Muhammad Al Fikri

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ABOUT ME

Fresh Graduate with GPA 3.88 from Ubudiyah University Indonesia with work experience as an IT Support for 4.5 years. Have a deep interest in Networking and Programming.

ABILITY & COMPETENCE

 $\label{eq:computer} \begin{tabular}{ll} Microsoft Office \cdot CCTV \cdot Computer Networking \cdot Computer Hardware \cdot Computer Maintenance \cdot Network Engineering \cdot Network Installation \cdot Fingerprint \cdot Microsoft SQL Server \cdot SQL \cdot Server Administration \cdot Mobile Application \cdot Kotlin Programming \\ \end{tabular}$

WORK EXPERIENCE

ET Store, Banda Aceh

Nov 2018 – Jan 2023

- **Information Technology Staff**
 - Responsible for the software installation process and server maintenance
 - Developing Back Point Of Sales desktop applications and Point Of Sales cashier applications
 - Fix network & computer problems, and ensure all devices function normally
 - Responsible for supporting machines such as fingerprints, cash registers, printers, etc
 - CCTV Installation and Installation
 - Providing support regarding various problems at the ET Store related to IT

INTERNSHIP

Digital Talent Scholarship - Batch 3 DTS FGA

Jul 2023 - Aug 2023

CCNA Network Engineer

CCNA Network Engineer Independent Study in Digital Talent Scholarship - Batch 3 DTS FGA

Bangkit Academy led by Google, Tokopedia, Gojek, & Traveloka

Feb 2022 - Jul 2022

Mobile Development

Independent Study Certified Kampus Merdeka Android Developer at Bangkit Academy

ET Store Jul 2018 – Oct 2018

IT Support Technician

Creating and designing SQL Databases, fixing network & computer problems, repairing fingerprints, CCTV installation, and technical work related to IT

EDUCATION

Ubudiyah University Indonesia, Banda Aceh

2019 - 2023

Bachelor Of Informatics

GPA: 3.88/4.00

Telkom State Vocational School 5, Banda Aceh

2016 - 2019

Software engineering

GPA: 85/100

ORGANIZATION

UUI Student Government (PEMA).

Feb 2022 - Feb 2023

Ministry of Foreign Affairs

- Act as a student representative before campus administration, faculty, or other parties
- Play a role in voicing student aspirations, needs and interests to related parties
- Responsible for organizing activities and events on campus, such as seminars, meetings and new student orientation
- Establishing collaboration with student organizations at internal and external universities and community institutions.

CONTACT REFERENCES

Nissa Mauliani – Former HR Recruitment ET Store 0852-6033-2762