



TIPS & INFORMATION

Kennels For information and reservations, call 877-4WDW-PETS (493-9738).

Readmission Policy If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Transportation

 **BUSES** go to all other *Walt Disney World*® Resort hotels.

 **Travel Tips** Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.

 **Payment Options** The *Walt Disney World* Resort accepts Disney's Visa® Cards, Visa®, MasterCard®, American

Express®, Discover®, Diners Club® and JCB®.

Shopping Tips Shop early and take advantage of complimentary package delivery located near the Main Entrance. Your package may be picked up three hours after purchase as you exit the Park or you can have it delivered to your *Walt Disney World* Resort. See a merchandise Cast Member for more information.

Guest Relations Located near the Main Entrance. Headquarters for services for international Guests, ticket upgrades, dining assistance, separated Guest assistance, lost & found and information on services for Guests with disabilities.

Environmentality

Please look for the recycling containers throughout the Park, and join us in our commitment to the environment.



MOBILITY DISABILITIES

Please feel free to contact a host regarding accessibility prior to boarding a particular attraction. Certain attractions require Guests to transfer from their wheelchairs to a ride system either by themselves or with the assistance of a member of their party. *Walt Disney World*® Resort hosts are not permitted to physically lift Guests in transferring from their wheelchairs. At attractions equipped with wheelchair access vehicles, please follow Cast Member instructions when boarding or disembarking.

Wheelchairs You may bring your own wheelchair or rent one at any of the four Parks. Wheelchair rentals are available on a first-come, first-served basis. Rental wheelchairs may not be transferred from Park to Park.

Wheelchair Rentals (Located near Main Entrance)

- Garden Gate Gifts

Wheelchair Replacement Locations

- Creature Comforts - On Discovery Island near First Aid.
- Mombasa Marketplace - In Africa near Harambe Fruit Market.

Electric Convenience Vehicles (ECVs) A limited number are available on a first-come, first-served basis at the Stroller & Wheelchair Rental Shop. Guests must be 18 years of age or older to rent ECVs. NO RESERVATIONS ACCEPTED. ECVs are available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

Park Hopping Guidelines for Rental Wheelchairs and ECVs If you are planning to visit more than one Park on the same day, you should retain your wheelchair deposit ticket from the first Park you visit. This will enable you to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge. Wheelchairs or ECVs may not be available at the second Park.

VISUAL DISABILITIES

Braille Guides Available at Guest Relations and require a \$25 refundable deposit (must return item on the same day for refund).

Audio Guides Gives you a sense of direction and a brief description of the attractions. Audio Guides are available at Guest Relations and require a \$25 refundable deposit (must return item on the same day for refund).

Stationary Braille Maps Use large print with a clear Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located near the Guest Relations Lobby and near the Tip Board at the entrance to Discovery Island.

Audio Description  Utilizes *Disney's Handheld Device* to provide supplemental audio information and narration for Guests with visual disabilities at specific attractions as well as outdoor locations via an interactive audio menu. Devices are available at Guest Relations and require a \$25 refundable deposit (must return item on same day for refund).




CONSERVATION

Be a Conservation Hero

Join Disney in supporting efforts for wildlife around the world by contributing where you see the Disney Worldwide Conservation Fund symbol.

We Can All Make a Difference


We share our world with billions of other creatures, so our actions have a far-reaching impact. At *Disney's Animal Kingdom*® Theme Park, veterinarians, animal keepers, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. You can help the conservation effort, too:

-  **Reuse and recycle whenever possible.**
-  **Create habitats for wildlife in your own backyard.**
-  **Support conservation organizations through contributions and volunteerism.**



HEARING DISABILITIES

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.


Sign Language Interpretation  Sign Language schedules are available at Guest Relations that list specific interpreted show times and locations.


The *Walt Disney World*® Resort provides Sign Language interpretation for our Guests at specific live Theme Park shows on a rotating basis as follows:


Disney's Hollywood Studios® – Sundays, Wednesdays
Magic Kingdom® Park – Mondays, Thursdays
Epcot® – Tuesdays, Fridays
Disney's Animal Kingdom® Theme Park – Saturdays


For future visits, you should request confirmation of our interpreted performance schedule a minimum of 7 days in advance by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit with an appropriate show schedule that lists the names, dates, and times of our interpreted performances.

Sign Language interpretation can also be requested for other special events and shows, with a minimum of 14 days advance notice. These requests can be made by calling *Walt Disney World*® Resort Information at (407) 824-4321 [voice] or (407) 827-5141 [TTY]. You will be contacted prior to your visit to verify arrangements.

Assistive Listening  Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction loop at specific attractions. Devices are recommended for Guests with mild to moderate hearing loss. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund).

Reflective Captioning  Available at many theater-type attractions, utilizing an LED display to project desired captions onto an acrylic panel positioned in front of you. Contact a host at the attraction to use this system. Not all portions of an attraction may be captioned.

Handheld Captioning  Utilizes *Disney's Handheld Device* to display text in locations such as moving attractions. Available at Guest Relations and requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

Video Captioning  Caption-ready monitors are designated with a "CC" symbol and can only be activated by remote control. Video Captioning activation is also incorporated into *Disney's Handheld Device* which requires a \$25 refundable deposit (must return item on the same day for refund). Not all portions of an attraction may be captioned.

Written Aids Guest Assistance Packets containing dialogue, narrations, flashlights, and pen and paper are available at or near the performance areas or entrances for most shows and attractions. Contact a host at the attraction for assistance.

Telephones  Pay phones equipped with Text Typewriters (TTYs) are available at designated locations throughout *Disney's Animal Kingdom*® Theme Park.

SERVICE ANIMALS

Trained service animals are welcome in most locations throughout *Disney's Animal Kingdom*® Theme Park. All service animals must remain on a leash or in a harness at all times. Guests with service animals should follow the same attraction entrance procedures as described for Guests using wheelchairs. Due to the nature of some attractions, service animals may not be permitted to ride. In those instances, a member of the Guest's party must remain with the animal.

Service Animal Restrictions Due to the nature of the experience, service animals are not permitted on the following attractions:

- Affection Section at Rafiki's Planet Watch®
- Kali River Rapids®
- Expedition Everest - Legend of the Forbidden Mountain®
- Primeval Whirl®
- DINOSAUR

Due to the nature of the experience, Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- It's Tough to be a Bug!®
- Kilimanjaro Safaris®
- The aviary area of Pangani Forest Exploration Trail®
- The aviary area of Maharajah Jungle Trek®

Designated "Break" Areas for Service Animals Contact a host near the following backstage areas for directions and assistance:

- Behind the gates near Restaurantosaurus
- Behind the gates near Kilimanjaro Safaris®
- Located next to Creature Comforts at the entrance to First Aid
- Behind the gates to the right of Conservation Station®
- Behind the gates near Maharajah Jungle Trek®

Entertainment and attraction availability subject to change without notice.

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Let the Memories Begin



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting *Disney's Animal Kingdom*® Theme Park.

Spend less time waiting in line.

Disney FASTPASS® Service Look for this  symbol on the map



ticket goes in

Insert Park ticket into FASTPASS kiosk.



receipt comes out

Get FASTPASS ticket with designated return time.



time to ride

Come back and hop on with little or no wait.

Guests with any mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service option wherever possible.

ACCESSIBILITY AND MOBILITY INFORMATION

Accessible Parking Designated parking areas for Guests with disabilities are available throughout the *Walt Disney World*® Resort. A valid disability-parking permit is required.

Theme Park Parking (*standard parking rates apply*) If you have the ability to walk short distances and step up onto the courtesy trams, you should park in the main parking lot. The courtesy tram will transport you to the Entrance Complex.

Parking for Guests with mobility disabilities, or who are traveling with personal wheelchairs, is available adjacent to the Entrance Complex. **There is no tram service from this parking area.** Inquire at the Auto Plaza for directions and parking options.

Courtesy Wheelchairs Complimentary wheelchairs are available for Guests with limited mobility to travel to and from the accessible parking lot and the nearest wheelchair rental location. These wheelchairs can be easily identified by their blue seats, backrests and blue flags. Courtesy wheelchairs are not permitted for use inside the Theme Parks.

Restrooms Most restrooms throughout the *Walt Disney World*® Resort have facilities designed for access by Guests using wheelchairs. Companion-assisted restroom facilities are also available.

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with disabilities. These are intended to offer Guests in wheelchairs or with service animals a more convenient entrance to the attraction. Auxiliary entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the main entrance.

Stamina or Endurance Concerns If you are concerned that you do not have the stamina to wait in our queues, we strongly suggest you consider using a wheelchair or ECV, as the distance between our attractions is much greater than the length of our queues.

BEYOND DISNEY'S ANIMAL KINGDOM®

Resorts/Special Reservations *Walt Disney World*® Resorts offer special equipment and facilities for Guests with disabilities. Features vary depending upon your selected Resort. Accommodations for Guests with disabilities may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call *Walt Disney World*® Resort Special Reservations at (407) 939-7807 [voice] or (407) 939-7670 [TTY].

Water Parks Information about water park accessibility and accommodations for Guests with disabilities is available at the Guest Services locations at *Disney's Typhoon Lagoon* and *Disney's Blizzard Beach*.

Downtown Disney Information about facilities and services, including wheelchair and ECV rentals, is available at Guest Relations locations at *Downtown Disney*® Marketplace and *Downtown Disney*® West Side.

Special Considerations

SAFETY: Please abide by all safety warnings and notices.



Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Courtesy We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

Physical considerations on designated attractions:

WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

Viewing Areas Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are provided for Guest comfort and are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Be advised that most areas along our parade routes are accessible to Guests with disabilities. Due to Guest demand, viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Dining Most dining locations are accessible to Guests with disabilities. Hosts are available to assist you when necessary.

Some counter-service locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a host for assistance.

Special Dietary Requests The *Walt Disney Parks and Resorts Food & Beverage* team is committed to offering a wide range of options for you and your family. We offer menu selections for all of our Guests, including children, seeking well-balanced meals, snacks and beverages as well as those with lifestyle dining requests, or food allergies and intolerances. For food allergies or intolerances, please ask to speak with a chef upon arrival at the restaurant.

Transportation Many of the transportation systems at the *Walt Disney World*® Resort are accessible to Guests with disabilities.

All bus routes are serviced by buses which can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

ESPN Wide World of Sports Complex Accessibility information and assistance is available at the Sports Information Booth near the entrance at *ESPN Wide World of Sports Complex*. Information about upcoming sporting events is available at www.espnwwos.com or by calling (407) 828-3267.

Recreation and Activities A variety of recreational opportunities exist for Guests with disabilities at the *Walt Disney World*® Resort. Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a host at the location.

Golf Single-rider, adaptive golf carts and clubhouse accommodations are available for Guests with disabilities at all *Walt Disney World*® Resort Golf courses. For additional information and tee times, please call (407) WDW-GOLF [voice] or (407) 939-7670 [TTY].

Oasis

Attraction

1

The Oasis Exhibits

Look out for the giant anteater, exotic boar, muntjac and many, many more amazing animals. **Mobility Access:** Enter through standard queue.

Dining

A

Rainforest Cafe

A Wild Place to Shop and Eat.
Note: Entrances both inside and outside the Park.

Discovery Island

Attractions

2

It's Tough to be a Bug!

3-D show housed in the root system of the Tree of Life. Features Flik and Hopper, inspired by Disney•Pixar's "A Bug's Life." Some creepy-crawly moments in the dark. **Mobility Access:** Obtain a FASTPASS® or use Stand-By queue. If FASTPASS® is not available, enter through standard queue.

3

Discovery Island Trails

Stroll around the Tree of Life and discover a landscape full of creatures like Galapagos tortoises, African crested porcupines, lemurs, and cotton-top tamarins! **Mobility Access:** Enter through main pathway.

Dining

B

Safari Coffee

C

Flame Tree Barbecue

Freshly smoked barbecue ribs, chicken and freshly tossed salads.

D

Beastly Kiosk

Corn dogs.

E

Pizzafari

Pizzas, salads and sandwiches, plus breakfast favorites and unique specialties,

Camp Minnie-Mickey

Attractions

4

Festival of the Lion King

Cool off at this high-energy tribal celebration with joyous music, dance and specialty performances. Plus, sing along with your favorite characters from "The Lion King" movie! **Mobility Access:** Enter through standard queue.

5

Greeting Trails

Meet Mickey, Minnie and pals who are here to greet you every day in their own special vacation spots. **Mobility Access:** Enter through standard queue.

Dining

F

Campfire Treats

Hot dogs.

G

Camp Kiosk

Funnel cakes.

Africa

Attractions

6

Kilimanjaro Safaris

An open-air safari vehicle takes you on an exciting expedition through an African-style savanna, where giraffes, gazelles, elephants, rhinos and lions roam freely. **Mobility Access:** Obtain a FASTPASS® or use the Stand-By queue. If FASTPASS® is not available, enter through standard queue.

7

Pangani Forest Exploration Trail

Discover birds, fish, magnificent troops of gorillas, an underwater hippo viewing area and more on this walking tour. **Mobility Access:** Enter through main pathway.

Dining

H

Dawa Bar

I

Tusker House Restaurant

All-you-care-to-enjoy carved meats, salads and desserts—all with an African touch.
Donald's Safari Breakfast and Lunch at Tusker House Restaurant
All-you-care-to-enjoy breakfast and lunch buffet with Donald & friends.

J

Kusafiri Coffee Shop & Bakery

K

Harambe Fruit Market

L

Tamu Tamu Refreshments

Sandwiches and salads.

Rafiki's Planet Watch

Attractions

8

Wildlife Express Train

Nonstop rustic express train to Rafiki's Planet Watch. After exploring, reboard for a trip straight back to Africa. **Trains leave every 5–7 minutes. Mobility Access:** Proceed through standard queue. A host will direct boarding.

9

Habitat Habit!

See amazing cotton-top tamarins on this leg of our outdoor discovery trail, and get helpful hints on how to share the world (and your own backyard) with animals. **Mobility Access:** Enter through standard queue.

10

Conservation Station

Live animal encounters and interactive exhibits with interesting facts about animal habitats. Plus an in-depth look at the care our creatures receive through veterinary attention, nutrition and research programs. **Mobility Access:** Enter through standard entrance.

11

Affection Section

Petting yard featuring a number of rare, domesticated breeds from across the globe. **Mobility Access:** Enter through standard queue.

Asia

Attractions

12

Flights of Wonder

Get out of the sun, have a seat and watch amazing birds enthrall you with incredible flights and humorous natural behaviors. **Mobility Access:** Enter through standard queue.

13

Maharajah Jungle Trek

Wander through the ruins of an ancient palace inhabited by exotic animals, including giant fruit bats, birds, Komodo dragons and tigers! **Mobility Access:** Enter through the main pathway.

14

Kali River Rapids

Prepare to get soaked as you go whitewater rafting down the turbulent waters of the Chakranadi River. **Height requirement 38"/97cm. Mobility Access:** Obtain a FASTPASS® or use Stand-By queue. If FASTPASS® is not available, enter through standard queue.

15

Expedition Everest—Legend of the Forbidden Mountain

Board a high-speed train and zip through the misty unknown. But beware of the fierce Yeti (a.k.a., The Abominable Snowman). **Height requirement 44"/112cm. Mobility Access:** Obtain a FASTPASS® or use the Stand-By queue. If FASTPASS® is not available, enter through the standard queue. Transfer Access Vehicle and Transfer Practice Vehicle available. Contact a host for additional information.

Dining

M

Mr. Kamal's

Chicken wings.

N

Upcountry

Margaritas, daiquiris and frozen beverages.

O

Yak & Yeti Restaurant

Pan-Asian cuisine, including honey chicken, miso salmon and tempura shrimp.

P

Yak & Yeti Local Food Cafes

Honey chicken, orange beef, mandarin chicken salad, sweet-and-sour chicken.

P

Anandapur Ice Cream Truck

Ice cream treats.

Please do not feed the animals or throw objects (including coins) into the water.

All the animals you'll meet throughout *Disney's Animal Kingdom* Theme Park are on a nutritionally balanced diet, and any food that's not in their normal diet could be harmful. Please help keep our waterways clean and pure for the animals. We, and the animals, thank you.

DinoLand U.S.A.

Attractions

16

The Boneyard

A play maze built around fun dinosaur fossils. You can even dig up some woolly mammoth bones! **Mobility Access:** Enter through the designated access gate.

17

Fossil Fun Games

Dino-rific carnival-style games. **Mobility Access:** See a host at each game location for placement.

18

Finding Nemo—The Musical

"Sea" this exciting, original stage show that brings Disney•Pixar's "Finding Nemo" to life right before your eyes by merging puppetry with live performances! **Mobility Access:** Enter through standard queue.

19

Primeval Whirl

This spinning coaster sends you through curves, hills, drops...and dinosaur jaws! **Height requirement 48"/122cm. Mobility Access:** Obtain a FASTPASS® or use the Stand-By queue. If FASTPASS® is not available, enter through standard queue. Transfer Access Vehicle available. Contact a host for additional information.

20

TriceraTop Spin

Board a friendly dinosaur on this outdoor flying adventure. **Mobility Access:** Enter through standard queue.

21

DINOSAUR

Blast back 65 million years to save the last dinosaur on this always thrilling, sometimes frightening, journey through the past...and the dark. **Height requirement 40"/102cm. Mobility Access:** Obtain a FASTPASS® or use Stand-By queue. If FASTPASS® is not available, enter through standard queue.

Dining

Q

Restaurantsaurus

Burgers, sandwiches, hot dogs and tossed salads.

R

Trilo-Bites

Turkey legs, beverages.

S

Dino-Bite Snacks

Ice cream treats, churros.

T

Dino Diner

Hot dogs and frozen beverages.

Guest Amenities

Restrooms

Companion Restrooms

First Aid Presented by Florida Hospital

Guest Relations

ATMs Presented by CHASE

Automated External Defibrillators

Designated smoking area

Baby Care Center

TTY

Locker rentals

Kodak® "PictureSpot"

Disney's PhotoPass® Service

Disney Vacation Club® Information Center

Pin Trading location

Stroller and Wheelchair rentals

Disney FASTPASS® Subject to availability

Tips and Show Times

Sign Language on Sat. at specific time. Schedule available at Guest Relations.

Attractions Info

Character Greetings

May be frightening for children

Physical considerations See reverse side

Minimum height requirement Rider switch available

May remain in wheelchair/ECV

Must transfer from wheelchair/ECV

Must transfer to standard wheelchair

Must transfer to standard wheelchair, and then to ride vehicle

Reflective Captioning

Parade Route

Parade Viewing for Guests with disabilities

Animal viewing location

Kids Discovery Club

Devices Available at Guest Relations

Handheld Captioning

Video Captioning

Assistive Listening

Audio Description

Dining

All dining locations listed accept the Disney dining plans.

Reservations recommended. Call 407-WDW-DINE (939-3463)

PRICING PER PERSON:

\$ = \$14.99 and under

\$\$ = \$15–\$35.99

\$\$\$ = \$36–\$59.99

Breakfast Lunch Dinner Snack

For Character Greeting, Dining, Show and Attraction Times, pick up a TIMES GUIDE.