

William Chen

CONTACT INFORMATION

128 State St S. Apt 331
Kirkland, WA, 98033
wchen16@gmail.com
(214) 431-4654

<http://williamchen.com>
<http://github.com/wwchen>
<http://linkedin.com/in/wwchen>
<http://flickr.com/photos/william-chen>

EXPERIENCE

Microsoft, Bellevue, WA

Software Engineer in Test, AppEx, OSD

Aug 2012 - present

- Working on Application Experiences Common UX test team, where we own and test the common controls and features for all modern Bing apps (News, Weather, Travel, Finance, Sports, Health & Fitness, Food & Drinks) on Windows 8 and 8.1
- Successfully shipped six releases since Windows 8 RTM, with zero recall class bugs
- Create and execute test plans which encompass aspects like instrumentation, data fuzzing, integration, memory leak, accessibility, network bandwidth
- Drove initial efforts on building test app and automation tools
- Feature test owner for: entity cluster, test automation, instrumentation, live site, partner pano, ads
- Work impact: Our apps have an aggregate of 2.9M daily users with 52.1M daily sessions

Software Engineer in Test Intern, Bing Mobile, OSD

May 2011 - Aug 2011

- Implemented an end-to-end solution for automation testing on Blackberry and Android devices and emulators for Bing Mobile
- Leveraged existing solutions across teams and combining them for a more uniform approach

Cisco, San Jose, CA

Choice Intern, IOS Threat Defense Team, ARTG

May 2010 - Aug 2010

- Drafted and executed test cases for IOS security features such as SCM and FPM (signature- and statistical-based packet matching)
- Gained in-depth understanding of IPS/IDS, IOS CLI, Skype trafficking, packet matching

Texas A&M University, College Station, TX

Student Technician, Dept. of Mathematics

Sept 2010 - Sept 2011

- Performed Unix system administration (FreeBSD, CentOS, Mint, Debian) and help desk activities
- Wrote departmental management and survey tools
- Maintained student computer labs of 200+ machines

Student Programs Web Developer, Memorial Student Center

Sept 2009 - Sept 2010

- Web development support to the 19 MSCC Committees by providing programming and design support
- Provide design consultation services and recommendations to client (Committee members)
- Design and create a client-approved layout that works with the in-house template system

EDUCATION

Texas A&M University, College Station, TX

Aug 2008 - May 2012

B.S. in Computer Science, minor in Business

Overall GPA: 3.01 Major GPA: 3.38

- Relevant coursework: Network Security, Info Storage & Retrieval, Cryptography, Computational Photography, AI, Computer Graphics
- Vice President of Texas A&M Computing Society, ACM Chapter
- Webmaster of Chinese Student Association

ACHIEVEMENTS

Seattle Startup Weekend, Corki, *1st*

2012

Collegiate Cyber Defense Competition, *3rd in Nationals, 1st in Southwest Regional*

2012

Collegiate Cyber Defense Competition, *2nd in Nationals, 1st in Southwest Regional*

2011

SKILLS

- Extensive experience on configuring and troubleshooting Debian-based machines
- Knowledgeable in networking, security, web programming
- C++, C#, bash, Ruby, Python; Rails, Javascript; L^AT_EX, Cisco IOS