

Alexander Puentes

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EDUCATION

Wyncode Academy
Certificate of Completion

Miami, Florida
08/2017

Florida State University
Bachelor of Arts: Humanities 3.4 GPA

Tallahassee, Florida
05/2015

SOFTWARE DEVELOPMENT

Frameworks and Technologies: Ruby on Rails, JavaScript, HTML5, CSS3, Express, React.js, jQuery, PostgreSQL, Redis, WordPress
Concepts: Git, Agile, REST, TDD, Algorithms, Pair Programming, MVC

Github: [AlexanderPuentes](#)

- Built “StyleWrite” an essay validator which scans your essay for styling errors: Ruby on Rails, HTML5, CSS3, Bootstrap, JavaScript, jQuery, TDD
- Built “ARTPOP” a LinkedIn simulator for the art community using: Ruby on Rails, HTML5, CSS3, Bootstrap

EXPERIENCE

Apple
Specialist

Miami, Florida
07/2019 – Present

Delivered exceptional service while providing information to customers about our products and services tailored to the customers needs and wants

- Organize other specialists with customers to increase workflow and reduce wait time between interactions
- Note the customers needs in short but detailed descriptions in order to give the following specialist all the tools for a successful interaction
- Create a welcoming experience to ensure that the customer is satisfied with my services as well as our products by guiding them through how to set up their devices
- Consistently receive 5/5 reviews in my customer surveys, which resulted in 100% customer satisfaction during Q3 2019

Yotter Club

Miami, Florida
02/2018 – 02/2019

Full-Stack Developer/Consultant

Sole developer responsible for coding both front-end and back-end functionalities as well as aesthetics to fit the company's vision

- Developed the front-end design and back-end functionality with Ruby on Rails, HTML5, CSS3, JavaScript, jQuery, AWS, Google Maps API, Stripe, Bootstrap, PostgreSQL
- Created the payment procedure using a Ruby gem called Stripe, which allows the host to deposit their funds and transfer them to their bank of choice free of charge
- Coded our cloud storage system using Amazon Web Services (AWS) in order to securely store all photos the users choose to upload
- Built our geo-locating feature using the Google Maps API to get the most accurate location for docks and to create a simple way to navigate on mobile devices

Cole Haan (Inline)

Miami, Florida
01/2018 – 07/2019

Sales Associate/ Part-time

Support the Store Management team in the achievement of the store's goals by providing a positive shopping experience to our customers through the effective execution of the selling service culture of Cole Haan

- Provide our customers with service by informing them about the details of our products while showing the best ways to use them
- Supporting one of the top 5 Cole Haan store locations in the country for in-line sales; #2 salesman at current location
- Help to train new-hires by communicating with managers about store policies and product knowledge as well as sales tactics

Multiplica

Boca Raton, Florida
04/2018 – 06/2018

Front-End Developer/Consultant

Worked with the Optimization Development team to assist front-end and UI design changes for quick upcoming deadlines

- Supported the Optimization projects for TruShield, Royal Caribbean, Celebrity Cruises, Apple Vacations, and ForEyes to add packages for promotional deals
- Coded in JavaScript/ jQuery to inject front-end design repairs as well as create new UI experiences for package deals
- Organized tasks using Asana to help increase workflow and designate assignments for remote developers
- Adjusted front-end and UI experiences using optimization tools such as: Monetate, Google Optimize/ Analytics, Adobe Target

Wyncode Academy

Miami, Florida
08/2017 – 02/2018

Tutor/Teaching Assistant

Helped teaching staff with students who were struggling with courses and understanding the material for specific languages

- Held “stand-ups” to assist students in practicing Agile methodology to increase communication and organization
- Assembled breakout sessions when more than five students were having trouble with the same language material
- Conducted one-on-one code challenges in order to prepare students for job interview technical assessments

Other Proficiencies: Microsoft Office, Compliance Science, Enhanced Compliance Solutions, Image View, IBS Insight

Languages: English and Spanish