Report

- The feature might be realized with a thresold of 3 hours (on all cars / checkin types)
- Only about 5% of this part of rented cars might have a negative impact on global revenues
- Most of cars are rented again with after 3 hours
- In general, Drivers return the vehicules with 1 hour delay so the late leads to cancelation.
- But with a threshold of 3 hours, we can prevent 83% of cancelations from late checkouts.
- ~3000 rentals are canceled and we don't know the reason behind it.
- A cancel time feature can help us to see how long waiting time leads customers to cancel the rental.
- This feature should solve almost 7679 problematic cases