## HARRY ENFIELD

#### LIBRARY ASSISTANT RESUME

Dayjob Ltd, 120 Vyse Street, Birmingham B18 6NF

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### Summary

A college leaver with an out-going personality, excellent communication, management and IT skills and a strong interest in books and computers. Harry is able to work accurately in a busy environment and has the knowledge and enthusiasm required to play a key role in helping a Librarian run a busy library. He will thrive in a public facing role and has a flexible approach and a willingness to work across various branch libraries. He is looking for a suitable entry level position where he can help customers to get maximum usage of a library's facilities.

## Academic Coventry North College 2011 - 2012

Diploma in Library Studies Pass

**Birmingham South High School** 

Maths 2008 - 2011

EnglishPassGeographyPassPhysicsPassBusiness StudiesPassPhysical EducationPass

## Knowledge of Librarian skills Professional Personal

Stock maintenance Cataloguing books Good communicator Customer service Shelving items Highly presentable Processing books Indexing Articulate Answering queries Registering library users Confidential Data management Inspecting books Giving presentations Repair damaged books Search skills Locating books Organising resources **Issuing Library cards** Analytical

# Skills acquired whilst studying

- Able to ensure that a Library's information resources, in all formats, are easily accessed by library users.
- Knowledge of the circulation desk, lending and receiving library-owned material.
- Providing a welcoming presence on the Library reception desk.
- Familiarity with automated library systems.
- Ability to ensure accuracy, even when performing routine tasks.
- Superb inter-personal skills, including high-level customer-care awareness, and the ability to display tact and courtesy when dealing with members of the public.
- Responding quickly to queries from Library users using resources and IT facilities.
- Maintaining the Library environment by shelving, tidying & doing administrative tasks.

## References

**Richard Jones Hilary Matthews** Headmaster **Project Coordinator** Dayjob College Dayjob Charity 120 Vyse Street 120 Vyse Street Birmingham Birmingham **B18 6NF B18 6NF** info@dayjob.com info@dayjob.com 0044 121 638 0026 0044 121 638 0026



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