



# Alfresco **Mobile** *for Android*

## User Guide **Android App Version 1.4.1**

### ***Get Started with Alfresco Mobile***

Here's a quick guide to setting up Alfresco Mobile and using its key features (all features are the same on both tablet and smartphone unless otherwise noted).

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# Setting up Alfresco

## Connect to an Alfresco in the cloud account

1. Tap **Alfresco Cloud**.

The Account Information page shows that you're trying to access your Alfresco Cloud account with the login email address and password that you enter.

2. Enter your login email address and password.
3. Tap **Allow** to give Alfresco Mobile access to your Cloud account.

The next time you access Alfresco Mobile, you can go directly to your Alfresco Cloud account by tapping **Alfresco Cloud** in the Accounts section. You may be asked to Allow Alfresco to give access to your Cloud account again.

Tap **Repository** or **Sites** to get started with Alfresco.

## Connect to an Alfresco server

1. Tap **Alfresco Server**.
2. Enter your user name and password.
3. Enter the Hostname, which is the URL of the Alfresco server. It may look something like this: example.alfresco.com
4. Change the description if you like.
5. If you usually access Alfresco with a URL that starts with https://, tap the **HTTPS** checkbox.
6. Tap **Save**.


The next time you access Alfresco Mobile, you can go directly to your account by tapping **Alfresco Server** (the name you typed into the Description) in the Accounts section.

Tap **Repository** or **Sites** to get started with Alfresco.

## How do I set up more accounts?

The Accounts section shows all the accounts that you have set up.

1. In the Accounts section, tap **Manage accounts**.


2. To set up a new account connection, tap  and then tap either Alfresco Cloud or Alfresco Server.
3. Enter your account details.
4. Connect to your Alfresco Cloud or Alfresco Server account.

## Troubleshooting

### I'm unable to connect to Alfresco Cloud.

1. Check that you're using the right login email address and that your password matches the login email.
2. Test the connection to Alfresco Cloud from a browser by typing <http://my.alfresco.com> in a browser window.
3. If you're still having trouble connecting, go to <https://getsatisfaction.com/alfresco>.

### I'm unable to connect to Alfresco on-premise.

1. Check that you're using the right login and password.
2. Test the connection to Alfresco on-premise from a browser by typing *http(s)://hostname:port/alfresco* in a browser window.
3. If a connection is established from the browser, but you still can't connect from Alfresco Mobile, tap the account then tap **Manage Accounts** then  **Edit**.
4. Change the Service URL value to */alfresco/service/cm* then tap **Save**.
5. If you're still having trouble connecting, please contact your Alfresco administrator.

## Settings

Tap **Settings** to change security options and access Alfresco links.

### Enterprise Settings

**Data Protection:** The first time you add an Enterprise or premium cloud account you will be asked if you want to protect your data.

Data protection means that files downloaded from Alfresco Mobile can only be viewed from within Alfresco Mobile. Tap **Data Protection** to switch this feature on or off.

If you have data protection switched on then files downloaded from all your accounts will be protected. Protection will be removed if you delete all of your Enterprise or premium cloud accounts.

**Passcode Protection:** Tap **Passcode Protection** to open a new screen where you can turn passcode protection on and off. When you switch Enable Passcode to **ON**, you can choose a 4-digit passcode. This passcode will have to be entered before the Alfresco Mobile app can be used on your device. Tap **Expiration** to set the length of time Alfresco Mobile remembers the passcode for.

You can change your passcode at any point by tapping **Change Passcode**.

For added security you can select the **Erase Data** option so that all data downloaded from Alfresco will be removed from the device after 10 failed passcode attempts.

## Favorites

**Enable Sync:** If you switch on **Enable Sync** then content that you've favorited in Alfresco is automatically kept in sync with your device.

You can select to have this option on or off for different Alfresco accounts.

You can make any item or folder a favorite by tapping ☆, from your desktop or from Alfresco Mobile.

When you're online, if sync is activated, your favorite content will automatically sync to your device. This setting means that your favorite content is always up to date, and you can access it in the **Favorites** folder even when you're offline.

If you edit a favorite item or folder while you're offline, the next time you go back online the changes you've made will be synced to Alfresco.

The first time you tap **Favorites**, or the first time you favorite an item or folder in Alfresco Mobile, you'll be asked whether you want to keep your favorite content automatically in sync with your device. Tap **Yes** to sync your favorite content for this account (this switches on **Enable Sync** in the Settings for the account you're using).

**Data Usage:** When **Enable Sync** is selected, you can turn the **Data Usage** option on or off. If you want to reduce your data usage then turn it off; your favorites will only be synced when you refresh them in the Favorites folder.


❖ This option is only shown on devices that support cellular networks.

## Links

Tap a link to visit the Alfresco website, leave a review of Alfresco Mobile on Google Play, or like Alfresco on Facebook.


# Using Alfresco

Once you've connected Alfresco Mobile to your Alfresco account it's time to start finding, downloading, and using your Alfresco content.

- ❖ Throughout Alfresco you'll see the  icon – tapping this is like right-clicking on a mouse, and gives you additional options.

## Home panel

When you start up Alfresco Mobile, you'll see a list of options including choosing an Alfresco site, searching for content, and viewing site activity. Some options are only available for connections to the latest version of Alfresco One.

- ❖ You can tap  from anywhere in the app to show and hide the Home panel. Use your device's back button to move back through Alfresco.

## Home panel summary

Tap the controls to:

**Accounts:** Switch between or manage Alfresco accounts.

**Activities:** View a list of recent activities in your sites.

**Repository:** View a directory tree of your sites, folders, and files, and easily navigate to your files.

**Sites:** Choose the site that you want to view content on.

**Favorites:** When **Enable Sync** is on for this account, you can view Alfresco content that you've favorited, even when you're not online.

**Search:** Search for content.

**Local Files:** View content stored on your device.

**My Files:** View your private content. Only you can access this area.

**Shared Files:** View content that's shared in Alfresco but not added to a site.

**Notifications:** View records of uploaded and downloaded files and favorite syncs - see [Monitoring upload and download status](#).

Tap the device menu button to see the following options:

**Settings:** Open Alfresco Mobile settings.

**Help:** Get help!

**About:** View Alfresco Mobile app details.

## Accounts

With Alfresco Mobile you can connect Alfresco to as many of your Alfresco on-premise and cloud accounts as you want. Tapping on the account displays a menu where you can select to switch to another account, manage your accounts, or switch networks.

### Manage your accounts

Tap the current account then tap **Manage Accounts** to show your existing accounts.

Tap  + to add a new account, or tap an existing account to:



**Edit:** Edit the account details.



**Delete:** Delete the account from Alfresco Mobile.

- ❖ The Alfresco account is not permanently deleted – it is removed from your Alfresco Mobile app but still available through Alfresco on-premise/cloud.

**Browse Content:** Switch to the selected account and open the Home panel so you can browse content.

**My Profile:** View your Alfresco user profile details.


### Switch networks

If you have accounts on more than one company network you can tap the current account then tap **Switch networks** to select from other available networks.

- ❖ Alfresco networks are based on your email address, so if you have a *me@alfresco.com* email address and a *me@examplecompany.com* email address, then you can work on both the *alfresco* and the *examplecompany* networks.

## Navigating content

You can access your content through the repository or through the Alfresco sites that they are stored on. You can also access local files stored on your device.


You can tap  to refresh the content in a repository or a site.


### Repository

Tap **Repository** and then you can tap to drill-down through the all content available to you. The repository is particularly useful if you want to find content outside of site document libraries, such as in wikis or blogs.


### Sites

Sites give you direct access to your document libraries and are the quickest way to access your content. Tap **Sites** and you'll see a list of sites that belong to the account you're currently using. You can filter the view of sites you see to your Favorite Sites, sites that you're a member of (My Sites), or All Sites you have access to.

You can tap  to join a site that you aren't yet a member of, or leave or favorite/unfavorite a site that you're a member of.

Tap  to display a list of sites where your membership is waiting confirmation from the site manager.

If you have multiple accounts set up in Alfresco Mobile, first select the account you want to use. Tap on a site to view its document library and navigate through the folders until you find the item you're looking for.


- ❖ The current site or folder is displayed at the top of the screen. Tap  to navigate through the site levels.

## Site actions

When you're in a site or folder in which you have permissions to upload or edit content (permissions are set in Alfresco by site managers).

Tap  to create a new folder, or, tap  to:

**Create:** Create a new item and then save it back to Alfresco, adding tags if you want.

❖ If you select to create a **Text Document** using the **Alfresco Text Editor**, you can tap  to create it using speech-to-text if you're online.

**Upload:** Choose content to upload to Alfresco – see [Uploading Content](#) for more details.

**Take photo:** Take a new photo.

**Record video:** Make a new video.



**Record audio:** Record and upload audio.

## Uploading content

When you've chosen the type, tap  to find your content or  to cancel.

You can upload single or multiple items. If you upload a single item you can add a name and Alfresco tags to the upload (either create new tags or select from existing Alfresco tags). When you're finished tap **Confirm**.

To upload multiple items tap and hold on an item to activate multi-selection, then tap on further items to select them all at the same time. When you have multiple

items selected you can tap  to select all,  to upload the selected items, or **Done** to undo the selection.

## Working with content


Once you navigate to an item you want to view, tap on it to preview it.


As well as a preview, you'll have some or all of the following actions available, depending on your permissions:


❖ On some devices you'll need to tap the device menu button to see all the available options. If you're using an smartphone then the properties and





version are also displayed with the item preview on the Details screen. On some devices you'll need to use the back button to move between views.


**Open in...:** Tap  and choose a compatible application on your device to open a copy of the item. When you have edited the item save it in the app you're using for editing, and any changes will be applied to the Alfresco version of the item.

**Favorite:** Tap  to mark the item as a favorite. You'll then be able to see this item in the **Favorites** tab and keep it in sync when the sync feature is activated.

**Like:** Tap  to show that you like or approve an item.

**Share attachment:** Tap  to share the item as an attachment in another app, such as an email app. You can even share to another Alfresco account.

**Download:** Tap  to download a copy of the item for offline viewing. The item is available in Alfresco **Local Files**.



**Upload:** Tap  to upload a new version of the item from Alfresco **Local Files** folder or another application. This will overwrite the current Alfresco version.

**Edit:** Tap  to change the item properties.

**Delete:** Tap  to delete the item from the Alfresco site.

**Properties:** Tap to view the item properties (tablet only).


**Versions:** Tap **Versions** or  to view the item version history.

**Comments:** Tap **Comments** or  to view existing comments and add your own. When you have entered a comment tap .

**Tags:** Tap **Tags** or  to view item tags.

## Multi-select

If you tap and hold on an item or folder you activate multi-selection – tap on further items to select them all at the same time. When you have multiple items selected you can download, favorite/unfavorite, like/unlike, or delete them, all at the same time.

Tap an item a second time to deselect it or tap  **Done** to turn off the multi-selection.


Tap  to **Select All**.

❖ You can't preview when you have multiple items selected.

## Folder actions

Tap  on a folder to:


**View Properties** for a folder. When viewing folder properties you can 

favorite or  like the folder. If you favorite a folder then you'll be able to see the folder and its contents in the **Favorites** tab and keep it in sync when the sync feature is activated.

**Edit Properties** for a folder.

**Delete** a folder from Alfresco.

## Restricted content

Content with  displayed next to it has had some restrictions placed against it. This content also has an additional Restrictable section in the Properties.

Restricted content can't be accessed on Alfresco Mobile. You can see the version history, comments and tags, and create a task for the item, but its content is locked. You can't access the content of an item, print it, or download it.

## Working with tasks

Tap **My Tasks** to see the list of tasks assigned to you and to create new To do lists or Review & Approve tasks.


Tasks are in date order so that you'll always see the task with the most recent due date first. All of your tasks are synced up with your Alfresco account.

Tap on a task and you'll see more details about the task. If the task relates to an item, you'll see a preview thumbnail image and the item name. Tap **More** to see information about the task. Tap on the item to open it and you can use all the item actions.

❖ The **My Tasks** options are only available for Alfresco Server accounts, not Alfresco Cloud accounts.


## Filtering tasks

All active tasks are shown by default, but you can filter them so that you only see specific tasks.

1. Tap **Active Tasks** .
2. Tap an option in the menu to view those task types only
3. If you tap the **My Filter** option then you can create your own filter.

Enter your filter requirements based on Status, Date Due, Priority, and Assignee, then tap **View Tasks**.

## Creating new tasks

Tap  to create a new task. Next, choose one of the two task types: **To do** or **Review & Approve**.

❖ You can also create a new task when you're viewing an item. In this case only the **Review & Approve** option is available.

When you create a new task:

1. Enter a name for the task and choose the date that the task is due.
2. Tap **Assignee** to search for a person to assign to the task.
3. At this point you can tap **Save**.

If you like, you can also add attachments needed for the task, for example, an item for review, and you can set a high, medium, or low priority. If you want to tell the person about the task and notify them of any change, set Email notification to **ON**.

For **Review & Approve** tasks, tap **Approvers** to choose one or more people to approve the item.

## Task actions

Depending on whether you have a **Review** or **To do** task open, you can tap the action buttons to:

**Approve:** Used to indicate that the reviewed item is approved.

**Reject:** Used to indicate that the reviewed item is not approved.


**Re-assign:** Tap  to choose another person to assign to the task.

You can add a comment to your action, if you want.

**Done:** Complete the task.

**View Task History:** Tap  then **Task History** to view the history of a task.

## Working with favorites

You can make any item or folder a favorite by tapping , from your desktop or from Alfresco Mobile.

Tap **Favorites** to access all your favorite content. If you've enabled sync you can also see your favorites when you're offline.

The first time you tap **Favorites**, or the first time you favorite an item or folder in Alfresco Mobile, you'll be asked whether you want to keep your favorite content automatically in sync with your device. Tap **Yes** to sync your favorite content for this account (this switches on **Enable Sync** in the Settings for the account you're using).



When you're online, your favorite content will automatically sync to your device. This means that your favorite content is always up to date.




If you're working offline or if you can't connect to your Alfresco account, you'll still be able to see your synced content. If you edit a favorite item or folder while you're offline, the next time you go back online the changes you've made will be synced to Alfresco.


If you switch off **Enable Sync** at any point, then when you tap **Favorites** you'll only see favorite content when you're connected to Alfresco.

## Searching Alfresco

Search for content and users quickly within your Alfresco accounts or when browsing in folders.

Tap **Search**  on the Home panel to search an account, or  when browsing a site or folder to search only the site or folder.




The file search is displayed by default. You can tap **Files**  and select to search by  **People** or  **Folders**.


Type your search text in the search box and tap  on your device keypad. Tap a result name in the Search Results list to view it. You can check the location of a file by looking at the Path in the file properties.

Tap **Advanced Search** to enter one or more search criteria, to make your search more specific.

- ❖ Your previous searches are shown below the search box. You can tap on these to search.

## Viewing and contacting users

You can search for users in your network by tapping **Search** , then tapping tap **Files**  then  **People**.

- ❖ The  **People** search is only available for Alfresco Server accounts, not Alfresco Cloud accounts.


When you tap on a user here, or anywhere else you see their avatar in Alfresco Mobile, you can see their profile details.

When viewing a user profile, the following options are available, depending on what information is included in the profile.


**Telephone:** Tap  to call the user.

**Skype:** Tap  to make a Skype call or message.

**Email:** Tap  to email the user.


**IM:** Tap  to send an instant message.

**Add contact:** Tap  to add the user as a contact.

**Location:** Tap  to see the users location.

## Monitoring upload and download status

Alfresco Mobile keeps a record of uploaded and downloaded content and favorite syncs, so that you can check the success of your operations.

Open the status viewer by tapping **Notifications** on the **Home** panel, or by tapping on an Alfresco upload or download notification on your devices' Notifications (identified by ).

Successful operations are marked with a ✓, failed or incomplete operations are marked with a ✕.

Tap ✓ for an item to remove it from the list, or tap **Clear List** to clear the list completely. Tap **Cancel All** to cancel all operations that have failed or not been completed, or ✕ to cancel a specific operation, and if you want try them again tap ↺.

## Working with Local Files

The content that's stored on your device is listed in the **Local Files** folder.

In this folder you can access your **Alfresco Downloads** folder, **Device Shortcuts**, and your devices' **Library**. This is a great way to search you device for content that you want to view or upload to Alfresco.

Items in **Alfresco Downloads** may have been downloaded from Alfresco to store locally, or sent to Alfresco Mobile from another app. All local files, including items in **Alfresco Downloads**, can be accessed when you are offline.

Tap on an item to open it in a compatible app where you can edit it and save it back to your local files.

You can tap  on an item in the **Alfresco Downloads** folder to **Upload**, **Share**, **Rename**, or **Delete** it.


❖ When working with local files through **Device Shortcuts** or in your device **Library**, the **Rename** and **Delete** options aren't available.

Tap on an item to open it in an associated app.

As elsewhere you can tap and hold to multi-select local files, with options to

**Upload** , **Share** , **Delete**  or **Select All** .

## Uploading content from third-party apps

You can use the Share option in other Android apps to upload content to Alfresco. Just select Alfresco from the list of apps, and you can tap  to choose which account, site, and folder to upload the content to.

You can name the content and add tags and a description, and if an item with that name already exists in the location, then you'll be prompted to rename your item. This means that you can't accidentally overwrite existing content.

- ❖ If you are uploading multiple items you can't name an item or add tags and descriptions at this point.