

## 11. AI Programming, general

The Artificial Intelligence paradigm attempted to solve problems generically by feeding inputs and desired outputs into a system and letting the system learn how to solve problems. Current AI approaches run on classical computers via classical programming techniques. The most exciting AI methods are neural networks and reinforcement learning.

Artificial neural networks exploit human understanding of how the human mind learns and generalises problems. Reinforcement learning uses agents feeding in a goal state and a series of scenarios. The learning algorithm retains preferable outcomes and relinquishes adverse outcomes over multiple iterations. Reinforcement learning is analogous to operant conditioning. The agent learns how to achieve the goal over many training iterations.

A requirement for training artificial intelligence solutions is either a well defined vast dataset, usually compiled using a combination of various data warehouses or crowdsourcing, or a system can learn to reach a goal state by running through a series of iterations. An example of this is a system playing a game against itself, such as Chess or Go, to further learn how to develop strategies to improve outcomes. Artificial network and reinforcement learning are both run on scenarios it is not trained for and evaluated similarly to other machine learning approaches. These approaches generalise well and provide efficient solutions given a class of problems. Artificial Intelligence based solutions suit problems that cannot be easily defined using a sequence of instructions; instead require more “intuition” and value judgements.

Typically, Artificial Intelligence systems are trained using datasets and later evaluated on an evaluation set. The more high-quality training data inputted into an AI system, the higher the system's likelihood of performing to a high standard. The benefit of AI approaches is they can continue to improve over time as the system learns more. Thus, complex problems can be generalised and solved by computing systems. These include issues traditionally solved by human input, although narrow AI can be viewed as a complement to existing human input to ensure better outcomes.

Artificial intelligence and Machine Learning have long been viewed cautiously by organisations due to such systems lacking the traceability and determinability of how they will respond to use cases. Thus, AI can act in rare

circumstances and respond unpredictably when least expected. That is why this is important to have clearly defined use cases for when AI is to be used, what levels of error are accepted and how the outputs produced from AI systems will be peer-reviewed by human input to ensure accuracy.

Overall, we predict that the improved accuracy AI systems will bring, coupled with the efficiencies gained by augmenting human input, will have too great of a financial incentive for many organisations not to ignore in the coming years, AI systems will become pervasive.

Unlike traditional programming, machine learning is an automated process. It can increase the value of your embedded analytics in many areas, including data prep, natural language interfaces, automatic outlier detection, recommendations, and causality and significance detection. All of these features help speed user insights and reduce decision bias. For example, if you feed in customer demographics and transactions as input data and use historical customer churn rates as your output data, the algorithm will formulate a program that can predict if a customer will churn or not. That program is called a **predictive model**.

You can use this model to predict business outcomes in any situation where you have input and historical output data:

1. Identify the business question you would like to ask.
2. Identify the historical input.
3. Identify the historically observed output (i.e., data samples for when the condition is true and for when it's false).

For instance, if you want to predict who will pay the bills late, identify the input (customer demographics, bills) and the output (pay late or not), and let the machine learning use this data to create your model.

As you can see, machine learning can turn your business data into a financial asset. You can point the algorithm at your data so it can learn powerful rules that can be used to predict future outcomes. It's no wonder predictive analytics is now the number one capability on product roadmaps.

## What is AI?

AI, which stands for artificial intelligence, is a branch of computer science that develops machine systems capable of demonstrating behaviors linked to human intelligence. AI programs use data collected from different interactions to improve the way they mimic humans in order to perform tasks such as learning, planning, knowledge representation, perception and problem-solving.

Artificial intelligence technology is used for a wide range of applications, including in web development, such as automated chatbots for customer service, product recommendations based on a user's habits, speech recognition, and even to build a website from scratch. Essentially, the purpose of AI is to improve the systems we already use by automating tasks to make them more efficient.

## How does AI work?

AI systems process large amounts of data through algorithms in order to find patterns that will help them understand and replicate human intelligence by predicting future behavior from an end-user. For example, when using an AI-powered chatbot, the system will work to preempt a user's next question by offering information as a real chat agent would.

In order to do this, an AI system needs to be built based on three main cognitive skills:

- **Learning:** an AI program needs to be able to gather information that is turned into algorithms.
- **Reasoning:** once the algorithms are set, the AI needs to know how to select the right one for different scenarios.
- **Self-correction:** in any AI machine, the algorithms need to be regularly updated based on new data in order to get a more accurate result.

The primary benefit of using AI is that these systems can potentially complete tasks better and more efficiently than humans. This is especially relevant when it comes to mundane or repetitive tasks, which these machines are able to perform at a higher pace and with a much lower chance of error.

## The main types of artificial intelligence

In order to fully understand what AI is and how it works, one must take into account the current state of artificial intelligence and the potential scenarios towards which it can evolve as the technology is further developed.

According to the original outline of Arend Hintze, a professor at Michigan State University, there are four main types of AI. This categorization spans from the way we're used to interacting with AI today, to the more "sci-fi" view of how AI might function in the future as sentient systems.

### 01. Reactive machines

In reactive machines, the AI's main goal is to complete a task by reacting to the information presented to it. This type of artificial intelligence system isn't able to store memory of previous data, therefore it can't use data in order to fine-tune its responses to a present task. For this reason, reactive AI machines are generally used to perform specific tasks with set outcomes rather than learn from a multitude of different scenarios.

One of the most famous examples of reactive machines is IBM's Deep Blue, a supercomputer built to play chess and ended up winning in a game against then-grandmaster, Garry Kasparov. While Deep Blue was able to look at a chessboard and identify chess pieces and potential moves, its intelligence was limited to making predictions on moves and taking the most logical next move. The machine wasn't able to learn about its opponent by gathering data about his habits, game-play flaws, or signature chess moves.

## 02. Limited memory

Unlike Deep Blue and other reactive machines, a limited memory AI system is able to learn, to a limited extent, from the information it has already seen in order to inform its future actions. The opportunities with limited memory AI systems are a lot greater since they're able to improve their behavior using the data they're exposed to.

In order to create this limited memory, human teams need to train the AI system with a model so that it can learn to analyze new data. The machine needs to be consistently exposed to new data so that when it's faced by a user, it has the existing memory necessary to predict what comes next. An example of limited memory technology is self-driving cars, which are exposed to enough data and models of different driving scenarios so that it can make its own decisions when on the road.

## 03. Theory of mind

Theory of mind AI systems have a much deeper psychological core, as they're able to read and interpret human emotions and learn from social intelligence in addition to raw data. We have yet to achieve this level of artificial intelligence in our society, however, AI programs falling under the theory of mind category would be able to understand how humans make decisions based on emotions so that it could more accurately predict behavior. This would allow for more of a symbiotic relationship between man and AI-powered machines.

## 04. Self-awareness

The self-aware type of artificial intelligence also does not exist, but might conjure up images from films of robots taking over humanity as we know it. While that scenario is highly unlikely, the notion of AI developing into something with consciousness is the final type of artificial intelligence technology.

In addition to being able to understand the psychology and emotions of others as we saw in the theory of mind programs, this type of machine would also be aware of its own existence and place in the world. However, for now, this kind of AI remains the stuff of science fiction as it will take tons of advanced research into fully understanding and reproducing a human-like consciousness.

## Weak vs strong AI

Another way that we use to divide the different types of artificial intelligence is by categorizing them as weak and strong, also known as narrow and general.

### Weak (or “narrow”) AI

Weak AI refers to the kinds of artificial intelligence that we’re used to in our day-to-day lives. In other words, weak AI is the type of machine that’s meant to complete a set task very well. While these types of systems might seem highly intelligent, they’re functioning within boundaries that limit the level of intelligence they can achieve.

Examples of weak or narrow AI include any type of software that automates or analyzes data, virtual assistants like Siri or Alexa, and even weather apps. This type of artificial intelligence programs are more focused on making our lives more efficient, instead of simulating real human intelligence in all its capacity.

### Strong (or “general”) AI

Strong AI, also sometimes called Artificial General Intelligence (AGI), refers to artificial intelligence systems that, at the moment, only exist in the movies. Robots from films such as I, Robot or in the series Westworld exemplify the extreme sides of AGI.

In reality, strong artificial intelligence in the future might look like AI systems that are able to completely mimic the scope of human intelligence, including emotion, creativity, and adaptability in order to fulfill tasks. However, unlike in dramatised versions of artificial intelligence machines in movies, general AI is likely to assist and expand our abilities as humans rather than replacing them entirely.

## Common examples of artificial intelligence applications

AI can be used in almost any industry in order to make work more efficient and to lessen the burden on workers. Here are some recognizable types of artificial intelligence that are commonly used every day:

### Education

AI is used in all levels of education to make a teacher's life simpler and improve the experience of students in a classroom. AI programs are currently helping teachers grade students' work, which is normally very time-consuming. It also allows for a more personalized learning experience for students. Programs like Carnegie Learning use AI to offer students feedback on their work as well as personalized testing and learning.

### Healthcare

In the field of healthcare, AI is being used in order to help monitor, diagnose, and treat patients. Since AI today is able to adapt based on the data it learns, the more it learns about different patients, the better it develops into an essential tool. Programs such as IBM Watson Health allow medical staff to ask questions in natural language and get a response, which helps doctors optimize their performance.

## Finance

Within the finance industry, AI is used across the board, from personal finance tools to Wall Street. Tax return software such as TurboTax uses AI-powered technology to provide financial tips based on personal data that is gathered through the program. Not only that, but Wall Street traders and statisticians are relying on artificial intelligence to process big amounts of data used in investment trading.

## Business

AI has reached a lot of different areas of business, from assisting customer service teams with automated chats to analyzing data in customer relationship management (CRM) programs. The AI in CRM programs allows businesses to better understand their clients by looking at their previous buying habits in order to recommend new products and forecast behavior. AI technology is also used in the recruiting process to help HR teams screen large numbers of resumes to find the best candidates.

## Online marketing

AI marketing is becoming an important part of digital marketing by helping marketers pick up on trends a lot quicker. It also helps personalize content a lot better and easier, especially when it comes to email marketing content. Email marketers can use AI to send a personalized message to each customer at the right time, improving the chances of sending an email that converts. Not only that, but users can now create a custom website completely from scratch using AI-powered technology. For example, users can build a website in a few minutes just by answering a few questions.



## Manufacturing

Factories rely heavily on AI technology to automate and streamline many time-consuming and tedious manufacturing processes. The manufacturing industry places a great emphasis on productivity, and AI machines allow them to produce stock a lot more quickly and safely. Using AI technology on the production line allows manufacturers to create smart operations that reduce both time and cost and also minimize downtime.

## Voice recognition

Voice recognition software is now enmeshed in our daily lives. Asking Siri to set a timer when you're cooking or asking Alexa what the weather is outside are both examples of how we use AI day-to-day. Over time, when we use this voice recognition technology more frequently, the AI learns to get to know us better so that it can offer responses more tailored to our personalities, such as song choices or search results.

## Transportation

Transportation is another industry where AI has dominated, often without us even realizing it. Self-driving cars are what first comes to mind, but there are other types of AI used in everyday transportation that make our lives a lot easier, such as mobile apps' ability to predict and manage traffic or foresee flight delays. When it comes to ride-sharing, AI technology is used to predict surges in demand on apps such as Uber and helps increase the availability of drivers in an area with high demand ahead of time.

## Chatbots

Chatbots are used in many customer service teams to help filter the number of users who interact with real customer service agents and provide more immediate answers. These chatbots use an AI that is able to answer basic questions based on certain keywords a customer types in. Some of them are

even able to offer near-human-level customer service, while others simply help direct customers to the right department or human service agent.

## Law

The field of law is another industry where AI technology is helping professionals work more effectively. Lawyers are often faced with parsing through thousands of documents during the discovery stage of a case to find the most relevant ones. Today, AI technology such as Ross Intelligence is being used in law firms to review and analyze documents using NLP and choose the ones that are relevant. Additionally, other types of AI software are used to forecast all the different outcomes of cases that go to trial so that lawyers can see the likelihood of winning or whether they should settle.

## eCommerce

Frequent online shoppers might notice that the online stores they visit often tend to know exactly what they're shopping for. Online stores such as Amazon use AI to learn which type of products each individual shopper tends to purchase or even just look at, and then make product recommendations based on their search. The information gathered by AI while consumers shop online is then used in other e-commerce tools, such as ad retargeting.

## Security

AI is used to minimize threats in both security for in-person events as well as in cybersecurity. Technologies like facial recognition or biometric registration work together with AI to scan attendees at an event in order to reduce the chances of error in security checks. In cybersecurity, AI is trained to detect new threats, such as malware or bots, and fight to remove them from a system in order to protect sensitive data and reduce vulnerabilities.

## Banking

The banking sector uses AI in similar ways to the business and finance industry. Chatbots are often used by banks to offer more immediate customer service, while artificial intelligence security programs for customer authentication are used to make accounts more secure and help detect and prevent fraudulent activities. Additionally, banks also need to process huge amounts of data for compliance processes such as Anti-Money Laundering (AML) and Know Your Customer (KYC). To better understand customer behavior, banks use AI algorithms to analyze this data and investigate when there are anomalies.

## Streaming services

Media streaming services such as Spotify, Netflix or Hulu operate a lot like online shopping. These streaming services use AI to understand a user's preferences in order to make recommendations. When a user chooses a song and Spotify plays the next one, or when Netflix shows a preview of a show based on what was previously viewed, that's AI technology at work.

## A brief history of artificial intelligence

In the early 1950s, John Von Neumann and Alan Turing revolutionized the computers of the 19th century and constructed the architecture of our contemporary machines. Coupled with the quest to find out how to bring together the functioning of machines and humans, the era gave rise to visions about what computers might be able to achieve. An event in 1956, hosted by John McCarthy and Marvin Minsky, aimed to spark discussions about the possibilities lying within these technological advancements. During this workshop the term "artificial intelligence" was also coined.

The developments of artificial intelligence have been strongly connected to those of computing, which enabled computers to perform complex tasks that they couldn't do before. From 1957 to 1974, computers became faster,

cheaper, more accessible and could store more information. Such unrealistic statements as Minsky's claim in 1970 that "in from three to eight years we will have a machine with the general intelligence of an average human being" were essential to raise the popularity of artificial intelligence among the public and boost funding for research in the field.

As the years passed and Minsky's promise turned out to be empty words, people lost interest in artificial intelligence. This was well expressed by the fact that in the 1990s, the term artificial intelligence had nearly become taboo, with more accurate variations such as "advanced computing" replacing it. The current 'renaissance' in artificial intelligence's trajectory is due to the improvements in computational power and the vast amount of available data.

### What are the key developments concerning artificial intelligence?

During the 1990s and 2000s, computers achieved a couple of landmark goals. In 1997, world chess champion Gary Kasparov was defeated by IBM's Deep Blue chess-playing program. In the same year, Microsoft's Windows operating system implemented a speech recognition system. In 2011, IBM's Watson won the game show "Jeopardy", defeating former champions Brad Rutter and Ken Jennings.

Such events are often highlighted to suggest that artificial intelligence is smart. Cases that prove the opposite enter the limelight less often. For instance, the failure that occurred when employees of a hotel in Japan were replaced by artificial intelligence-based robots to serve guests. The testing period had to be ended early due to the chaos the 'annoying' robots created. Today, artificial intelligence is everywhere: we have virtual personal assistants, artificial intelligence-based systems decide whether our loan request will be accepted or rejected, and artificial intelligence can even help determine our final grade at school.

### What does AI mean? Definition of artificial intelligence for dummies

The sci-fi world along with futurists like to suggest that artificial intelligence amounts to sinister robots who become obsessed with eradicating humanity. It's fun to contemplate such fantasies, but they nonetheless give us the false impression about what artificial intelligence actually is.

Perhaps the following description is not hot enough to make it to Hollywood, but we can conclude that artificial intelligence is a complicated equation that is designed to make a decision by applying criteria to pieces of information.

Let's look at what it means through the example of artificial intelligence used to hire people. You need to hire someone for a role with specific requirements. To create an AI-based system for this purpose, you need to feed the requirements the job entails into an algorithm. How do you do it? Well, the easiest, if available, is to feed previous CVs into the algorithm— of both successful and unsuccessful applicants. This provides the software with examples of what constitutes a successful application. Then all incoming applications will be screened by your artificial intelligence, and it will decide which applications to forward on an HR employee and which ones to reject.

Do you recall the Amazon hiring scandal, in which women were found to have been discriminated against? Since the CVs fed to that algorithm were of existing employees and they were predominantly male, the algorithm set its criteria of the perfect candidate as male. It directly rejected any application that contained the word 'woman'. You might ask, Then why not design an algorithm to apply inclusive criteria? Well, for now it is uncertain whether that is achievable at all.

The chilling thing is – what experts found alarming already in the '80s – we do not know how the machine reasons. This is called the black box effect, referring to the problem that data goes into the system, which in return processes it and as an output generates new data. But we do not know how exactly it processed the data. To better understand the technology that is defined as artificial intelligence, we should break the term down.

Neural networks seek to recognize patterns in a set of data through a process based on reasoning – which is normally referred to as artificial intelligence. However, in most systems neural networks are not deployed, but they are still referred to as “artificial intelligence”. That's why the term automated-decision making (ADM) got introduced as a more accurate way to describe this.

Nonetheless, it would often be essential to know how software systems calculate, weigh, and sort data, and how they make a decision – because the decisions can be life-changing. In these software applications, neural networks – which are normally referred to as artificial intelligence – are rarely employed.

## Is artificial intelligence good or bad?

There are areas where the application of AI-based systems are productive. Artificial intelligence can do a good job at very narrow tasks that can be made to look like mathematics, like playing chess or modelling climate change. However, corporations and governments want to use it for lots of other tasks, because it is cheaper than paying a person.

“The problem starts when people think AI is smarter than it is”

That quote originates from Meredith Broussard, a data journalist, who calls attention to the injustices that arise from applying artificial intelligence in areas which it cannot understand and, as an outcome, it makes bad decisions. Algorithms can't understand a crucial part of our essence – such as morality, culture, art, history or emotion – as these cannot be expressed in a mathematical equation.

One of the places artificial intelligence is used a lot is on social media channels. For example, Facebook uses algorithms to block or take-down content that breaks its rules. And this frequently goes wrong. After the Swedish Cancer Society had shared an animated video on Facebook explaining how to self-conduct breast examinations, the platform took it down with the explanation that “Your ad cannot market sex products or services nor adult products or services”, according to the [Guardian](#). The historical image that captures a naked girl fleeing from a napalm attack in the Vietnam War was [censored by Facebook](#) because of her nudity. A tool that is not able to distinguish between medical information and sexual content or between history and child pornography not only clearly has flaws, but violates our freedom of expression through online censorship.

## Future prospects

Technological advancement is inevitable. It is more than likely that artificial intelligence will be applied in many fields and that this exponentially developing technology will diversify itself. However, we must scrutinize how AI evolves to make sure it works flawless and without threatening our fundamental rights. For instance, we should ensure that algorithms are audited

by independent bodies to ensure that they function fairly. Our lives are becoming increasingly interwoven with AI-based systems. Since artificial intelligence is applied in various areas to make important decisions about us and our lives, it is essential we ensure that this technology works for the benefit of all of us. In future articles we will look at the impact AI-based systems have on our individual civil liberties and society as a whole.

AI programming involves developing tools, software, or programs that possess the ability to learn from extensive datasets, enabling them to predict outcomes, make limited decisions, and effectively address particular challenges.

Organizations can use AI programming to boost efficiency by automating repetitive tasks, allowing employees to focus on core activities. AI can also provide valuable insight by quickly analyzing vast amounts of data and discovering easily overlooked patterns and behaviors. As a result, companies can use the information to make effective data-driven decisions, deliver personalized customer experiences, and much more.

AI coders can work in many industries. Depending on their specialization, an AI developer requires a good understanding of programming languages like Python, JavaScript, R, Java, and C++. Knowing how to use AI frameworks (like TensorFlow, Keras, and PyTorch) is also important.

Read on to learn what AI programming entails and how it's transforming organizational processes and workflows. Plus, get to know the benefits and challenges of AI programming, as well as its use cases.

## What is artificial intelligence (AI) programming?

Artificial intelligence programming involves using one or more programming languages, AI frameworks, and code editors to develop AI applications that perform tasks (e.g., predicting, segmenting customers, generating content, and identifying risks) with little or no human intervention.

AI coders design and develop machine learning algorithms. These algorithms are then trained on large datasets, allowing them to analyze patterns, learn, solve problems, and even make some decisions.

AI programming is a broad term and involves the following components:

- Natural language processing. With natural language processing, AI programmers create and train computer models capable of processing and responding to human language (both written and spoken). Businesses use natural language processing to create customer service chatbots, digital assistants, and voice-operated GPS systems.
- Machine learning. Machine learning involves creating and training models to learn, predict, and make decisions. Among other use cases, machine learning is useful in creating recommendation engines that can analyze customer data and recommend items that match their tastes and preferences.
- Computer vision. This field involves creating computer systems that can extract meaningful information from videos and images. Computer vision has many use cases, including object detection, image classification, and object tracking. In the automotive industry, computer vision enhances safety by enabling cars to detect objects, thus assisting drivers with navigation.
- Robotics. This branch of engineering involves designing, developing, and operating robots. AI programmers assist in creating and training models, allowing bots to get smarter and perform tasks more accurately.
- Deep learning. AI programming also involves developing neural networks for modeling complex relationships and achieving advanced learning capabilities.
- Data processing. The accuracy of AI applications depends on the quality of data used for training. Apart from laying the foundation, AI programmers must process and clean data to ensure it's suitable for training.
- Deployment. Once they've finished creating models and applications, AI programmers must deploy the programs on cloud, hybrid, or on-premise environments. AI professionals are also



involved in debugging and optimizing the performance of AI applications.

Artificial intelligence can be a complex field, requiring developers to have solid technical skills. Knowing how to code, clean, and prepare data for modeling is essential. Understanding statistical concepts (e.g., linear algebra, calculus, vectors, and matrices) can also help an AI programmer be successful.

Apart from understanding AI fundamentals, programmers must have excellent critical thinking, problem-solving, and communication skills. Being a team player is also essential; while often siloed, programmers rarely work in a complete void and collaboration between team members and departments is key to meeting objectives.

### What programming language is used for AI?

The choice of programming language to use for AI depends on factors like scalability, access to libraries and resources, performance requirements, level of expertise, and support for existing systems. Though many programming languages exist, Python, Java, C++, and R are most commonly used in AI. Here's how they fit in:

- Python. This is the most commonly used language for AI programming. It has simple and easy-to-understand syntax, making it suitable for beginners. Python also has extensive open-source libraries (e.g., sci-kit-learn, numpy, and pandas) for data analysis. Frameworks like TensorFlow and PyTorch also use Python, meaning you can integrate them into your project fairly easily. Python's large community of users can help you find answers to difficult problems. Online tutorials are also available on platforms like Coursera and Udemy to help beginners acquire software development skills.
- Java. This is a powerful and general-purpose programming language for building high-performing, platform-independent, and secure artificial intelligence applications. AI applications created with Java can run on any computer system with a Java Virtual Machine. Java also features powerful tools for creating user interfaces for AI applications. Developers can use Java to create their libraries and add more functionality to their applications. There's also a huge

active community of Java developers, helpful during software development.

- C++. When it comes to building fast and efficient AI applications, C++ is among the most preferred languages because it gives developers more control over computer memory. C++ also features in-built methods that allow AI programmers to access necessary computer hardware and sensors. However, C++ has a steeper learning curve compared to other programming languages.
- R. With support for a wide range of statistical libraries and functions, R is suited for machine learning and data analysis tasks. Since R is quite efficient for handling large datasets, developers can use it to prepare data for modeling, analyze big data, identify patterns and behaviors, and make predictions.

## Benefits of AI programming

Starting with improved efficiency in risk and fraud mitigation, here are the benefits of AI programming to organizations:

- Enhanced efficiency. AI programming allows organizations to automate repetitive and monotonous processes, freeing employees from low-value tasks and allowing them to focus on other core activities.
- Data analysis and insights. AI programming allows organizations to create machine learning models that can process and analyze large datasets. As a result, organizations can access valuable insights that inform decision-making and promote strategic initiatives.
- Personalization and customer experience. Understanding customer needs and wants allows organizations to deliver better products and services. By embracing AI coding, organizations can analyze customer data and identify unique behaviors, thus delivering more personalized experiences. Businesses can also boost customer satisfaction and engagement using chatbots, virtual assistants, and data-driven recommendations.
- Risk mitigation and fraud detection. AI programming also facilitates algorithms and models capable of detecting anomalies and patterns indicative of fraud. Organizations can use this information to

mitigate threats and safeguard sensitive information, including financial transactions.

## AI programming challenges

Though developers have made significant strides in AI development, several challenges still affect its implementation. Some of these include:

- **Data quality and availability.** Artificial intelligence models rely on large datasets to analyze patterns, learn, predict, and solve problems. The accuracy and performance of these AI models depend on the quality of data used for training. However, accessing reliable data sources can be challenging for organizations, as it requires data collection, cleaning, and integration from various systems.
- **Ethical considerations.** AI programming raises ethical concerns regarding privacy, bias, and transparency. For example, if someone uses biased data for training, machine learning algorithms will also show biased results. An artificial intelligence system can also collect vast amounts of personal information, meaning there's a chance it will intrude on people's privacy. Keeping sensitive data safe may also be a challenge for companies. Generally, AI programming is a complex process involving numerous tools, frameworks, and stakeholders. As a result, it may be difficult to hold everything accountable.
- **Skill gap and talent acquisition.** AI programming requires developers to have a wide range of technical skills and knowledge. The demand for AI professionals and other software developers is projected to increase by 15% between 2021 and 2031, but finding the right talent can be challenging. If you require any help with AI programming, Upwork can connect you with qualified AI experts with diverse knowledge and skills to assist you with any project.
- **Implementation and integration.** Artificial intelligence systems bring numerous benefits to the workplace, but integrating them into existing organizational processes and workflows can be complex. Organizations must plan carefully and make infrastructural changes (which could be expensive) to

accommodate new AI systems. Employees also require training to adopt and use AI technologies effectively.