

Alexander Pham

Toronto, ON | (647)-838-8968 | alexpham027@gmail.com

Technical Skills

Languages: C++, HTML/CSS, JavaScript

Systems: Linux, Microsoft Windows Server

Cloud Computing: Basic knowledge in cloud-based environments

Database Management: Proficient in SQL

Tools: JIRA, Github, Microsoft Office Suite

Others: Data Analysis, Application & Infrastructure Security, Strategic Thinking

Languages: English, Vietnamese

Education

Seneca College - Toronto, ON

Diploma: Computer Science & Analysis, **GPA** 3.8/4.0

April, 2025

Wilfrid Laurier University - Waterloo, ON

Bachelor of Arts: Political Science

April, 2022

Certifications:

iSC2 Cyber Security Certificate CC - Jan 2024

Portfolios

<https://alexpham027.netlify.app/>

<https://github.com/AlexPham027>

Projects

Mock iPhone Calculator | JavaScript, CSS, HTML

Nov 2023 - Nov 2023

- Realistic Design: Meticulously crafted to closely resemble the iPhone's native calculator, ensuring a familiar and intuitive user interface.
- Advanced Functionality: Incorporates both basic and scientific calculator features, allowing users to perform a wide range of mathematical operations.

Work Experience

Technical Support Analyst

Elegant Eyes Optical

09/2019 to Current

- Developed and implemented sales risk management strategies, incorporating analysis and management of technological risks
- Conducted market research and competitor analysis, utilizing analytical skills for data extraction and preparation
- Facilitated team coordination and communication, essential for collaborative environments
- Excelled in providing technical support to team members, demonstrating strong problem-solving skills in a technology-driven environment

Deputy Returning Officer

Elections Canada

09/2019 to 09/2019

- Managed polling station resources and upheld secure, compliant operations, mirroring the meticulous record-keeping and data quality review needed in technology operations.
- Ensured accurate ballot counting and record-keeping, highlighting skills in data analysis and presentation

Volunteer Experience

Admin Assistant

Sauvnish Bains Consultant Inc

04/2023 to 08/2023

- Manage daily office operations, including scheduling meetings and organizing company records
- Act as the primary point of contact for clients, handling correspondence, and ensuring timely and effective communication between clients and consultants.
- Implement and manage data storage solutions, ensuring the integrity and security of client and company data, in compliance with privacy regulations.
- Assist in the planning and execution of company projects and events, coordinating logistics, and ensuring that all IT requirements are met for seamless execution.