Zichong (Alex) Yu

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Education

University of Alberta, Edmonton, AB
B.Sc. Specialization Computing Science with Minor in Business
Sept. 2014 – Jun. 2019

Working Experience

Front Desk Attendant - Student and Guest Services, University of Alberta, Edmonton, AB
May 2016 - Present
- Answering students' and guests' inquiries, being aware of on-campus resources.
- Providing student tech support including fixing computers, Internet connection diagnose.
- Collaborating with other departments to resolves problems such as maintenance issues.
- Developed excel-based inventory management system.
- Cash handling, room booking, reconciliation.
- Working with the housing management system using SQL knowledge.

Resident Assistant - Residence Services, University of Alberta, Edmonton, AB
Aug. 2015 - Oct. 2017
- Assisting students with academic and mental support.
- Handling after-hour emergency issues, with follow-up reports.
- Planning monthly community programming, includes passive and active programs.
- Supporting and helping to train new team members.

Awards:
- **R.A. of the Year 2017** - Newton Place Community
- **Outstanding Leadership in Residence Life** - Residence Life Professional Association

Extracurricular Activity

President   Aug. 2017 - present
East Campus Dodgeball League, University of Alberta, Edmonton, AB

Faculty Lead   Aug.2018
Week of Welcome & Orientation, University of Alberta, Edmonton, AB

Campus Sustainability Volunteer   Sept. 2015 - Jun.2016
Office of Sustainability, University of Alberta, Edmonton, AB

VP Treasurer   Feb. 2015 - Jun. 2016
U of A Building Bridges Club, University of Alberta, Edmonton, AB

Skill

Coding Language	Python, C, Java, Django, Assembly
Language	Fluent in English; Fluent in Mandarin Chinese
Team Collaboration	Agile software development experience
	Experience working on team leader positions
Certification	Standard First Aid - Level C CPR and AED
	QPR Gatekeeper Certificate (suicide prevention)

Project

Grow – Habit Tracker
An Android app developed to track users' habits with extended functions like interacting with friends, allows user to display person or friends' activities on the map.

MyDash – Personal information Center
A web-based project, it allows users to display customized information including weather, time, schedule and reminder. A gym streak function is also included.