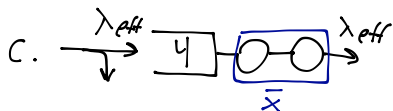


b. $\lambda p_0 = \mu p_1 \Rightarrow p_1 = \frac{\lambda}{\mu} p_0 = \rho p_0$
 $\lambda p_1 = 2\mu p_2 \Rightarrow p_2 = \frac{\lambda}{2\mu} p_1 = \frac{\rho}{2} p_1 = \frac{\rho^2}{2} p_0$
 $p_3 = \frac{\lambda}{2\mu} p_2 = \frac{\rho}{2} p_2 = \frac{\rho^3}{4} p_0$
 \vdots
 $p_6 = \frac{\rho^6}{32} p_0$

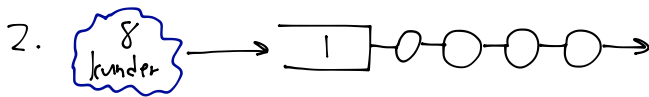
$$\sum p_k = 1 \Rightarrow p_0 \left(1 - \rho + \frac{\rho^2}{2} + \frac{\rho^3}{4} + \frac{\rho^4}{8} + \frac{\rho^5}{16} + \frac{\rho^6}{32} \right) = 1$$



$$\begin{aligned} E(\text{upptagen betjänare}) &= \lambda_{eff} \cdot \bar{x} = \lambda_{eff} \cdot \frac{1}{\mu} \\ &= 0 \cdot P(0 \text{ upptagna}) + 1 \cdot P(1 \text{ upptagna}) + 2 \cdot P(2 \text{ upptagna}) \\ &= p_1 + 2(p_2 + p_3 + p_4 + p_5 + p_6) \\ \lambda_{eff} &= \mu (p_1 + 2(p_2 + p_3 + p_4 + p_5 + p_6)) \end{aligned}$$

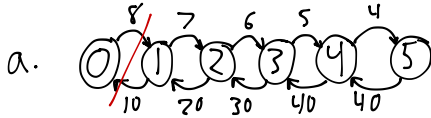
Alternativt: $\lambda_{eff} = \lambda(1 - p_6)$

d. $N = \lambda_{eff} \cdot T \Rightarrow T = \frac{N}{\lambda_{eff}}$ $W = T - \bar{x} = \frac{N}{\lambda_{eff}} - \frac{1}{\mu} = \frac{\sum_{k=1}^6 k p_k}{\lambda_{eff}} - \frac{1}{\mu}$



$$\beta = 1 \text{ s}^{-1} \text{ (intensitet per kund)}$$

$$\bar{x} = 0,1 \text{ s} \Rightarrow \mu = 10 \text{ s}^{-1}$$



Snittmetoden

$$8p_0 = 10p_1 \Rightarrow p_1 = \frac{8}{10}p_0$$

$$7p_1 = 20p_2 \Rightarrow p_2 = \frac{7}{20}p_1 = \frac{7}{20} \cdot \frac{8}{10}p_0$$

$$6p_3 = 30p_2 \Rightarrow p_3 = \frac{6}{30}p_2 = \frac{6}{30} \cdot \frac{7}{20} \cdot \frac{8}{10}p_0$$

⋮

Svar: p_1

b. Anropsspärr: $\frac{\lambda_s p_s}{\sum_{i=0}^s \lambda_i p_i}$

Antal spärrade per minut:

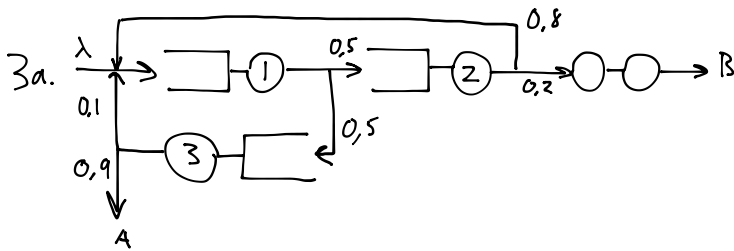
$$60 \lambda_s p_s$$

c. $N = \lambda_{\text{eff}} T \Rightarrow T = \frac{N}{\lambda_{\text{eff}}} = \frac{\sum_{i=1}^s i p_i}{\sum_{k=0}^s \lambda_k p_k}$

$$W = T - \bar{x} = T - \frac{1}{\mu}$$

d. Def: $\sum_{k=0}^4 k P(k \text{ upptagna}) = 1 p_1 + 2 p_2 + 3 p_3 + 4(p_4 + p_5)$

\rightarrow  $N_s = \lambda_{\text{eff}} \cdot \frac{1}{\mu}$



$$\begin{cases} \lambda_1 = \lambda + 0.8\lambda_2 + 0.1\lambda_3 \\ \lambda_2 = 0.5\lambda_1 \\ \lambda_3 = 0.5\lambda_1 \\ \lambda_4 = 0.2\lambda_2 \end{cases} \Rightarrow \begin{aligned} \lambda_1 &= 2 + 0.4\lambda_1 + 0.05\lambda_1 \\ &\Rightarrow \lambda_1(1 - 0.4 - 0.05) = 2 \\ &\Rightarrow \lambda_1 = \frac{2}{1 - 0.4 - 0.05} = \frac{2}{0.55} \end{aligned}$$

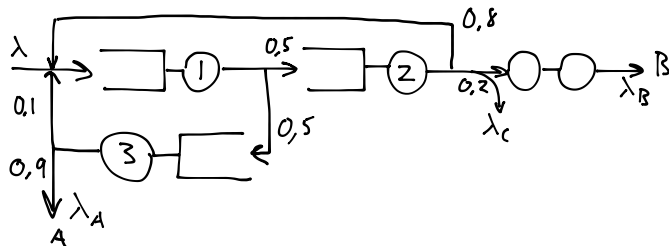
$$\Rightarrow \begin{cases} \lambda_1 = \frac{2}{0.55} \\ \lambda_2 = \frac{1}{0.55} \\ \lambda_3 = \frac{1}{0.55} \\ \lambda_4 = \frac{0.2}{0.55} \end{cases} \Rightarrow \begin{cases} \rho_1 = \frac{\lambda_1}{\mu_1} = \frac{2}{6 \cdot 0.55} \\ \rho_2 = \frac{1}{4 \cdot 0.55} \\ \rho_3 = \frac{1}{4 \cdot 0.55} \\ \rho_4 = \frac{0.2}{5 \cdot 0.55} \end{cases}$$

$$N_4 = \rho_4 (1 - E_2(\rho_4))$$

Herleitung:

$$\lambda \xrightarrow{\lambda_{eff}} \boxed{\bigcirc \bigcirc} \rightarrow N = \lambda_{eff} \frac{1}{\mu} = \lambda \cdot \underbrace{(1 - E_2(\rho))}_{P(\text{inter fullt})} \frac{1}{\mu} = \rho (1 - E_2(\rho))$$

3 b.



$$\lambda = \lambda_A + \lambda_B + \lambda_C$$

$$\lambda_A = \lambda \cdot 0.1$$

$$\lambda_B = \lambda \cdot (1 - E_z(p_4))$$

$$\lambda_C = \lambda \cdot E_z(p_4)$$

$$\frac{\lambda_B + \lambda_A}{\lambda}$$

c. $N_{q1} = N_1 - \rho_1$
medelantal i betjänares

$$N_q = \sum N_{qi}$$

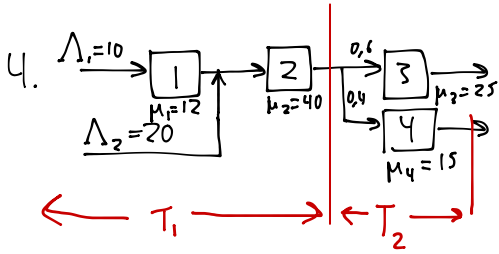
$$N_{q2} = N_2 - \rho_2$$

Sum: $\frac{N_q}{\lambda}$?

$$N_{q3} = N_3 - \rho_3$$

d. $\lambda_1 = \frac{2}{0.55}$, $\lambda = 2$

$$\frac{\lambda_1}{\lambda} = \frac{1}{0.55} \approx 1.8 \Rightarrow \text{Varje kund besöker nod 1 i snitt 1,8 gånger}$$



a. $\lambda_1 = 10 \Rightarrow \rho_1 = \frac{\lambda_1}{\mu_1} = \frac{10}{12} \Rightarrow N_1 = \frac{\rho_1}{1 - \rho_1} = \frac{10/12}{1 - 10/12} = \frac{10}{12 - 10} = 5$

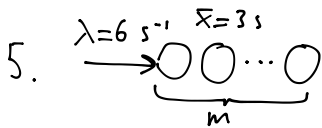
$\begin{cases} \lambda_2 = 30 \\ \lambda_3 = 18 \\ \lambda_4 = 12 \end{cases} \quad \begin{matrix} N_2 = \dots \\ \vdots \\ N_4 \end{matrix}$

b. $T_1 = \frac{N_1 + N_2}{\lambda_1 + \lambda_2} \quad \text{Svar: } T_1 + T_2$

$T_2 = \frac{N_4}{\lambda_4}$

c. Ej överbelastning $\Rightarrow \lambda_1 + \lambda_2 = 30 \text{ s}^{-1}$

d. $\frac{\underbrace{N_1}_{\substack{\text{tid} \\ i_1}}}{\lambda_1} + \frac{\underbrace{N_2}_{\substack{\text{tid} \\ i_2}}}{\lambda_2} + \frac{N_3 + N_4}{\lambda_2}$



a. $\rho = \frac{\lambda}{\mu} = 6 \cdot \frac{1}{1/3} = 18$

$E_m(18) < 0,01 \Rightarrow m$ är minst 28 (enligt tabell)

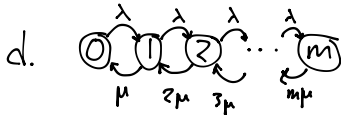
b. Erbjuden trafik: $\rho = 18$

Avverkad trafik = $E(\text{upptagna betjånare})$:

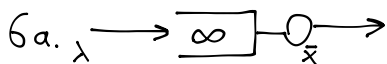
$\lambda_{\text{eff}} \cdot \bar{x} = \lambda(1 - E_m(\rho)) \bar{x} = \rho(1 - E_m(\rho))$, $\bar{x} = \frac{1}{\mu}$

Spärrad trafik = erbjuden - avverkad

c. Avverkad trafik, se b.



Snittmetoden, beräkna ρ_k .



$$E(\text{antal kunder}) = \lambda \bar{x} = \rho$$

$$b. N_q = \frac{\lambda^2 E(x^2)}{2(1-\rho)} \quad W = \frac{N_q}{\lambda} = \frac{\lambda E(x^2)}{2(1-\rho)} = \frac{5 E(x^2)}{2(1-0.5)} = 5 E(x^2)$$

$$W < 0,5 \Rightarrow 5 E(x^2) < 0,5 \Rightarrow E(x^2) < 0,1$$

$$V(x) = E(x^2) - E^2(x) = E(x^2) - 0,1^2$$

$$V(x) = 0,1 - 0,1^2 = 0,09$$

$$c. V(x) = 5 \Rightarrow E(x^2) = V(x) + E^2(x) = 5 + 0,1^2 = 5,01$$

$$W + \bar{x} = 5 \cdot E(x^2) + 0,1 = 5 \cdot 5,01 + 0,1 = 25,15$$

d. konstanta

Lösning av Christian Nyberg.

Antecknat på föreläsning den 20 maj 2014
av Anton Eliasson, D11.

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Lycka till med tentaplugget!