

# Urgent Information For Visa Applicants

Please review the information below before scheduling or attending a visa-related appointment.

[IMPORTANT INFORMATION ABOUT THE VALIDITY OF YOUR VISA FEE \(/en-ca/iv/information/announcements#797-](#)

[important information about the validity of your visa fee 20230707202213\)](#)

[Important information about the privacy and security of your account on this website \(/en-ca/iv/information/announcements#790-](#)

[important information about the privacy and security of your account on this website 20230530195008\)](#)

[Update on Change to U.S. Travel Policy Requiring COVID-19 Vaccination for nonimmigrant travel \(/en-ca/iv/information/announcements#788-](#)

[update on change to u s travel policy requiring covid 19 vaccination for nonimmigrant travel 20230512005010\)](#)

[Nonimmigrant Visa Processing Fee Increase \(/en-ca/iv/information/announcements#775-](#)

[nonimmigrant visa processing fee increase 20230331193712\)](#)

[Important Announcement on Waivers of the Interview Requirement for Certain Nonimmigrant Visas](#)

[\(/https://travel.state.gov/content/travel/en/News/visas-news/important-announcement-on-waivers-of-the-interview-requirement-for-certain-nonimmigrant-visas.html\)](https://travel.state.gov/content/travel/en/News/visas-news/important-announcement-on-waivers-of-the-interview-requirement-for-certain-nonimmigrant-visas.html)

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## U.S. Visa and Travel Updates

For the latest information from the U.S. Department of State regarding visa issues and travel to the United States, please visit: <https://travel.state.gov/content/travel/en/News/visas-news.html> (<https://travel.state.gov/content/travel/en/News/visas-news.html>).

[More \(/en-ca/iv/information/announcements#611-u s visa and travel updates 20200916214654\)](#)

[Scroll Down](#)

# Welcome, U.S. Immigrant Visa Applicants

You are at the Official Immigrant (permanent) Visa support website for the U.S. Embassy in Canada.

## Long lines at certain Post Offices in Toronto & Vancouver

Increased seasonal volumes are causing long lines at the following post offices:

Downtown Toronto Area:

- Toronto Commerce Court PO (25 King St W)
- Toronto Atrium on Bay PO (595 Bay St)
- Toronto Adelaide PO (31 Adelaide St)

Downtown Vancouver Area:

- Vancouver Bentall Centre PO (595 Burrard St)
- Vancouver Main Retail Store PO (495 West Georgia St)

Please note that applicants are reporting to wait up to 1 hour in line to retrieve their shipments.

To reduce your waiting times, we advise you to verify the free and paid alternatives to receive your documents available in our website. Log in and click on "Update delivery location." Optionally, get your documents delivered to your address in Canada by clicking on "Request Premium Delivery."

[More \(/en-ca/iv/information/announcements#770-long\\_lines\\_at\\_certain\\_post\\_offices\\_in\\_toronto\\_vancouver\\_20230309151541\).](#)  
[Register \(/en-ca/iv/information/iv\\_services\).](#)

Register your Consular Immigrant Visa appointment date and time or request Returning Resident support services.

[Continue \(/en-ca/iv/users/sign\\_in/iv\).](#)

Review and manage your existing Consular Immigrant Visa Appointment or Returning Resident request.

[Visa Information \(https://ais.usvisa-info.com/en-ca/iv/information/iv\\_overview\).](#)

Learn more about the Immigrant Visa application process.