

ALEXANDER SIBHATU

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🐙 <https://github.com/Alexander-Sibhatu/Alexander-Sibhatu>

🌐 <https://alexander-sibhatu.vercel.app/>

Summary

- Motivated and detail-oriented professional with strong problem solving and communication skills.
- Experienced in technical support, teamwork, and assisting users in various settings.
- Looking for a Support Assistant role to leverage my organizational skills to provide excellent service.

Education

Addis Ababa University

Sep. 2015 – Dec. 2020

Bachelor of Science in Electrical and Computer Engineering (Communication Stream)

Addis Ababa

Relevant Coursework

- Software Methodology
- Database Management
- Cybersecurity
- Internet Technology
- Network Configuration

Experience

Bank Green

Nov. 2024 – present

Software Developer

remote

- Developed full-stack solutions including UI components, backend data flow management, & server-frontend integration.
- Automated data processing with custom scripts for efficient data insertion and visualization. Performed code and ticket reviews.
- Actively participated in Agile/Scrum ceremonies including sprint planning & retrospectives to optimize team workflow.

Integrify

Jan. 2023 – Sep. 2024

Software Engineer Intern

remote

- Provided technical assistance and troubleshooting for web applications, improving user experience.
- Collaborated with teams to develop and maintain an e-commerce platform, ensuring smooth functionality.
- Explored ways to visualize and send a daily report of test results to team members using HTML, Javascript, and CSS.

Alx Software Engineering

July 2022 – Jan 2023

Back End Developer Trainee

remote

- Developed custom print functions in C++ to enhance data visualization and reporting for a financial analysis software project.
- Collaborated with others on a wide range of C++ projects.

Berlin Packaging

Mar. 2019 – Sep 2019

Electrical Engineer apprenticeship

Hadleigh, Ipswich, UK

- Serviced, installed and calibrated semi-auto packaging machinery.
- Conducted on-site plant visits to supervise installations and perform servicing.
- Prepared proforma based on client requirements.
- Compiled and presented weekly progress reports to supervisor.

Projects

E-commerce Web App | *JavaScript*

June 2023

- Developed a fully functional and user-friendly e-commerce application.
- Integrated admin panel & payment gateways (Stripe & Mollie).

MATLAB-Based Signals and Systems Trainer | *MATLAB*

September 2020

- Developed a MATLAB-Based packet to train and help students study signals and systems with a visual display on screen.
- Created a user-interactive Digital Signal Processing(DSP) platform.
- Implemented mathematical descriptions of signals and systems, displayed on a 2D graphs using MATLAB GUI.

Technical Skills

Software Troubleshooting: Debugging, Error Resolution

Customer Support Tools: Zendesk, Jira, Trello

Basic IT Support: Hardware/Software Assistance

Soft Skills

Excellent verbal & written communication

Problem-solving & analytical thinking

Team collaboration & adaptability

Leadership / Extracurricular

World Jewish Relief (WJR)

Jan. 2025 – Present

STEP Experts by Experience (EbE) Advisory Board Member

United Kingdom

- Advisory role for WJR, a UK-based humanitarian NGO, supporting the STEP program, which helps refugees secure sustainable employment in the UK.
- Contributed insights in board meetings to shape program strategy and improve refugee engagement.
- Reviewed and provided feedback on program materials to enhance accessibility and effectiveness.
- Participated in optional training sessions to strengthen advisory contributions.

Shared Voices

Autumn 2023 – Jan. 2024

Volunteer

Belfast, Northern Ireland, UK

- Volunteered for Good Relations, promoted by Ards and North Down Borough Council in Northern Ireland, contributing to the Shared Voices programme. This project aims primarily at raising awareness of the diversity within the North Ireland society.
- Delivered the Shared Voices programme in an age and setting appropriate style, raising awareness and providing education to participants.
- Designed education materials and contributed to promotion and evaluation of the programme.

Meseret Humanitarian Organization (MHO)

Every Summer 2018 – 2021

Teacher

Addis Ababa, Ethiopia

- MHO is an Ethiopia-based humanitarian organization dedicated to women's empowerment and children's education.
- Collaborated with other volunteers in the one package for one student programme. MHO offers summer educational programmes for children and distributes learning equipment packages to vulnerable students.
- Taught students math and providing teaching materials for other teachers.