




		<h2 style="text-align: center;">Delhi Jal Board</h2> <p style="text-align: center;">(Government of NCT of Delhi)          HQ: Varunalaya Phase II, Karol Bagh, New Delhi – 110005  <b>New Connection Bill</b></p>				 <p style="text-align: center;">एक कदम स्वच्छता की ओर</p>	
<b>Name:</b> ,SHAMIM ANSARI <b>Address:</b> RZ-26-A,B-BLOCK,NANGLI VIHAR,ARJUN PARK, NAJAFGARH VILLAGE, NAJAFGARH, 110043  <b>Mobile No.:</b> 9015701362 <b>Zone/MR Code:</b> PP3/ 325/ <b>Area Code:</b> A-13/Nangloi Water Service <b>Old WCN:</b> <b>New KNO:</b> 9610911209			<b>Consumer Category:</b> CAT I <b>Premise Detail:</b> Individual House(No of floors-1) <b>Water Usage:</b> Delhi Jal Board <b>Meter No.:</b> <b>Meter Type (DJB/Pvt):</b> <b>Meter Size (mm):</b> 15 <b>Bill No.:</b> 961091115426 <b>Bill Cycle:</b> (2016-06) <b>Bill Basis:</b> REGULAR			<b>Bill Date</b> 08-FEB-2017  <b>Bill Amount (Rs.)</b> 15498  <b>Bill Due Date</b> 25-FEB-2017  <b>Amount Payable After Due Date(Rs.)</b> (5% surcharge will be applicable after due date)  If bill is not paid till Bill Due Date- Water connection may be disconnected	
							
<b>Meter No</b>	<b>UoM</b>	<b>Current Meter Read</b>		<b>Previous Meter Read</b>		<b>Current Consumption</b>	
		<b>Meter Reading Date</b>	<b>Reading / Meter Status</b>	<b>Meter Reading Date</b>	<b>Reading / Meter Status</b>	<b>Days</b>	<b>Units</b>
		12-JAN-2017		12-JAN-2017		0	
<b>Bill Details: Current Period Charges (12-JAN-2017 to 12-JAN-2017)</b>							
<b>Applicable Rate Period</b>		<b>Description</b>				<b>Amount(Rs.)</b>	
12-JAN-2017 to 12-JAN-2017		Water Opening fee				250.00	
12-JAN-2017 to 12-JAN-2017		Water Advance				1000.00	
12-JAN-2017 to 12-JAN-2017		Road Restoration Charge For Water				800.00	
12-JAN-2017 to 12-JAN-2017		Occupier Security				250.00	
12-JAN-2017 to 12-JAN-2017		Applicable Water Development Charges				11100.00	
12-JAN-2017 to 12-JAN-2017		Applicable Additional Charges(If Any)				2098.00	
		Adjustment Details Are Listed Below					
<b>Arrear, If any (Rs.)</b>						0.00	
<b>Opening Balance/Adjustment, If any (Rs.)</b>						0	
<b>Total Consolidated Bill Amount Payable (Rs.)</b>						15498	
<b>Late Payment Surcharge (Rs.)</b>		0		<b>Amount with LPSC (Rs.)</b>			
<b>Bill History</b>						<b>Payment History</b>	
<b>Bill Id</b>	<b>Bill from Date</b>	<b>Bill to Date</b>	<b>No. of Days</b>	<b>Amount(Rs.)</b>	<b>Units</b>	<b>Receipt Id</b>	<b>Amount(Rs.)</b>
<b>Important Message</b> Great opportunity for Cat - I domestic consumers to avail 100% waiver on surcharge and rebate as per colony category on bill generated with OK read If the Total amount payable after rebates is in -ve, then avail the benefit by paying just Rs. 10							
		<h2 style="text-align: center;">Delhi Jal Board</h2> <h3 style="text-align: center;">Bill Payment Counter Foil</h3>				 <p style="text-align: center;">एक कदम स्वच्छता की ओर</p>	
<b>New KNO</b>	9610911209	<b>Name</b>	,SHAMIM ANSARI		<b>Bill No.</b>	961091115426	
<b>Bill Date</b>	08-FEB-2017	<b>Bill Due Date</b>	25-FEB-2017		<b>Bill Amount (Rs.)</b>	15498	
<b>Bill Amount with LPSC (Rs.):</b>		<b>Payment Date/Amount Paid(Rs.)</b>			<b>Cash/Cheque No./DD No.:</b>		
				<b>Name of Bank / Branch</b>			
<b>Service Cycle</b>		<b>Service Route</b>			<b>Route Sequence</b>	0	

Category	Monthly Consumption (KL)	Service Charge (Rs.)	Volumetric Charge (Rs. Per KL) <sup>1</sup>
Category-I (Domestic/Purely Residential)	Up to 20	146.41	4.39
	20 to 30	219.62	21.97
	Above 30	292.82	36.61
Category-II (Commercial and industrial having intensive use of water)	0 to 6	146.41	14.64
	6 to 15	292.82	21.96
	15 to 25	585.64	29.28
	25 to 50	1024.87	75.21
	50 to 100	1171.28	117.13
	Above 100	1317.69	146.41

Note: Tariff applicable for Category-IIA (Govt. institutions is same as commercial/industrial category II. For properties having 2000 sq. meters or more plot size area, rebate applicable will be 10% rebate on total bill amount if any of the two services i.e. Rain Water Harvesting or Waste Water Recycling exist in functional form and 15% if both exists, which is required to be certified as functionality the ZB concerned.

\*Consumers should use MDPE pipe for underground portion for carrying portable water.

#### How to calculate your Bill amount:

Divide the total units consumed by number of days for which bill has been issued and Multiply by 30 to give per month average water consumption. Water consumption charge will be calculated as per tariff for the respective category as mentioned above. Sewerage maintenance charge will be 60% of water consumption charges. Add Service Charges as per respective category and consumption slab. It will give you the bill amount.

#### Payment Channels:

Besides DJB ZRO's offices listed below, consumer can make payment online through e-payment gateway option at RMS/DJB website/Customer Portal ([www.djb.gov.in](http://www.djb.gov.in)) and branches of authorized Banks by Cash and Cheque at Allahabad Bank, Corporation Bank, IDBI Bank, Union Bank Of India, KIOSK installed at different locations, Outlets of Easy Bill and through ITZ Card.

\*\*Cheque may be issued in favour of "DJBXXXXXXXX", where XXXXXXXXXX represents 10 digit new KNO.

Payment may be made through NEFT/RTGS to any of the DJB A/C in Kotak Mahindra Bank (DJB <New KNO>, Kotak Mahindra Bank, IFSC - KKBK0000214, Current, Connaught Place)

For any issue related to reading, billing, no water supply, dirty water supply, sewage blockage etc. consumer can call at central customer care number

**1916 (20 lines)** by taking complaint No., consumer can directly contact concerned ZRO or his Dy. Director or Joint Director Revenue to resolve almost all grievances at following nos:

SL.No.	Zone	ZRO Location and Collection Counter	Meter Reading/ Bill Related	Water Supply and Sewer related	Concerned Dy. Dir./Joint Dir
1	Central I	Jhandewalan	ZRO 23612792	EE 23263053	Sh. Suhagpal (Dy. Director) 9650291317
2	Central II	T.Biya College	ZRO 23546251	EE 23968431	Sh. Ajay K. Sharma (Dy. Director) 23520628
3	Central II	Pratap Nagar	ZRO 23692201	EE 23968431	
4	North II	Mukherjee Nagar	ZRO 27906627	EE 27904862	
5	North-West II	Overhead Tank Ashok Vihar	ZRO 27301456	EE 27301285	
6	North-West II	Kamla Nagar	ZRO 27395044	EE 27301285	Sh. Rajeshwar Tiwari (Dy. Director) 27040533
7	North-West IV	Kewal Park	ZRO 27675270	EE 27615600	
8	North II	Burari	ZRO 9999075882	EE 27904862	
9	North-West I	Overhead Tank Sultanpuri	ZRO 25476298	EE 25964317	
10	North-West II	Sector-6 Rohini	ZRO 27940004	EE 27851040	Sh. Parag Ram (Dy. Director) 22468751
11	North-West II	Narela	ZRO 27281673	EE 27851040	
12	East I	Overhead Tank Preet Vihar	ZRO 22444424	EE 27722392	
13	East I	Mayer Vihar		EE 22727815	
14	East II	Shigpuri	ZRO 22047239	EE 22517270	Sh. V. P. Tanwar (Dy. Director) 29819668
15	East II	Yojna Vihar	ZRO 22158119	EE 22517270	
16	North-East I	GTB Endave	ZRO 9650617779	EE 22130695	
17	North-East II	Yamuna Vihar	ZRO 9650300335	EE 22584843	
18	North-East III	New Seelampur	ZRO 9650306667	EE 22595645	Mrs. Abha Tyagi (Dy. Director) 25557475
19	North-East I	Shahdola	ZRO 22591171	EE 22130695	
20	South I	Saket	ZRO 26648297	EE 29552688	
21	South II	Lajpat Nagar	ZRO 29279806	EE 29811556	
22	South II	Giri Nagar	ZRO 9650291631	EE 29811965	Sh. G. Dayal (Dy. Director) 25221154
23	South II	GK-II	ZRO 29279806	EE 29233037	
24	South IV	Sarita Vihar	ZRO 29943159	EE 26388976	
25	South-West II	Vasant Kunj	ZRO 26897787	EE 25322152	
26	South-West II	R.K. Puram	ZRO 26193424	EE 26167618	Mrs. Abha Tyagi (Dy. Director) 25557475
27	West II	Punjabi Bagh	ZRO 29834106	EE 25913870	
28	West II	Rajender Nagar	ZRO 25724538	EE 25913870	
29	South-West I	Kakola More	ZRO 25122297	EE 25547658	
30	West I	Jamali Puri B-Block	ZRO 25557475	EE 25125273	18003024668
31	West I	Rajouri Garden		EE 25125273	
32	West I	Sulabh Nagar	ZRO 9650577272	EE 25125273	
33	West II	Paschim Vihar	ZRO 25252797	EE 25475004	
34	MNWs	SUEZ-Mehrauli			18003037232
35	MNWs	SUEZ-GK			
36	MNWs	SUEZ-R.K.Puram			
37	MVW	SPML-R.K.Puram			
38	NWs	Paschim Vihar			180030000136
39	NWs	Najafgarh			
40	NWs	Nangloi			

#### Tariff consists of four parameters:

1. Water- To be measured on volume basis.
2. Sewerage maintenance charge- levied @ 60% of water volumetric consumption.
3. Fixed Service Charges- Levied on the basis of slab wise consumption
4. Cess Charges- Levied @ 2 paise per Kilo Litre
5. Meter rent incase of DJB meter.

As can be observed from the tariff that Delhi Jal Board emphasizes on the conservation of water. Since every consumer is not having sewer facility hence separate water, sewer and service charges are shown on the bill. The cost incurred by board is around Rs. 30 per KL for water & sewerage treatment & supply to consumer end. Hence, consumers are advised to conserve water by:

1. Plugging all leakages in pipes, joints, taps, overhead tanks etc.
2. To use kitchen waste water for gardening purposes.
3. To wash vehicles etc. by bucket instead of pipe.

#### Abbreviations on bill

New Code	Meter Status	New Code	Meter Status
ok	ok	RDDT	Reading Detained
PUMP	Pump Connection	NS	No Status
NUW	No Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tampered
NRES	No Response	MREV	Meter Reverse
MLOC	Meter Locked	REP	Under Repair
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapoured/Moistured Meter	BYPS	T-Joint/ByPass
DUST	Dusty Meter	CUT	Meter Cut-Off
BJAM	Box Jammed	NTRC	Not Traceable
ADF	Access Denied/Refused	NOWC	No Water Connection At Site

#### UoM Unit of Measurement

Incise your grievance is not resolve or consumer is not satisfied with reply of field officers, one can contact at Rev.(HQ) for bill related problems to ZRO(R) HQ 23634490, Dy. Dir(R) HQ at 23614841,23557792, Joint Director 23634491 or Director(Rev) 23526205. Since whole system is computersed, consumer is requested to contact concerned ZRO or Dy. Dir/Jt. Director first.

**Note :** Payments in respect of New water connection, mutation, disconnection and reopening cases should be made within prescribed time, failure may result in withdrawal of sanction.

- > Please use your New KNO for all communication with DJB
- > For any further queries, visit DJB website: [www.delhijalboard.nk.in](http://www.delhijalboard.nk.in)