

# ALEXANDRIA HARDIN

SOFTWARE DEVELOPER 📍 EVANSVILLE, UNITED STATES ☎ 812-470-1488

## ◦ DETAILS ◦

Evansville  
United States  
812-470-1488

[aphardin101@gmail.com](mailto:aphardin101@gmail.com)

## ◦ LINKS ◦

[LinkedIn](#)

[GitHub](#)

## ◦ SKILLS ◦

Software Troubleshooting

Programming

Critical thinking and problem  
solving

Highly organized and efficient

Customer Service

Effective Time Management

Collaborative

Ability to Work Under Pressure

## ◦ LANGUAGES ◦

American Sign Language

## 👤 OBJECTIVE

○ Determined Software Developer with grit looking to utilize eagerness to learn, passion for coding, and problem solving to transition from customer service to the tech industry.

## ★ TECHNICAL SKILLS

○ Languages: C#, .NET, HTML, CSS, API development, HTTP methods

CI/CD: Agile, Scrum, Git

Testing Tools: Postman, Unit Testing

Databases: SQL Server

Web Technologies: HTML, CSS, APIs

## ★ TECHNICAL PROJECTS

### ○ Clothing Store Front

<https://github.com/Alexandria-Hardin/JadedRomanceStoreFront.git>

### ○ Mad Libs Game

[https://github.com/Alexandria-Hardin/Pair\\_Programming.git](https://github.com/Alexandria-Hardin/Pair_Programming.git)

## 🎓 EDUCATION

### ○ Ivy Tech Community College, Medical Billing and Coding, Evansville

June 2017 — March 2018

### ○ Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis

June 2021 — September 2021

12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training

## 📁 EMPLOYMENT HISTORY

### ○ Shift Manager at McDonald's, Evansville

May 2014 — May 2019

- Remained committed to learning and growing as a dedicated team member.
- Helped to train and onboard new employees.
- Worked to achieve high customer satisfaction rates by providing optimal customer service and utilizing my team's strengths.

### ○ Service and Engagement Team Lead at Target, Evansville

October 2019 — Present

- Identified and maximized sales opportunities, and increased customer retention rates.
- Promoted fun and learning each and every day.
- Communicated effectively with company managers to understand the training and development needs of teams.
- Helped to plan and implement new policies, procedures, and standards.