, CSS, HTML

11/2023 to 11/2023

- Interactive Gameplay: Users can play Rock Paper Scissors against a computer opponent
  - Score Tracking: The app keeps track of the score, updating it after each round
  - Dynamic Visuals: Utilizes animations and transitions for a more engaging user experience
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## Work Experience

**Technical Support Analyst**

**Elegant Eyes Optical**

09/2019 to Current

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
  - Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
  - Facilitated team coordination and communication, essential for collaborative environments
  - Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment
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## Volunteer Experience

**Admin Assistant**

**Sauvnish Bains Consultant Inc**

04/2023 to 08/2023

- Manage daily office operations, including scheduling meetings and organizing company records
- Act as the primary point of contact for clients, handling correspondence, and ensuring timely and effective communication between clients and consultants
- Implement and manage data storage solutions, ensuring the integrity and security of client and company data, in compliance with privacy regulations
- Assist in the planning and execution of company projects and events, coordinating logistics, and ensuring that all IT requirements are met for seamless execution