ALFIE CHAPMAN

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PERSONAL STATEMENT

I am a resilient individual with a jovial sense of humour, good problem-solving skills and a passion for everything IT. I am seeking to utilise the knowledge I gained from completing the GCP Generation bootcamp, resulting in my CDL certification and my experience in IT technician roles previously. I have high level skills in Python and C++ as well as a strong understanding of the foundations of Linux while also having experience around many hardware and software as well as ticketing systems. During this time, I have also used my time diligently to learn HTML, CSS and JavaScript to start building my own portfolio which I hope will be available to view in the near future. I possess good written and communication skills, the ability to prioritise workloads, and work well under pressure to meet deadlines. With qualifications in information technology and having worked in customer service and computer technician roles previously, I am looking to transition into my dream career in the IT industry. I am deeply committed to continuous learning and personal growth, with a strong desire to contribute my extensive knowledge to the ever-evolving realm of technology.

KEY SKILLS

- Extensive expertise in programming, with a strong command of languages such as Python and C++, utilised for crafting software solutions tailored to both gaming and business requirements.
- Key knowledge of computer parts and troubleshooting PCs on both MacOS and WindowsOS.
- Conversant in Linux systems, demonstrating a deep understanding of its administration, configuration, and troubleshooting, with a proven track record of effectively leveraging Linux in various IT environments.
- Exceptional communication skills, open to helping others and taking initiative when needed, making problem solving a key skill of mine
- Adept to effective time management, consistently meeting deadlines even in high-pressure and demanding work environments.
- Knowledge of computer software, including Mac/WindowsOS, PowerShell, MS (Word, Excel, Access, PowerPoint), editing software (Photoshop, Gimp) and coding software (Python, VScode)
- Self-taught HTML, CSS and JavaScript in order to build a portfolio showcasing my past and future work to show potential employers what I can do.

WORK EXPERIENCE

IT Support Assistant, *Norwood School, London, January 2017 - April 2017*

- Upgraded existing hardware and software so that computers were up to date.
- Carried out on-site maintenance such as: replacing hardware, fixing projectors, and replacing the school servers.
- Logged and prioritised faults and queries from teachers and students regarding certain apps and software
- Successfully used and completed tickets on the school ticketing system allowing classes to flow faultlessly.
- Daily the school servers needed switching over, backing up and clearing.

EXPERIENCE

Generation, Google Cloud Engineering Bootcamp - August 2023 - November 2023, London (Remote)
12-week programme in partnership with Google Cloud helping to kickstart a career as a Google Cloud Engineer. Learned how to understand and use Google Cloud technologies as well as Linux and Python.

- Acquired further knowledge using and executing Python code to successfully work through the syllabus.
- Continued to develop and expand knowledge in Linux by using relative commands and navigating through files and directories.
- Learned about mindsets and key skills for the workplace, including problem-solving and proactiveness.
- Expanded knowledge of computer systems, the OSI model and the networking process including TCP/IP.

Generation, Kobayashi Maru Presentation - October 30th 2023, Google Offices
I spent a week working in a group to prepare for a presentation we had to present to an energy utility company, working towards solutions for their needs and requirements.

- I Had to make time for scheduled meetings with a Google mentor to talk through the process.
- A clear plan was needed, initiative was taken to create an effective presentation.
- We had to stand in front of 40-50 people and present our solutions to the energy company.
- Effectively show our deep knowledge of the Google Cloud Platform to gain the confidence of the company we were presenting to.

EDUCATION AND CERTIFICATIONS

Computer Game Development Bsc - University of Westminster, September 2019 - June 2023
(1 year completed)
- Mathematics in gaming (converting hexadecimal, binary, decimal)
- Programming principles (C++ and Python)
- Asset design and creation (Unity, Blender, 3D modelling)

BTEC Information Technology - DD - Norwood School Sixth Form, September 2015 - June 2017
- Event Driven/Procedural Programming (Python)
- Computer Systems (Building and deconstructing PCs, learning and understanding what each part meant)
- System Analysis and Design (Data Flow Charts, Pseudocode and Decision Trees)

9 GCSE's A*- C -Norwood School, September 2010 - June 2015
- Maths - B
- English - B

INTERESTS

I am deeply passionate about continuous self-improvement in programming, dedicating substantial hours each week to coding and testing various programs and code blocks. I developed a student marking system to assist educators, providing comprehensive tables and data outputs for their convenience. Beyond programming, I find joy in a diverse range of activities that help me unwind in the evenings. Cooking and baking are culinary pursuits that allow me to explore creativity in the kitchen. I also have a penchant for music, often immersing myself in different genres to unwind. Additionally, I find documentaries to be an engaging source of knowledge and inspiration, expanding my understanding of factual narratives and history, enriching my breadth of knowledge.