

## William Chen

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CONTACT INFORMATION	5840 Willow Wood Ln. Dallas, TX 75252	(214) 431-4654 wchen16@gmail.com http://will.iamchen.com
EDUCATION	<b>Texas A&amp;M University</b> , College Station, TX B.S. in Computer Science, minor in Business Overall GPA: 2.8      Major GPA: 3.2	<b>Aug 2008 - present</b> Expected graduation in May 2012
EXPERIENCE	<b>Cisco</b> , San Jose, CA <i>Choice Intern</i> , ARTG, IOS Threat Defense Team <ul style="list-style-type: none"><li>• Drafted and executed test cases for IOS security features such as SCM and FPM (signature- and statistical-based packet matching)</li><li>• Gained in-depth understanding of IPS/IDS, IOS CLI, Skype trafficking, packet matching</li></ul> <b>Texas A&amp;M University</b> , College Station, TX <i>Student Technician</i> , Dept. of Mathematics <ul style="list-style-type: none"><li>• Unix system administration, general help desk activities, moving and setting up equipment, diagnosing hardware and software problems, coordinating hardware maintenance calls with vendors, and other duties as assigned by the systems support staff</li></ul> <i>Student Programs Web Developer</i> , Memorial Student Center <ul style="list-style-type: none"><li>• Web development support to the 19 MSCC Committees by providing programming and design support</li><li>• Provide design consultation services and recommendations to client (Committee members)</li><li>• Design and create a client-approved layout that works with the in-house template system</li></ul> <b>Masergy Communications</b> , Plano, TX <i>Network Operations Center (NOC) Intern</i> <ul style="list-style-type: none"><li>• Programmed a script that increased the productivity of upgrading MIBs by eightfold</li><li>• Initiated a database reorganization that allowed more accurate retrieval of customer info</li><li>• Opened and maintained trouble tickets for customer calls, network outages, etc.</li></ul>	<b>May 2010 - Aug 2010</b> <b>Sept 2010 - present</b> <b>Sept 2009 - Sept 2010</b> <b>Feb 2008 - July 2008</b>
EXTRACURRICULAR ACTIVITIES	<b>Collegiate Cyber Defense Competition</b> , <i>2<sup>nd</sup> in Nationals, 1<sup>st</sup> in Southwest Regional</i> <b>ACM ICPC</b> , <i>18<sup>th</sup> of 71 in Southcentral Regional</i> <b>Microsoft Puzzle Challenge</b> <b>Texas A&amp;M Computing Society, ACM Chapter</b> , <i>Webmaster</i> <b>Texas A&amp;M Unix and Linux User Group</b> , <i>Member</i> <b>Hong Kong Student Association</b> , <i>Webmaster</i>	2011 2010 2008, 2010 Aug 2008-Present Aug 2009-Present Aug 2008-Present
SKILLS	Linux administration, hardware troubleshooting, networking & security <u>Languages</u> Programming: C/C++, Java, Haskell Scripting: Python, bash, Perl Webdev: PHP, C#, MySQL Others: L <sup>A</sup> T <sub>E</sub> X, Cisco IOS	<u>Software</u> IDE: vim, Visual Studio Network: Wireshark, iptables, Postfix OS: Win7, Mac, Ubuntu