Alexie Roy

617-435-7242

Email: aroy2017@students.curry.edu

LinkedIn: https://www.linkedin.com/in/alexie-roy-1584061a1/

EXPERIENCE

Refugees Welcome Technology Team, Boston, MA

January 2021 to May 2021

Intern

- Assisted in UX/Value Prop Project to understand community needs and align it with organization's strategies and goals
- Conducted UX Research by interviewing service providers, reviewing and analyzing their responses about their day-to-day lives in order to create a technical service that satisfies their needs
- Collaborated with with Executive Director and Director of Technology to scope individual project to create goals and timeline that aligns with organizational resources and strategies
- Collaborated with the Director of Communications and Director of Technology to ensure that website content is consistent across the site and aligns with the organization's brand
- Conducted website audits to have a better understanding and detailed analysis of the website's efficiency and visibility
- Conducted SEO audit and improved search engine optimization of organization's website

Practicum of Psychology Art Therapy, Milton, MA

August 2019 to December 2019

Intern

- Assisted the adult clients with learning differences with various artwork activities such as gathering art supplies and helping clients with tasks they are not able to do
- Created learning objectives for one client to enhance their fine motor skills
- Observed a client's progress and their behavior in order to check their well-being and understand them
- Generated weekly progress notes to document observations of clients and their progress
- Developed and facilitated an Art curriculum for clients to follow the step-by-step process of the art project

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Bachelor of Arts Degree

August 2017 - May 2021

Major: Psychology

Minor: Information Technology

Curry College

Milton, MA GPA: 3.69/4.0

Relevant Courses

- Programming Logic
- Foundation of Hardware
- Computer Networking
- Database Concepts
- HTML & Design
- Art of Creating Online Content

Skills

- Python
- Wireframing
- UX research
- Developing research plans
- Search Engine Optimization
- Development of User interview documentation
- Website content creation
- HTML
- SQL
- Figma
- Adobe XD

VPNE Parking Solutions, Jamaica Plain, MA

May 2018 to January 2020

Certifications & Achievements

- CITI Training for Social & Behavioral Basic Research
- Dean's List (2017 2021)

Cashier

- Reconciled cash drawer at the start and end of each shift (accounting for error and resolving discrepancies)
- Handled customer inquiries and complaints, excellent communication skills with a focus on customer service
- Maintained a friendly and pleasant attitude at all times
- Directed customers where to go in the hospital