

Doorman Hotels User Guide
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Welcome to Doorman Hotel Management. When you come across the landing page you will notice reviews from previous satisfied customers. To become one of these satisfied customers, you may login or sign up at Doorman Hotels. If you create an account, you will be automatically signed in. When you come across the home page after having signed in, you will notice some info for you. The boxes will display what room or rooms you have booked. What room service you have ordered that day and what tours you have booked for the day. Now that you have signed in, you must book a room so you have somewhere to sleep. You may look to the navbar to navigate to the Book A Room page. Upon entering the page you will see a form with two drop down menus where you will select your room based on whether or not you smoke and what view you would like. If you go back to the home page you will now be able to see your room number on the home page in case you forget it. A guest is permitted to book more than one room should you be inviting anyone.

Are you hungry? Now that you have a room, you may order room service. You may navigate to the room service page and select some food to be delivered to your room. If you have booked more than one room, you will be prompted to select which room you would like it to be delivered. Now you will be able to see your order on the home page next to the box with your room number. Wow, It seems an order has just been placed. Wondering what happens to an order once it is submitted? We will login as a staff member and see. Simply click on the Logout button on the navbar and login with the following staff id: username: staffytaffy, password: password.

As you can see, the staff's homepage consists of reporting tools for staff to help them make business conclusions based on what rooms people seem to like. Now go to the staff's room orders page from the navbar. Here you can see all of the orders. Can you find your room service order? This staff page allows staff members to select an order to fulfill. When they click on the "I got it" button, that means they will go fulfill that order. The "I got it" button then becomes a "Done" button for them to click once they are done that order, which then removes it from the database and will disappear from the guest's home page. This system is so that no two staff members start on the same order. Go ahead and try it out. click a "I got it" button and then click on the "Done" button. You can click on any of the buttons in any order and not necessarily for the same room order. Looks like a few people won't be getting what they ordered now that you just messed with their orders, lol.

Ok, now lets log out and log back into your account. If you did check off your food order when messing with the staff's page, you will see that you food order is no longer listed in you home page because the software thinks you have received it.

Would you like to go on a tour? You can navigate to the tours page and see what we have. You may select from a list of tours and activities you can enjoy. Simply select which tour you would like, input the amount of people in your party and then click the button. Similarly as with food orders, you will be able to see which tours you have booked that day(beware if you are marking this at 12:01am).

If you are satisfied with your stay, when you check out, you will be prompted to leave a review and star rating. Feel free to leave one so that other people can see how satisfied you have been with your stay at Doorman Hotels.

Thank you for your stay,
Doorman Hotels.

Main Parts Marks

1. You will find this app is entirely responsive.
2. There are two different user levels namely guest and staff.
3. There are many possible transactions within this app besides logging in and signing up for example booking a room, ordering room service, booking tours and activities
4. Within the home page of the staff you will find pie charts reporting guests interactions with which rooms. The guests home page reports which room they booked, what room service is on the way and what tours they booked on that day. The staff can also see what rooms ordered what foods. The tour page reports what tours are available as well as it displays its capacity and how many have booked so far.