# sidebar help

# Goal

Give the user an easy place to access Redkix FAQs, contact support, “live” help with Patrick, find our blog etc.

# Requirements

1. User should be able to click on a help icon in the sidebar to open the help menu
2. Items in the help menu should open a new tab/window in the users default browser
3. Clicking on the ‘Chat with Patrick from Redkix’ should open Patricks DM in the sidebar and mark it as favorite.
   1. Avatar should update if Patrick changes his avatar
   2. Avatar should show the online status of Patrick always as ‘online’
4. Clicking on the “Getting Your Team Onboard” item should open the invite view modal
5. Remove the settings button and instead make the users avatar clickable to open settings
6. ? Icon is always green to stand out
7. Items in the menu should have hover states (gray background), the same as our other popover menus
8. There should be a 8px padding on the top and bottom around the first and last menu item in each section

# Links

**Getting Started**

Learn the Basics – Open Intercom FAQ to the “Learn the Basics” Guide <http://help.redkix.com/redkix-basics/getting-started-with-redkix>

Getting Your Team Onboard – Open the Invite Modal

**Help & Support**

Chat with Patrick from Redkix – Open a DM with Patrick and add him to favorites

FAQ & Documentation – Open Intercom FAQ in new tab in browser

[http://help.redkix.com](http://help.redkix.com/)

Release Notes – Open Intercom to Release Notes section to current version

<http://help.redkix.com/redkix-basics/release-notes>

**Additional Resources**

Redkix Blog – Open redkix.com/blog in new tab in browser

Redkix Twitter – Open twitter.com/redkix in a new tab in browser