

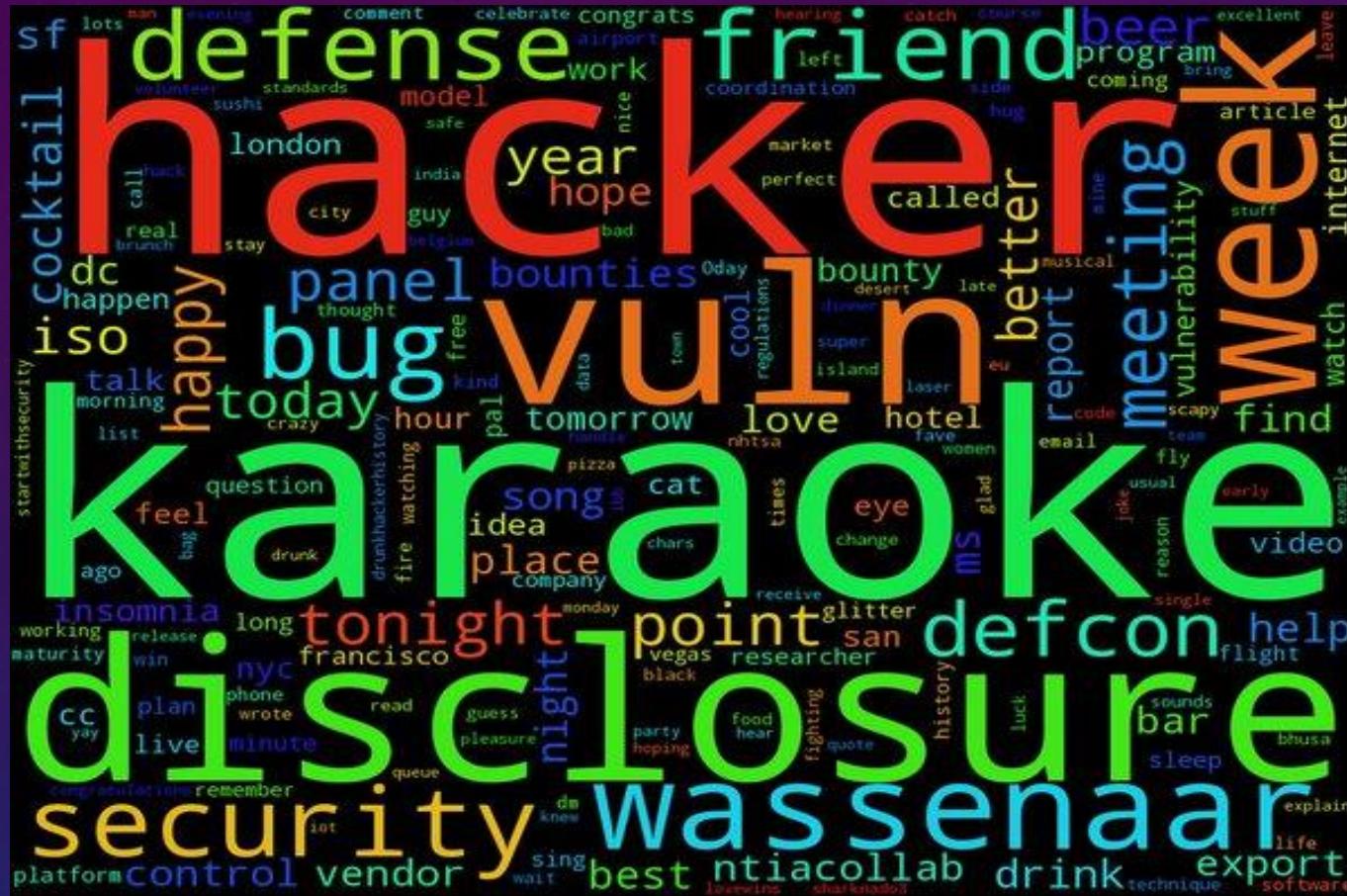


# CROUCHING TIGER SUDDEN KEYNOTE

IN DATA WE TRUST

KATIE MOUSSOURIS

# WHAT IS IT THAT YOU DO HERE?



- Founder & CEO Luta Security
  - Former Microsoft Security Strategist
  - Former Hacker for Hire
  - ISO Standards Editor
  - New America Cyber Fellow
  - MIT Sloan Visiting Scholar
  - Harvard Belfer Affiliate
  - Cyber Export Control Re-Negotiator

@k8em0 (that's a zero, pronounced Katie Mo, not Kate Emo!)

@LutaSecurity (pronounced “LOOT-uh” with a hard “t”)

# ADVISOR TO REGULATORS, LAWMAKERS, MILITARY & GOVERNMENT



Testifying before US Senate on Uber Data  
Breach Bounty Coverup  
Making T-Rex Arms on CSPAN<sup>1</sup>



The picture I send to my  
family to explain my job

# HACKERS HAVE BEEN WARNING US FOR DECADES



L0pht Hacking Group Testifying Before US Congress in 1998 about the Internet's Fragility

AKA: The L0pht Supper, In Mudge We Trust

# 20 YEARS LATER...WE STILL HAVE A PROBLEM ...& HAIR



# HOW DID WE GET HERE?

CAN'T WE JUST THROW MORE MONEY AT THIS PROBLEM?

SURPRISE!! MONEY CAN'T BUY YOU SECURITY



# Your Lips Are Moving But There's No Sound

## The Cyber Security Opportunity

### Cyber Security is the Fastest Growing Tech Sector Worldwide

The worldwide cyber security market will reach \$170 Billion by 2020; Overall security market will grow at a 7.8 % CAGR through 2019\*

\$655 Billion will be spent on cyber security initiatives to protect PCs, mobile devices, and IoT devices through 2020.\*\*

Government spending on cybersecurity has increased at an average annual rate of 14.5% between FY 2006 and FY 2017, outpacing procurement in every other type of major government program.\*\*\*

Cloud security market to be worth \$12 billion by 2022\*\*\*\*

The Healthcare Cyber Security Market will hit \$10.85 Billion By 2022\*\*\*\*\*



The U.S. financial institutions cybersecurity market is the largest and fastest growing private sector cyber security market; cumulative 2016-2020 size is forecasted to exceed \$68 Billion\*\*\*\*\*

\*Gartner: Forecast Analysis: Information Security, Worldwide, 4Q15 Update

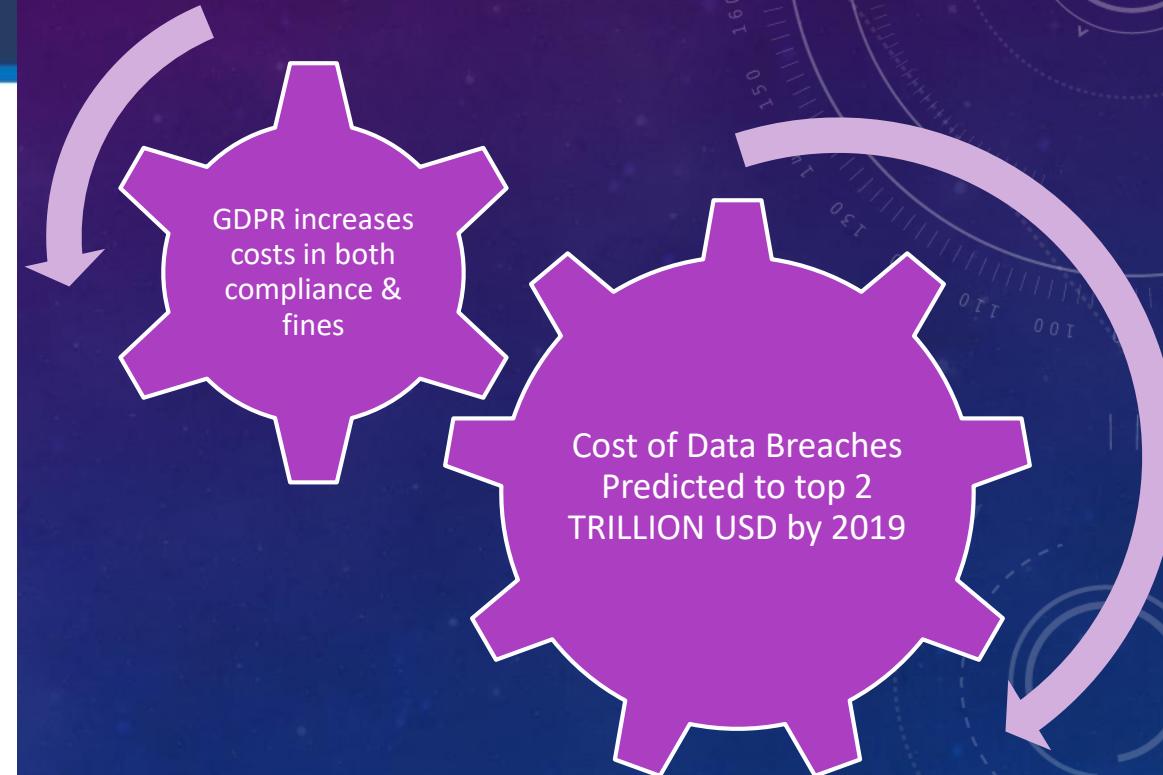
\*\* Markets and Markets: "Cyber Security Market by Solutions"

\*\*\*Jones, Lang, LaSalle, IP

\*\*\*\* Transparency Market Research: Cloud Security Market - Global Industry Analysis, Size, Share, Growth, Trends and Forecast 2014-2022

\*\*\*\*\*Grandview Research: Healthcare Cyber Security Market Size, Analysis Report, 2022

\*\*\*\*\*U.S. Financial Services: U.S. Financial Services: Cybersecurity Systems & Services Market – 2016-2020"



SILVER BULLETS ARE FOR WEREWOLVES



# AND YET, HERE WE ARE

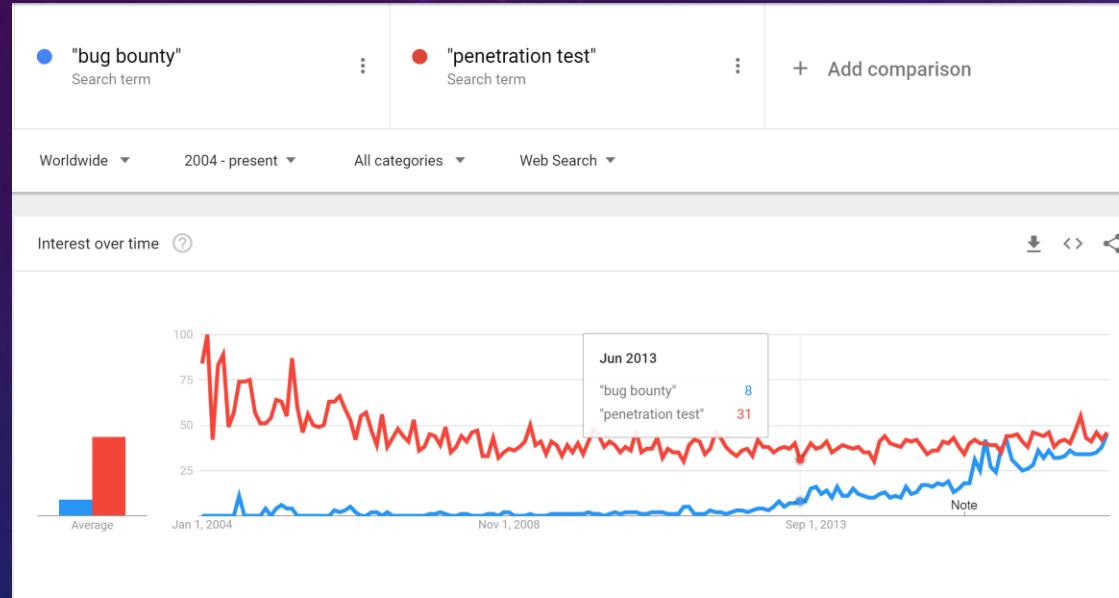


Even When A Patch Is Available We Are Still Practicing Security Theatre

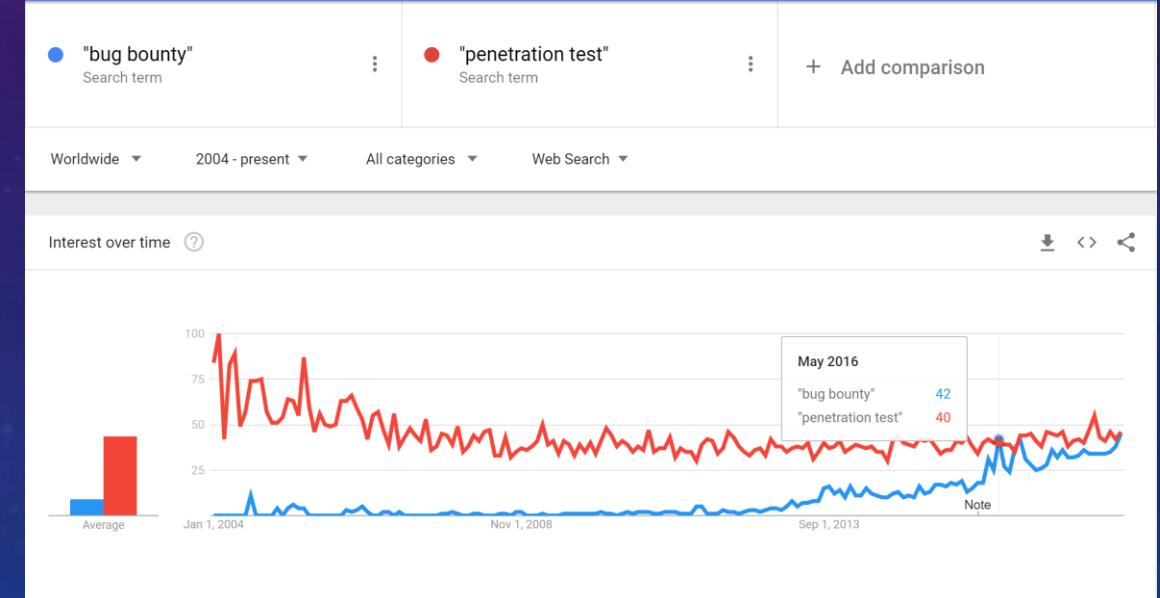
Increased Security Spending ≠ Increased Security

# DON'T CONFLATE OR CONFUSE PEN TESTS WITH BUG BOUNTIES

## Inflection Point #1: Fitting Earths into Jupiter's Storm



## Inflection Point #2: 5 Sides to Every Story



# VULNERABILITY DISCLOSURE VS. PEN TEST VS. BUG BOUNTY



## Vulnerability Disclosure

- Anyone outside your org reporting vulns to you
- Should follow the ISO standards for vulnerability disclosure (**ISO 29147**) and vulnerability handling processes (**ISO 30111**).



## Penetration Testing

- Hackers for hire via a consulting arrangement
- Consultants have passed employment background checks
- **Contracts and NDAs make this a planned process**



## Bug Bounty Programs

- Cash rewards for bugs
- Can be structured & targeted
- **AVOID NDAs HERE!**
- **Bug Bounties only work if you can fix the bugs!**

◀ 94% of the Forbes Global 2000 have NO PUBLISHED WAY to report a security vulnerability.

# EASY! LET'S JUST OPEN THE FRONT DOOR!

WE TAKE SECURITY VEWY VEWY SERIOUSLY! LET'S JUST START A BUG BOUNTY! WHAT COULD POSSIBLY GO WRONG?!!!111!! SURPRISE!! EVERYTHING.



# Was This What You Were Expecting?



# How About This?

How Do We  
Distinguish  
Friend From  
Foe?

What About  
Data Privacy?

Do NDAs  
Protect My  
Organization?

Do NDAs  
shield helpful  
hackers from  
Legal Harm?



# And This?? What About This?



If You Cannot Handle Incoming Bug Reports from Today's Sources, What Hope Do You Have Against more Autonomous Vulnerability Discovery Methods?

# TANK YOU FOR YOUR SERVICE

 **Sean Gallagher**   
@thepacketrat

Former infosec guy, former infantryman, attempted Va. senate candidate who posted a map to the Va capitol and a screenshot of the Wikipedia page for the M113 drives M113 derivative to Richmond toward capitol. Is not granted bail.  

---

**Sean Gallagher**  @thepacketrat



Police follow as guardsman takes personnel carrier on unscheduled deployment (Updated) ...

Show this thread

2:36 PM · 06 Jun 18

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2 Retweets 2 Likes

← Joshua [BCH]  
2,453 Tweets

•

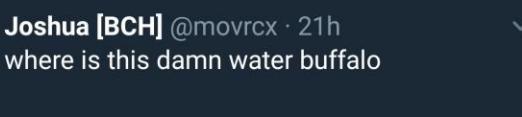
Tweets    Tweets & replies    Media    Likes

 **Joshua [BCH]** @movrcx · 20h  
wutang clan ain't nothin to fuck wit boooiiiiiiii



31    339    594    

 **Joshua [BCH]** @movrcx · 21h  
where is this damn water buffalo



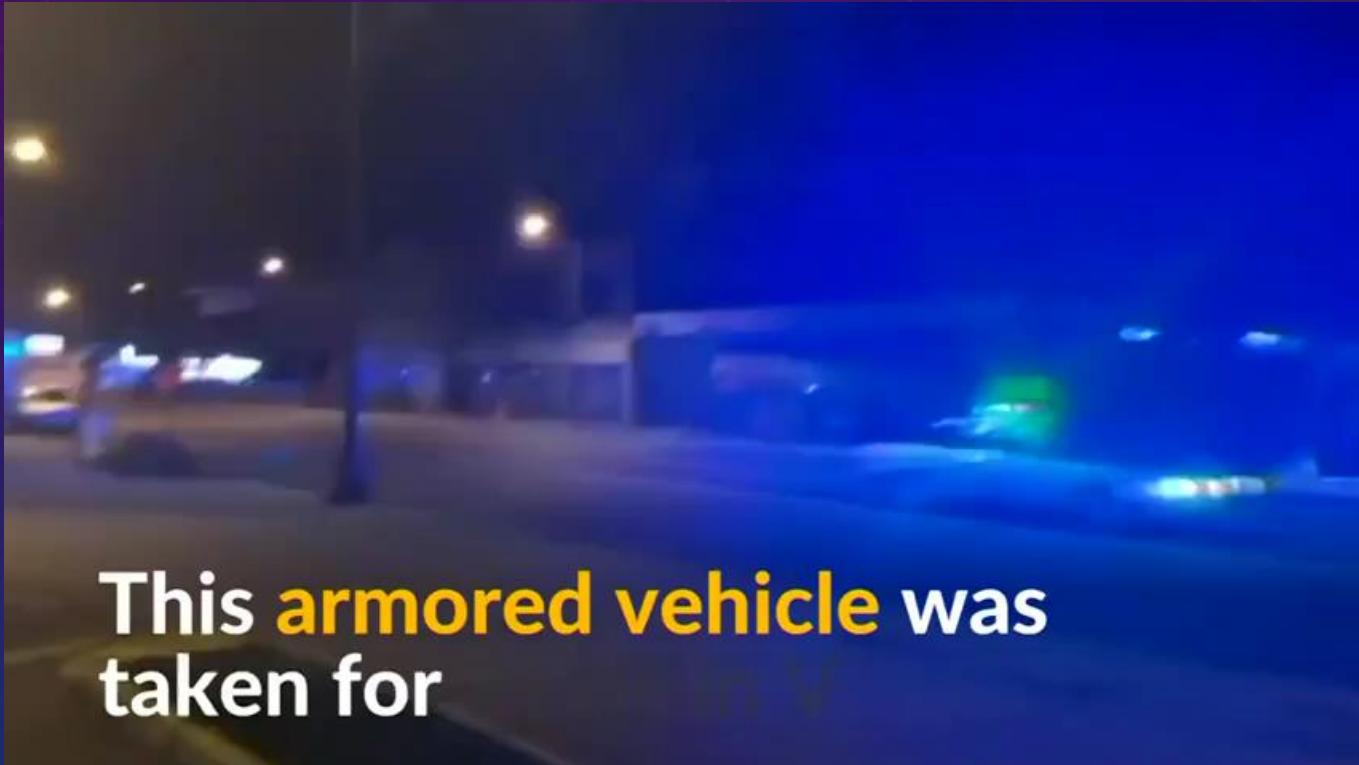
6    27    72    

A photograph showing a white military personnel carrier (M113) parked on a city street at night. Several police officers in dark uniforms are standing around the vehicle. The scene is illuminated by streetlights and the lights from nearby buildings. In the background, there are traffic lights and other city infrastructure.



Seriously though, take care of yourselves & each other.  
<https://veteranscrisisline.net> 1-800-273-8255 TEXT to 838255

I HAD AUTHORIZATION!! I WAS RUNNING A TEST!!!



This armored vehicle was  
taken for

# ISN'T THIS PROBLEM SOLVED BY BUG BOUNTY PLATFORMS?

Manage the Flood, They Said

Only Validated Bugs, They Said



Totally Not Relying on God-like Superpowers & Endless Skilled Triage Labor

# TRIAGE LABOR – THE JOB YOU’LL NEVER LOVE

Microsoft receives between 150,000-200,000 non-spam email messages per year to secure@Microsoft .

In 2007, Popular Science named “**Microsoft Security Grunt**” among the **Top 10 Worst Jobs in Science**.

- This lands the triage/case management job between “**Whale Feces Researcher**” and “**Elephant Vasectomist**”
- This role is full-time, **pays six figures plus full benefits**, is held by several team members, & has the **highest turnover** of any job in the Microsoft Security Response Center

# Capacity Planning & Maturity is the Right Way Forward

Turns Out,  
There IS Such  
a Thing as Too  
Much  
Chocolate!



# VULNERABILITY COORDINATION MATURITY MODEL

- Model guides how to organize and **improve vulnerability coordination** processes
- **5 Capability Areas:** Organizational, Engineering, Communications, Analytics and Incentives<sup>2</sup>
- **3 Maturity Levels** for each Capability: Basic, Advanced or Expert
- Organizations can **benchmark** their capabilities
- Creates a **roadmap** for success



# PAYING FOR BUGS VS ACTUALLY BECOMING MORE SECURE

- Majority of bug bounty bugs are XSS
- Breaches often caused by low-hanging fruit (e.g. insecure S3 buckets)
- Trendy bug bounties replacing basic security self-care
- One cannot pen-test or bounty one's way to security

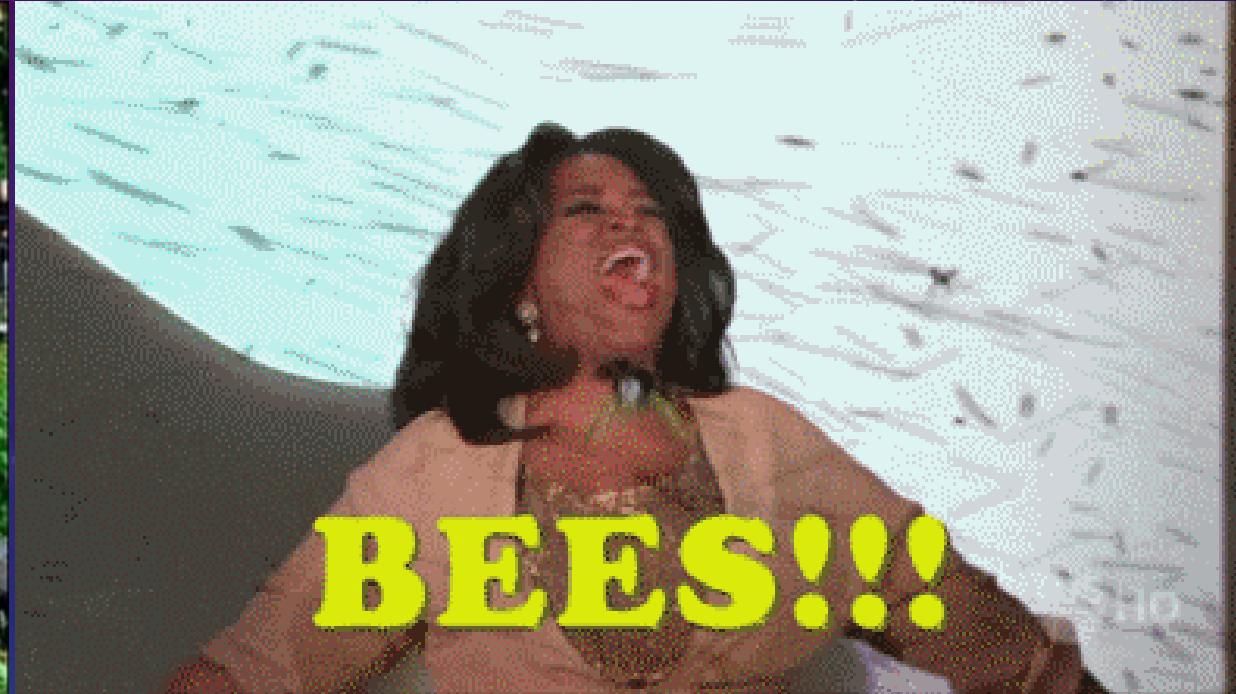


# #NOTALLBUGS ARE CREATED (OR FIXED) EQUALLY

## Creating a Vulnerability Typology

Vulnerability Characteristics	Quantity of Vulnerabilities ➤ Scarce - Numerous Ease of Vulnerability Discovery ➤ Easy - Difficult to Find Likelihood of Vulnerability Rediscovery ➤ Low - High
Patching Dynamics	Technical Difficulty of Remediation ➤ Easy - Hard to Fix Logistical Difficulty of Remediation ➤ Easy - Hard to Access Average Life of a Vulnerability ➤ Short - Long
Market Dynamics	Third Party Market for Vulnerability ➤ Offensive, Defensive, Mixed, Etc. Market Size ➤ Small - Large Bug Bounty Program ➤ Yes, No
Human Dynamics	Attackers ➤ Criminals, States, Patriots, Etc. Researcher Pool ➤ Small - Large Attacker Motivation ➤ Political, Financial, Reputational

# Do You Want Ants? Because This is How You Get Ants



These Aren't the Bugs You're Looking for. Move Along.

# MYTHS, MOTIVATIONS, & MARKETS

OR, RAISE YOUR HAND WHOMEVER HASN'T BROKEN ANY LAWS

# BUG BOUNTY MYTHS DEFY BEHAVIORAL ECONOMICS

YOU ARE A  
SPECTACULAR  
AMOUNT OF  
WRONG

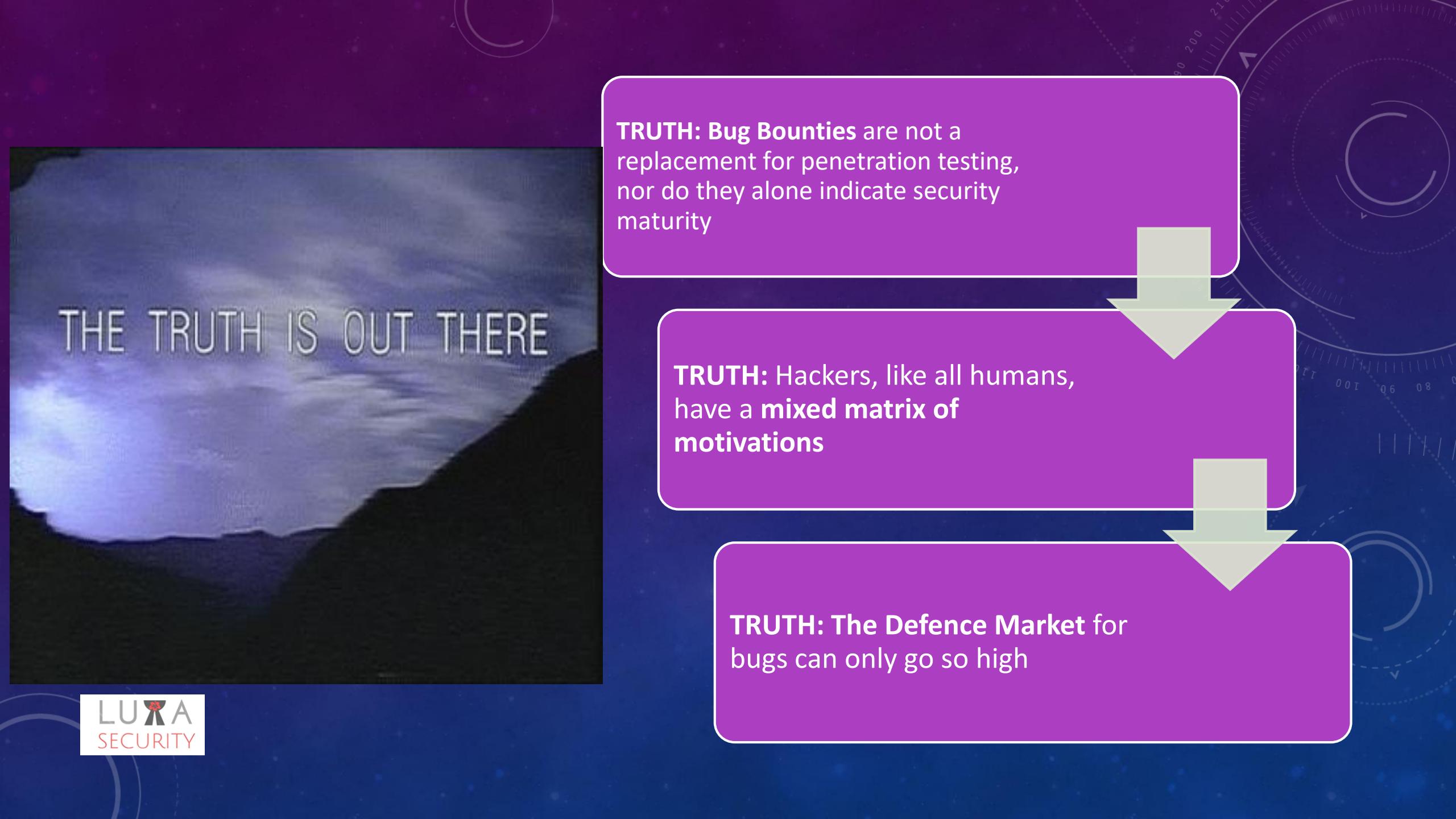


@EFFINBIRDS

**MYTH:** Bug Bounties are the logical end goal of all vulnerability disclosure programs

**MYTH:** Hackers will only look for bugs in exchange for **cash**

**MYTH:** You have to outbid the offense market



THE TRUTH IS OUT THERE

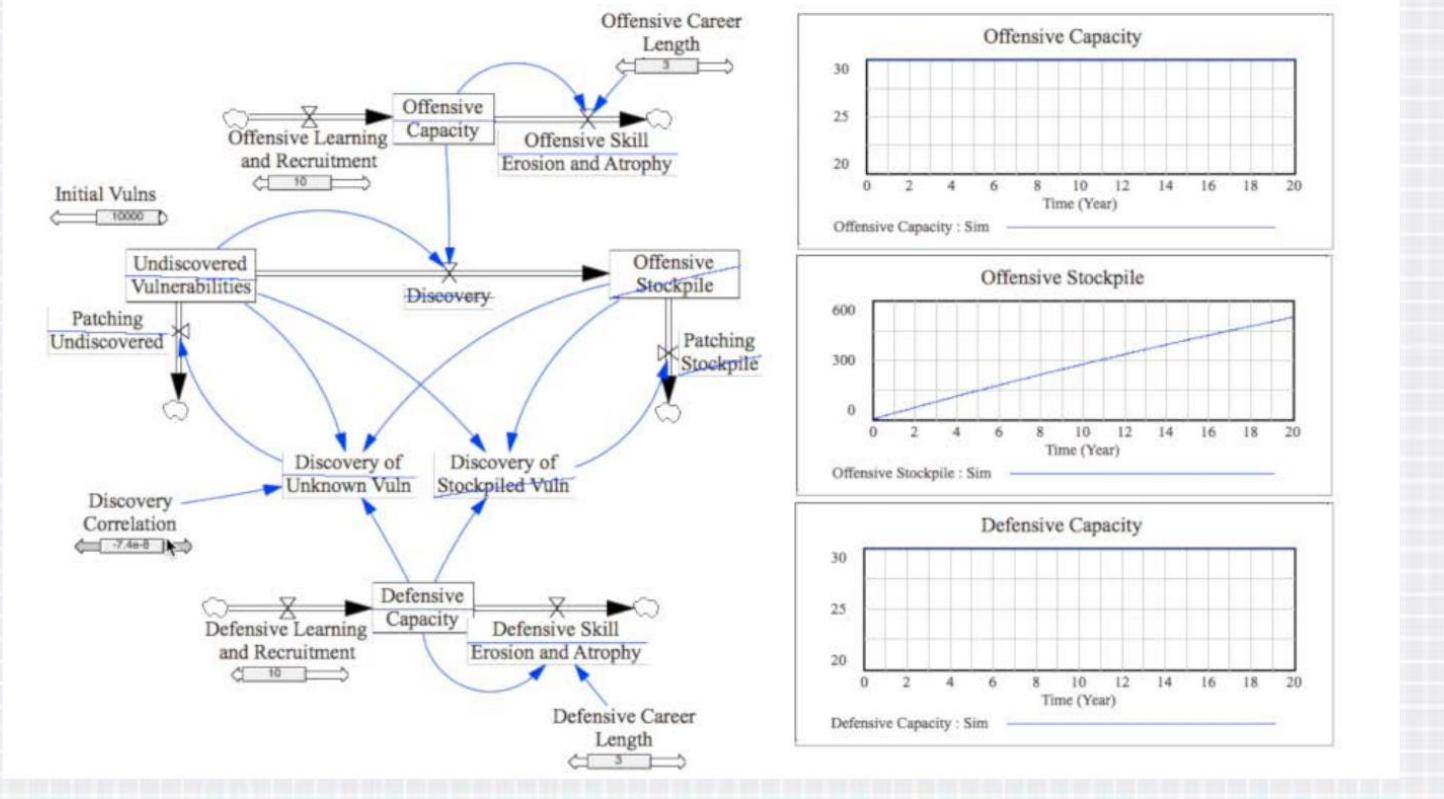
**TRUTH:** Bug Bounties are not a replacement for penetration testing, nor do they alone indicate security maturity

**TRUTH:** Hackers, like all humans, have a **mixed matrix of motivations**

**TRUTH:** The Defence Market for bugs can only go so high

# THERE IS MORE TO THIS THAN MONEY

## The 0day Market System Dynamics Model



From 2015 Research  
with MIT & Harvard  
on the System  
Dynamics of the 0Day  
market:

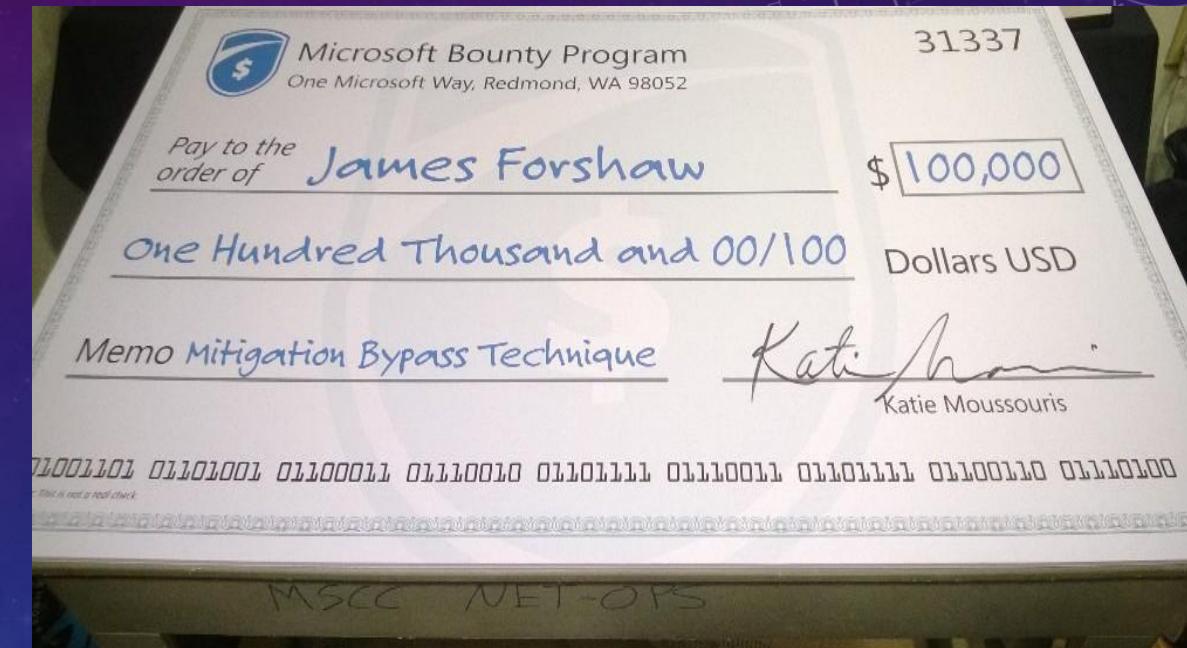
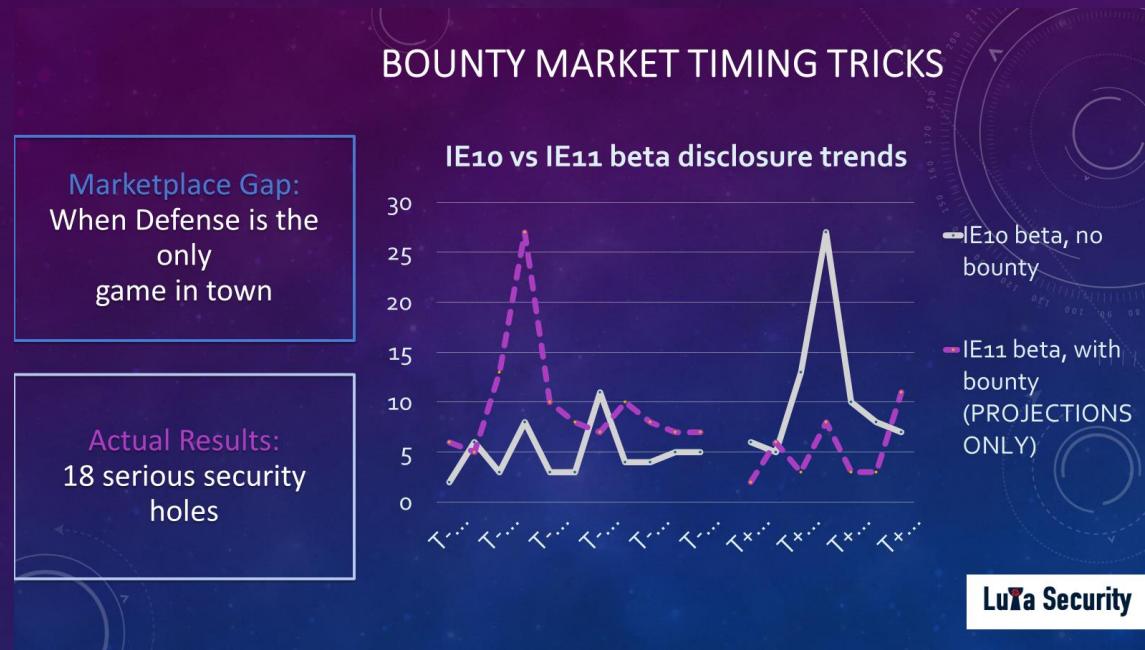
**“The Wolves of Vuln  
Street”<sup>3</sup>**

# PERVERSE INCENTIVES AND WAYS TO AVOID THEM

# PERVERSE INCENTIVES – LESSONS FROM 1995



# Know Your Bugs, Know Your Market, Know Your Audience



# BOUNTY SMARTER, NOT HARDER

# HACK THE PENTAGON – HACK THE PLANET!



## BY THE NUMBERS

Registered eligible participants **1,410**

Total reports received **1,189**

Total valid reports **138**

Total time it took to receive  
first vulnerability report **13**  
*minutes*

# Hack the Army – Hack the Planet!



# Hack The Army – Gently With a Chainsaw



## BY THE NUMBERS

Registered eligible participants

**371**

Total reports received

**416**

Total valid reports

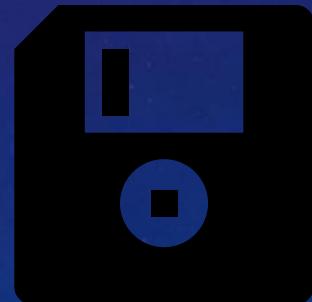
**118**

Total time it took to receive  
first vulnerability report

**5**  
minutes

# LABOR MARKET FOR BUG HUNTING VS BUG FIXING & CODE WRITING

- The [bug hunting] labor market is **highly-stratified**...characterized by a minority of...lucrative workers and a majority of low-volume...low-earning workers”<sup>3</sup>
- Tiny fraction of talent; Majority generate **noise**
- Bug bounty hunting celebrated for outpacing median developer salaries (16x in India)?!
- Top 10 CS programs in US universities don’t require security to graduate. 3/10 lack security electives.





LABOR MARKET FOR BUG HUNTING & FIXING  
ARE BEING SHAPED RIGHT NOW

AND IT'S COMING FROM INSIDE THE HOUSE! AND THE SENATE!! AND THE EU COMMISSION!!!!

# HACK THE DHS! HACK THE STATE DEPARTMENT!

## What I Say

"There's an **absolute misunderstanding** by members of Congress who say 'let's just repeat the success of Hack the Pentagon,'" Moussouris said.

"all the work that went into making Hack the Pentagon successful is that now **people think it's easy and it's not.**"

## What Pentagon Insiders Say

"The Defense Department has an **enormous workforce that's responsible for [patching]**" said Lisa Wiswell, a former top Defense Department cyber adviser **who helped organize the Pentagon bug bounty**

"Forgive the example, but who the hell's at the **Department of the Interior to fix their stuff?**" Wiswell asked.

# I KNOW! LET'S JUST PASS A LAW THAT SAYS "BE SECURE!"

"the HackerOne CEO, similarly acknowledged that some civilian agencies **may not be mature enough for bug bounties**, but said he **nevertheless supports the legislative push** for them."

"lawmakers know they have to set a bar and set a mandate for this and we should support that...**I don't think any action is happening too fast.**"



# AHA!! YOU'RE A BUG BOUNTY APOSTATE!!

## Bug Bounties Are Good For

Finding bugs you missed after you perform your own security development & deployment processes

Recruiting!

Focusing eyes on your work via timing or via hard problem solving

## Bug Bounties Are Bad For

Your First External Bug Reports (unless you are teeny tiny!)

Employee morale if you consistently pay more to outsiders without alleviating internal resource pressures

Data privacy, unless you've really spent time thinking through & planning for in-scope & out-of-scope scenarios

# MEDITATE ON THE WABI SABI WORLD WIDE WEB – AND TAKE

## ACTION

This Month:

Audit your own systems & software

Eliminate low-hanging fruit

Next 2 Quarters:

Build a sustainable vulnerability handling process

Learn from each bug to eliminate entire classes of vulnerabilities

Within 1 Year:

Bring **balance** to the labor workforce

Hire/outsource intelligently

ALWAYS:

Beware of perverse incentives

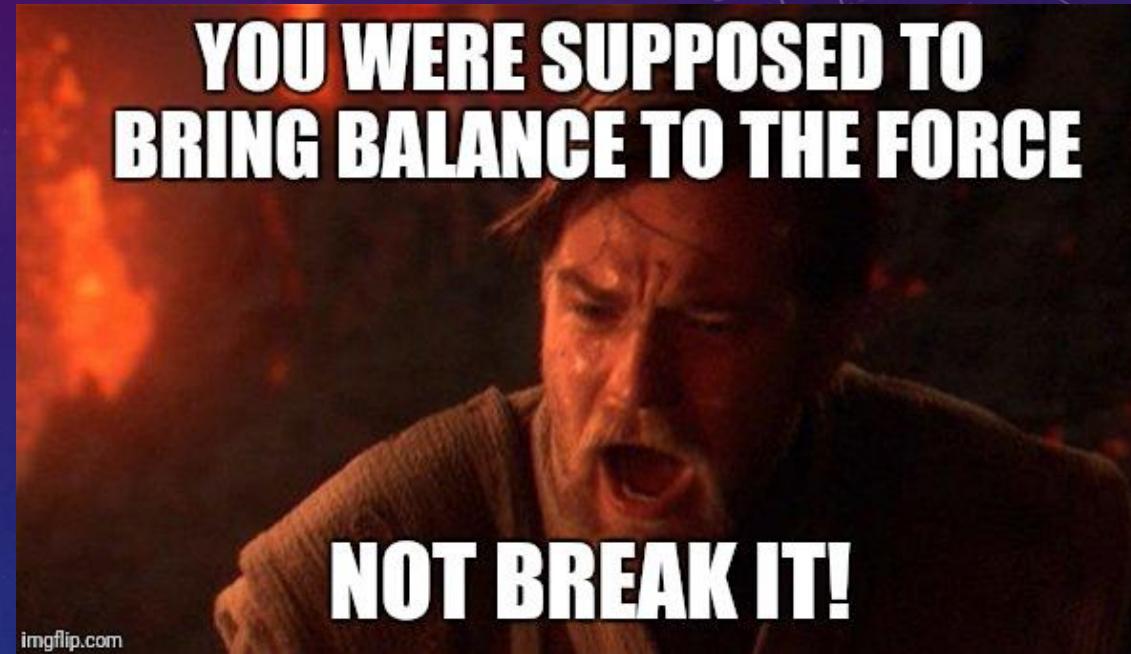
Question Anything Too Good to Be True



# In All Things, BALANCE



In Hinduism, the "Trimurti" ("three forms") is a concept in Hinduism "in which the cosmic functions of creation, maintenance, and destruction are personified by the forms of Brahma the creator, Vishnu the maintainer or preserver, and Shiva the destroyer or transformer". These three deities have been called "the Hindu triad" or the "Great Trinity". Of the three members of the Trimurti, the Bhagavata Purana, which espouses the Vaishnavite viewpoint, explains that the greatest benefit can be had from Vishnu.



imgflip.com

## CREATION, MAINTENANCE, DESTRUCTION

# DANCING THROUGH THE RHYTHMS OF EVOLUTION



# REFERENCES. QUESTIONS? THANK YOU!

- <sup>1</sup>[https://www.commerce.senate.gov/public/?a=Files.Serve&File\\_id=E162FD54-F858-44AE-B25F-64E331C628AE](https://www.commerce.senate.gov/public/?a=Files.Serve&File_id=E162FD54-F858-44AE-B25F-64E331C628AE)
- <sup>2</sup>Ryan Ellis, Keman Huang, Michael Siegel, **Katie Moussouris**, and James Houghton. “Fixing a Hole: The Labor Market for Bugs.” New Solutions for Cybersecurity. Howard Shrobe, David L. Shrier, and Alex Pentland, eds. Cambridge: MIT Press. In Press. ISBN: 9780262535373  
<https://mitpress.mit.edu/books/new-solutions-cybersecurity>
- <sup>3</sup>[https://www.rsaconference.com/writable/presentations/file\\_upload/ht-r04f-but-now-i-see---a-vulnerability-disclosure-maturity-model.pdf](https://www.rsaconference.com/writable/presentations/file_upload/ht-r04f-but-now-i-see---a-vulnerability-disclosure-maturity-model.pdf)
- <sup>4</sup>[https://www.rsaconference.com/writable/presentations/file\\_upload/ht-t08-the-wolves-of-vuln-street-the-1st-dynamic-systems-model-of-the-0day-market\\_final.pdf](https://www.rsaconference.com/writable/presentations/file_upload/ht-t08-the-wolves-of-vuln-street-the-1st-dynamic-systems-model-of-the-0day-market_final.pdf)
- Katie at Lutasecurity dot com
- @LutaSecurity @k8em0

# THE FUTURE IS HERE: SURPRISE ME!

