

# Alexandros Moraitis

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## Summary

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Motivated Junior Full-Stack Developer with expertise in front-end (HTML5, CSS, JavaScript, React, Angular) and back-end (Python, C#, C++) development. Proficient in Agile methodologies, version control (Git, GitHub), and system administration (Linux, Windows). Skilled in troubleshooting, network security, and delivering scalable, user-friendly applications. Collaborative team player with a passion for solving complex technical challenges and continuously improving technical skills. Seeking to contribute to innovative software projects.

## Portfolio

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[Github](#) [Linkedin](#) [Website](#)

## Experience

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### MarinoSpor | Έδεσσα, GR

#### E-shop Operator & IT Support | 08/2024 - Present

- Managed over 400 daily orders, ensuring smooth e-shop operations and customer satisfaction.
- Provided technical support for IT-related issues, resolving problems promptly to minimize downtime.
- Assisted in maintaining the company's IT infrastructure, including network security and system updates.
- Collaborated with the development team to improve the e-shop's user interface and overall performance.

### Infosys | Bmo, CZ

#### IT Support Specialist | 03/2021 - 05/2022

- Provided technical support and troubleshooting for diverse IT systems, resolving over 95% of customer requests on first contact.
- Collaborated with software development teams to implement solutions and improve system performance.
- Managed software installation, network security checks, and system maintenance, ensuring SLA compliance.
- Improved customer satisfaction by 20% through efficient problem-solving and enhanced communication.

### Inventec | Bmo, CZ

#### PC Assembly & Configuration Operator | 09/2020 - 02/2021

Built and configured over 500 PCs, implementing OS pre-installation and hardware testing.

- Utilized troubleshooting skills to diagnose and resolve hardware and software issues, reducing failure rates by 15%.
- Worked closely with cross-functional teams to ensure quality control and efficiency in production processes.

## Key Achievements

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- Resolved over 95% of technical issues on first contact, improving customer satisfaction by 20%.
- Successfully managed over 400 daily orders in a fast-paced e-shop environment.
- Reduced PC failure rates by 15% through effective troubleshooting and quality control.

## Technical Skills

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- Programming Languages: C++, Python, C#, JavaScript, HTML5, CSS
- Web Development: React, Angular, Front-End Development, Back-End Development, Full-Stack Development
- Version Control: Git, GitHub
- System Administration: Linux, Windows
- Networking: VPN Configuration, Network Security
- Technical Support: Troubleshooting, Help Desk, Debugging
- Methodologies: Agile, Scrum

## Certificates

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[Software Engineering Essentials By IBM](#)

## Languages

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English:Fluent

Greek:Native

## Education

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Vocational Training Institute of Edessa | Edessa,GR  
IT Application Technician | 06/2019

General Lyceum of Edessa | Edessa,GR  
High School Diploma | 06/2017