Valentine Bimkuteyi

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Summary

Aspiring Cyber Security Analyst with foundational experience and keen interest in IT security. Developed a fundamental understanding of cybersecurity best practices through academic coursework and self-study. - Completed intensive training at the University of Toronto in Cybersecurity, gaining hands-on proficiency in Active Directory Management and Linux & Windows System Administration. - Demonstrated strong communication and multitasking skills in prior customer-facing roles. Aims to leverage foundational knowledge and skills to assist in enhancing and supporting IT projects, ultimately contributing to process improvements and bolstering security operations.

Education

George Brown College, ON

Information Systems Technology   Sep 2024 - Present

University of Toronto School of Continuing Studies

DEC, Cybersecurity   Mar 2023 - Sep 2023

Our Lady of Fatima Academy

Secondary School, Science   Sep 2012 - Jul 2018

Work Experience

Infinix NG,(Remote)   Toronto, ON

IT Help Desk Support   Jul 2022 - Feb 2023

- Provided technical troubleshooting for a wide range of hardware and software issues, ensuring minimal downtime for users.

- Diagnosed and resolved software malfunctions including operating systems, application crashes, and installation errors across Windows and Linux environments.
- Performed hardware diagnostics and repairs, including addressing issues with desktops, laptops, and peripheral devices.
- Supported Office 365 and other software suites by troubleshooting login issues, application errors, and providing configuration assistance.
- Assisted in configuring and troubleshooting network connectivity issues, ensuring seamless internet and intranet access for end-users.
- Logged and tracked tickets in Jira, escalating more complex cases to higher-level
- support as necessary to maintain an efficient workflow.

Canadian Tire   Toronto, ON

Retail Sales Representative   Mar 2022 - May 2022

- Demonstrated excellent customer service skills by addressing customer inquiries and needs.
- Managed inventory efficiently, ensuring products were well stocked and organized.
- Collaborated with multiple departments to deliver a seamless shopping experience.

Projects

Splunk-Powered Security Monitoring Framework   Aug 2023 - Aug 2023

- Undertook the design and implementation of a comprehensive security monitoring solution leveraging Splunk for a fictional organization. This project encompassed the integration of Splunk's powerful analytics and visualization capabilities to proactively detect and respond to security incidents in real-time.

Azure Web App Deployment & Customization   June 2023 - Jun 2023

- Led a project focused on creating, deploying, and customizing a secure web application using Microsoft Azure. This involved setting up an Azure web application instance, deploying a Docker container onto it via Azure Cloud Shell, and personalizing

elements like names, emails, and introductions.

Azure Web Application Security Enhancement June 2023 - Jun 2023

- Spearheaded a project aimed at fortifying the security posture of a web application hosted on Microsoft Azure. Deployed essential infrastructure components, configured robust encryption protocols, and implemented custom Web Application Firewall (WAF) rules to mitigate potential security threats. Leveraged Azure's suite of security tools to proactively monitor and remediate security vulnerabilities.

Skills

Cybersecurity Awareness: Wellversed in cybersecurity best practices and principles., Active Directory Management: Experience in managing user accounts and permissions., Linux Administration: Proficient in Linux server administration., Windows Administration: Experience in Windows system administration., Network Firewalls: Knowledge of configuring and maintaining network firewall rules., Computer Networking: Familiarity with LAN and WAN configurations., Information Security: Understanding of information security policies and procedures., Multitasking: Proficient in managing multiple tasks efficiently., Communication Skills: Strong verbal and written communication abilities., Computer Savvy: 3 years of experience with various computer applications., Technical Support: Able to provide technical assistance and troubleshooting., Linux Operating Systems, Incident Response, Security Plus Training, Disaster Recovery Planning, Windows Operating Systems, Networking Concepts, Network Security, Cyber Security Practices, Firewall Operations

Certifications

CompTIA Security + Certificate: Demonstrates knowledge of security concepts, tools, and procedures to react to security incidents and guards against them.

Splunk: Proficient in using Splunk for analyzing machine-generated big data via a web-style interface.

Cybersecurity Governance Risk and Compliance (GRC) Mastery: Understanding of how to design, implement, and manage GRC programs and frameworks.

Blue Team Level 1(ongoing): Skills in defensive security techniques and practices, including incident response and threat hunting.

Qualys: Experience with the Qualys Cloud Platform for continuous security and compliance monitoring.