GROWATT

THOR 11/22AS-S/P-V1

3-phase AC EV Charging station User manual

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Thank you for using Growatt THOR EV chargers!

THOR series intelligent three-phase AC EV Charging station is a power supply device that uses professional and advanced technology to provide energy supply to electric vehicles, it also has friendly man-machine interface and versatile functions of control, billing, and communication. The charger can be connected to a back-office server to realize the functions of reservation and payment via Mobile phone APP. Diversified communication options, including wired Ethernet, WIFI, 4G is available for back-office server connection.

Safety precautions

This document contains important safety information about your THOR AC charger. Please keep this file for future reference.

Please read this document thoroughly before installing and using the THOR AC charger. Failure to follow safety instructions may result in electric shock, fire, serious injury or death.

⚠️	Check the charger cable and case regularly for damage. If the product is defective or damaged, suspend use and contact Growatt for advice.
⚠️	Do not open, repair, tamper or modify the charger without authorization.
⚠️	We recommend that the charger installation, inspection, etc. be carried out by qualified electricians who have obtained relevant certificates, and the installation should comply with local wiring regulations to ensure safe use.
♨️	Ensure that the charger is in the working temperature. Do not touch the surface of the charger in high temperature environment to avoid burns.
⚠️	Do not expose any part of the equipment or cable to strong force, impact, or sharp objects.
⚡5min	There may be power left within 5 minutes after the charger is powered off. Please ensure that it is completely disconnected before operating.
⚠️	You can clean the surface of the THOR charger with a soft, damp cloth without using solvents or abrasives. Power must be off before cleaning.
🚮	This symbol on products and accompanying items indicates that used electrical appliances and other products should not be mixed with general domestic waste. For proper handling, recovery and recycling, please take this product to the designated collection point for disposal.

Menu

1 Product Description

1. Indicator
2. LCD display
3. RFID ready
4. Start or stop button
5. Socket outlet(plug holder for cabled version)
6. Mounting bracket
7. Side window and nameplate
8. Waterproof cable gland for communication wires
9. Waterproof cable gland for AC input cables

THREE-PHASE AC EV CHARGING STATION

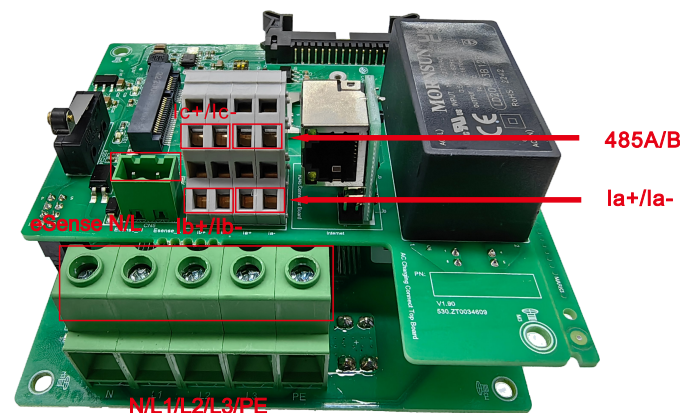|		
Model	THOR 22AS-S-V1	THOR series AC output charger
Rated voltage	400V~	Rated input&output voltage
Rated frequency	50/60Hz	Rated frequency
Rated current	32A	Rated input&output current
Rated power	22kW	Rated output power
Ingress protection	IP65	Ingress protection
Operating temperature	-25°C ~ +50°C	Normal operating temperature range
Manufacturing date		Manufacturing date

SN:

P/N:CS00.00A7500

S/N:RJN0000323290001

Charger ID

X

Made in China

Wiring definition in the side window

Ic+/Ic-
485A/B
Ia+/Ia-
eSense N/L
Ib+/Ib-
N/L1/L2/L3/PE

1. Terminal block for CT/meter wiring. The terminal definition is:

485A/485B is RS485 terminal for meter connection;

Ia+/Ia- , Ib+/Ib-, Ic+/Ic- is for CT connection

2. AC input terminals. Terminal definition is:

L1/L2/L3/N/PE

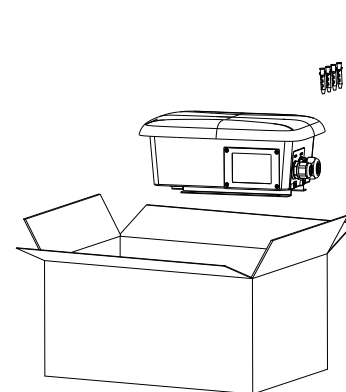3. Peak&Off Peak Charging Enable signal is:

eSense L/N

2 Packaging list

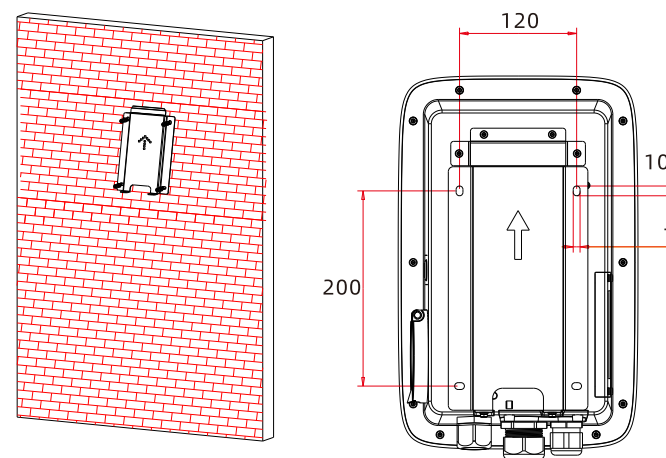| No.	Name	Qty	Remark
1	Charger	1	
2	User manual	1	
3	Quality certificate	1	
4	Mounting bracket	1	
5	Cable holder	1	For cabled version
6	ST6.3X40 Stainless steel hex-head self-drilling screws	4-7	4 for socket version, 7 for cabled version(3 of the 7 screws is for cable holder fixing)
7	12X46 Plastic expansion plugs	4-7	4 for socket version, 7 for cabled version(3 of the 7 plugs is for cable holder fixing)
8	User card	1	RFID function will be equipped with user card

Installation and wiring 3
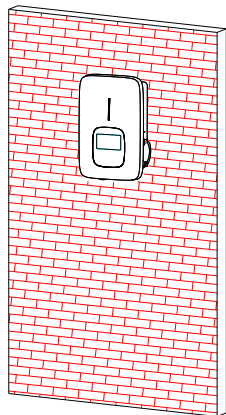
3.1 Mount on a wall

3.1.1 Open the packaging, you'll see a EV charger, a mounting bracket, a user manual and a bag of mounting accessories. There is also an RFID card if the EV charger is RFID version. For cabled version, a cable holder is also included inside.
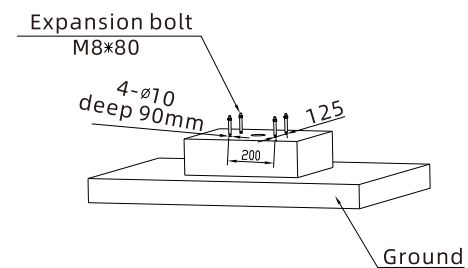

3.1.2 Remove the mounting bracket from the EV charger, use it as a template to mark the position of the drill holes. Drill the holes and hammer the expansion bolts in the accessories bag into the holes. Then fix the mounting bracket onto the wall.

3.1.3 Put the EV charger onto the bracket, and fix it with the 2 screws at the bottom of the EV charger. The installation is done.
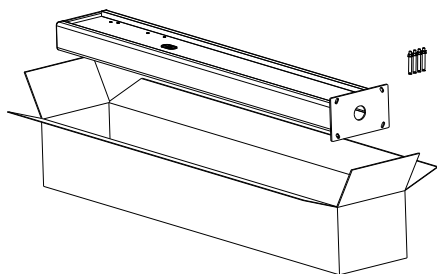
3.2.2 The pole must be installed on a hard surface, concrete surface is recommended, it can also be mounted on a solid ground. Drill holes according to the requirements marked on the illustration for fixing expansion bolts.
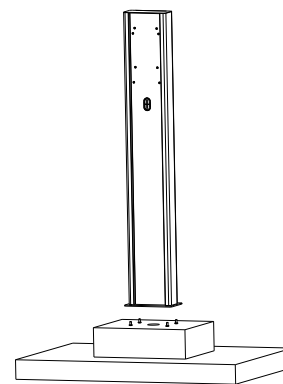
3.2 Mount on a pole

3.2.1 Open the packaging of the pole, take out the pole and mounting accessories.
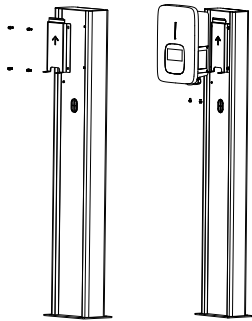
3.2.3 Fix the pole onto the holes with expansion bolts. The input cables shall go into the pole from the bottom middle area and come out of it from the area below the cable holder.
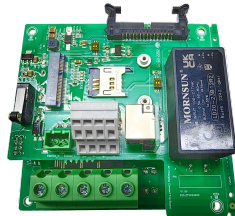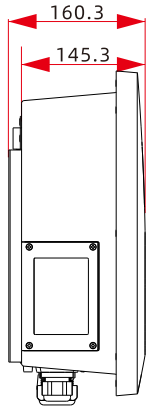
3.2.4 Fix the mounting bracket onto the pole.

3.2.5 Position the EV charger onto the bracket and secure it on the bracket with the 2 screws.

3.3 Wiring

Crimp the below shown insulated ferrule or ring terminals on the end of the AC input wires. Connect the wires into the terminal block of the EV charger as below. Close the side window with the cover, then the wiring is done.

160.3

145.3

	Model	L1	L2	L3	N	PE
Terminal	11K					
	22K					
Wire	11K	≥2.5mm²≥AWG12	≥2.5mm²≥AWG12	≥2.5mm²≥AWG12	≥2.5mm²≥AWG12	≥2.5mm²≥AWG12
	22K	≥6mm²≥AWG9	≥6mm²≥AWG9	≥6mm²≥AWG9	≥6mm²≥AWG9	≥6mm²≥AWG9

Note:

1.Only professional personnel can do the wiring, connect the AC input wires in correct phase order according to the markings on the terminal block；

2.The PE terminal shall be connected to the Earth firmly and reliably；

3.We recommend installing at least TypeA 30mA of circuit breakers upstream of the charger;

4.No live work! Turn off the upstream breaker in the distribution panel and the breaker inside the charging equipment before repairing or maintaining.

5.Please do no disassemble the unit unless authorized!

APP download, register, and login 4

4.1 APP download

Users can scan the QR code (Android and IOS) with the WeChat, or go to the App Store and Google Play to search for ShinePhone or log in to our monitoring website server.growatt.com or server-cn.growatt.com to download.

4.2 Register

Before using ShinePhone APP the first time, the user must register an account in advance.

There are two steps when users register the account:

(1) Fill in the account registration information

a) Fill in the account information. To fill in the account information, you need to select the account country (required), fill in the user name (required), password (required), confirm password (required), telephone (required in China, optional for other regions), email (optional in China, required for other regions), installer code(optional).

b) The user terms must be checked manually to agree before registering, all required fields must be filled in before registering.

(2) Add Plant

a) When customers add plant, they need to fill in the name of the plant (required), installation date (required), national city (required), detailed address (optional), time zone (required), PV capacity (required), plant type (required, Household plant//Commercial plant/Ground plant), fund income (optional), plant picture (optional, when the user does not upload pictures, a default plant picture will be given).

b) There are two ways to fill in the plant address, automatic acquisition, and manual input. Automatic acquisition, through satellite positioning, obtain the current location of the user, then the detailed location will be filled automatically of the country .Manual input, the user manually input the country, city and detailed address.

c) This page can be skipped. After skipping, the user registration account will be logined directly, enter the APP plant page. Skipping the process of adding plant, the default plant will not be generated. When enter the APP plant page, the system will remind the user to add the plant.
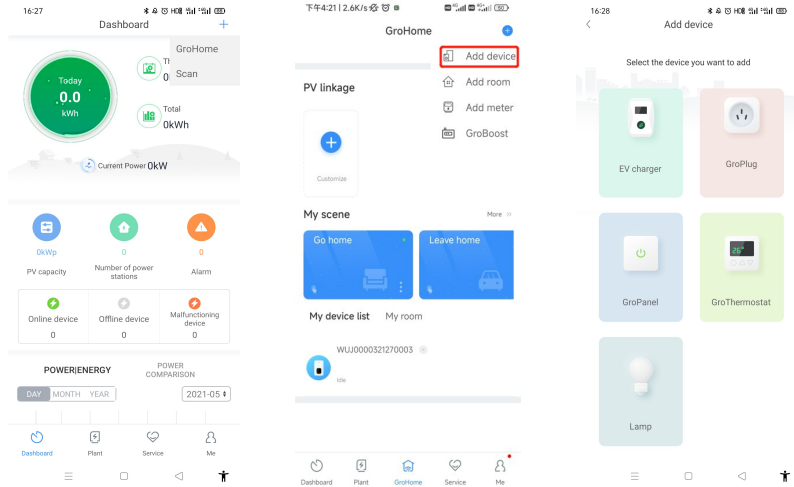
4.3 Sign in and log out

The user can log in the APP through the existing account and password. The system automatically determines the account's attributes and distributes the server. The ShinePhone system is divided into China and Worldwide servers.
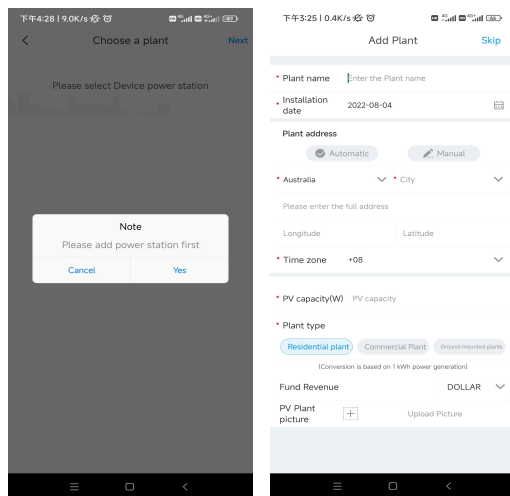
After the users log in successfully, for the next time log in, you can directly select the account number from the information the phone remembered.

5 EV Charger Internet Configuration

For new users, please click the "+" in the upper right corner of the overview, select "GroHome" and add device (EV Charger), for users who already have had "GroHome" page, go to the "GroHome" page directly and click the "+" in the upper right corner to add device (EV Charger)
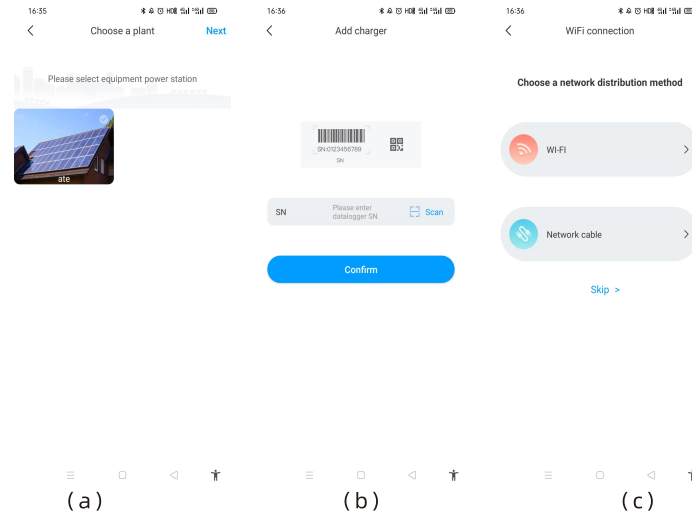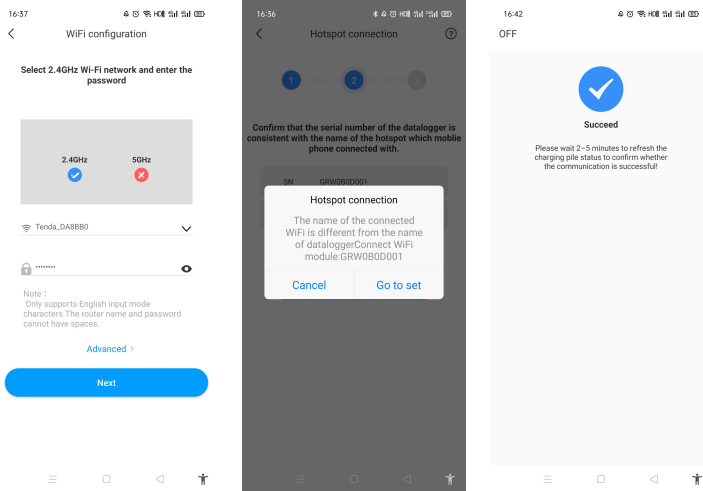

If the users haven't build the "power plant" before and click "add device", the app will remind you to add a plant firstly, and the app will allow to "add device" after finishing filling the information of the plant .

5.1 WiFi Configuration

a) Choose a related power plant after adding the device (Note: a power plant is required to build before adding the EV Charger)

b) Enter the serial number of the EV charger or scan the Bar/QR code to add the EV charger

c) Select "WiFi" for network configuration

d) Enable the "WLAN" in the setting and connect to the "WIFI" whose name is consistent with the serial number of the EV charger, then enter the WiFi password (The default password is the first fifteen characters of the chargeID.) and click "next"

e) Enter the WiFi name and password of your router (the connected WiFi is required2.4GHz WiFi, and the network should be available), and then click "Next"

f) Please wait 2-5 minutes and refresh the EV charger status to confirm whether the communication is successful

Note: If the EV charger has been configured before, then don't need to configure the network again.
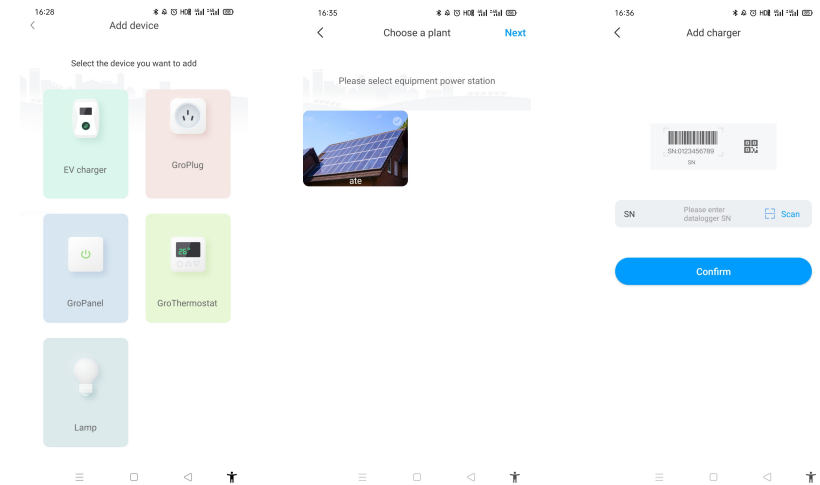

(a)   (b)   (c)

(d) (e) (f)

Advanced Setting

If the EV charger has an external current sensing device, then click the "advanced" in the WiFi configuration page, and choose the corresponding configuration (CT or meter type, choose the right brand of the meter type, Acrel or Eastron)

5.2 Network Cable Connection Configuration

a) Choose a related power plant after adding the device (Note: a power plant is required to build before adding the EV Charger

b) Enter the serial number of the EV charger or scan the Bar/QR code to add the EV charger

c) Select "Network Cable" for network configuration

d) Click "cancel" and the network will be connected dynamically based on the dynamic IP mode.

e) Waiting for 2-5 minutes which EV charger will refresh its status, and confirm whether the communication is successful
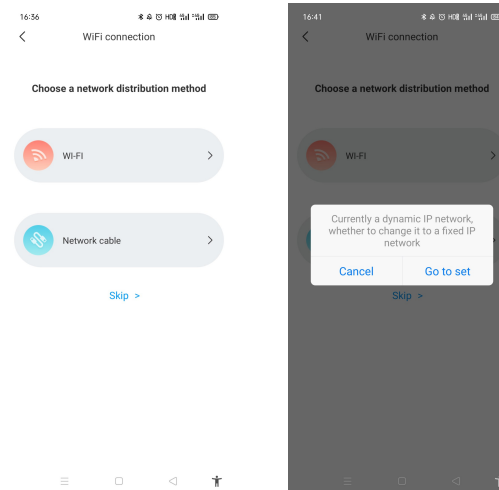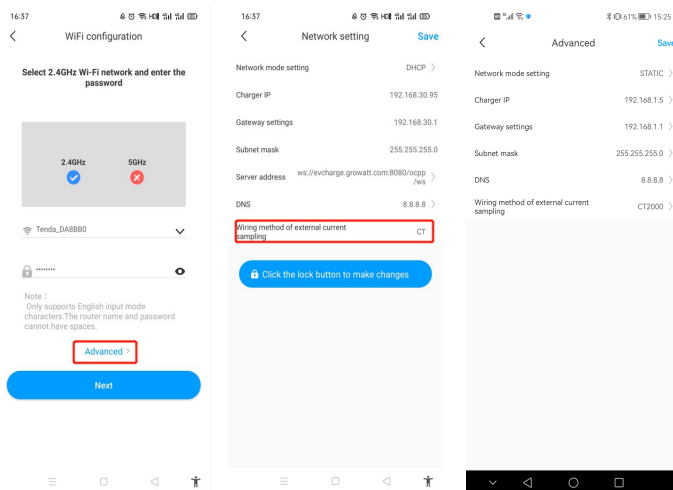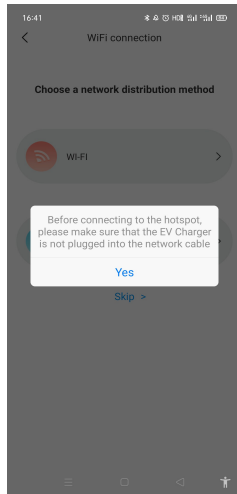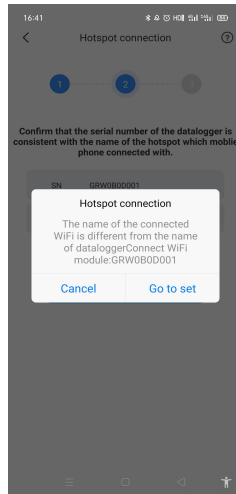

(a) (b) (c)
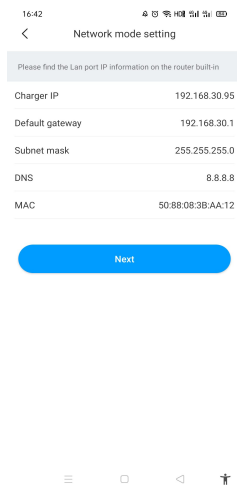
Note: If the users want to set the static IP mode

1.Click "go to set" during (d) step and make sure the network cable is disconnected

2.To connect to the hotspot, select the WiFi network with the same name as the EV charger ID, and enter the first 15 digits of the charger ID as the password.

3.Make sure the parameters of IP and gateway are the same as that of the router and click "next"

4.Connect the network cable and wait for 2-5 minutes which EV charger will refresh its status, and confirm whether the communication is successful
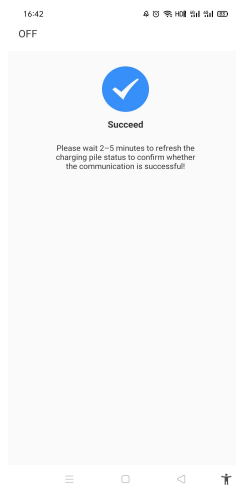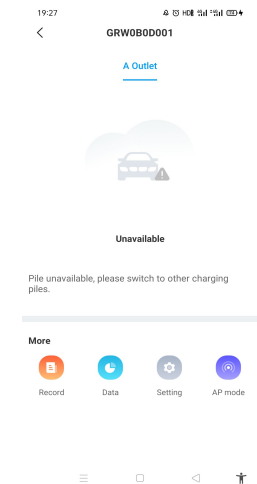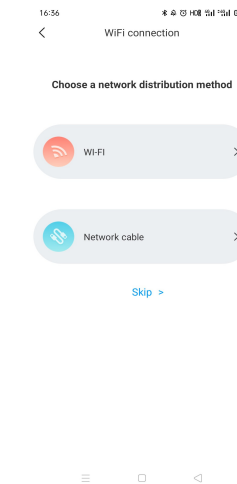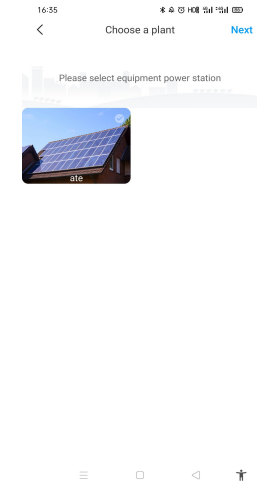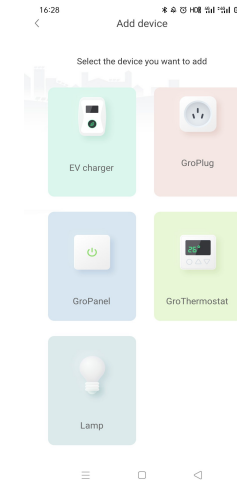

（1）

（2）

（3）

（4）

5.3 4G Configuration

If the EV charger is a 4G model, then the user can click the "skip" directly during the page of network configuration methods.
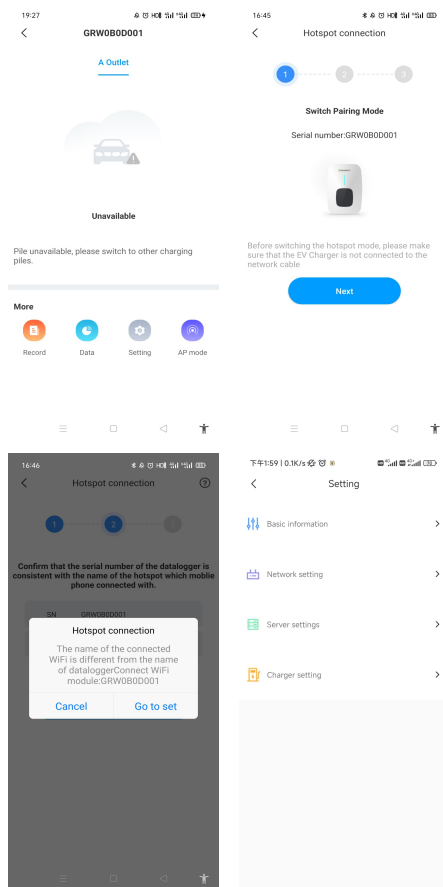
5.4 AP Mode Configuration

If the network connection is abnormal, the users can use the AP mode to reset the network or do some basic setting

a)Click the AP mode, and enter the hotspot connection, click "next" to switch to other pairing mode.

b)Connect the WiFi whose name is consistent with the series number of the EV charger and click next

c)User can check the basic information, and do some basic parameters setting like network setting,server setting and EV charger setting

d)After that, waiting for 2-5 minutes which the EV charger will refresh its status
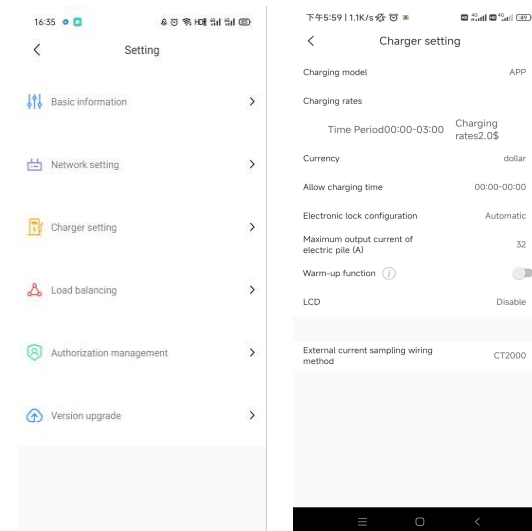

Note: Network setting; connect to wifi;

The wifi name and wifi password should be entered manually. Before entering the wifi name or wifi password ,users should enter '000000' first and choose the item again to input the name or password of the wifi.

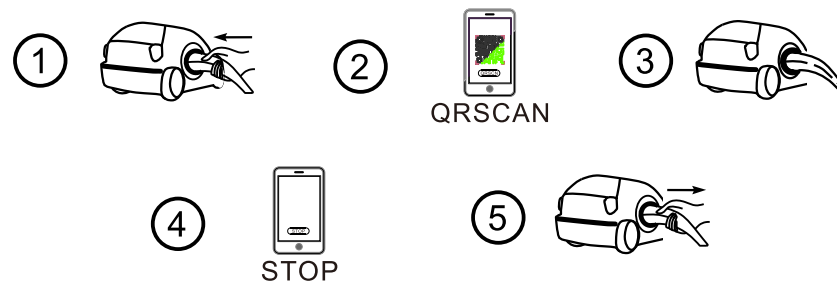# Operation instruction and LCD description **6**

6.1 Charging mode and Operation

User can go to the "setting" page and click the "Charger setting", to set the charging activation way like APP, RFID, plug and charge
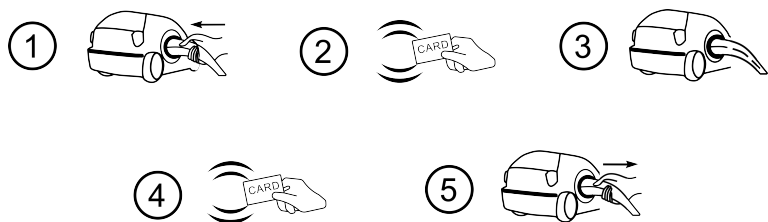

APP mode:

Initiate or cease charging by using APP. You can also use APP for reservations and choose the work mode you need.
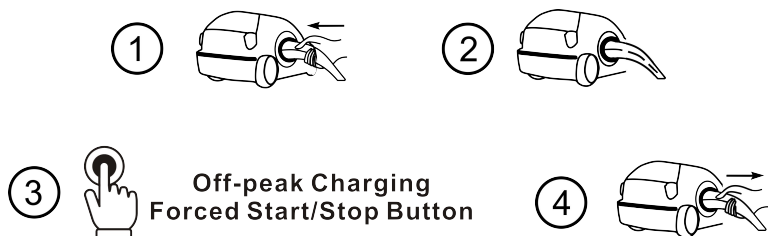

APP mode operation process flow

RFID mode:

Charging can only be initiated or ceased by swiping RFID card.

RFID mode operation process flow

Plug&Charge:

Charging will start automatically after EV plugged in. If you want to stop the charging, just press the forced on/off button on the side of the charger.

Off-peak Charging Forced Start/Stop Button

Plug&Charge mode operation process flow

6.2 LCD interface introduction

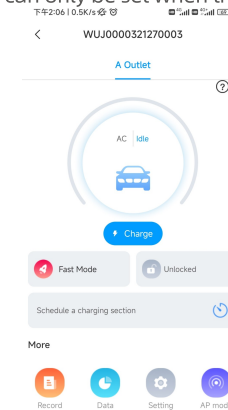|	
EV charger Please swipe your card or scan the code first RFID Card QR Code Mode:	Interface of standby status. Charging mode is displayed at the bottom centre of the screen.
User information Please connect the vehicle with plug ID Balance Mode:	Interface of user card information Displayed for user to check card ID and balance when swiping RFID card while EV is not connected
Charging interface Power (kWh) Time Voltage(V) Current(A) L1 L2 L3 Mode:	Interface of charging status. Displayed when the charging is being carried out. There is charging time, consumed electricity, charging cost on it, as well as real-time charging voltage and charging current.
Charging complete Time duration Power (kWh) ID Batch Please pull out the charging gun Put it into the charging pile Thank you for your cooperation Mode:	Interface of charging complete. Displayed when the EV stops charging, or forced on/off button is pressed on charger side.

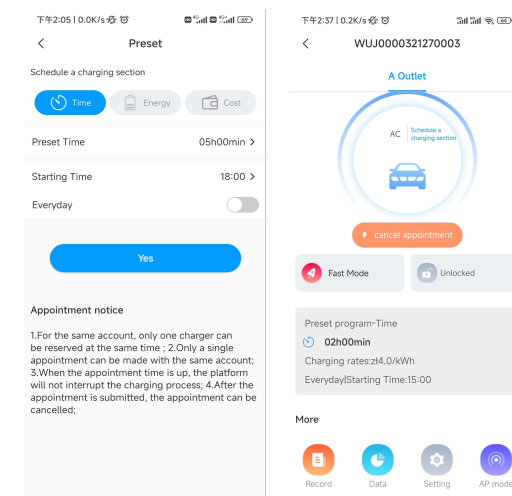|	
Fault interface Fault Code Mode:	Interface of fault status. Displayed with fault code and fault description when fault occurs.
Reservation interface Remaining Time ID Mode:	Interface of reserved status. If the back-office server and APP support reservation function and the charger is reserved, this interface will come out showing user ID and remaining time to reserved time.

7.1 Fast Mode

Plug & Charge

Click "charge" directly and the EV will be charged at maximum power coming from a renewable energy source or simply from the grid, especially quick if you're in a hurry, and support multiple control strategies of timer, charging capacity, charging budget.

Note: the reservation function can only be set when the EV charger is in idle status
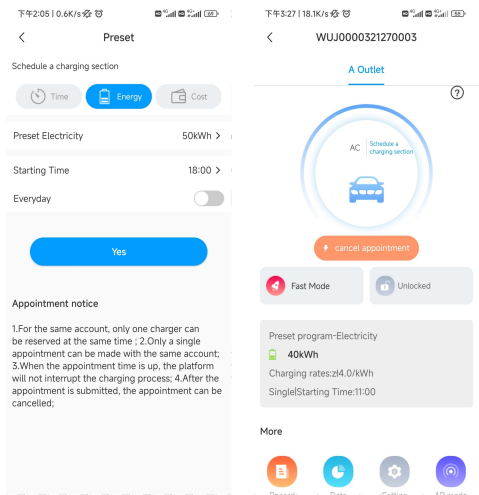

Time Reservation

It can be divided into charging time and charging period reservation, users can set when it will start to charge and how long the charging will continue, also can enable "every day" to make it work following that strategy to work all the time
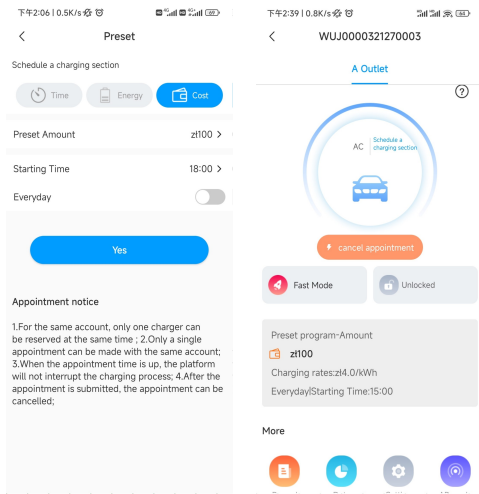
Charging Capacity Reservation

Users can set the target charging capacity(kWh) and the start time through clicking "energy", and also can enable "every day" to make it to work following that strategy to work all the time

Charging Budget Reservation

Users can set the target charging budget and the start time through clicking the "cost", and also can enable "every day" to make it to work following that strategy to work all the time
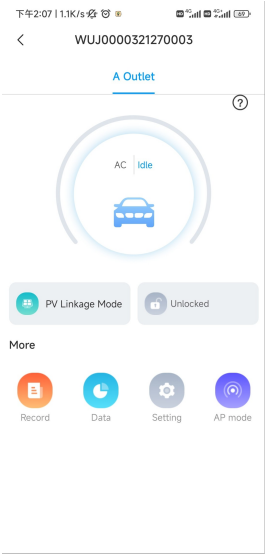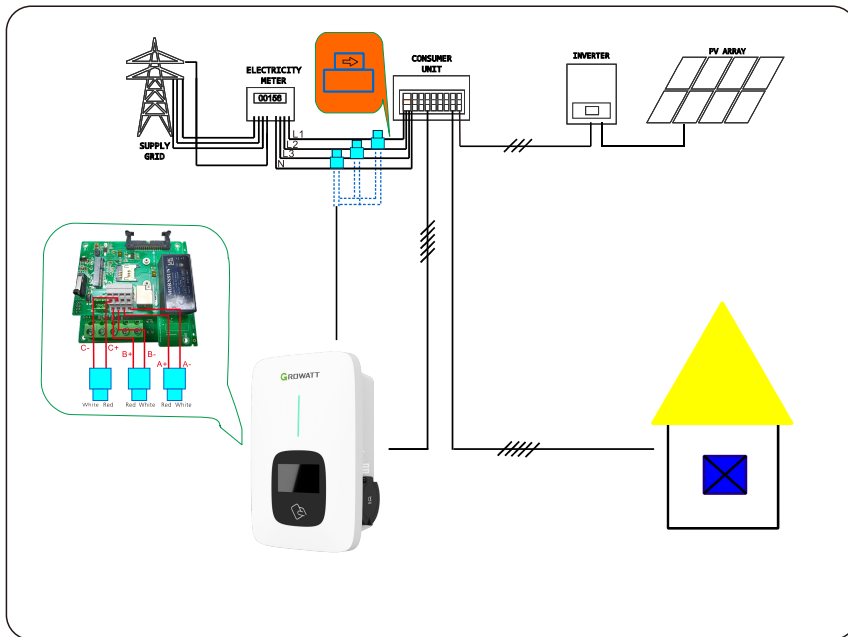

7.2 PV Linkage Mode

Introduction

Driven by solar, charge your car with renewable energy, the EV will be charged by the surplus solar power dynamically, combining PV and EV charger together to maximize the solar self-consumption rate and cut your bill.

Note: In PV-Linkage mode, the EV charger will automatically start charging when the surplus solar power is sufficient. lf the inverter is in zero export mode and the surplus solar power is limited, there will be no surplus solar power.
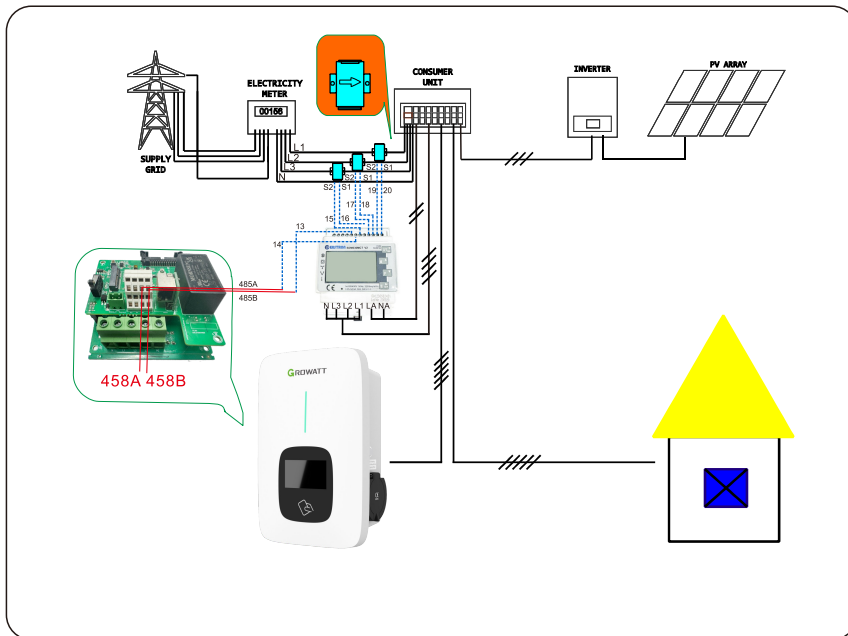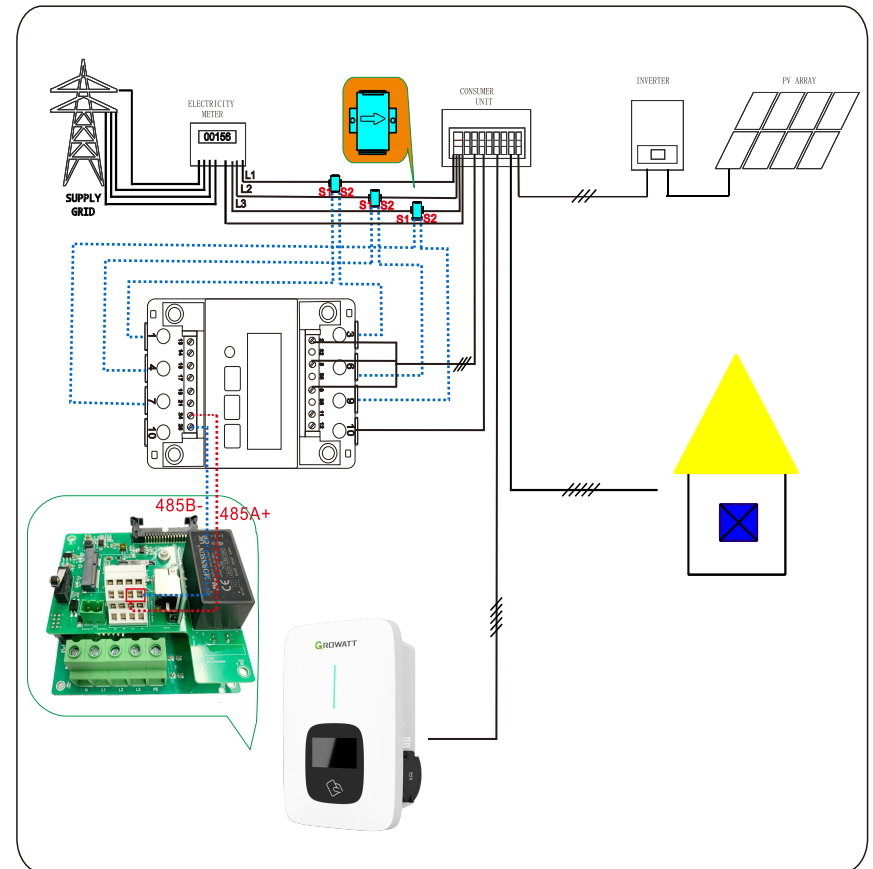

Wiring

To monitor the real-time power import and export from the grid, a CT or meter is required for this function to work properly

If CT is used, the wiring will be as below

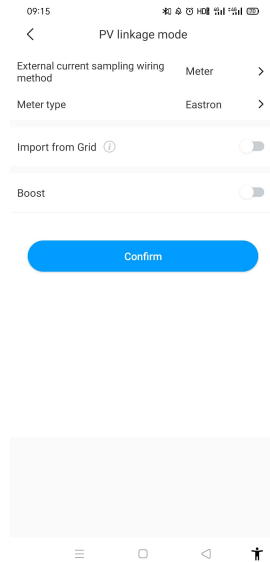If the Eastron SDM630 meter is used, refer to the following cable connections

If the CHNT DTSU666 meter is used, refer to the following cable connections.

APP Operation

The PV linkage mode require the EV charger to connect with an external current sensing device, and choose the corresponding configuration *(CT or meter type, choose the right brand of the meter type, Chint, Acrel or Eastron)
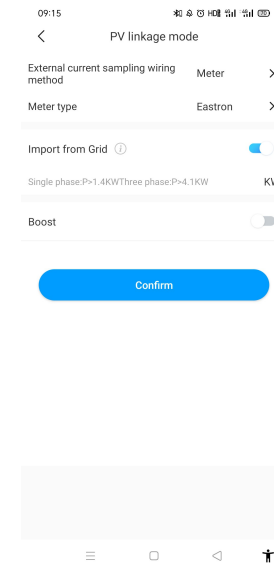

Note: Users can choose different meters to monitor the real-time power import and export from the grid. For three-phase grid Acrel DTSD1352, Eastron SDM630, CHNT DT SU666 MID is feasible.

Function of importing from the grid

Disable the function of importing power from the grid

The EV will be charged dynamically only by surplus solar power when the surplus solar power is greater than Min. operation power*. When surplus solar power is lower than Min. operation power, then the EV charger will stop charging.

Enabling this function will allow the EV charger to take power from the grid. During the solar power insufficient period, the EV charger will operate according to the default minimum charging power.For single phase EV charger the default value is 1.4kW.As for three phase EV charger, it's 4.1kW.Once allowing the power take from the grid and set P(kW)value. For single-phase, P<1.4kW; For three-phase, P<4.1kW; When the excess solar power is greater than (1.4-P)kW or (4.1-P)kW value, the charger will start and charge at the power of 1.4kW or 4.1kW; For single-phase P≥1.4kW; For three-phase P≥4.1kW;the charger will start directly and charge at the power of P(kW).If the excess solar power is greater than P value, the charging power will follow the excess solar power.
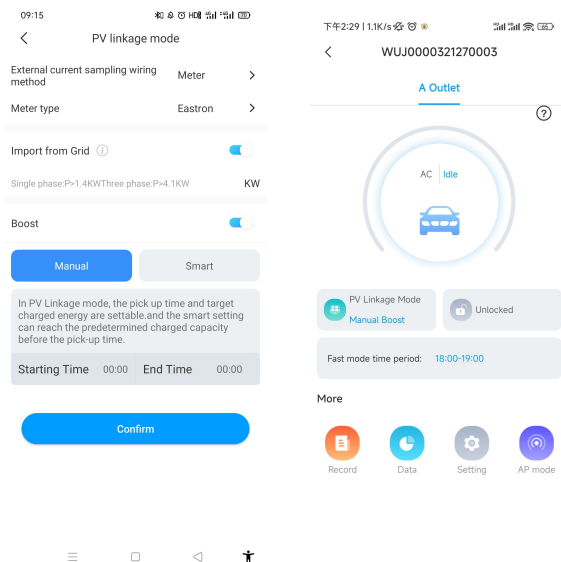
Note: *Min. operation power: 1.4kW for single phase EV charger, and 4.1kW for three-phase EV Charger

Boost Function

●Manual Boost Function

It is useful if users arrive home with an almost empty battery and users want to charge the EV quickly to ensure enough energy for a short trip when the solar energy is insufficient.

While users enable the manual boost function and set "start time" and "end time", the EV charger will charge the EV at its max. power during a set period even drawing the power from the grid, after that, it will recover back to the normal PV linkage mode.
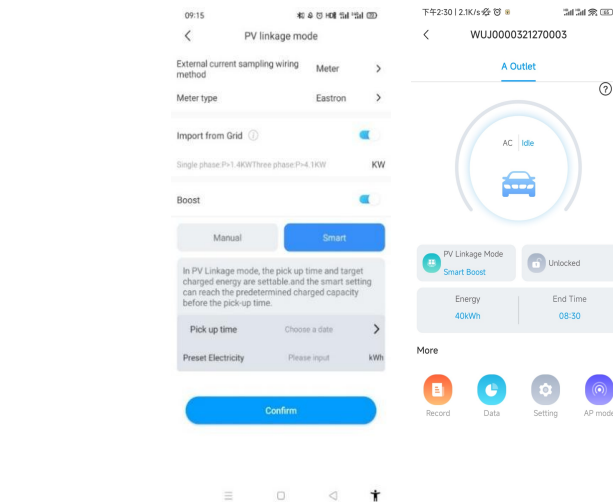
● Smart Boost Function

It's useful to guarantees EV's battery capacity before a set time when the solar energy is insufficient.

While users enable the smart boost function and set "Pick-up time" and "Preset electricity", the EV charger will charge the EV with a target kWh figured by a set

time, it may draw the power from the grid to guarantee the EV's battery capacity when the solar energy is insufficient.

Example: if the users enable smart boost and set the "pick-up time" is 22:00, and "preset electricity" is 20kWh. In sunlight hours, the EV has been charged by surplus solar energy with the only 10kWh of charge accumulated, because users activated the smart boost, then the THOR EV Charger will automatically boost the charge to the required 20kWh by 22:00 even taking power from the grid.
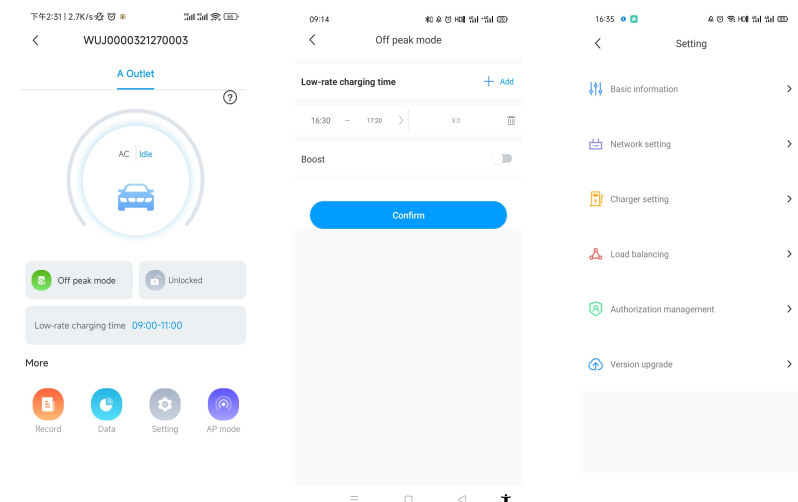
7.3 Off-peak modes

Introduction

Once enable the Off-Peak mode, the EV charger will automatically charge the EV when it's at off-peak time to reduce the electricity bill. Users also can customize their low-rate charging time in the off-peak mode page

Note: Users need to input the charging rates in the setting page manually before enabling off-peak modes
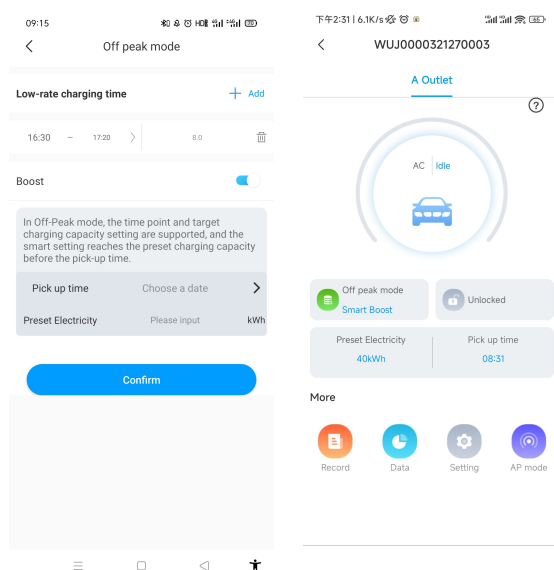
Note: Under the Off-peak mode,the EV charger will automatically start charging at the low-rate charging time.

Smart Boost Function

It's useful to guarantees EV's battery capacity before a set time when the off-peak time is not long enough.
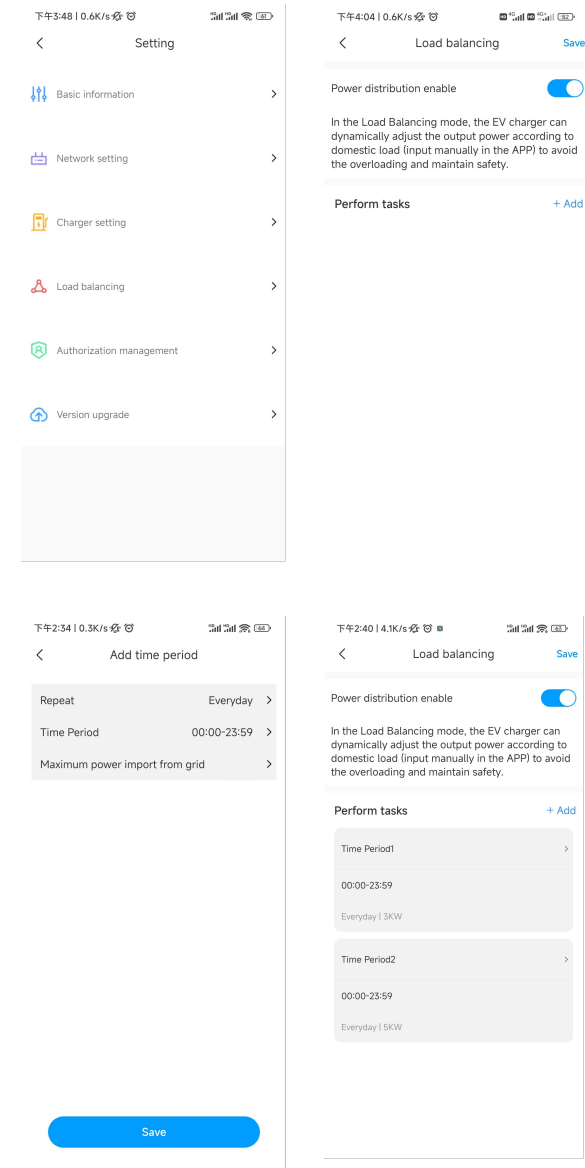
While users enable the smart boost function and set "pick-up time" and "preset electricity", the EV charger will charge the EV with a target kWh figured by a set time, it may draw the power from the grid to guarantee the EV's battery capacity when the off-peak time is not long enough.
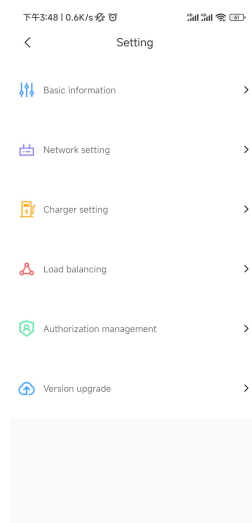
7.4 Load balancing function

The EV charger can read the incoming power to the house with an additional CT/Meter. Then the EV charger will adjust its charging power dynamically according to the home power to avoid exceeding the limited point, always charge your car at the maximum charging speed without triggering the power limitation.

Note: The load balancing function require an external CT/Meter, and please follow the wiring method of PV linkage mode.
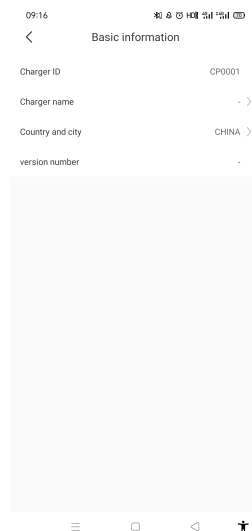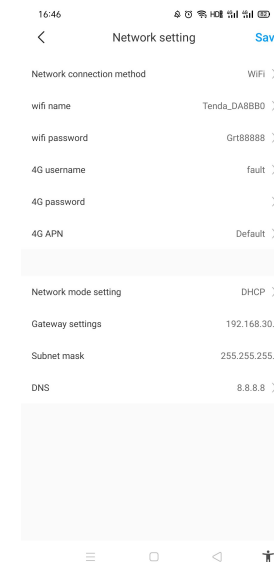
8 Other Settings

The setting page includes basic information, network setting, pile setting, load balancing and authorization management.

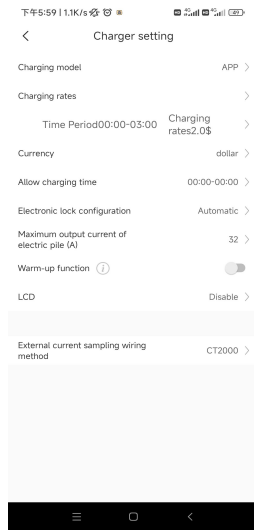●Basic information: EV charger ID, EV charger name, country and city, version number.

Network setting: network connection method, network mode setting, gateway settings, subnet mask, DNS address
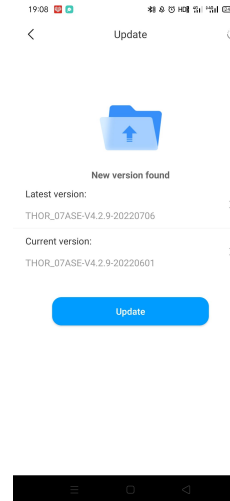

●Charger setting:

1) Charging activation: users can set the charging activation way like APP, RFID, plug and charge

2) Charging rates: users can set their charging fees, which could be used for the calculation of electricity cost and off-peak mode.

3) Currency:Users can set the currency to calculate the budget etc.

4) Allow charging time: user can use it to limit the time to use the EV charger.

5) Maximum output current of the EV charger: users can use it to limit the max. power output from the EV charger.

6) Warm up function:In the case of extremely cold weather,the EV mostly needs to preheat and defrost after starting.Once the warm-up function is enabled,when the EV is fully charged,the EV charger will preheat the EV,which can reduce battery consumption.

7) LCD:users can disable or enable the LCD.

8) External current sampling wiring method:When CT meter is used,the external current sampling wiring method should be CT2000 or CT3000.When direct connection meter is used,the external current sampling wiring method is METER.
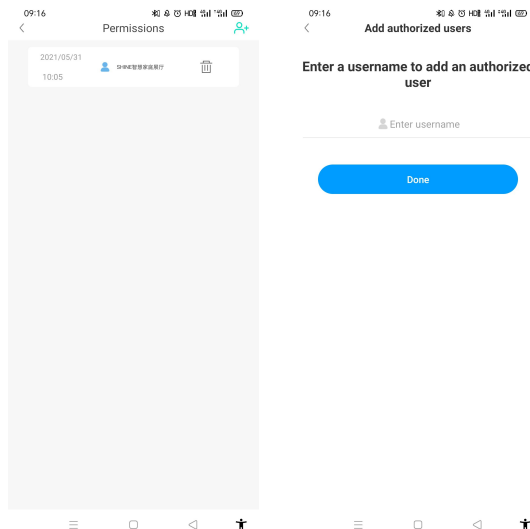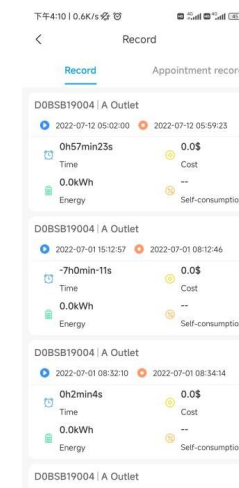
●Authorization management:

Permissions: it's useful for authorization management, add and authorize the other account which can use the EV Charger directly
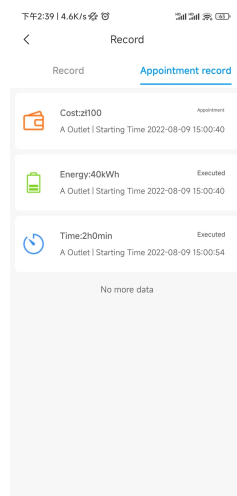

●Version upgrade

Users can check the latest version of the inverter's firmware and the current version they are used now.If there is new version,users can upgrade by clicking the 'Upgrade'.

Record 9

a)Charging record:

Display the serial number of the EV charger, number of the charging gun, start time, end time,charging time, charging cost, charging capacity, and self-consumption rate
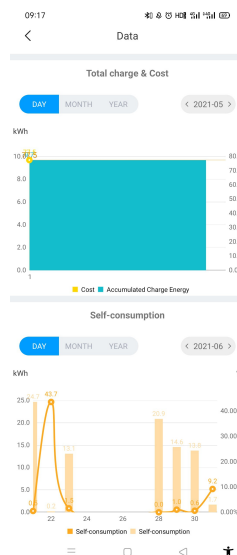
b)Appointment record:

Display the list of charging schedules that have been set before.

10 Data

The users can read the total charge capacity(kWh) and cost, also the self-consumption energy and rate by day, month, and year.

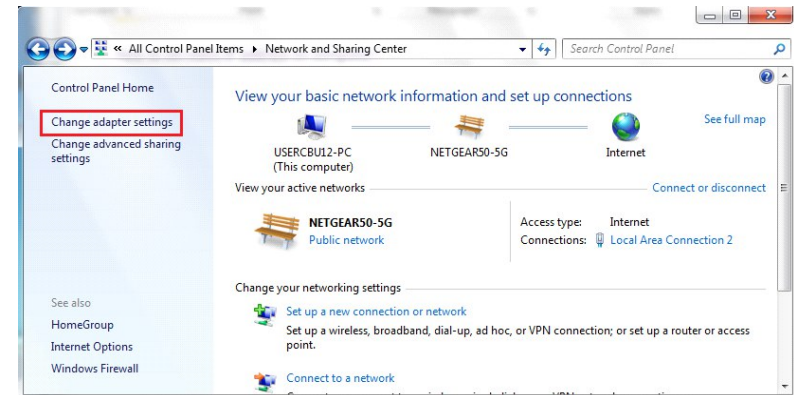

Configuration through internal web 11 (Service Tool)

After the installation and wiring is done, connect the Charger to a computer and configure parameters via the web browser of the computer, then the Charger can be ready for use.
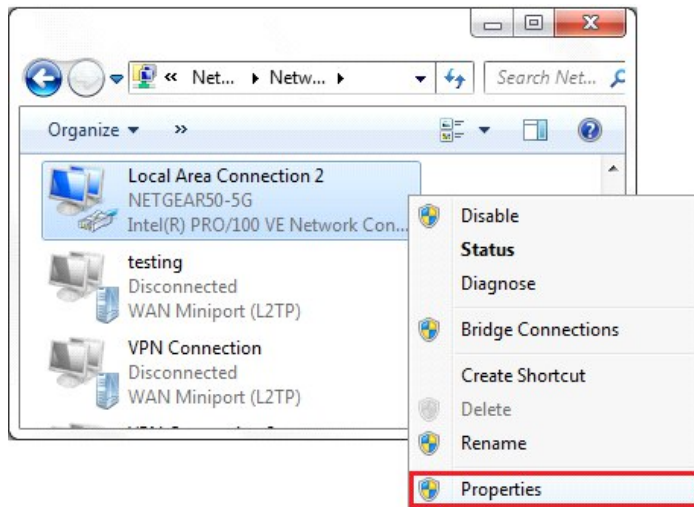
11.1 Set computer's IP

The Charger's default IP address is 192.168.1.5. To access the parameter setting interface, you'll need to first set the computer's IP to 192.168.1.x(x can be any value between 1 and 255 except for 5, e.g. 192.168.1.10).
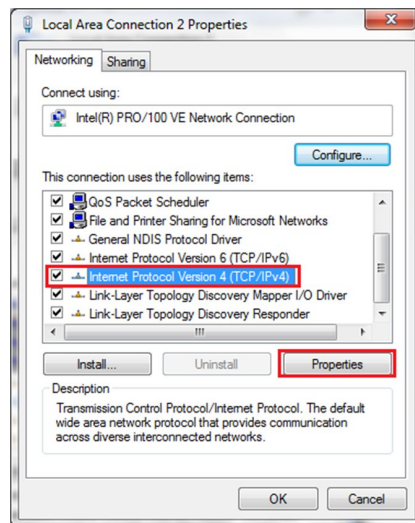
To set a static IP on your Windows computer:

1. Click Start Menu > Control Panel > Network and Sharing Center. (For Windows 8 and higher, search for and open Control Panel and select Network and Internet).
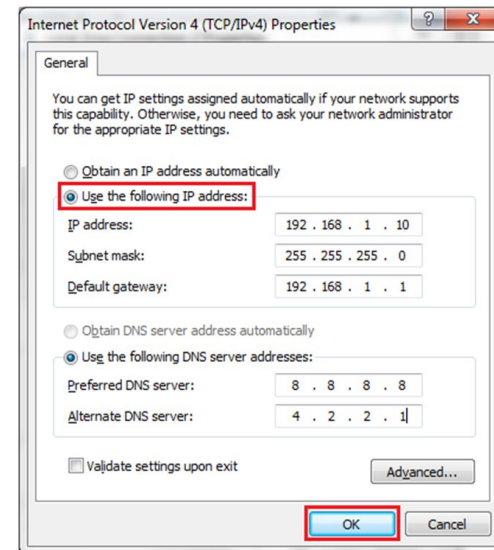
2. Click Change adapter settings.

3. Right-click on Local Area Connection and click on Properties.

4. Select Internet Protocol Version 4 (TCP/IPv4) and click on Properties.

5. Select "Use the following IP address" and enter the IP address, Subnet Mask, Default Gateway. Click OK and close the Local Area Connection properties window.

11.2 Configuration parameters

Connect the charger to a computer via a network cable. Open the web browser and type in http://192.168.1.5:8080/ in the address field and click enter, then the parameter setting page of the charger will be opened up.

Parameter setting can only be done via web browser on a computer. It is suggested to use IE or Firefox, other browser might have compatibility problem.

Overview of Parameter setting page

Explanation of parameters:

(1) Firmware version of the Charger. This item cannot be modified here on the setting page.

Firmware Version Num:	THOR_22AS-V5.2.10-20240130-NOVO

Fig.1

(2) Charger ID, this is the unique identification of the Charger. If the charger is to be connected to Growatt back-office server, this ID must be set as the serial number on the nameplate of the Charger. Otherwise the Charger cannot be registered on the server.

Charge ID(MaxLen 20):	JSN0000324190105

Fig.2

(3) Charger IP. The default IP is 192.168.1.5. It is not suggested to change the default IP. If you have changed the default IP and forgot the new IP, you can reset the charger to factory setting by long press the reset button(the reset button on control board, not the red emergency stop button) until the charger reboot. Then you can use the default 192.168.1.5 for access.

Default Gateway:192.168.1.1.

Please note: After restoring the charger to factory setting, you'll need to reset the charger ID(same as serial number, can be found on the nameplate sticker) and server URL, otherwise the charger won't be connected to the back-office server.

Charger IP:	192.168.1.5
Default Gateway:	192.168.1.1
Charger DNS:	8.8.8.8

Fig.3

(4) Charger Subnet mask. The default value is 255.255.255.0. It is not suggested to change. If the subnet mask has been reset to other value and you have forgotten the new value, you can restore the charger to factory setting by long press the reset button.

DHCP Enable(0:STATIC,1:DHCP):	0
Subnet Mask:	255.255.255.0

Fig.4

(5) MAC address. This is the MAC address used for LAN cable connection. If the charger is connected to GROWATT back-office server via LAN cable and the router has MAC access control, then you can put this MAC in the router to allow the charger to access server.

Net MAC Address:	50:88:38:FB:62:35

Fig.5

(6) Enable the DHCP mode to automatically assign IP addresses to routers and Connect to charger via network cable under internet connection.

DHCP Enable(0:STATIC,1:DHCP): `0`

Fig.6

(7) The secret key to connect to the OCPP server for authentication.

Authentication Key For OCPP: `12345678`

Fig.7

(8) WiFi SSID(wireless network name) and WiFi Key(WiFi password) is used for WiFi connection

WIFI SSID(MaxLen 30,Not support ','): `WIFI_Default`
WIFI Key(MaxLen 64,Not support ','): `******`

Fig.8

(9) Server URL is to set the domain name or IP address of the back office server to be connected.The domain name of Growatt server is "WS://evcharge.growatt.com:80/ocpp/ws" or "wss://evcharge.growatt.com:443/ocpp/ws"; Heartbeat Interval is used for testing. No need to change.

Server URL(MaxLen 250): `wss://evcharge.growatt.com:443/ocpp/ws`
Hearbeat Interval(0~3600 Sec): `60`

Fig.9

(10) Time of the charger. Set according to the local time. After the charger is connected to back-office server, the time will be synchronized with the server's time. If the charger has no server connection, then you'll have to reset the time every time you turn off and back on the charger.

Charger Time(YY-MM-DD HH:MM:SS): `2024-01-08 15:55:23`
Time Zone: `UTC+00:00`

Fig.10

(11) Login password is used for web page login parameter settings. For the default password, view the first fifteen digits of S/N on the nameplate, for example, S/N:RJN000032329000,So the password is RJN00003232900. Please change the password after login..

Login Password: `········`

Fig.11

(12) Over temperature protection value, not suggested to change.

Max Temperature(Max 85): `80`

Fig.12

(13)Interval for uploading metering data during charging, keep the default value.

MeterValue Interval(0~300 Sec): `60`

Fig.13

(14)4G connection, when the 4G network cannot be connected, login SIM card APN and other information

4G Account(Maxlen 30):
4G APN: `Default`
4G Password(Maxlen 30):

Fig.14

(15) DC residual current sampling value calibration. Enter 0 and press "Set and Reboot" to calibrate the DC RCD ring. Display real-time detection value of DC residual current.keep the default RCD level.

TypeB RCD1(Enter 0 Calibration): `0.-6`
Type B RCD Protection Level: `3`

Fig.15

(16) For the charger with an integrated meter, set the meter model and address and keep the default value.

Measure PowerMeter Type: `Din-Rail DTSU666 MID(Three)`
Measure PowerMeter Addr: `1`

Fig.16

(17) Set low electricity prices for charging time to reduce costs.

Off Peak Charge(0:Disable,1:Enable):	0
Off Peak Time1(HH:MM-HH:MM):	11:00-16:00
Off Peak Time2:	22:00-08:00
Off Peak Time3:	00:00-00:00
Off Peak Time4:	00:00-00:00
Off Peak Time5:	00:00-00:00
Off Peak Current1(A):	32
Off Peak Current2:	32
Off Peak Current3:	0
Off Peak Current4:	0
Off Peak Current5:	0

Fig.17

(18) Relieve the power grid pressure, authorized charging, after the set time to start.

Rand Delay Charge Time(Sec):	0

Fig.18

(19) Open the function, the user's home meter provides dry contact signal, identify the off-peak period, reduce the charge of electricity

Grid Off Peak Charge(Plug&Charge, 0:Disable 1:Enable):	0

Fig.19

(20) Loadbalancing, sets the total power input of the home grid to avoid tripping.

Power Distribution Charge(0:Disable,1:Enable)	0
External Maxlimit Power:	45

Fig.20

(21) To set the working mode of solar energy, the ECO mode needs to set the charging current obtained from the grid..

Solar Mode Charge(0:Disable,1:ECO,2:ECO+):	0
Grid Limit Charging Current(Solar Mode: 6-63A):	6

Fig.21

(22) Set the load balancing or Solar function, sampling instrument type and address.

External Power Smpling Wiring(0:CT2000:1 1:PowerMeter 2:CT3000:1):	0
LoadBalance PowerMeter Type:	Eastron SDM630(Three)
LoadBalance PowerMeter Addr:	1

Fig.22

(23) Set the display language of the charger LCD.

Language Set:	English

Fig.23

(24) The charger model, can not be modified, factory default.

Machine Type:	EVA-22S

Fig.24

(25) Set the output current of the charger to limit the output power of the charger.

Max Output Current Set(6~63A):	32.0

Fig.25

(26) Charging mode setting. 1: APP/RFID mode; 2: RFID mode; 3: Plug&Charge mode

Charge Mode(Default 1:APP,2:RFID,3:Plug&Charge):	3

Fig.26

(27) PIN of the charger, used to verify the PIN of user card. To use a RFID card with the charger, their PIN must be consistent. If the user card has a different PIN, then it cannot be used on this charger. The default PIN setting of the charger is 242007.

Card Pin(6 digits, E.g:123456):	242007

Fig.27

(28) Set the tariff for charging energy.

Charging Rate (Per KWh):	1.0

Fig.28

(29)Set daylight saving time for the charger to switch automatically.

Daylight Saving Time(MM-DD):   00-00&00-00

Fig.29

(30)The time for automatic charging in Plug and charge mode.

Auto Charging Time(Plug&Charge):   00:00-00:00

Fig.30

(31) In any mode, after the authorized charger starts, wait for the time to connect the electric vehicle

Wait For Plug Gun Time(Sec):   90

Fig.31

(32) The communication interval between the charger and server,keep the default value.

Hearbeat Interval(0~3600 Sec):   60

Fig.32

(33) After modifying any parameters, click "Set and Reboot" to take effect. Some parameters may cause the charger to automatically restart.

Set and Reboot

Fig.33

(34) Upgrade the firmware of the charger. After clicking upload, the charger will restart.

Firmware Updating

Choose File   No file chosen   Upload

Fig.34

(35) Restore the charger to factory Settings.

Restore factory settings
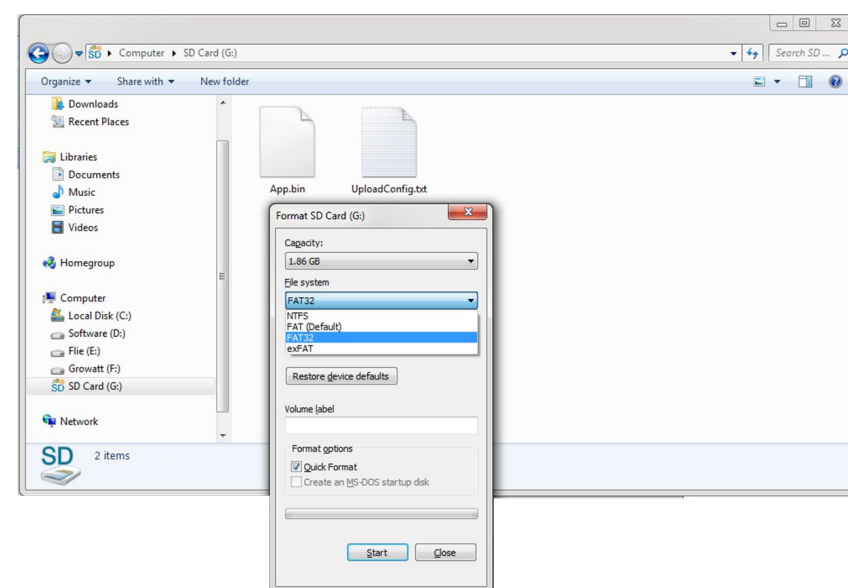
Reset

Fig.35

There are 2 ways to update firmware for EV charger

1. Update by SD card

2. Update on parameter setting page

11.3 Update by SD card

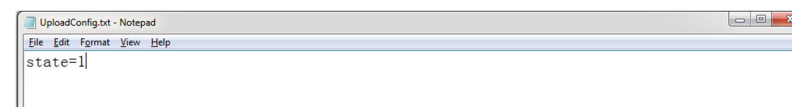**The firmware file must be named as "App.bin".**

1. Prepare a microSD card with capacity not greater than 4G. Format the SD card using FAT32.
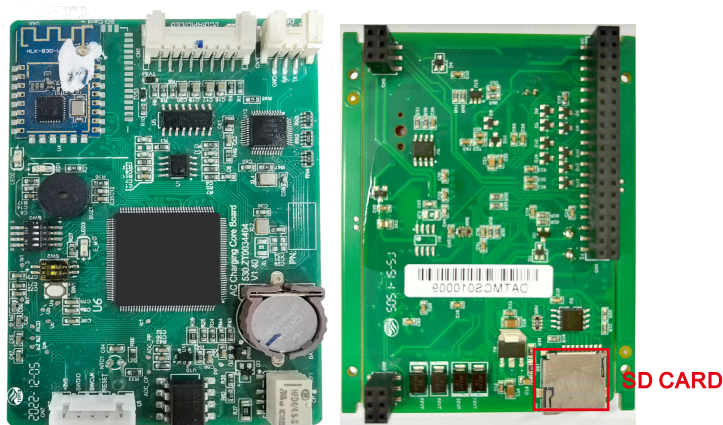

2. In the root directory of the SD card, rename the firmware file as "App.bin". And create a txt file with name of "UploadConfig.txt".

3. Open the txt file, write "state=1" in it and save the file.

4. Insert the SD card into the charger, turn off and back on the charger, the update will start automatically. The indicator will first flash red and then flash green with a long beep as the end of the update(sometimes the beep sound may not be clearly heard). After the update is done, turn off the charger and remove the SD card.

Micro SD slot of 22kW charger

5. Check the current FW version on LCD or the parameter setting page.

To check FW version on the parameter setting page

Connect the charger to computer via a network cable, the computer's IP must be within the 192.168.1.x segment(x is any value between 1 and 255 except 5).Open the web browser, type in the charger's default IP of "http://192.168.1.5:8080" and click enter, then you can check the firmware version on the appeared parameter setting page.

11.4 Update on parameter setting page

Using this method for update doesn't require any specific name for the firmware file.

1. Connect the charger to a computer with IP address set as 192.168.1.x(x can be any value between 1 and 255 except 5) via a network cable. Open web browser and type in the charger's default IP address–http://192.168.1.5:8080, click enter then you'll get into the parameter setting page.

2. Scroll down to the below field.

3. Click the " Browse" button and select the firmware file. Click "Upload", then update will start automatically.

During the update, the LED indicator will behave as below,

First flash red and goes out with a short beep sound, during this period the firmware file is transmitted to the charger's flash memory from the computer;

Then flash red again for some seconds and quickly change to green light flashing. During this period, the charger is updating the firmware to its micro controller.

When the green light goes out, there will be a long beep sound. That means the firmware is successfully updated.

The beep sound may not be audible with the front cover fixed on the charger.

If the update doesn't start after click "Upload", Turn off and back on the charge to try again.

4. You might see below content. If the charger is already successfully reboot after the firmware update, close the browser and open it again to check the current firmware version.

12.1 Troubleshoot by LED behavior or LCD display

If fault occurs, users can check the fault information on the LCD or by the number of blinks of the LED indicator light. Each fault is indicated with a sequence of different numbers of LED blinking. A pause of 3 seconds between each sequence indicates the beginning or end of a sequence. If multiple faults happen at the same time, each sequence of blinking shows in chronological order at an interval of 3 seconds.

Please see the table below for detail information

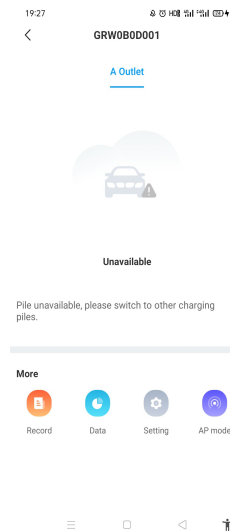| No.	Fault code on LCD (if available)	Number of blinks of the LED	Fault description
1	100	3	The silver emergency stop button is pressed or broken
2	101	1	Over voltage on phase L3
3	102	2	Under voltage on phase L3
4	103	1	Over voltage on phase L2
5	104	2	Under voltage on phase L2
6	105	1	Over voltage on phase L1
7	106	2	Under voltage on phase L1
8	107	2	Under voltage on all 3 phases
9	108	4	Over current
10	109	5	Over temperature
11	110	6	RCD leakage Protection
12	111	7	485 Fault
13	112	8	Reserved
14	114	10	Relay fault
15	115	11	PE fault
16	116	12	PEN fault
17	117	13	Out of service
18	118	14	Door opened

12.2 Firmware update fails

12.2.1 Firmware update failure with SD card:

a. Check if the capacity is over 4G bytes,please use a SD card of less than 4G to retry;

b. Check if the SD card is formatted with FAT32;

c. Check if the firmware file is renamed as App.bin;

d. Check if you have filled in "state=1" in the UploadConfig.txt file.

12.2.2 Firmware update failure with laptop:

Please try with IE browser. Or reboot the laptop to retry.

12.3 WiFi connection&APP issue

a. Please check and input the correct WiFi SSID and password to retry;

If you check the WiFi setting on the APP, please turn off and back on the charger and connect your mobile to the WiFi emitted by the charger for checking and setting.

b. Check if there is access control in the router, e.g. MAC filtering, port blocking, etc.

To verify this, you can use your mobile phone to create a hotspot and try to connect the charger to this mobile hotspot. If charger can connect to the hotspot, but cannot connect to the router, there must be access control in the router, please check with the site owner for this.

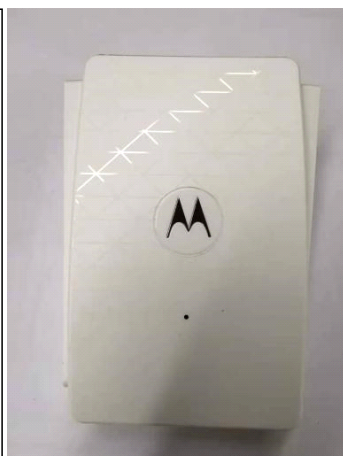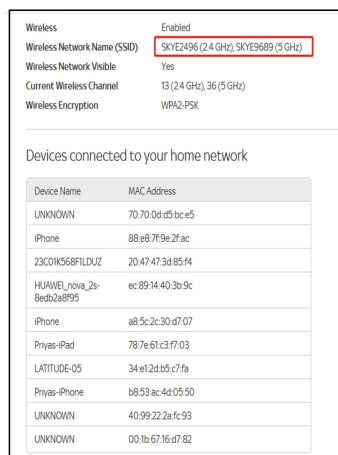Check if charger is connected on Device list of the hotspot setting page

c. 1. Some routers have 2 WiFi, one is 2.4GHz, the other is 5GHz. Most homes just use the 5GHz WiFi as their default WiFi. But the charger can only connect to the 2.4GHz WiFi. So if the charger can connect to your mobile phone hotspot, but cannot connect to the home WiFi. Please check with the home owner or check on their router to see if you are using the 5GHz WiFi. Please do use the 2.4GHz WiFi for charger connection.

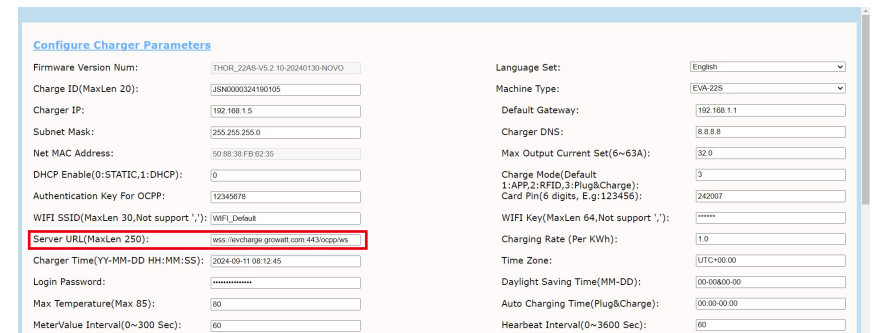2.When the WiFi signal strength is lower than - 75dbm, the charging point will not be able to connect with WiFi.

(1)Download the WiFi signal strength test tool from the app store to check whether the WiFi signal strength connected to the charging point is greater than - 75dbm.

(2)If the WiFi signal strength is weak, it is recommended to use AP repeater to increase the signal strength, which can enlarge the WiFi signal range.

d. Check if the charger is still connected to the computer. Please unplug it from computer otherwise the charger won't connect to the back-office server.

e. Check if server address is correct in the "Server URL" field. The correct setting is : wss://evcharge.growatt.com:443/ocpp/ws

12.4 Cannot access parameter setting page

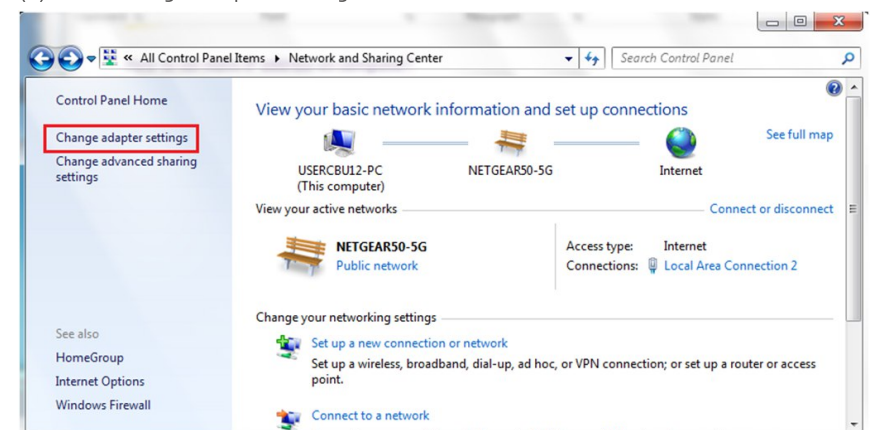a. Check if you have connected the charger to your computer,

b. Check if you have change the computer's IP to 192.168.1.x(x can be any value between 1 and 255 except 5).
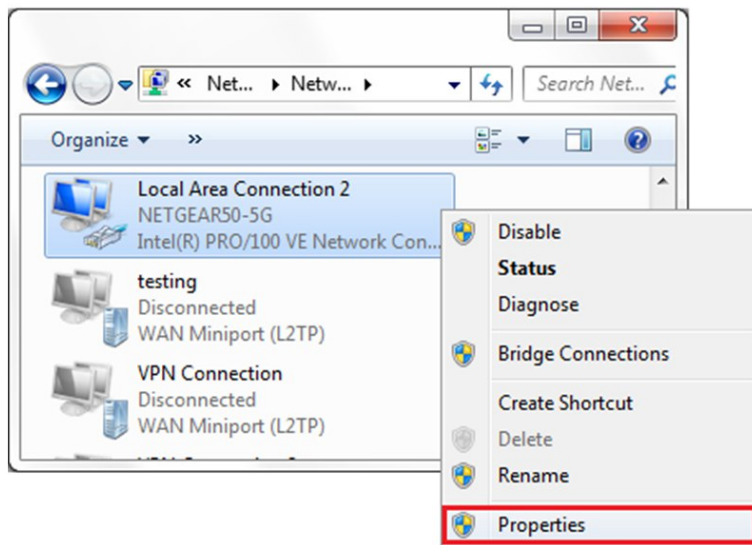
To set a static IP on your Windows computer:

(1). Click Start Menu>Control Panel>Network and Sharing Center. (For Windows 8 and higher, search for and open Control Panel and select Network and Internet).
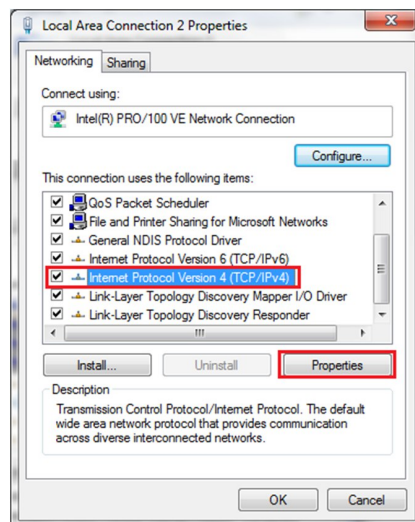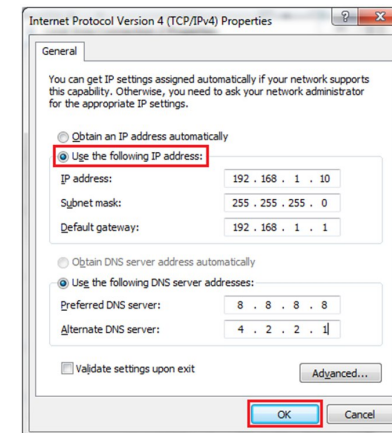
(2). Click Change adapter settings.

(3). Right-click on Local Area Connection and click on Properties.

(4). Select Internet Protocol Version 4 (TCP/IPv4) and click on Properties.

(5). Select "Use the following IP address" and enter the IP address, Subnet Mask, Default Gateway. Click OK and close the Local Area Connection properties window.
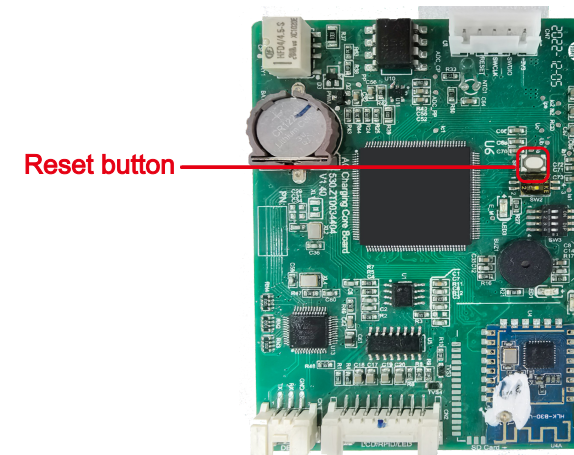

c. Check what web browser is being used, it's suggested to use Firefox or IE, Chrome cannot be used to update firmware.

d. Check if you have input the complete content, which is http://192.168.1.5:8080, in the address field, do not leave out the http:// or the ":8080".

e. Sometimes you may need to restart the charger to access its parameter setting page.

f. If you have changed the charger's IP to other value and cannot remember, you can restore the charger to factory setting by long press the reset button. Then you can access it using http://192.168.1.5:8080

Reset button

Please note: After restoring the charger to factory setting, you'll need to reset the charger ID and server url, otherwise the charger won't be connected to the back-office server.

12.5 Charging issue

If charging cannot start after the car is plugged in

a. Check if the red emergency stop button is pressed

b. Check what charge mode is being used

APP/RFID: Charge can only be started/stopped by APP or RFID card, and the charger must be connected to the back office server already;

RFID: Charge can only be started/stopped by RFID card;

Plug&Charge: Charge will start automatically when car is plugged in.

c. Check if off-peak charging is set and if charger's time is correct.

If off-peak charging is set, charge can only start within the charging allowed time period.

Model	THOR 11/22AS-S/P-V1
Dimension(mm)	246/382/162mm(W/H/D)
Weight(kg)	< 5.5/6.5
Display	LCD(opt)
Casing Material	Stainless steel& Engineering plastics& Tacrylic
Input	
Voltage	AC 400V
Output	
Voltage	AC 400V
Max current	16/32A
IP Protection degree	IP65
Working environment temperature	-25℃~ +50℃
Relative humidity	5%~95%
Altitude	≤2000m
Frequency	50/60Hz
Communication	Ethernet/WIFI/4G
Charging mode	APP/RFID/Plug and charge
Standby power	<8W
Standard	IEC-62196-2;EN61851
Mounting	Pole/Wall
Certificate	CE, RCM
Protection features	
Overvoltage	450V
Undervoltage	329V
Overcurrent	18/35.2A
Leakage protection	AC 30mA+DC 6mA
Over temperature	Yes
Lightning protection	Type II

Table 2-1 Product technical specifications

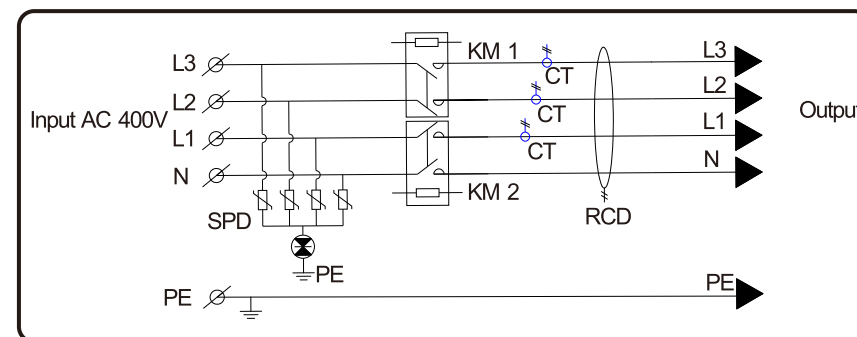| Network standard	Wireless standard:IEEE802.11n,IEEE802.11g,IEEE802.11b
Wireless transmission rate	11n:up to 150Mbps
	11g:up to 54Mbps
	11b:up to 11Mbps
Channel	2.4g:1-14
Frequency	2412-2488MHZ
Transmit power	12-18DBM
Interface	2serial port,1usb port(host/slave),GPIO
Antenna	External/internal antenna
WIFI working mode	Wireless network card/wireless access point
Wireless security	Wireless MAC address filtering
	Wireless safety function switch
	64/128/152 bit WEP encryption
	WPA-PSK/WPA2-PSK,WPA/WPA2 security mechanism
Other parameters	
Status indicator	Status indication
Environmental standard	Working temperature:-20-85℃
	Working humidity: 10%-90%RH (Non-condensing)
	Storage temp:-40-30℃
	Storage humidity:5%-90%RH (Non-condensing)
Other performance	Band bandwidth optional:20MHz,40MHz

14.1 Electrical diagram

Fig14-1. Main circuit diagram

14.2 Contact

Company Name:Shenzhen Growatt Dynocharge Energy Technology Co., Ltd.
Address: 4th Floor, No.23 Zhulongtian Road, Shuitian Community, Shiyan Street, Baoan District, Shenzhen

Service line: +86 755 2998 8492

E-mail: info@ginverter.com

Website: www.ginverter.com

15 Warranty

The warranty period of this product（Including hardware and software） is 3 years. If the contract stipulates otherwise, the contract shall prevail. For warranty cases during the warranty period, the customer should present the invoice of the purchase of the product to our service team. At the same time, the nameplate on the product should be clearly visible, otherwise the warranty claim might not be accepted.

Warranty condition

We will repair or replace the product free of charge during the warranty period.

The defective machine after replacement shall be owned by us, and the customer shall reserve a certain amount of time for us to repair the faulty machine.

Liability exemption

We reserves the right not to accept the warranty claim if the conditions below happen,

1. No trademark on the product;

2. Warranty period has expired;

3. Fault or damage caused by incorrect installation, by installing the device in a

not allowed environment, by improper storage or usage, etc.(e.g. too high or too low temperature,moisture or too try environment, high altitude or unstable voltage/current etc.)

4. Failure or damage caused by the installation repair, modification or disassembly by unauthorized service personnel;

5. Failure or damage caused by using our non-genuine spare parts;

6. Damage or damage caused by accident or human cause (operational error, scratching, handling, bumping, access to inappropriate voltage, etc.), or transport damage;

7. Failure or damage caused by force majeure such as natural disasters (such as earthquakes, lightning strikes, fires, etc.)

8. Other failures or damages that are not caused by quality problem of the product or its components.

Statement of liability

The copyright of this manual belongs to our company. Any organization or individual may not extract or copy part or all of the contents of this manual without any written permission from us, and may not be reproduced and spread in any form (including materials and publications). We have the final right to interpret this manual. This manual is subject to change without prior notice.

For more information, please contact service@ginverter.com.

EU Declaration of conformity 16

EU statement of compliance

This declaration is issued under the sole responsibility of the manufacturer Shenzhen Growatt Dynocharge Energy Technology Co., Ltd.. This is to declare that the products listed below have been developed, constructed and manufactured according to the following EU directives:

• LVD directive 2014/35/EU& EMC directive 2014/30/EU

• The applied harmonized standards are shown in the following list

Product	Standard
THOR 07AS-P-V1 THOR 07AS-S-V1 THOR 11AS-P-V1 THOR 11AS-S-V1 THOR 22AS-P-V1 THOR 22AS-S-V1	EN IEC 61851-1:2019 EN IEC 61851-1:2021