

Identifier:	CU3
Actors:	Client
Description:	Client operations
Precondition:	Nothing
Normal Sequence:	<p>1. The client click in "start an incidence".</p> <p>1.1 The system shows 2 options.</p> <p>1.2 Consult my incidences.</p> <p>1.2.1 The system ask for the e-mail used for the incidences</p> <p>1.2.2 The system consult for the incidences related to that e-mail and shows it.</p> <p>1.2.3 The client can click on a number of incidence.</p> <p>1.2.4 The system shows all details from this incidence.</p> <p>1.2.5 The client close the consult view.</p> <p>1.2.6 The system back client to menu.</p> <p>1.3 Start an incidence.</p> <p>1.3.1 The client inserts detail of incidence.</p> <p>1.3.2 The system asks the client for the mail.</p> <p>1.3.3 The client inserts mail.</p> <p>1.3.4 The client clicks in send incidence.</p> <p>1.3.5 The system back client to menu.</p> <p>2. Client close website.</p>
Postcondition:	Nothing
Alternative 1	<p>1.3.3 Client inserts the e-mali</p> <p>1.3.4 System alerts that the e-mail is not valid.</p> <p>Go to 1.3.2</p>
Alternative 1	<p>1.3.4 Client clicks in cancel</p> <p>1.3.5 System backs client to menu</p>