

Alexander Wagner

Software Development Enthusiast Seeking Professional Growth Opportunities

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I'm an aspiring software developer with a strong foundation in computer science and software engineering, currently in my third year of a bachelor's program at Southern New Hampshire University. I'm passionate about coding and continuously expanding my skill set through both formal education and self-teaching. I have experience in various programming languages including C#, C++, Java, Python, HTML, and a keen interest in game development. Additionally, I'm familiar with software development practices, game design principles, SQL, and data structures. I'm eager to apply my knowledge in a professional setting, contribute to innovative projects, and grow within a dynamic team. I'm seeking an opportunity to leverage my technical skills and dedication to learning in a software development role.

Authorized to work in the US for any employer

Work Experience

Maintenance

DOVER HIGH SCHOOL-Dover, PA

November 2019 to March 2020

- Maintained and landscaped school grounds to ensure a safe and aesthetically pleasing environment.
- Performed a variety of electrical repairs and installations, adhering to safety standards.
- Conducted extensive plumbing work, including repairs, maintenance, and installations, demonstrating proficiency in handling various plumbing systems.

UPS warehouse Supervisor

UPS-Harrisburg, PA

June 2019 to November 2019

- Supervised daily warehouse operations to ensure efficiency and productivity.
- Trained and mentored new employees, providing guidance on best practices and safety procedures.
- Monitored employee performance and provided constructive feedback to support professional growth.

UPS shift supervisor

UPS-York, PA

June 2016 to June 2019

- Supervised and trained new associates, ensuring adherence to company policies and procedures.
- Processed packages efficiently, maintaining high standards of accuracy and customer service.
- Designed and printed posters and business cards, meeting customer specifications and deadlines.
- Conducted outside sales to promote store services and generate new business.
- Managed inventory by ordering supplies and ensuring adequate stock levels.
- Packed items securely for shipping, following established guidelines.
- Provided fingerprinting services, adhering to legal and procedural requirements.
- Performed a variety of additional tasks to support daily store operations and customer satisfaction.

Lawn Care Specialist

TruGreen-Harrisburg, PA

February 2015 to June 2016

Responsibilities:

- Managed a daily route, driving a company truck to service 20+ customer lawns.
- Applied chemicals such as fertilizers and pesticides, ensuring proper mixing and filling of tanks.
- Conducted customer outreach through phone calls to discuss lawn care needs and services.
- Sold lawn care services, contributing to business growth and customer satisfaction.

Accomplishments:

- Certified to apply pesticides on residential and commercial properties, demonstrating expertise and compliance with safety regulations.

Skills:

- Proficient in safe route driving and efficient lawn care practices.
- Demonstrated strong customer service and sales abilities.

Sales Associate/Customer Service

Sheetz-Harrisburg, PA

July 2014 to February 2015

Responsibilities:

- Stocked merchandise, ensuring displays were organized and visually appealing.
- Prepared made-to-order food, adhering to quality and safety standards.
- Operated the cash register, efficiently handling customer transactions.
- Cleaned and maintained the building, ensuring a safe and welcoming environment.
- Provided excellent customer service, addressing customer needs and inquiries promptly.

Skills:

- Strong customer service and communication skills.
- Proficient in cashiering, stocking, cleaning, and maintenance.
- Experienced in cooking and food preparation.

Plant merchandiser

Plant essentials-Harrisburg, PA

January 2014 to August 2014

Responsibilities:

- Unloaded plants from trucks and arranged them in garden settings to provide customers with visual ideas for their own gardens.
- Assisted customers with plant selection and provided information on plant care.

Accomplishments:

- Gained extensive knowledge about various plant species and effective customer service techniques.

Skills:

- Strong customer service skills, with experience in assisting customers and providing plant care advice.
- Proficient in stocking, loading, and receiving shipments.

Custodian/Maintenance

Eurest Services-Harrisburg, PA

June 2010 to July 2013

Responsibilities:

- Maintained cleanliness and sanitation throughout the entire department store, ensuring a safe and welcoming environment for customers and staff.
- Removed trash and waste, ensuring proper disposal practices.

- Cleaned and sanitized offices, contributing to a healthy workplace.
- Shampooed carpets to maintain their appearance and longevity.
- Operated a floor scrubbing machine to keep floors spotless and presentable.

Custodian

Giant Foods-Harrisburg, PA

August 2009 to September 2010

Responsibilities:

- Maintained cleanliness and sanitation throughout the entire store, ensuring a safe and pleasant shopping environment.
- Performed regular mopping and sweeping to keep floors clean and hazard-free.
- Removed snow to ensure safe entry and exit for customers and staff during winter months.
- Managed trash removal and proper disposal practices.
- Cleaned and sanitized bathrooms three times per shift, maintaining high hygiene standards.

Education

Bachelor's of Computer Science in Software Engineering

Southern New Hampshire University

July 2021 to Present

GED

York, PA

2017 to 2017

Skills

- Microsoft Word, PowerPoint, Excel, Photoshop, and I can quickly learn any other computer program.
- Retail Management
- Sales
- Team Building
- Merchandising
- Scheduling
- Shipping
- Shipping Receiving
- Warehouse Supervisor Experience
- Computer Science
- Route Driving
- Game Development
- Java
- Software development
- Application development
- Computer science
- Unit testing

- Python
- Agile
- Analysis skills
- IT
- Adobe Photoshop
- Graphic design
- Customer service
- Supervising experience
- Sales
- Cooking
- Merchandising
- Driving
- Outside sales
- Cash register
- Shift management
- Unity
- C++
- JavaScript
- C#
- SQL
- Git
- MySQL
- Data Structures
- C/C++
- SDLC
- Test Cases
- HTML5
- Maven

Certifications and Licenses

Pesticide Applicator's License

Food Handler Certification