

ALFASTO

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**Program Management | Product Management | Team Management | Project Management**

# PROFESSIONAL SUMMARY

A problem solver having around **11 years of hands-on experience** in **program & project management, product management, account setup & management, Team Management,** with ability to work in highly ambiguous environments coupled with ability to flourish under fast moving landscape. **Worked with cross-functional global teams across globe** to ensure business goals are achieved. Experience in partnering with Senior Leadership & driving Strategic Initiatives at a BU level with stellar cross group collaboration and judicious decision making.

Presently working with **Societe Generale Global Solution pvt ltd** as **Technical Program Manager**

# CORE COMPETENCIES

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| --- | --- | --- |
| * Program Management * Delivery Management * Project Improvement * Engagement Management | * Agile Methodology * Leadership & Performance Enhancement * Strategic Planning & Tactical Execution * Stakeholder Management | * Project Management * Client Solutioning * Process Management * Team Management |

**HIGHLIGHTS AND QUALIFICATIONS**

## Program Management

* **Oversee business aspects of program** by constructing of project teams, charters, project plans, contingencies, success metrics and ROI measurements
* Drive a team of project managers, account managers and team leaders working closely with multiple functional teams like product, engineering, pre-sales, marketing, and strategy team to **deliver product solutions** based upon long term initiatives as per organizational OKR’s
* **Hands on experience of working with global clients at multiple locations** to manage customer expectations and aligning it to key business goals of organization
* Proven experience building out **large-scale project** plans with complex dependencies and effective resource management
* S**trong understanding of program financials**, data generated across the lifecycle of a project and **ability to drive insights and proactive action** that can make **positive impact** on the outcome
* Help customers and the engineering teams make **trade-off decisions** by considering all the data including business goals, technical platform strategy, customer experience and maintainability.
* **Associated with managing end to end delivery from engagement perspective, market on-boarding, setting up engagements, kicking up launch campaigns** by collaborating with key stakeholders both internally and externally while ensuring the objectives defined are tangible and achieved in the stipulated time frame thus yielding high customer satisfaction and engagement.

## Project Management

* Experienced scrum master with experience in **managing multiple scrum teams** and well versed with scrum methods
* Possess resolute project management experience and handled responsibilities beyond project management from an early stage of career due to result of an excellent performance track record in planning, scheduling, coordinating, delivering, and managing activities. Managed all phases of program to success, including initiation, planning, definition, development, testing and deployment cycles
* Managing the entire life cycle of project from analyzing the project requirements, resourcing, cost estimates, developing

SOW’s, execution, and invoicing.

* Provide project estimates to ensure project compliance and completion; conduct quality control inspections intermediately and in the punch list phase of projects; review workloads and set priorities to meet required project schedules and objectives.
* Effectively managing teams of different skill sets and work on the efficiency improvement and tracking of team’s performance.

## Man Management

* Developing, managing, and monitoring the performance of multi-skilled work force. An effective communicator with strong analytical, problem solving and organizational abilities.

## Rewards and Recognitions

* **Employee of quarter award -2018** in Societe Generale for excellent performance in year-2018.
* **Best Team award – 2018** to my team for excellent performance in year-2018.
* Provided **Leadership and Project Management** training to overseas leaders (from Egypt, Morocco, Algeria, Thailand, Philippines, Myanmar, Bangladesh, Malaysia, Singapore, Japan and EU) in China – HQ for 8 days.
* Provided one month training to Chinese leaders for leadership, overseas team management, daily task management and Project management in our India Bangalore office.
* Won the **Best Team Player award in 2015** in Tata consultancy services.
* Won the **Smart at Work award in 2012** in Wipro limited.
* Completed **Six Sigma Yellow belt** on Reduction of Issues.

# EDUCATION AND CERTIFICATIONS

* B.Tech (Information & Technology) from AMC Engineering college(2006-2010)
* S.S.C. from SAPS school from Bokaro Steel city (2003-2005)
* H.S.C. from JDPS, Nawada.

# PROFESSIONAL EXPERIENCE – CAREER PROGRESSION

* **Societe Generale | Technical Program Manager September 2016 – Present**
* **Societe Generale | Lead Devops Engineer August 2015 to August 2016**
* **TCS | Senior Oracle DBA Engineer August 2012 to July 2015**
* **Wipro technologies | Oracle DBA December 2010 to July 2012**

**ADDITIONAL INFORMATION**

* Name: Alfasto
* Language known: Hindi, English, Kannada
* Marital Status: Married
* Date of Birth: 15-02-1989