

ASSIGNMENT TITLE : OCEANA CLINIC MANAGEMENT SYSTEM

MODULE NAME :VB.NET (AAPP008-4-2-VBN)

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# **Table of Contents**

1.0 Introduction	1
2.0 Storyboard	2
2.1 Home Screen	2
2.2 Login Screen	3
2.3 Admin Main Screen	4
2.4 Admin add new user profile	5
2.5 Admin view profile	6
2.6 Admin Reset Password	7
2.7 Staff Main Screen	8
2.8 Staff Add patient profile	9
2.9 Staff View/Edit Screen	11
2.10 Staff Billing Screen	12
2.11 Doctor Main Screen	13
2.12 Doctor Retrieve patient records	14
2.13 Doctor record treatment details	15
3.0 User Manual	16
3.1 Home Screen	16
3.2 Login Screen	17
3.3 Admin Home Screen	18
3.3.1 Admin – Add new profile	19
3.3.2 Admin – View Profile	20
3.3.3 Admin – Log out	22
3.4 Staff Main Screen	23
3.4.1 Staff – Add Patient Profile	24
3.4.2 Staff – Edit Patient Profile	25
3.4.3 Staff – View All Patient	26
3.4.4 Staff – Billing	27
3.4.5 Staff – Log out	28
3.5 Doctor Main Screen	29
3.5.1 Doctor – View All Patient	29
3.5.2 Doctor – Retrieve Patient Record	30
3.5.3 Doctor- Add New Treatment	31
3.5.4 Doctor – Log out	32
4.0 System Testing	33
4.1 Home Screen Testing	33

3
4
5
6
7
7
7
8
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### 1.0 Introduction

Most of the clinic in Malaysia are still using paperwork as the primary way of recording and storing data. These paperwork may be cheap to implement but would slow down the overall business performance of the clinic. For example, it might take a long time for staff to retrieve a patient's file that are stored in a file cabinet. This problem can be avoided if clinic implement clinic management system that can systematically record and store data in an efficient way.

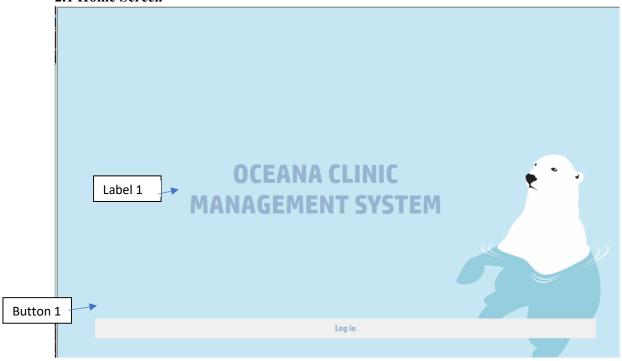
By integrating this information system into the clinic, nurse will not need to fill up tedious amount of patient's information on the paper form manually but could just type and store the data into the system in just a few minutes. This could keep human error to a minimum and this in turn, from a business perspective, could help to reduce cost and saves time since less time are spent on fixing errors but more on focusing how to deliver the best service to the patients.

Therefore, the purpose of this project is to develop an information system called- **OCEANA clinic management system** to facilitate the daily operations of the OCEANA clinic. It aims to help staff in OCEANA clinic which includes admin, staff, and doctor to do their job more efficiently.

The main functionality of this system differs according to user type. For admin, they are able to create and manage system user profile. Nurse on the other hand, could register patient into the system and store patient's data into the system database. They could also generate bill during payment after patient's had completed their consultation or treatment. Doctor could retrieve patient's health information and also their previous treatment record in order to smoothen their consultation process. In addition, doctor can also use this system to record all the services and medicine prescribed to patients into the database for future reference.

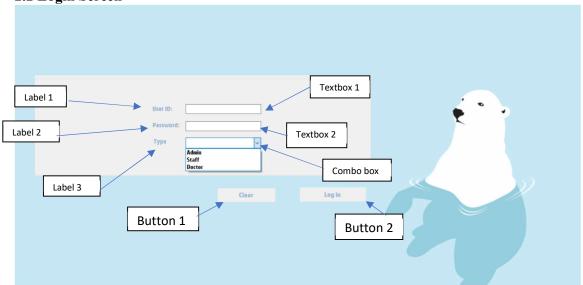
# 2.0 Storyboard

# 2.1 Home Screen



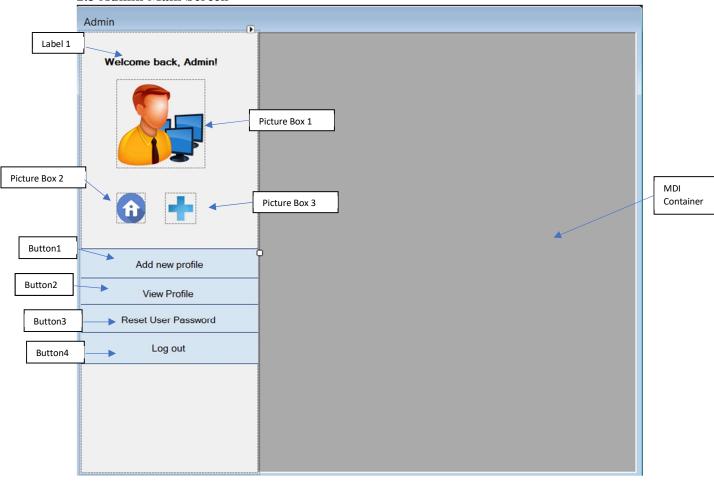
Control	Control Name	Description
Label 1	IblTitle	Display the title
Button 1	btnLogin	To log in to the system

# 2.2 Login Screen

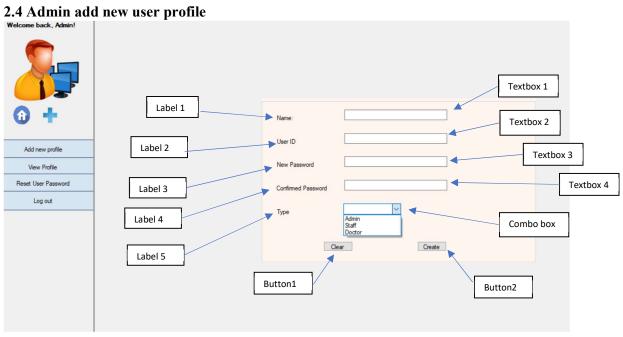


Control	Control Name	Description
Label 1	LbIID	To label the related controls to the right
Label 2	IblPassword	
Label 3	IblUsertype	
Textbox 1	txtID	To allow user to enter ID
Textbox 2	txtPassword	To allow user to key in password
Combo Box	cboUserType	To allow user to choose from a list of user type:
		Admin,staff,doctor
Button 1	btnClear	Clear all the content in textbox and combo box
Button 2	btnLogin	To enable user to log in to the system with the
		credentials provided

# 2.3 Admin Main Screen

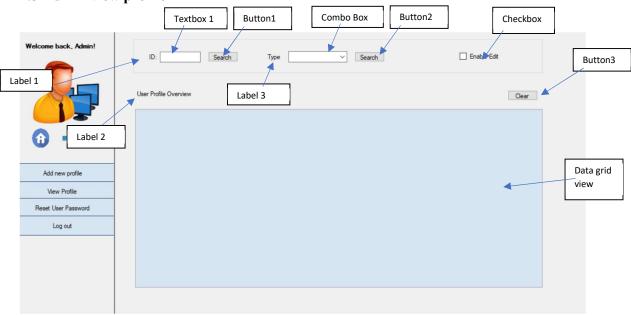


Control	Control Name	Description
Label 1	lblWelcome	Display welcome message
Picture Box 1	picAdmin	Display picture of Admin user
Picture Box 2	picHome	Hide all forms and return to the home screen
Picture Box 3	picAdd	Add new user profile
Button 1	btnAdd	Add new user profile
Button 2	btnView	View and edit user profile
Button 3	btnResetpassword	Reset password for users
Button 4	btnLogout	Log out of the system and return to the home screen login
		page
MDI	mdiAdmin	Act as a MDI parent to allow multiple forms to open inside
Container		this form



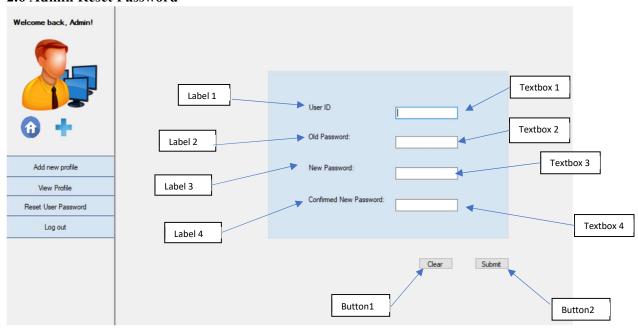
Control	Control Name	Description
Label 1	IblName	To label the related controls to the right
Label 2	IbIID	
Label 3	IblNewPassword	
Label 4	IblConPassword	
Label 5	lblUserType	
Textbox 1	txtName	To enable admin to key in the name of the new user
Textbox 2	txtID	To allow admin to add new ID
Textbox 3	txtNewPassword	To allow admin to key in new password
Textbox 4	txtConPassword	To compare and verify the password
Combo box	cboUserType	To allow user to choose from a list of user type:
		Admin,staff,doctor
Button 1	btnClear	Clear all the content in textbox and combo box
Button 2	btnCreate	To allow admin create new user profile

# 2.5 Admin view profile



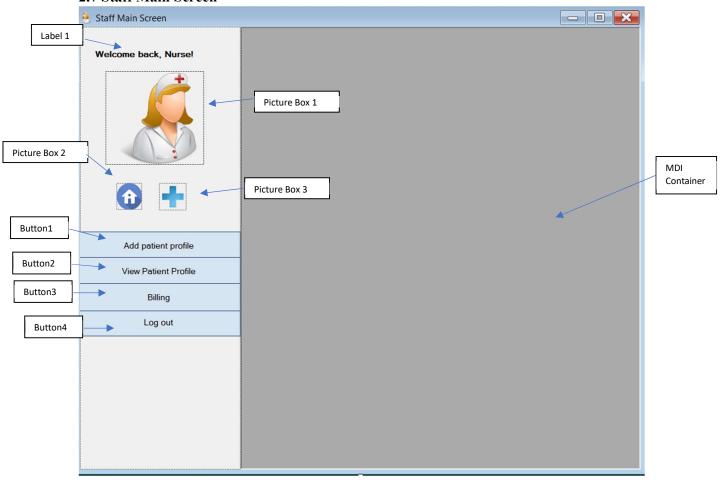
Control	Control Name	Description
Label 1	IblID	To label the related controls to the right
Label 2	IblUserProfileOverview	
Label 3	IblUserType	
Textbox 1	txtID	To allow admin to key in User ID
Combo Box	cboUserType	To allow user to choose from a list of user type:
		Admin,staff,doctor
Button 1	btnSearchID	To allow admin to search user data by ID
Button 2	btnSearchType	To allow admin to search user data by User Type
Button 3	btnClear	Reset data grid view and return it to its default blank
		state
Checkbox	chkEditEnabled	To enable admin to modify the content inside the data
		grid view
Data grid	dgvUserProfile	To display all the data of user registered in the system
view		

# 2.6 Admin Reset Password

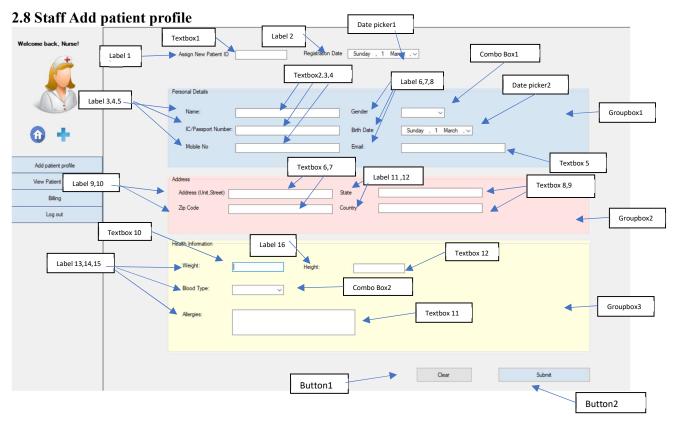


Control	Control Name	Description
Label 1	IblID	To label the related controls to the right
Label 2	IblOldPassword	
Label 3	lblNewPassword	
Label 4	IblConPassword	
Textbox 1	txtID	To allow admin to key in User ID
Textbox 2	txtOldPassword	To allow admin to key in Old user password
Textbox 3	txtNewPassword	To allow admin to key in New password
Textbox 4	txtConPassword	To allow admin to key in the new password again for
		confirmation purpose
Button 1	btnClear	Clear all contents inside the textbox
Button 2	btnSubmit	Verify old password with user ID and reset password for
		the user

### 2.7 Staff Main Screen



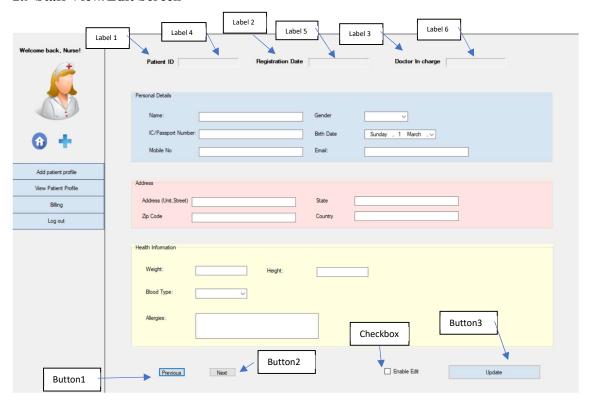
Control	Control Name	Description
Label 1	lblWelcome	Display welcome message
Picture Box 1	picStaff	Display picture of Staff user
Picture Box 2	picHome	Hide all forms and return to the home screen
Picture Box 3	picAdd	Add new patient profile
Button 1	btnAdd	Add new patient profile
Button 2	btnView	View and edit patient profile
Button 3	btnBilling	Calculate total fees and generate bill
Button 4	btnLogout	Log out of the system and return to the home screen login
		page
MDI	mdiStaff	Act as a MDI parent to allow multiple forms to open inside
Container		this form



Control	Control Name	Description
Label 1	IblNewPatientID	To label the contents related to the right
Label 2	IblDate	
Label 3	IblName	
Label 4	IbliC	
Label 5	lblMobile	
Label 6	IblGender	
Label 7	IbIDOB	
Label 8	IblEmail	
Label 9	lblAddress1	
Label 10	IblZipCode	
Label 11	lblStreet	
Label 12	IblCountry	
Label 13	lblWeight	
Label 14	lblBloodType	
Label 15	IblAllergies	
Label 16	lblHeight	
Textbox 1	txtNewPatientID	To allow staff to enter new patient ID
Textbox 2	txtName	To allow staff to enter patient's name
Textbox 3	txtIC	To allow staff to enter patient's IC / Passport
Textbox 4	txtMobile	To allow staff to enter patient's contact number
Textbox 5	txtEmail	To allow staff to enter patient's email
Textbox 6	txtUnit	To allow staff to enter unit address
Textbox 7	txtZipCode	To allow staff to enter zip code
Textbox 8	txtStreet	To allow staff to enter street

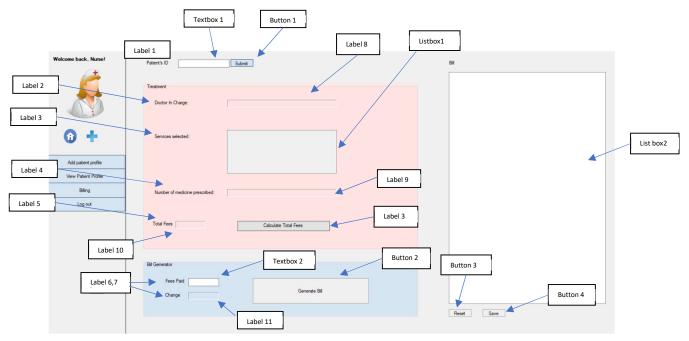
Textbox 9	txtCountry	To allow staff to enter country
Textbox 10	txtWeight	To allow staff to enter weight
Textbox 11	txtAllergies	To allow staff to enter allergies
Textbox 12	txtHeight	To allow staff to enter height
Date picker 1	dateRegister	To allow staff to pick registration date
Date picker 2	dateDOB	To allow staff to pick birth date
Combo Box 1	cboGender	To allow staff to pick gender
Combo Box 2	cboBloodType	To allow staff to pick blood type
Button 1	btnClear	Clear all contents inside textbox and combo box
Button 2	btnCreate	To allow staff to create new patient profile
Group Box 1	grpPersonalDetail	To group all controls related to patient's personal detail
Group Box 2	grpAddress	To group all controls related to patient's Address
Group Box 3	grpHealthInfo	To group all controls related to patient's health
		information

# 2.9 Staff View/Edit Screen



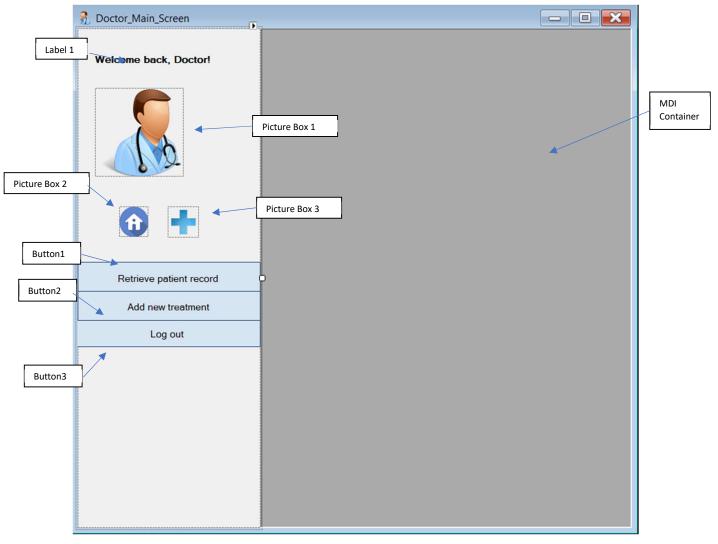
Control	Control Name	Description
Label 1	label1	To label the related controls to the right
Label 2	label2	
Label 3	label3	
Label 4	lblPatientID	Display Patient ID
Label 5	lblDate	Display Patient's registration date
Label 6	IblDocInCharge	Display Patient's doctor-in charge
Button 1	btnPrevious	Navigate to the previous patient profile
Button 2	btnNext	Navigate to the next patient profile
Button 3	btnUpdate	Allow staff to update patient's information and save the
		data into the database
Checkbox	chkEditEnabled	Allow staff to modify patient profile

# 2.10 Staff Billing Screen



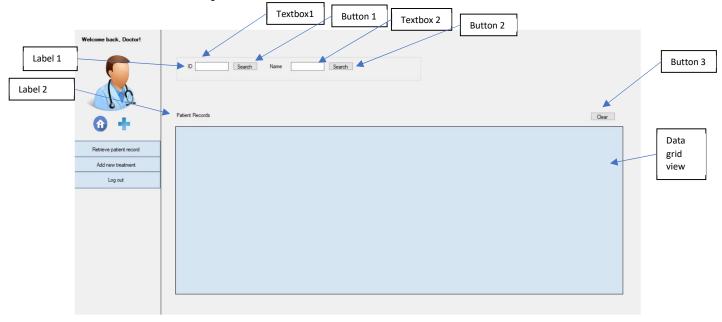
Control	Control Name	Description
Label 1	label1	To label the related controls to the right
Label 2	label2	
Label 3	label3	
Label 4	label4	
Label 5	label5	
Label 6	label6	
Label 7	label7	
Label 8	IblDocInCharge	To display patient's doctor-in-charge
Label 9	lblMedicine	To display number and type of medicines prescribed to the
		patient
Label 10	IblTotalFees	To display the total fees of the treatment
Label 11	IblChange	To display change if the fees is paid in excess
Textbox 1	txtPatientID	To allow staff to key in patient ID
Textbox 2	txtFeesPaid	To allow staff to enter total fees paid by patient
Button 1	btnSubmit	Search patient ID in the database and display relevant
		information in the labels
Button 2	btnBill	Allow staff to generate bill containing treatment details and
		treatment fees
Button 3	btnReset	Clear all the contents inside the labels , textbox and listbox
Button 4	btnSave	Save the treatment details and fees in database
List box 1	IstServices	Display the services and treatment undergone by patient
List box 2	IstBill	Display the generated bill

### 2.11 Doctor Main Screen

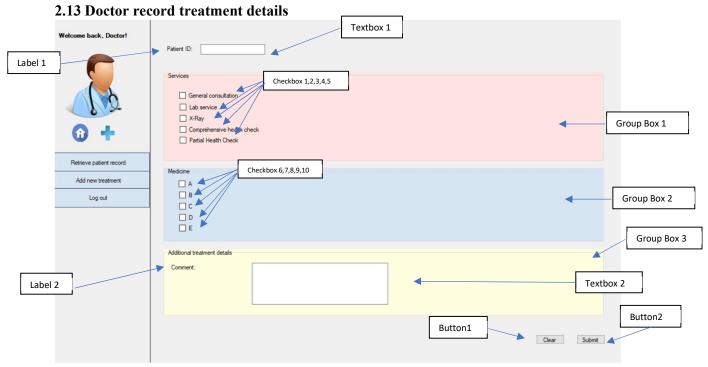


Control	Control Name	Description			
Label 1	lblWelcome	Display welcome message			
Picture Box 1	picDoc	Display picture of Doctor user			
Picture Box 2	picHome	Hide all forms and return to the home screen			
Picture Box 3	picAdd	To allow doctor to add new treatment details			
Button 1	btnRetriveRecord	To allow doctor to retrieve patient's records from			
		database			
Button 2	btnAddTreatment	To allow doctor to add new treatment details			
Button 3	btnLogout	Log out of the system and return to the home screen login			
		page			
MDI	mdiStaff	Act as a MDI parent to allow multiple forms to open inside			
Container		this form			





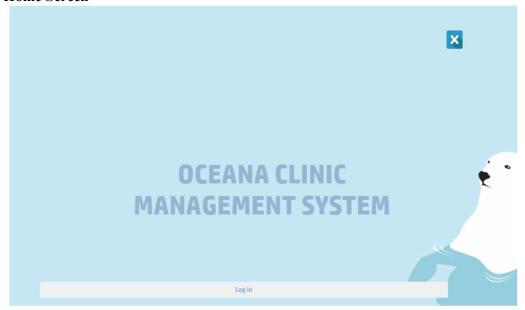
Control	Control Name	Description
Label 1	IblPatientID	To label the related controls
Label 2	IblRecord	
Textbox 1	txtPatientID	To allow doctor to enter patient ID
Textbox 2	txtPatientName	To allow doctor to enter patient name
Button 1	btnSearchID	To allow doctor to retrieve patient's records by
		searching via patient ID
Button 2	btnSearchName	To allow doctor to retrieve patient's records by
		searching via patient Name
Button 3	btnClear	Clear all content inside data grid view
Data grid	dgvPatient	Display patient's information
view		



Control	Control Name	Description		
Label 1	IblPatientID	To label the related controls to the right		
Label 2	IblComment			
Textbox 1	txtPatientID	To allow doctor to enter patient ID		
Textbox 2	txtComment	To allow doctor to enter additional treatment details		
Checkbox 1	chkConsult	To allow doctor to select 'general consultation' as patient's treatment		
Checkbox 2	chkLab	To allow doctor to select 'lab services' as patient's treatment		
Checkbox 3	chkXray	To allow doctor to select 'X-ray' as patient's treatment		
Checkbox 4	chkFullCheck	To allow doctor to select 'comprehensive health check' as patient's treatment		
Checkbox 5	chkParCheck	To allow doctor to select 'partial health check' as patient's treatment		
Checkbox 6	chkMedA	To allow doctor to select Medicine type A as prescription to patient		
Checkbox 7	chkMedB	To allow doctor to select Medicine type B as prescription to patient		
Checkbox 8	chkMedC	To allow doctor to select Medicine type C as prescription to patient		
Checkbox 9	chkMedD	To allow doctor to select Medicine type D as prescription to patient		
Checkbox 10	chkMedE	To allow doctor to select Medicine type E as prescription to patient		
Button 1	btnClear	Clear all contents inside textbox and uncheck all check boxes		
Button 2	btnSubmit	Submit the treatment details and save it into database		
Group Box 1	grpServices	To group all the controls related to treatment and services		
Group Box 2	grpMed	To group all the controls related to medicine		
Group Box 3	grpDetails	To group all the controls related to treatment details		

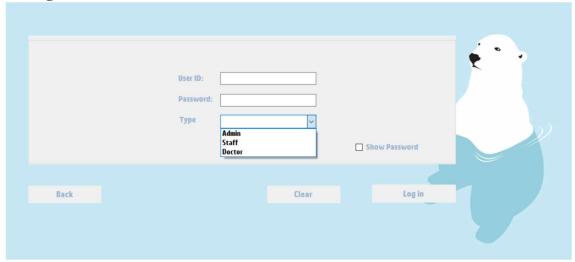
### 3.0 User Manual

### 3.1 Home Screen



- 1. By clicking on the log in button, user are able to get in to the login screen:
- 2. By clicking on the close button, x user can exit the application.

### 3.2 Login Screen



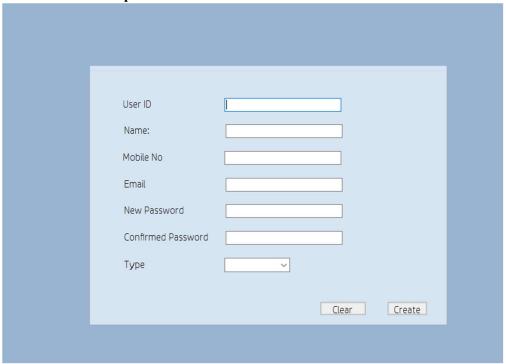
- 1. To be able to access the system, user must enter User ID, Password and select the correct user type. After all the fields are filled, user click on the 'Log in' button which will bring them to their respective home screen.
- 2. To show the hidden password character, user can click on the 'show password' option to display the password character instead of hiding them.
- 3.Click 'Back' button to go back to the Home Screen .
- 4. Click 'Clear' button to clear all the contents inside the textbox.

### 3.3 Admin Home Screen



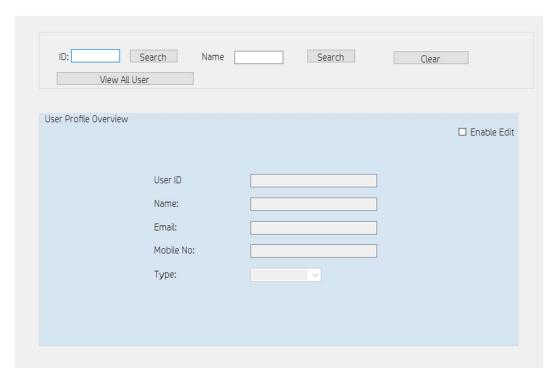
- 1. To create new profile, click on 'Add new profile'.
- 2. To view or manage user profile, click 'View profile'.
- 3. To reset password for user, click 'Reset User Password' .
- 4. To log out from the system, click 'Log out'.
- 5. To collapse all the form and return to the main screen, click
- 6. is the shortcut button for 'Add new profile'.

### 3.3.1 Admin – Add new profile



- 1. To successfully create a user profile, Admin must entered all the data into the provided textbox according to the description on the left, after entering all the data, click 'create' button to store the new data into the database.
- 2. Message Box will be displayed if new user profile is created successfully, otherwise error message will be displayed.

### 3.3.2 Admin - View Profile



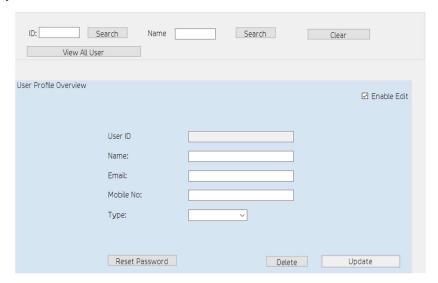
1. To retrieve user profile information, admin can either search by User ID or user's full name .



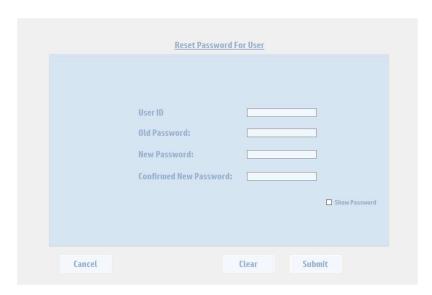
2. To view all existing user in the system, click 'View All User', Wiew All User', which will bring up this window:



3.To modify the user's info, check the 'enable edit' to enable all the textbox:

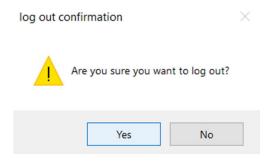


- 4. To delete user from the system, click 'delete' button.
- 5. To reset password for user, click 'reset password' button Reset Password | which will bring up this window:



- 6. To update the modified information, click 'update' button.
- 7.To clear all the contents, click 'clear' button.

# 3.3.3 Admin – Log out



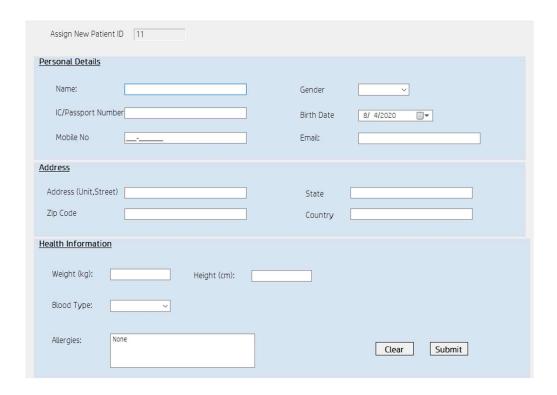
- 1. Click 'yes' to log out from the system as Admin.
- 2. Click 'no' to cancel action and return to the admin main screen.

### 3.4 Staff Main Screen



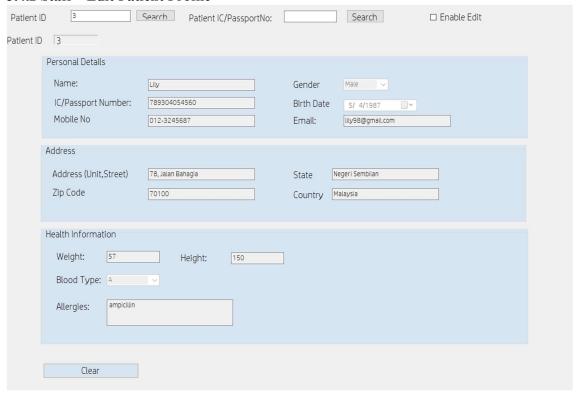
- 1. To create new patient profile, click 'Add patient profile'. Add patient profile
- 2. To edit patient profile, click 'Edit Patient Profile'. Edit Patient Profile
- 3. To view all registered patient in the system, click 'View All Patient Profile' View All Patient Profile
- 4. To generate bill, click 'Billing'
- 5. To log out from the system, click 'Log out'. Log out
- 6. To collapse all the form and return to the main screen, click
- 7. is the shortcut button for 'Add patient profile'.

### 3.4.1 Staff – Add Patient Profile



- 1. The Patient ID is auto generated to avoid duplication.
- 2. Staff must enter all the data into all the textbox before the data can be saved into the database.
- 3. To save the data into the database, click 'submit' button.
- 4. To clear all the contents inside the textbox, click 'clear' button . Clear

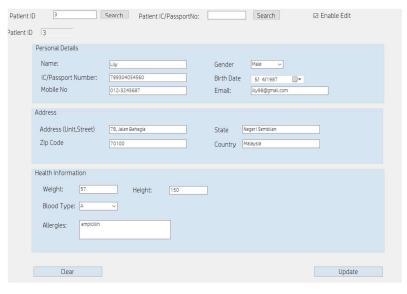
#### 3.4.2 Staff - Edit Patient Profile



1. Staff can retrieve patient's information by either searching for patient ID or patient's IC/Passport No.

J.				
Patient ID	3	Search	Patient IC/PassportNo:	Search

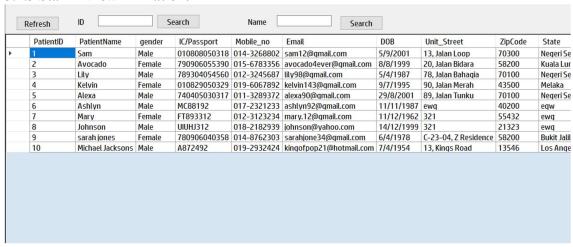
2. All the textboxes are read-only, therefore, to be able to modify patient's information, staff must check the 'Enable Edit' Denable Edit to enable all the textboxes.



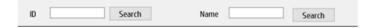
3. After the 'enable edit' has been checked, the 'update' button appear

- 4. To store the updated/modified information, click 'Update' button to store it into the database.
- 5. After editing, simply uncheck the 'enable edit' to prevent making unnecessary changes, which will once again make all the textboxes read-only.

### 3.4.3 Staff - View All Patient

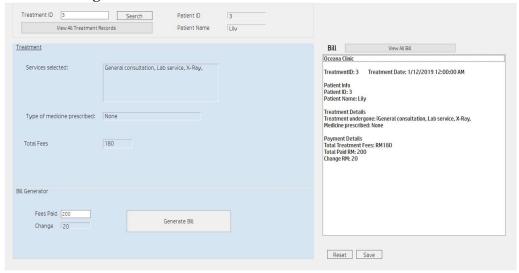


1. Staff can filter the result by searching for Patient ID or Patient Name.

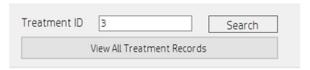


2.If the recently updated information does not appear in the database, click 'refresh' button Refresh to resolve the issue.

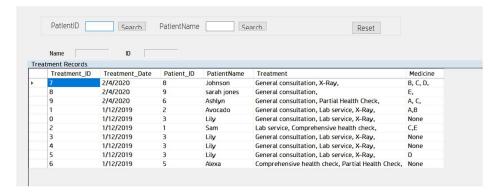
### 3.4.4 Staff - Billing



1. To view recent treatment records, click 'view all treatment records' .Staff can filter the result by searching Patient ID or patient name.



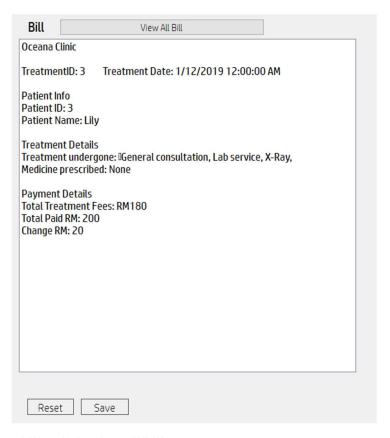
which will bring up this window:



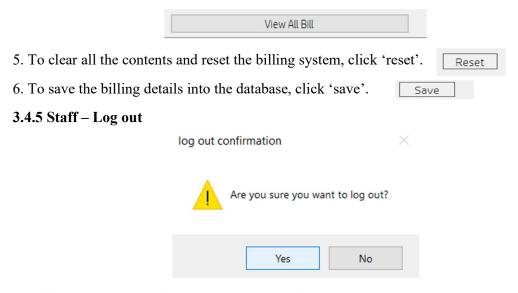
2.To generate bill, the staff must first enter treatment ID followed by Fees Paid by patient and click 'Generate Bill' button:



3. After clicking on' Generate Bill', the payment details will be display in the listbox:



4. To view recent bills, click 'view all bill':



- 1. Click 'yes' to log out from the system as Staff.
- 2. Click 'no' to cancel action and return to the Staff main screen.

#### 3.5 Doctor Main Screen



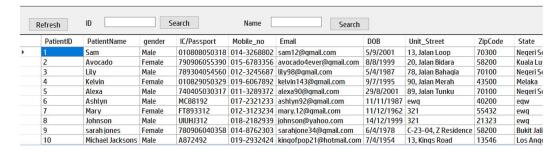
- 1. To view all existing patient in the system, click 'view all patient'.
- 2. To retrieve patient's treatment records, click 'retrieve patient record'
- 3. To record new treatment details, click 'Add new treatment' or



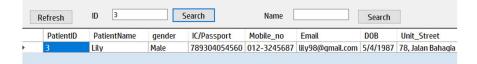
- 4. To log out from the system, click 'log out'
- 5. To collapse all the form and return to the main screen, click



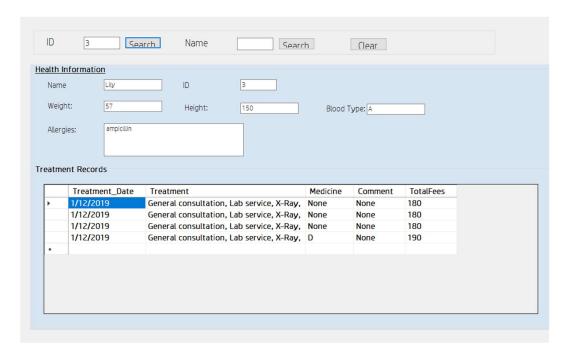
### 3.5.1 Doctor – View All Patient



1. Staff can filter the result by searching for Patient ID or Patient Name:



### 3.5.2 Doctor - Retrieve Patient Record

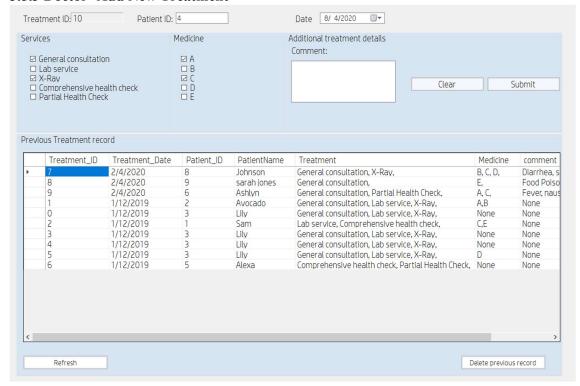


1. Doctor can retrieve patient's treatment records by either searching for patient ID or patient name.

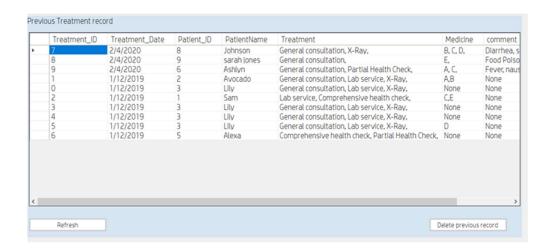


- 2. All the textboxes are read-only and cannot be modified.
- 3. To clear all contents, click 'clear'.

#### 3.5.3 Doctor- Add New Treatment



- 1. To record a treatment, doctor must:
  - i) Enter a valid Patient ID.
  - ii) Select at least one service.
  - iii) Medicine prescribed and comments are optional and can be skipped if not needed.
  - iv) click on the 'submit' button to save the treatment details into the database.
- 2. The newly added treatment record can be found in the treatment table:

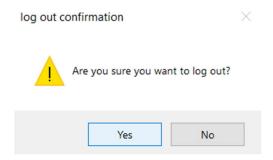


3. To delete previous treatment record, click 'Delete previous record'

Delete previous record

4. If the newly added treatment does not appear in the table, click 'Refresh' to resolve the issue.

# 3.5.4 Doctor – Log out



- 1. Click 'yes' to log out from the system as Doctor.
- 2. Click 'no' to cancel action and return to the Doctor main screen.

# 4.0 System Testing

# **4.1 Home Screen Testing**

Test	Test scenario	Test Objective	Expected Result	Test
Case				Result
1	Click login	To enter the login	Open Login Form	Pass
	button	screen		
2	Click Exit button	To exit the application	<ol> <li>Message box to prompt user for exit confirmation.</li> <li>If user clicks yes, exit the application.</li> <li>If user clicks no, cancel exit action.</li> </ol>	Pass

# 4.2 Login Screen

Test	Test scenario	Test objective	Expected Result	Result
Case 1	Successful Login with valid username and password	To grant user the access to the system	Successful Login.     Message box show 'Login successfully!'     User granted access to the system	Pass
2	Unsuccessful login with invalid username or password / username or password are left blank	To stop invalid user from accessing the system.	1. Unsuccessful Login. 2. Message box show invalid username and password. 3. User will not be granted access to the system.	Pass
3	Verify user type - User selected type 'Admin'	To load respective home screen for Admin user type	Load Admin Home Screen	Pass
4	Verify user type - User selected type 'Staff'	To load respective home screen for Staff user type	Load Staff Home Screen	Pass
5	Verify user type - User selected type 'Doctor'	To load respective home screen for Doctor user type	Load Doctor Home Screen	Pass

### 4.3 Staff Main Screen

Test	Test scenario	Test objective	Expected Result	Result
Case 1	Add Patient Profile - Create patient profile successfully without error	To store new patient profile in the database	<ol> <li>All data entered by staff saved into database.</li> <li>2. Message Box display 'successfully created patient profile'.</li> </ol>	Pass
2	Add Patient Profile - Create patient profile unsuccessfully with error(s)	To validate user input and make sure user fill in the required field before all the data can be inserted into the database.	<ol> <li>All data entered by staff will not be saved into database.</li> <li>Message Box prompt 'Missing information' if user left all or some of the field blank.</li> </ol>	Pass
3	Edit Patient Profile	To modify patient's information in database	<ol> <li>Any modified information will be updated accordingly in the database.</li> <li>Message Box prompt 'Successfully updated information for [patient name] .</li> <li>Information will not be updated if some of the information is missing.</li> <li>Display Error message 'Missing information, update unsuccessful' if information is missing.</li> </ol>	Pass
4	Billing	To store billing details into database.	1. All related treatment records will be displayed in the list box.  2. Payment details and date will be stored into database.  3. Message Box display notification 'successfully generated bill'  4. Error message to be displayed if invalid or no treatment ID is entered by User.  1. 5.Error message to be displayed if played if user did not enter fees paid.	Pass

# 4.4 Doctor Main Screen

	Ctor Main S			
Test	Test	Test objective	Expected Result	Result
Case	scenario			
1	View All	To display all the	A table consisting of all existing	Pass
	Patient	patient info correctly	patient will be displayed into the data	
			grid view.	
2	Retrieve	To retrieve patient	1. User can search for treatment	Pass
	Patient	treatment record	records by either searching for	
	Record		patient ID or patient name.	
			2. Message Box will display 'No	
			treatment records found' if the	
			patient does not have treatment	
			records.	
			2. 3.Error message will also be	
			displayed if user enters invalid	
			ID or name.	
3	Create	To store new	1. Treatments records will be	Pass
	new	treatment record into	saved into the database if user	
	treatment	the database	enters valid patient ID and	
	record		selected at least one treatment.	
			2. Error message to be displayed	
			if user enters invalid patient	
			ID .	
			3. 3.Error message to be	
			displayed if user does not select	
			any service/treatment.	

# 4.5 Admin Main Screen

Test	Test objective	Expected Result	Result
scenario			
Create New User Profile	To store new user profile into the data base	<ol> <li>All data will be saved into the database if user enters all the data correctly.</li> <li>Display notification for successfully created profile.</li> <li>Data will not be saved if user did not filled in all the required field.</li> <li>Display error message for unsuccessful creation of new user profile.</li> </ol>	Pass
Manage User profile	To update or delete user profile	<ol> <li>All data will be displayed into the textbox if Admin entered valid ID/name.</li> <li>Data will not be displayed if Admin entered invalid ID or name, error message will also be displayed.</li> <li>Data will be updated if all the fields are filled, notification will be displayed for successful update.</li> <li>Data will not be updated if information are missing, error message will be</li> </ol>	Pass
Reset User Password	To reset password for system user	<ol> <li>The old password will be changed to new password if the old password entered is validated, notification to be displayed for successful changed password.</li> <li>The password will not be changed if the old password does not match the one in the database or the new confirmed password does not match with the new password.</li> <li>Password will not be changed if user did</li> </ol>	Pass
	Create New User Profile  Manage User profile  Reset User	Create New User Profile  Manage User profile  To store new user profile into the data base  To update or delete user profile  Reset User To reset password for	Secnario  Create New User profile into User Profile  To store new user profile into the data base if user enters all the data correctly.  2. Display notification for successfully created profile.  3. Data will not be saved if user did not filled in all the required field.  4. Display error message for unsuccessful creation of new user profile.  Manage User profile  To update or delete user profile  Profile  To update or delete user profile  2. Data will not be displayed into the textbox if Admin entered valid ID/name.  2. Data will not be displayed if Admin entered invalid ID or name, error message will also be displayed.  3. Data will be updated if all the fields are filled, notification will be displayed for successful update.  4. Data will not be updated if information are missing, error message will be displayed.  Reset User password for system user  To reset password for system user  1. All data will be saved into the database if user enters all the data correctly.  2. Display notification for successfully created profile.  3. Data will be displayed into the textbox if Admin entered valid ID/name.  2. Data will not be displayed or successful update.  4. Data will not be updated if information are missing, error message will be displayed.  The old password will be changed to new password if the old password entered is validated, notification to be displayed for successful changed password.  2. The password will not be changed if the old password does not match the one in the database or the new confirmed password.

#### 5.0 Critical Assessment

#### 5.1 Limitation

One of the limitations of this system is that it is an overall very simple system so it does not contains a lot of elaborated features like the clinic management system that are available on the market. For example, this system lacks appointment making function which are very crucial in managing patient's appointment.

Another limitation is the database design structure, the current database design are only suitable for storing a reasonably small size of data. This is because all the data are arranged in such a way that are too clustered and hard to manage. If the database continues to grow in the future, it might become hard to keep track of the data which will then cause a problem later on.

### **5.2 Possible Improvements**

This system can be made better by introducing more functions such as appointment making system, auto-generate medical certificate system and data analytic function which could help doctor or staff to better perform their duties.

The database should also be designed in such a way that are easier to manage. All the relationships between the tables inside the database should be defined clearly and all the constrains should be put in placed to prevent faulty data from being stored into the database.

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