# Alex Stewart

Born in Kansas, I grew up right outside of Kansas City, and at 16 I moved to Maryland with my family. There, I watched my sister attain her Bachelor's degree in Computer Science, which then inspired me to join the field as it appealed to me as well.

Since then, I have taken multiple programming classes and also engaged in many courses of self-guided education. I am currently furthering my education goals by remotely attending Arizona State University, pursuing a Bachelor's degree in computer science.

In my personal life I enjoy baking, handcrafts, and running tabletop roleplaying games such as Dungeons & Dragons, and I'm a fan of classic gaming series like Pokémon, Kingdom Hearts, and Smash Brothers. I love the mountains and am a novice climber.

My ultimate ambition is to join a team of talented and driven developers to work together on world-changing projects.

## CONTACT ME

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# Professional Experience

## Barista Trainer (July 2019 – Present)
*Starbucks Corporation*

- Responsible for managing and training new employees and providing experienced oversight for other staff.
- Customer-facing interaction including resolving complaints and disputes.
- Obeys and enforces local health code standards, maintaining compliance for audits.
- Handling and maintenance of store equipment, including critical software and point-of-sale machines.

## Head of Registration (August 2018 – April 2019)
*Corgi Events*

- Oversaw hiring and interviews for volunteer staffers, putting together a team of motivated and talented individuals to coordinate event registration for approx. 1,000 attendees.
- Trained staffers according to their level of experience, and delegated management where required.
- Resolved both technical and interpersonal issues, maintaining a high level of customer satisfaction.

## Technical Assistant (March 2015 – May 2016)
*Kansas State University*

- Maintained, troubleshot, and serviced a wide variety of hardware, software, and peripherals related to educational institutions.
- Utilized priority ticketing and call management software to track and address client issues and needs.
- Interacted with a client base of over 1,000 users to assist and answer technical questions.

## Entertainment Coordinator (July 2014 – August 2019)
*Lunar Solis Incorporated (Non-Profit 501(c)(3))*

- Directed a skilled team of volunteers to organize a rolling schedule of events to entertain guests.
- Liaised with local businesses to create business partnerships, providing advertisement in exchange for offering rewards to patrons.
- Provided entertainment services to a client base of over 10,000 attendees.

# Education

Bachelor of Software Engineering (January 2020 – Ongoing)
*Arizona State University*

# Proficiencies

Programming, coding (Java, C#, CSS, SQL), troubleshooting, debugging, versioning and collaboration (Git, GitHub), database management and administration (MySQL, MariaDB), helpdesk software (Zendesk), server and network administration, project management, team management, hiring and interviewing, customer service.